October 5, 2007

#### Advice No. 77

Ms. Beth Salak Division of Competitive Markets and Enforcement Attn: Tariff Section 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Ms. Salak

Enclosed please find the revised tariff page to Frontier Communications of the South, LLC's Subscriber Services Tariff, issued October 5, 2007, subject to Public Service Commission approval, as follows:

Section A13 First Revised Sheet 37.1 (Superseding Original Sheet 37.1) First Revised Sheet 37.2 (Superseding Original Sheet 37.2) First Revised Sheet 37.3 (Superseding Original Sheet 37.3) First Revised Sheet Page 37.4 (Superseding Original Sheet 37.4) Second Revised Sheet 37.11 (Superseding First Revised Sheet 37.11) First Revised Sheet 37.17 (Superseding Original Sheet 37.17) First Revised Sheet 37.18 (Superseding Original Sheet 37.18) Second Revised Sheet 37.21 (Superseding First Revised Sheet 37.21) First Revised Sheet 37.23 (Superseding Original Sheet 37.23) First Revised Sheet 37.25 (Superseding Original Sheet 37.25)

The purpose of this filing is to make administrative corrections to add Touchtone as a feature to the bundles in the tariff.

Enclosed is an additional copy of this letter and a stamped self-addressed envelope. Please stamp this copy with the date received and return it. If you have any questions, please contact Monique Adams at (585) 777-7395 or me at (585) 777-4717.

Sincerely,

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Leslie Zink Manager, Pricing & Tariffs

LZ/ma Enclosures

Frontier Communications of the South, LLC 201 South Pensacola Avenue Atmore, Alabama 36502 Florida PSC – Tariff No. 2 Section A13 First Revised Sheet 37.1 Superseding Original Sheet 37.1

### MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

#### G. FrontierWorks

1. General

FrontierWorks Small Business Solutions are package offerings available to business customers and include, as described below, either one or two business Access Lines, Touch tone, Call Forward Busy Line, Call Forward No Answer, and certain designated non-regulated and federally tariffed or price-listed services. Listing of the non-regulated services and federally tariffed or price-listed services is provided only for the purpose of clarity and does not imply that these services are subject to state regulatory authority. The pricing listed in Rates and Charges represents the charges for the regulated local service portion of all bundles subject to tariffing by the Florida Public Service Commission.

- a. Bundle 1
  - 1. One Business Access Line, Touch Tone, Call Forward Busy Line and Call Forward No Answer and local exchange service usage that would be otherwise subject to local measured service usage charges, See G.4.
  - 2. Voice Mail and Message Waiting Indication
  - 3. Frontier dial-up Internet Service (Non-regulated)
  - 4. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)

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Frontier Communications of the South, LLC 201 South Pensacola Avenue Atmore, Alabama 36502

# MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

- G. FrontierWorks (Cont'd)
  - 1. General (Cont'd)
    - b. Bundle 2

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- 1. One Business Access Line, Touch Tone, Call Forward Busy Line and Call Forward No Answer, and local exchange service usage that would be otherwise subject to local measured service usage charges, See G.4.
- 2. Voice Mail and Message Waiting Indication
- 3. 1 Mbps / 128 Kbps Asymmetrical Digital Subscriber Line Service (Federally Tariffed)
- 4. Frontier DSL Max Internet Service (Non-regulated)
- 5. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)
- c. Bundle 3
  - 1. Two Business Access Lines, Touch Tone, Call Forward Busy Line and Call Forward No Answer, and local exchange service usage that would be otherwise subject to local measured service usage charges, See G.4.
  - 2. Voice Mail and Message Waiting Indication
  - 3. Frontier dial-up Internet Service (Non-regulated)
  - 4. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)

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### MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

