Tierra Verde Utilities, Inc. (Tierra Verde or utility) is a wastewater utility serving approximately 2,411 wastewater customers in Pinellas County. Tierra Verde has filed an application for approval of interim and permanent rate increases.

In order to recover operating expenses and earn a reasonable rate of return, Tierra Verde requested interim rates for its wastewater system. On July 18, 2006, the Commission approved an interim rate increase of $109,767 or 17.75% for wastewater.

The utility also requested an increase in its final rates of 34.72% (a revenue increase of $214,699) for wastewater. The Commission suspended the final rates in July in order to further investigate the company’s request. When the final rates are established, customers may see a refund if the final revenue requirement is less than the approved interim revenue requirement.

As part of the process of evaluating Tierra Verde’s rate request, the Public Service Commission (PSC) staff conducts a customer service meeting to allow customers the opportunity to express their concerns about the utility and the requested rate increase. Customer comments, written and oral, are taken into consideration to assist the Commission in reaching its decision.

Additionally, the PSC staff will audit the utility’s records for compliance with applicable rules and orders. A PSC staff engineer will also conduct a field investigation of Tierra Verde’s plant and service area. In accordance with Florida Statutes, the Commission will consider the utility’s quality of service and other matters in this case.

This rate case is being processed under the PSC’s “Proposed Agency Action” (PAA) procedure. The PSC staff is scheduled to make a recommendation on the final rates to the Commission on December 27, 2006, and the Commissioners are expected to vote on the matter at the January 9, 2007, Agenda Conference. Under the PAA process, the case will only be set for a formal hearing if a timely protest to the Commission’s proposed agency action is filed.

**Customer Meeting**

**Wednesday, November 1, 2006**
6:00 p.m.
City of St. Petersburg Beach City Hall
City Commission Chambers
155 Corey Avenue
St. Petersburg Beach, Florida

**For more information:**

**For technical questions:**
Shannon Hudson (850) 413-7021
Troy Rendell (850) 413-6934

**For legal questions:**
Martha Brown (850) 413-6187

**For general questions, contact:**
Dick Durbin (850) 413-6121
Or call toll-free 1-800-342-3552
(1-800-511-0809 to fax)
E-mail: contact@psc.state.fl.us
Internet Home Page: www.floridapsc.com
Lisa Polak Edgar was appointed to the Florida Public Service Commission by Governor Jeb Bush for a four-year term beginning January 2006; she assumed the chairmanship of the PSC in January 2006. Chairman Edgar is a member of the National Association of Regulatory Utility Commissioners telecommunication committee and was appointed by the Federal Communications Commission to the Universal Service Joint Board for a three-year term beginning November 2005. Prior to her appointment, Chairman Edgar served as Deputy Secretary for Planning and Management for the Florida Department of Environmental Protection (DEP) from August 1999 through January 2005. Her responsibilities at DEP included oversight of the agency’s $2.1 billion budget, fiscal and strategic planning, accountability measures, information technology, administrative services, and coordination between the state and federal government on environmental issues, including natural gas drilling. Prior to service at DEP, Chairman Edgar was chief analyst on the Office of Policy and Budget, Executive Office of the Governor. Chairman Edgar was appointed by the Secretary of the U.S. Department of Interior to represent the State of Florida on the Minerals Management Service Office Continental Shelf (OCS) Policy Committee from 1993-2004. She served on the Subcommittees on Environmental Studies in OCS Areas under the influence of OCS activities and Minerals Management Service on OCS Policy and in the Division of OCS Policy and Budget. Chairman Edgar has also served as senior cabinet aide in the Department of Agriculture and Consumer Services, as staff counsel and legislative analyst for the Florida Senate Committees on Reapportionment and Regulated Industries, completed the Harvard Kennedy School of Government program for Senior Executives in State and Local Government, and co-taught a special topics graduate course on the Everglades at Florida A&M University. She is a member of Leadership Florida, Class XXIV. Chairman Edgar graduated cum laude from Florida State University in 1985 with a Bachelor’s degree in political science and minor in English. She studied in London during her undergraduate education and in Yugoslavia during law school. She received a juris doctorate from the Florida State University College of Law in 1988 and is a member of the Florida Bar.

