On December 15, 2003, Indiantown Gas Company, Inc. filed a petition for approval of a permanent rate increase with the Florida Public Service Commission (PSC or Commission). The utility is requesting the Commission's approval of a permanent rate increase of $306,751 on an annual basis. By Order No. PSC-02-1666-PAA-GU, issued November 26, 2002, the Commission approved a revenue-neutral restructuring of the utility's rates.

The current rate case is being processed under the PSC's "Proposed Agency Action" (PAA) procedure. Under the PAA process, the case will not be set for a formal hearing unless a timely protest to the Commission's proposed agency action is filed.

Indiantown cited four principal reasons for its request to increase rates: Indiantown has experienced a dramatic loss in total gas throughput due to reduced consumption by its largest customer; changes in the natural gas industry since Indiantown's initial tariff was approved have led the utility to incur additional costs; Indiantown's rates are no longer sufficient or compensatory so that the utility can provide safe, adequate, reliable, and efficient service; and Indiantown's reduced revenues and earnings have led the utility to defer the purchase or replacement of several needed capital items.

While the proposed increase to residential customers will vary based on therm usage, a residential customer who uses 20 therms a month, on average, would pay an additional $2.60 per month under the proposed rates.

The staff of the PSC has scheduled a customer meeting on February 5, 2004, in the utility’s service area to provide customers an opportunity to comment and ask questions regarding the company’s proposed rate increase.

The company requested an interim increase of $138,602. The interim rate increase is subject to refund, with interest, until after the Commission has completed its investigation. On February 3, 2004, the PSC will consider whether to suspend the utility’s current permanent rates, and approve an interim rate increase.

PSC staff is scheduled to make a final recommendation to the Commission on April 22, 2004, and the Commission’s consideration and vote on this matter is scheduled for May 4, 2004.
Chairman Baez was appointed to the Florida Public Service Commission by Governor Jeb Bush on August 23, 2000, to complete a term ending January 2002. He was then reappointed by the Governor to a four-year term ending January 2006. Prior to his appointment, Chairman Baez was an attorney in Miami, Florida, with a statewide practice representing municipal and county governments in telecommunications, cable franchising and other regulatory matters. He was Executive Assistant to Commissioner Joe Garcia from 1994 to 1998. A native of South Florida, Chairman Baez earned his undergraduate degree from Florida International University in 1988, and his Juris Doctorate degree from Nova University, Shepard Broad Law Center, in 1993. Commissioner Baez is a member of the National Association of Regulatory Utility Commissioners' Committees on Electricity and International Relations. He is Past-President of the Southeastern Association of Regulatory Utility Commissioners and has served on the North American Electric Reliability Council. A member of the Florida Bar, he is a past Director of the Hispanic Bar Association, 2nd Judicial District.

J. Terry Deason was first appointed to the Commission by the Florida Public Service Commission Nominating Council in January 1991 for a term ending in January 1995. He was subsequently reappointed by the late Governor Lawton Chiles for a term ending in January 1999. Commissioner Deason was then reappointed by Governor Jeb Bush to a term ending in January 2003, and to his current term which ends in January 2007. Commissioner Deason has served as Chairman of the Commission on two occasions, from January 1993 to January 1995, and from July 2000 to January 2001. Commissioner Deason is an active member of the National Association of Regulatory Utility Commissioners (NARUC). He currently serves on NARUC's Board of Directors, its Finance and Technology Committee, and the Federal/State Joint Conference on Accounting. Commissioner Deason also serves on the executive committee for the Nuclear Waste Strategy Coalition. Prior to his appointment as Chair, he served as Chief Regulatory Analyst in the Office of Public Counsel. In that capacity, he was responsible for the coordination of accounting and financial analysis used by the Public Counsel in cases before the Public Service Commission, presented testimony as an expert witness, and consulted with the Public Counsel on technical issues and ratemaking policies concerning regulated utilities in the State of Florida. From 1981 to 1987, Commissioner Deason served as Executive Assistant to PSC Commissioner Gerald L. Gunter, during which time he reviewed and analyzed recommendations and other pertinent policy determinations. From 1977 to 1981, he served as Legislative Analyst with the Office of Public Counsel. He attended the U.S. Military Academy at West Point, and in 1975 received his bachelor of science degree in accounting, summa cum laude, from Florida State University. He also received his master of accounting degree from FSU in 1989.

Lila A. Jaber was appointed to the Florida Public Service Commission by Governor Jeb Bush in February 2000 to complete a term ending January 2001, and was reappointed for a term ending in January 2005. She served as Chairman of the Commission from January 2002 to January 2004. Commissioner Jaber serves as Co-Vice Chair of the National Association of Regulatory Utility Commissioners (NARUC) Committee on Telecommunications. She is also a member of the Committee on Consumer Affairs. In July 2001, she was appointed to the Federal-State Joint Board on Universal Service created to promote the availability and affordability of telecommunications services as just, reasonable and affordable rates throughout the Nation. Commissioner Jaber was appointed to the NARUC Triennial Review Implementation Process Task Force in March 2003, and the NARUC Telecommunications Committee Chair's Task Force on Major Federal Communications Commission (FCC) Proceedings. Commissioner Jaber has served as chair of the Federal-State Joint Conference on Advanced Services created by the FCC to promote the rapid deployment of advanced services to all Americans. She has also served as co-chair of the e-Infrastructure Subcommittee for the Information Service Technology Development Task Force (ITFlorida.com). She is a current member of the Florida Research Consortium, the affiliate of ITFlorida.com created as a partnership between Florida's universities and technology sectors to focus on high-tech research and development and collaboration between researchers and Florida's high-tech entrepreneurs. Commissioner Jaber is a court-certified mediator and a member of the Florida Bar. Commissioner Jaber received a bachelor of arts degree in political science and business from Stetson University in Deland, Florida, and received a juris doctorate from the Stetson University College of Law in St. Petersburg, Florida.

Rudolph (Rudy) Bradley was appointed to the Florida Public Service Commission by Governor Jeb Bush for a four-year term beginning January 8, 2002. Commissioner Bradley serves on the National Association of Regulatory Utility Commissioners’ Committees on Consumer Affairs, Water, and International Relations. He is also a member of the Energy Market Access Partnership Board which is a joint project between the Department of Energy and the National Association of Regulatory Utility Commissioners. Prior to his appointment to the Commission, Commissioner Bradley served as a member of the Florida Legislature for seven years representing District 55 which includes Pinellas, Manatee and Hillsborough Counties. As a member of the Legislature, he served as the Vice Chairman of the Utilities and Telecommunications Committee and as the Chairman of the Select Committee on Energy Restructuring. Commissioner Bradley also served as the Chairman of the Business Development and International Trade Committee and Chairman of the Economic Development Council. As a legislator, Commissioner Bradley maintained a special interest in improving Florida’s economy and expanding business opportunities for all citizens. Commissioner Bradley earned his Bachelor of Science Degree from the University of Tampa and his Masters Degree from the University of Michigan. He served as an educator in Pinellas County for several years and he developed several private enterprises involving real estate and livestock.

Following the unanimous recommendation of the PSC Nominating Council, Governor Jeb Bush appointed Charles Davidson to the Florida Public Service Commission for a four-year term ending January 2007. Commissioner Davidson relocated from New York to Florida in 2000 to serve in the Office of Governor Bush, as the Executive Director of Florida’s Information Technology Taskforce. In that role, he was responsible for developing public policies to help ensure that Florida maintains progressive economic development processes and rational regulatory policies. In 2001, Davidson was recruited by the Florida House of Representatives to launch the state’s first Committee on Information Technology. He currently serves ex officio as a member of the board of directors of ITFlorida, a statewide not-for-profit organization that is focused on developing sound technology-related public policy. From 1993 to 1999, Commissioner Davidson was an attorney resident in the New York Office of Baker & McKenzie, the world’s largest law firm. In 1999, he joined the New York Office of Duane Morris with other attorneys from Baker & McKenzie to form a new international dispute resolution practice group. While in private practice, Davidson was responsible for an array of regulatory, commercial, international, and technology matters in the United States and abroad. His work included multi-jurisdiction antitrust disputes, compliance proceedings before the Department of Justice and the Securities & Exchange Commission, complex commercial dispute resolution, and international technology disputes. His work also included international arbitrations and mediations. While in New York, Davidson served as Professor of Law at New York University School of Law. Commissioner Davidson speaks frequently on technology and public policy issues. Recently, Commissioner Davidson testified before Congress on the regulatory treatment that should be afforded broadband technologies. Commissioner Davidson recently testified before the FCC on the regulatory issues impacting Voice over Internet Protocol (VoIP). A Phi Beta Kappa graduate, Commissioner Davidson holds a Masters in International Business from Columbia University. Davidson received his baccalaureate and juris doctorate degrees from the University of Florida, where he served as a fellowship instructor at the College of Law.
Consumer Comments at PSC Meetings

The Commissioners are interested in what consumers have to say about the application for a rate increase by Indiantown Gas Company, Inc. The main purpose of this meeting is to receive comments from the public.

Anyone may make a statement, and speaking is an effective way to let the Commissioners know how you feel about the case under review. Those consumers who wish to speak should arrive early. The meeting will begin as scheduled and continue until all the consumers have been heard.

At the beginning of the meeting, procedures will be set up to establish an order for comments. PSC staff will have sign-up sheets, and consumers will be called in the order of those sheets. PSC staff will be available to coordinate consumer comments and assist members of the public.

Any person who wishes to comment or provide information to the PSC staff, orally or in writing, may do so at the meetings. Written comments also may be sent to: Florida Public Service Commission, Division of the Commission Clerk and Administrative Services, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850. Letters will be placed in the correspondence file of this docket (Docket No. 030954-GU). Although a comment form is attached to this Special Report, consumers may also call the PSC’s toll-free number, 1-800-342-3552, or dial 1-800-511-0809 to fax.

Any person who is unable to attend and who wishes to obtain a copy of the recommendation or the order may do so by writing to: Director, Division of the Commission Clerk and Administrative Services, Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850.

Florida Public Service Commission

DIVISION OF
Consumer Affairs

2540 Shumard Oak Boulevard
Betty Easley Conference Center, Room 184
Tallahassee, Florida 32399-0850

The Public Service Commission’s Division of Consumer Affairs provides a staff of information specialists who are available to answer questions from Florida consumers.

To reach a PSC consumer representative, please call the Bureau of Consumer Outreach during business hours at (850) 413-6100, or send a fax to 1-800-511-0809. See the PSC’s Internet home page at www.floridapsc.com.
## Indiantown Gas Company, Inc.
### Bill Comparisons
#### Present & Company-Proposed Rates

The following schedule shows residential bill comparisons that compare monthly bills at present rates to those at the rates requested by Indiantown. These bill comparisons do not include any applicable state or local taxes, or franchise fees.

### Transportation Service 1

Residential Average Usage: 20 therms per month

<table>
<thead>
<tr>
<th>Therm Usage</th>
<th>Present Monthly Bill without Gas Cost</th>
<th>Present Monthly Bill with Gas Cost</th>
<th>Company-Proposed Monthly Bill without Gas Cost</th>
<th>Company-Proposed Monthly Bill with Gas Cost</th>
<th>Percent Change without Gas Cost</th>
<th>Percent Change with Gas Cost</th>
<th>Dollar Increase (Decrease)</th>
</tr>
</thead>
<tbody>
<tr>
<td>5</td>
<td>$9.69</td>
<td>$14.84</td>
<td>$12.96</td>
<td>$18.11</td>
<td>33.7 %</td>
<td>22.0 %</td>
<td>$3.27</td>
</tr>
<tr>
<td>10</td>
<td>$10.38</td>
<td>$20.68</td>
<td>$13.43</td>
<td>$23.73</td>
<td>29.4 %</td>
<td>14.7 %</td>
<td>$3.05</td>
</tr>
<tr>
<td>15</td>
<td>$11.07</td>
<td>$26.52</td>
<td>$13.89</td>
<td>$29.34</td>
<td>25.5 %</td>
<td>10.6 %</td>
<td>$2.82</td>
</tr>
<tr>
<td>20</td>
<td>$11.75</td>
<td>$32.35</td>
<td>$14.35</td>
<td>$34.95</td>
<td>22.1 %</td>
<td>8.0 %</td>
<td>$2.60</td>
</tr>
<tr>
<td>25</td>
<td>$12.44</td>
<td>$38.19</td>
<td>$14.81</td>
<td>$40.56</td>
<td>19.1 %</td>
<td>6.2 %</td>
<td>$2.37</td>
</tr>
<tr>
<td>30</td>
<td>$13.13</td>
<td>$44.03</td>
<td>$15.28</td>
<td>$46.18</td>
<td>16.4 %</td>
<td>4.9 %</td>
<td>$2.15</td>
</tr>
<tr>
<td>35</td>
<td>$13.82</td>
<td>$49.87</td>
<td>$15.74</td>
<td>$51.79</td>
<td>13.9 %</td>
<td>3.9 %</td>
<td>$1.92</td>
</tr>
<tr>
<td>40</td>
<td>$14.51</td>
<td>$55.71</td>
<td>$16.20</td>
<td>$57.40</td>
<td>11.6 %</td>
<td>3.0 %</td>
<td>$1.69</td>
</tr>
<tr>
<td>45</td>
<td>$15.20</td>
<td>$61.55</td>
<td>$16.66</td>
<td>$63.01</td>
<td>9.6 %</td>
<td>2.4 %</td>
<td>$1.46</td>
</tr>
<tr>
<td>50</td>
<td>$15.99</td>
<td>$67.39</td>
<td>$17.13</td>
<td>$68.63</td>
<td>7.8 %</td>
<td>1.8 %</td>
<td>$1.24</td>
</tr>
<tr>
<td>55</td>
<td>$16.76</td>
<td>$73.22</td>
<td>$17.59</td>
<td>$74.24</td>
<td>6.2 %</td>
<td>1.4 %</td>
<td>$1.02</td>
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<tr>
<td>60</td>
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<td>$79.06</td>
<td>$18.05</td>
<td>$79.85</td>
<td>4.6 %</td>
<td>1.0 %</td>
<td>$0.79</td>
</tr>
<tr>
<td>65</td>
<td>$17.95</td>
<td>$84.90</td>
<td>$18.51</td>
<td>$85.46</td>
<td>3.1 %</td>
<td>0.7 %</td>
<td>$0.56</td>
</tr>
<tr>
<td>70</td>
<td>$18.64</td>
<td>$90.74</td>
<td>$18.98</td>
<td>$91.08</td>
<td>1.8 %</td>
<td>0.4 %</td>
<td>$0.34</td>
</tr>
<tr>
<td>75</td>
<td>$19.33</td>
<td>$96.58</td>
<td>$19.44</td>
<td>$96.69</td>
<td>0.6 %</td>
<td>0.1 %</td>
<td>$0.11</td>
</tr>
<tr>
<td>80</td>
<td>$20.02</td>
<td>$102.42</td>
<td>$19.90</td>
<td>$102.30</td>
<td>-0.6 %</td>
<td>-0.1 %</td>
<td>($0.12)</td>
</tr>
<tr>
<td>85</td>
<td>$20.70</td>
<td>$108.25</td>
<td>$20.36</td>
<td>$107.91</td>
<td>-1.6 %</td>
<td>-0.3 %</td>
<td>($0.34)</td>
</tr>
<tr>
<td>90</td>
<td>$21.39</td>
<td>$114.09</td>
<td>$20.83</td>
<td>$113.53</td>
<td>-2.6 %</td>
<td>-0.5 %</td>
<td>($0.56)</td>
</tr>
<tr>
<td>95</td>
<td>$22.08</td>
<td>$119.93</td>
<td>$21.29</td>
<td>$119.14</td>
<td>-3.6 %</td>
<td>-0.7 %</td>
<td>($0.79)</td>
</tr>
<tr>
<td>100</td>
<td>$22.77</td>
<td>$125.77</td>
<td>$21.75</td>
<td>$124.75</td>
<td>-4.5 %</td>
<td>-0.8 %</td>
<td>($1.02)</td>
</tr>
</tbody>
</table>

* Natural Gas supplied to customers by Infinite Energy.
Application for a Rate Increase by
Indiantown Gas Company, Inc.

DOCKET NO. 030954-GU

Name ________________________________________

Address _______________________________________

_____________________________________________________________________

If you want to let the Public Service Commission know how you feel about this case, please fill out this comment form and return it by mail or leave with a Commission staff member at the hearing.

C O N S U M E R    C O M M E N T S

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Fold and tape -- see back for address