- G. FrontierWorks (Cont'd)
  - 1. General (Cont'd)
    - d. Bundle 4
      - Two Business Access Lines, Touch Tone, Call Forward Busy Line and Call Forward No Answer and local exchange service usage that would be otherwise subject to local measured service usage charges, See G.4.
      - 2. Voice Mail and Message Waiting Indication
      - 3. 1 Mbps / 128 Kbps Asymmetrical Digital Subscriber Line Service (Federally Tariffed)
      - 4. Frontier DSL Max Internet Service (Non-regulated)
      - 5. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)
    - e. Bundle 5
      - 1. Two Business Access Lines, Touch Tone, Call Forward Busy Line and Call Forward No Answer and local exchange service usage that would be otherwise subject to local measured service usage charges, See G.4.
      - 2. Voice Mail and Message Waiting Indication
      - 3. 512 Kbps / 256 Kbps Asymmetrical Digital Subscriber Line Service (Federally Tariffed)
      - 4. Frontier 512 Kbps Business DSL Internet Service (Non-regulated)

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# MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

- G. FrontierWorks (Cont'd)
  - 1. General (Cont'd)
    - e. Bundle 5 (Cont'd)
      - 5. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)
    - f. Bundle 6
      - 1. Two Business Access Lines, Touch Tone, Call Forward Busy Line and Call Forward No Answer and local exchange service usage that would be otherwise subject to local measured service usage charges, See G.4.
      - 2. Voice Mail and Message Waiting Indication
      - 3. 1 Mbps / 512 Kbps Asymmetrical Digital Subscriber Line Service (Federally Tariffed)
      - 4. Frontier 1 Mbps Business DSL Internet Service (Non-regulated)
      - 5. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)
    - g. Bundle 7
      - 1. One Business Access Line, Touch Tone, Call Forward Busy Line and (T) Call Forward No Answer and local exchange service usage that would be otherwise subject to local measured service usage charges, See G.4.

# MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

- G. FrontierWorks (Cont'd)
  - 4. Endnotes
    - a. The business access line does not include Key lines or PBX trunks or other business lines that are separately tariffed with different rates from the regular Business One-Party access line.
    - b. In the FrontierWorks Select5 package, "Call Forward" forwards all calls to a userchangeable forward-to number. It overrides Call Forward Busy Line and Call Forward No Answer. "Call Forward Variable" is the name for "Call Forward" in some markets. They are functionally the same.
    - c. In the FrontierWorks Select5 package, "Hunting" can be either Regular Hunt, which ends with the last number in the hunt group, or Circular Hunt, which searches all lines in a multiline hunt group, regardless of point of entry into the hunt group. The offered version will depend on its availability in the existing tariff. Call Forward Busy Line cannot be used with Hunting.
- H. FrontierWorks Business Connections
  - 1. General
    - a. FrontierWorks Business Connections are package offerings available to basic business customers and Centrex customers. The basic business offerings include one flat rate business access line and Caller ID with Name.

The Centrex offering includes two Centrex lines and several Centrex features. The included features are:

Touch Tone Call Forward Variable Call Transfer Call ID Name and Number Hunting Three Way Conference Call Abbreviated Dialing (where available

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Issued By: Cereal Daniel Supervisor, Filed Operations Support Date Issued: October 5, 2007

Florida PSC – Tariff No. 2 Section A13 First Revised Sheet 37.17 Superseding Original Sheet 37.17

# MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

- H.1. Frontier Small Business Advantage
  - 1. <u>General</u>
    - a. Frontier Small Business Advantage is a package offering available to Business customers that subscribe to flat rate Business service. The package includes either two Basic Business lines or two Centrex lines; a combination of enhanced calling features, certain designated non-regulated services and price-listed services.
      - 1. Bundle 1 - Basic Bundle 300 Minutes Two Basic Business or two Centrex lines Touch Tone Call Forwarding Call Transfer Caller Identification Plus Name Hunting (where available) Three Way Calling Abbreviated Dialing (where available) Voice Mail and Message Waiting Indicator (non-regulated) 300 Block of Time Long Distance Minutes provided by Frontier Communications of America, Inc. Bundle 2 - Basic Bundle 600 Minutes 2 Two Basic Business or two Centrex lines Touch Tone Call Forwarding Call Transfer Caller Identification Plus Name Hunting (where available) Three Way Calling Abbreviated Dialing (where available)
        - Voice Mail and Message Waiting Indicator (non-regulated) 600 Block of Time Long Distance Minutes provided by Frontier Communications of America, Inc.
      - 3. Bundle 3 Basic Bundle 900 Minutes Two Basic Business or two Centrex lines Touch Tone Call Forward Variable Call Transfer Caller Identification Plus Name Hunting (where available) Three Way Calling