J. Terry Deason was first appointed to the Commission by the Florida Public Service Commission Nominating Council in January 1991 for a term ending in January 1995. He was subsequently reappointed by the governor to a term ending in January 2003, and to his current term which ends in January 2007. Commissioner Deason has served as Chairman of the Commission on two occasions, from January 1993 to January 1995, and from July 2000 to January 2001. Commissioner Deason is an active member of the National Association of Regulatory Utility Commissioners (NARUC). He currently serves on NARUC’s Board of Directors, Committee on Electricity, the Federal/State Joint Conference on Accounting, and the Federal/State Joint Board on Economic Dispatch for the Southern Region. Commissioner Deason also serves on the executive committee for the Nuclear Waste Strategy Coalition. Prior to his appointment, he served as Chief Regulatory Analyst in the Office of Public Counsel. In that capacity, he was responsible for the coordination of accounting and financial analysis used by the Public Counsel in cases before the Public Service Commission. He has testified as an expert witness on technical issues and ratemaking policies concerning regulated utilities in the State of Florida. From 1981 to 1987, Commissioner Deason served as Executive Assistant to PSC Commissioner Gerald L. Gunter, during which time he reviewed and analyzed staff recommendations and advised the Commissioner on those recommendations and other pertinent policy determinations. From 1977 to 1981, he served as Legislative Analyst with the Office of Public Counsel. He attended the U.S. Military Academy at West Point, and in 1975 received his bachelor degree in accounting, summa cum laude, from Florida State University. He also received his master degree in accounting from FSU in 1989.

Isilio Arriaga was appointed to the Florida Public Service Commission by Governor Jeb Bush on October 6, 2005, to complete a term ending January 2007, then subsequently reappointed to a four-year term beginning January 2007. Prior to his appointment, Commissioner Arriaga was an independent management consultant with Grupo Arranz Consulting, Inc. in Miami, Florida. Previously, he served as President and CEO of the Greater Miami Chamber of Commerce, where he continues as a Volunteer Trustee, and was active on the Board of Directors of the Venezuelan-American Chamber and the Council of Bi-National Chambers. Before his tenure with the Chamber, he was President and CEO of Hispanic Unity of Florida, a growing social services agency assisting over 30,000 clients in South Florida and whose mission is improving the quality of life and fostering leadership in the community. Arriaga served as a Congressman in the Republic of Venezuela from 1988 until 1993, where he co-sponsored the first Privatization Law in the nation and helped enact the Low Income Housing Appropriations legislation. During that time, he was a founding member of the World Economic Forum in Switzerland and was appointed to the committee created upon recommendation by IMF for the purpose of reforming the financial system in Venezuela. Arriaga began his career in the oil industry in the 1970s as a Junior Engineer with Shell Oil Co. He went on to create the Planning Office and Long Term Industrial Loans Department for Banco Union, where he served as General Manager for Investments. Following his public service and while residing in Texas, he formed an international consulting firm and worked with U.S. entities, promoting new business development as a strong advocate for U.S. enterprises in Latin America. He served as a consultant in Miami responsible for the reengineering of a corporation which pioneered digital functions for ATM networks. Arriaga received a Master’s degree in Industrial Engineering from New York University and holds a Bachelor’s degree from Pratt Institute (NY). He has published numerous articles and essays on economics and was a syndicated columnist in Venezuela. He currently serves on the NARUC’s Committee on International Relations and the Department of Energy/National Association of Regulatory Utility Commissioners Utilities Market Access Partnership (UMAP) Board of Directors.

Commissioner Matthew Mark Carter II was appointed to the Florida Public Service Commission by Governor Jeb Bush for a four-year term beginning January 2006. Currently, he serves on the National Association of Regulatory Utility Commissioners Committee on Water, the Committee on International Relations, and the Ad Hoc Committee on Critical Infrastructure. Commissioner Carter is the son of the late Rev. Matthew and Pearl Carter. He was born in Douglas, Georgia and educated in the public schools there. He graduated from Atkinson County High School (in Pearson). After graduation from high school, he volunteered for the United States Army. In the Army, he served in the Presidential Honor Guard in Washington, D.C. and the First Armored Division in Germany. After being honorably discharged from the Army, Commissioner Carter attended Tallahassee Community College where he graduated with honors. He then attended Florida State University and graduated with a Bachelor’s degree in Mass Communications and was commissioned a Second Lieutenant in the United States Army Reserve and later the Florida National Guard. After a tour of duty with the 124th Infantry in the Panama Canal Zone, Commissioner Carter returned to Tallahassee where he set up a public relations firm concentrating on political campaigns for over ten years. Afterward, he entered into the financial investment industry and worked as a financial consultant with Waddell & