



October 31, 2017
Via Email

Ms. Beth Salak, Director, Regulatory Analysis
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

**RE: ACN Communication Services, LLC
Revision for Florida Price List No. 3 (Local)**

Dear Ms. Salak:

Enclosed for filing please find the above referenced tariff filing submitted on behalf of ACN Communication Services, LLC (“Company”). This filing increases local and national Directory Assistance rates for business and residential customers and introduces the Cost Assessment Charge in AT&T service areas. All customers are being notified of these changes via bill messages. The Company respectfully requests an effective date of November 1, 2017 for this filing.

The following tariff pages are included:

| | |
|----------------------------------|--|
| 4 th Revised Page 1 | Updates Check Sheet |
| 2 nd Revised Page 2 | Updates Check Sheet |
| 1 st Revised Page 38 | Adds Cost Assessment Charge in AT&T Area and adds text. |
| 2 nd Revised Page 80 | Increases Directory Assistance Rates for ACN Business Advantage Unlimited in AT&T Area |
| 2 nd Revised Page 84 | Increases Directory Assistance Rates for ACN Business Advantage Plus in AT&T Area |
| 1 st Revised Page 105 | Increases Residential Local Directory Assistance Rate in AT&T Area |
| 1 st Revised Page 107 | Increases Residential National Directory Assistance Rate in AT&T Area |

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to Sthomas@tminc.com. Thank you for your assistance in this matter.

Sincerely,

/s/ Sharon Thomas

Sharon Thomas
Consultant to ACN Communication Services, LLC

tms: FL11702
Enclosures
ST/im

 LOCAL EXCHANGE SERVICES PRICE LIST

CHECK SHEET

The pages of this Price List, as listed below, are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below comprise all changes from the original Price List and are currently in effect as of the date at the bottom of this page.

| PAGE | REVISION | | PAGE | REVISION | | PAGE | REVISION |
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| Title | Original | | 38 | 1 st Revised | * | 70 | |
| 1 | 4 th Revised | * | 39 | Original | | 71 | Original |
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| 4 | Original | | 42 | Original | | 74 | 1 st Revised |
| 5 | Original | | 43 | Original | | 75 | Original |
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| 8 | Original | | 46 | Original | | 78 | Original |
| 9 | Original | | 47 | 1 st Revised | | 79 | Original |
| 10 | Original | | 48 | Original | | 80 | 2 nd Revised * |
| 11 | Original | | 49 | Original | | 81 | Original |
| 12 | Original | | 50 | Original | | 82 | Original |
| 13 | Original | | 51 | Original | | 83 | Original |
| 14 | Original | | 52 | Original | | 84 | 2 nd Revised * |
| 15 | Original | | 53 | Original | | 85 | Original |
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| 20 | Original | | 58 | Original | | 90 | Original |
| 21 | Original | | 59 | 1 st Revised | | 91 | Original |
| 22 | Original | | 60 | Original | | 92 | Original |
| 23 | Original | | 61 | Original | | 93 | Original |
| 24 | Original | | 62 | Original | | 94 | Original |
| 25 | Original | | 63 | Original | | 95 | Original |
| 26 | Original | | 64 | Original | | 96 | Original |
| 27 | Original | | 65 | Original | | 97 | Original |
| 28 | Original | | 66 | 1 st Revised | | 98 | Original |
| 29 | Original | | 67 | Original | | 99 | Original |
| 36 | Original | | 68 | Original | | 100 | Original |
| 37 | Original | | 69 | 1 st Revised | | | |

* Included with this filing.

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Effective: November 1, 2017

Issued By:

 Jeremy Smuckler
 Associate General Counsel
 1000 Progress Place
 Concord, North Carolina 28025

LOCAL EXCHANGE SERVICES PRICE LIST

CHECK SHEET (CONT'D.)

| PAGE | REVISION | |
|-------------|-------------------------|---|
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| 103 | Original | |
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| 108 | 1 st Revised | |
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 LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)**3.7 Business Bundled Services (Cont'd.)****3.7.1 ACN Business Advantage Unlimited (Cont'd.)****C. Rates and Charges - AT&T Territory (Cont'd.)****2. Monthly Recurring and Usage Charges (Cont'd.)**Operator Services, per call

Operator Assistance \$5.00

Directory Assistance

Local Directory Assistance \$2.29 (I)

National Directory Assistance \$2.29 (I)

Directory Listing Services

Non-listed number, per month \$2.99

Non-published number, per month \$3.99

Additional listings – local or foreign, per month \$6.00

Toll Free Directory Listing, per month \$25.00

Features, per use

Repeat Dialing \$0.75

Call Trace \$5.00

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 LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)**3.7 Business Bundled Services (Cont'd.)****3.7.2 ACN Business Advantage Plus****C. Rates and Charges - AT&T Territory (Cont'd.)****2. Monthly Recurring and Usage Charges (Cont'd.)**Operator Services, per call

Operator Assistance \$5.00

Directory Assistance

Local Directory Assistance \$2.29 (I)

National Directory Assistance \$2.29 (I)

Directory Listing Services

Non-listed number, per month \$2.99

Non-published number, per month \$3.99

Additional listings – local or foreign,
per month \$6.00

Toll Free Directory Listing, per month \$25.00

Features, per use

Repeat Dialing \$0.75

Call Trace \$5.00

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 LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 4 – SUPPLEMENTAL SERVICES AND RATES (CONT'D.)**4.7 Directory Assistance****4.7.1 Local Directory Assistance**

Provides for identification of telephone directory numbers, via an operator or automated platform. Customers are provided with a maximum of 2 listings per each call to Directory Assistance.

There are no call allowances for Directory Assistance. No credit will be given for requested telephone numbers that are not found in the directory. Customers may reach Directory Assistance by dialing direct or by having the call billed to a calling card or third number.

A business or residence main telephone exchange line may be registered for exemption from Directory Assistance charges where one of the users of the line is considered to be legally blind, visually or physically handicapped, or where the user's handicap prevents the dialing of a telephone in a conventional manner or permits only the dialing of "0". Requests for exemption must be accompanied by certification of the handicap. Acceptable certifications include those signed by a physician, issued by a state agency qualified to certify such handicaps or pre-existing certifications establishing visual or physical inability to use a directory such as those which qualify the handicapped person for an income tax exemption or social security benefits on the basis of blindness or physical disability or for use of the facilities of an agency for the blind.

Rates**AT&T Territory**

| | |
|-----------|------------------|
| | <u>Residence</u> |
| Per Call: | \$2.29 (I) |

Embarq Territory

| | |
|-----------|------------------|
| | <u>Residence</u> |
| Per Call: | \$1.25 |

Verizon Territory

Service not yet available

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 LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 4 – SUPPLEMENTAL SERVICES AND RATES (CONT'D.)**4.7 Directory Assistance (Cont'd.)****4.7.3 National Directory Assistance Service**

National Directory Assistance Service is provided to customers of the Company for the purpose of requesting telephone numbers of individuals or businesses who are located outside the customer's local Directory Assistance service area.

There are no call allowances or exemptions for National Directory Assistance.

A maximum of two(2) requested telephone numbers are allowed per call.

This service may be alternately billed by using a calling card, billing to a third number, or collect. Operator-handled charges, as specified in Section 4.8 of this price list, apply as appropriate.

Rates**AT&T Territory**

| | |
|-----------|------------------|
| | <u>Residence</u> |
| Per Call: | \$2.29 (I) |

Embarq Territory

| | |
|-----------|------------------|
| | <u>Residence</u> |
| Per Call: | \$1.25 |

Verizon Territory

| | |
|--|---------------------------|
| | Service not yet available |
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