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# MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

- H.1. Frontier Small Business Advantage
  - 1. <u>General</u> (Cont'd)
    - 3. Bundle 3 Basic Bundle 900 Minutes (Cont'd)

Abbreviated Dialing (where available) Voice Mail and Message Waiting Indicator (non-regulated) 900 Block of Time Long Distance Minutes provided by Frontier Communications of America, Inc.

The following services may be added to the bundle and will be billed on a per feature basis.

Additional Features:

Call Return Busy Redial Call Forwarding Busy Call Forwarding No Answer Speed Calling or Speed Calling 30 Priority Ring Call Waiting/Cancel Call Waiting

- 2. <u>Regulations</u>
  - a. A bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
  - b. The bundle is offered only under a two-year term commitment and requires a contract.
    - 1. If the tariffed rates change during the term of the contract, the contract rates will remain in effect in the customer's contract.
    - To cancel the contract before the end of the contract term, the customer must provide at least 60 days advance written notice to the Company. The date on which the contract will be cancelled shall be 60 days after the date on which the Company receives the notice, unless the notice specifies a later date of cancellation.
    - 3. Early termination liability charges shall apply if the customer cancels one or more bundles before the end of the contract term. A bundle is considered to be cancelled if any of its component services are cancelled, unless the bundle is upgraded to a bundle of greater value.

(M) text previously appeared on Sheet 37.17

Issued By:	Cereal Daniel
Title:	Supervisor Field Operations Support

Date Issued: October 5, 2007

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Florida PSC – Tariff No. 2 Section A13 Second Revised Sheet 37.21 Superseding First Revised Sheet 37.21

### MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

- H.2 Frontier Digital Phone Service
  - 1. <u>General</u>
    - a. The Frontier Digital Phone Service is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and a combination of local features. Customers can take any combination of features for the same flat rate charge.

**Basic Bundle** 

Flat Rate Access Line Call Forwarding Busy Call Forward No Answer Local and Extended Area Toll Calls Call Waiting/Cancel Call Waiting Call ID Plus Name Message Waiting Indicator Touch Tone

b. Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle.

Automatic Redial Call Return Three-Way Calling Speed Call 8 or 30

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Florida PSC – Tariff No. 2 Section A13 First Revised Sheet 37.23 Superseding Original Sheet 37.23

## MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

#### H.3 Frontier Digital Phone X

1. <u>General</u>

The Frontier Digital Phone X is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and a combination of local features. Customers can take any combination of features for the same flat rate charge.

**Basic Bundle** 

Flat Rate Access Line Call Forwarding Busy & Call Forward No Answer Local and Extended Area Toll Calls Speed Dial 8 Call Waiting/Cancel Call Waiting Call ID Plus Name Message Waiting Indicator Touch Tone

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#### 2. <u>Regulations</u>

- a. The Frontier Digital Phone X is available where technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- c. When the customer disconnects any component of the bundle, the remaining components of the package will be billed at their individually tariffed rates.
- d. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- e. Customers may add or delete any features offered in the package without a service order charge.
- f. No discounts from the bundled rate will be given to subscribers that do not use all the features or have some features turned off."
- g. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- g. The bundles are offered on a month-to-month basis.
- h. The bundle will appear as a single line item on the bill.

Florida PSC – Tariff No. 2 Section A13 First Revised Sheet 37.25 Superseding Original Sheet 37.25

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# MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

- H.4 Frontier Business Unlimited Service
  - 1. General

Frontier Business Unlimited Serviceis a bundled offering available to Business customers that subscribe to a maximum of ten Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line, Touchtone, Custom Calling features, Voice Mail, and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

#### **Basic Bundle**

Single Party Flat Rate Access Line Touch Tone Call Forwarding Fixed or Variable Unlimited Extended Area Service Voice Mail – Frontier Deluxe Voice Mail Call Waiting, Cancel Call Waiting Caller ID w/Name Speed Calling 30 Code

- 2. Regulations
  - a. The bundle is available only where facilities and operating systems are available and technically feasible.
  - b. The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
  - c. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
  - d. Frontier Business Unlimited Service includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.
  - e. Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.
  - f. If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.
  - g. The bundle rate will appear as a single line item on the customer's bill.

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# MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

#### G. FrontierWorks

1. General

FrontierWorks Small Business Solutions are package offerings available to business customers and include, as described below, either one or two business Access Lines, <u>Touch Tone</u>, Call Forward Busy Line, Call Forward No Answer, and certain designated non-regulated and federally tariffed or price-listed services. Listing of the non-regulated services and federally tariffed or price-listed services is provided only for the purpose of clarity and does not imply that these services are subject to state regulatory authority. The pricing listed in Rates and Charges represents the charges for the regulated local service portion of all bundles subject to tariffing by the Florida Public Service Commission.

a. Bundle 1

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- 1. One Business Access Line, <u>Touch Tone</u>, Call Forward Busy Line and Call Forward No Answer and local exchange service usage that would be otherwise subject to local measured service usage charges, See G.4.
- 2. Voice Mail and Message Waiting Indication
- 3. Frontier dial-up Internet Service (Non-regulated)
- 4. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)

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Cereal Daniel Supervisor Field Operations Support Date Issued: October 5, 2007

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# MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

- G. FrontierWorks (Cont'd)
  - 1. General (Cont'd)
    - b. Bundle 2

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- One Business Access Line, <u>Touch Tone</u>, Call Forward Busy Line and Call Forward No Answer, and local exchange service usage that would be otherwise subject to local measured service usage charges, See G.4.
- 2. Voice Mail and Message Waiting Indication
- 3. 1 Mbps / 128 Kbps Asymmetrical Digital Subscriber Line Service (Federally Tariffed)
- 4. Frontier DSL Max Internet Service (Non-regulated)
- 5. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)
- c. Bundle 3
  - 1. Two Business Access Lines, <u>Touch Tone</u>, Call Forward Busy Line and Call Forward No Answer, and local exchange service usage that would be otherwise subject to local measured service usage charges, See G.4.
  - 2. Voice Mail and Message Waiting Indication
  - 3. Frontier dial-up Internet Service (Non-regulated)
  - 4. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)

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### MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

- G. FrontierWorks (Cont'd)
  - 1. General (Cont'd)
    - d. Bundle 4
      - Two Business Access Lines, <u>Touch Tone</u>, Call Forward Busy Line and Call Forward No Answer and local exchange service usage that would be otherwise subject to local measured service usage charges, See G.4.
      - 2. Voice Mail and Message Waiting Indication
      - 3. 1 Mbps / 128 Kbps Asymmetrical Digital Subscriber Line Service (Federally Tariffed)
      - 4. Frontier DSL Max Internet Service (Non-regulated)
      - 5. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)
    - e. Bundle 5
      - 1. Two Business Access Lines, <u>Touch Tone</u>, Call Forward Busy Line and Call Forward No Answer and local exchange service usage that would be otherwise subject to local measured service usage charges, See G.4.
      - 2. Voice Mail and Message Waiting Indication
      - 3. 512 Kbps / 256 Kbps Asymmetrical Digital Subscriber Line Service (Federally Tariffed)
      - 4. Frontier 512 Kbps Business DSL Internet Service (Non-regulated)

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## MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

- G. FrontierWorks (Cont'd)
  - 1. General (Cont'd)
    - e. Bundle 5 (Cont'd)
      - 5. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)
    - f. Bundle 6
      - 1. Two Business Access Lines, <u>Touch Tone</u>, Call Forward Busy Line and Call Forward No Answer and local exchange service usage that would be otherwise subject to local measured service usage charges, See G.4.
      - 2. Voice Mail and Message Waiting Indication
      - 3. 1 Mbps / 512 Kbps Asymmetrical Digital Subscriber Line Service (Federally Tariffed)
      - 4. Frontier 1 Mbps Business DSL Internet Service (Non-regulated)
      - 5. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)
    - g. Bundle 7
      - 1. One Business Access Line, <u>Touch Tone</u>, Call Forward Busy Line and (T) Call Forward No Answer and local exchange service usage that would be otherwise subject to local measured service usage charges, See G.4.

# MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

- G. FrontierWorks (Cont'd)
  - 4. Endnotes
    - a. The business access line does not include Key lines or PBX trunks or other business lines that are separately tariffed with different rates from the regular Business One-Party access line.
    - b. In the FrontierWorks Select5 package, "Call Forward" forwards all calls to a userchangeable forward-to number. It overrides Call Forward Busy Line and Call Forward No Answer. "Call Forward Variable" is the name for "Call Forward" in some markets. They are functionally the same.
    - c. In the FrontierWorks Select5 package, "Hunting" can be either Regular Hunt, which ends with the last number in the hunt group, or Circular Hunt, which searches all lines in a multiline hunt group, regardless of point of entry into the hunt group. The offered version will depend on its availability in the existing tariff. Call Forward Busy Line cannot be used with Hunting.
- H. FrontierWorks Business Connections
  - 1. General
    - a. FrontierWorks Business Connections are package offerings available to basic business customers and Centrex customers. The basic business offerings include one flat rate business access line and Caller ID with Name.

The Centrex offering includes two Centrex lines and several Centrex features. The included features are:

Touch Tone Call Forward Variable Call Transfer Call ID Name and Number Hunting Three Way Conference Call Abbreviated Dialing (where available

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Issued By: Cereal Daniel Supervisor, Filed Operations Support Date Issued: October 5, 2007

Florida PSC – Tariff No. 2 Section A13 First Revised Sheet 37.17 Superseding Original Sheet 37.17

# MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

- H.1. Frontier Small Business Advantage
  - 1. <u>General</u>
    - i. Frontier Small Business Advantage is a package offering available to Business customers that subscribe to flat rate Business service. The package includes either two Basic Business lines or two Centrex lines; a combination of enhanced calling features, certain designated non-regulated services and price-listed services.
      - Bundle 1 Basic Bundle 300 Minutes

         Two Basic Business or two Centrex lines
         <u>Touch Tone</u>
         Call Forwarding
         Call Transfer
         Caller Identification Plus Name
         Hunting (where available)
         Three Way Calling
         Abbreviated Dialing (where available)
         Voice Mail and Message Waiting Indicator (non-regulated)
         300 Block of Time Long Distance Minutes provided by Frontier
         Communications of America, Inc.
      - Bundle 2 Basic Bundle 600 Minutes Two Basic Business or two Centrex lines <u>Touch Tone</u> Call Forwarding Call Transfer Caller Identification Plus Name Hunting (where available) Three Way Calling Abbreviated Dialing (where available) Voice Mail and Message Waiting Indicator (non-regulated) 600 Block of Time Long Distance Minutes provided by Frontier Communications of America, Inc.
         Bundle 3 - Basic Bundle 900 Minutes
      - Two Basic Business or two Centrex lines <u>Touch Tone</u> Call Forward Variable Call Transfer Caller Identification Plus Name Hunting (where available) Three Way Calling

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# MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

- H.1. Frontier Small Business Advantage
  - 1. <u>General</u> (Cont'd)
    - 3. Bundle 3 Basic Bundle 900 Minutes (Cont'd)

Abbreviated Dialing (where available) Voice Mail and Message Waiting Indicator (non-regulated) 900 Block of Time Long Distance Minutes provided by Frontier Communications of America, Inc.

The following services may be added to the bundle and will be billed on a per feature basis.

Additional Features:

Call Return Busy Redial Call Forwarding Busy Call Forwarding No Answer Speed Calling or Speed Calling 30 Priority Ring Call Waiting/Cancel Call Waiting

- 2. <u>Regulations</u>
  - a. A bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
  - b. The bundle is offered only under a two-year term commitment and requires a contract.
    - 1. If the tariffed rates change during the term of the contract, the contract rates will remain in effect in the customer's contract.
    - To cancel the contract before the end of the contract term, the customer must provide at least 60 days advance written notice to the Company. The date on which the contract will be cancelled shall be 60 days after the date on which the Company receives the notice, unless the notice specifies a later date of cancellation.
    - 3. Early termination liability charges shall apply if the customer cancels one or more bundles before the end of the contract term. A bundle is considered to be cancelled if any of its component services are cancelled, unless the bundle is upgraded to a bundle of greater value.

(M) text previously appeared on Sheet 37.17

Issued By:	Cereal Daniel
Title:	Supervisor Field Operations Support

Date Issued: October 5, 2007

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Florida PSC – Tariff No. 2 Section A13 Second Revised Sheet 37.21 Superseding First Revised Sheet 37.21

# MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

- H.2 Frontier Digital Phone Service
  - 1. <u>General</u>
    - a. The Frontier Digital Phone Service is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and a combination of local features. Customers can take any combination of features for the same flat rate charge.

**Basic Bundle** 

Flat Rate Access Line Call Forwarding Busy Call Forward No Answer Local and Extended Area Toll Calls Call Waiting/Cancel Call Waiting Call ID Plus Name Message Waiting Indicator Touch Tone

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b. Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle.

Automatic Redial Call Return Three-Way Calling Speed Call 8 or 30

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#### MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

#### H.3 Frontier Digital Phone X

1. <u>General</u>

The Frontier Digital Phone X is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and a combination of local features. Customers can take any combination of features for the same flat rate charge.

**Basic Bundle** 

Flat Rate Access Line Call Forwarding Busy & Call Forward No Answer Local and Extended Area Toll Calls Speed Dial 8

Call Waiting/Cancel Call Waiting Call ID Plus Name Message Waiting Indicator <u>Touch Tone</u>

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### 2. <u>Regulations</u>

- a. The Frontier Digital Phone X is available where technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- c. When the customer disconnects any component of the bundle, the remaining components of the package will be billed at their individually tariffed rates.
- d. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- e. Customers may add or delete any features offered in the package without a service order charge.
- e. No discounts from the bundled rate will be given to subscribers that do not use all the features or have some features turned off."
- g. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- h. The bundles are offered on a month-to-month basis.
- i. The bundle will appear as a single line item on the bill.

Florida PSC – Tariff No. 2 Section A13 First Revised Sheet 37.25 Superseding Original Sheet 37.25

### MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

- H.4 Frontier Business Unlimited Service
  - 1. General

Frontier Business Unlimited Services a bundled offering available to Business customers that subscribe to a maximum of ten Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line, Touchtone, Custom Calling features, Voice Mail, and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

#### **Basic Bundle**

Single Party Flat Rate Access Line <u>Touch Tone</u> Call Forwarding Fixed or Variable Unlimited Extended Area Service Voice Mail – Frontier Deluxe Voice Mail Call Waiting, Cancel Call Waiting Caller ID w/Name Speed Calling 30 Code

- 2. Regulations
  - a. The bundle is available only where facilities and operating systems are available and technically feasible.
  - b. The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
  - c. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
  - d. Frontier Business Unlimited Service includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.
  - e. Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.
  - f. If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.
  - g. The bundle rate will appear as a single line item on the customer's bill.

Issued By: Cereal Daniel Title: Supervisor Field Operations Support Date Issued: October 5, 2007

Effective: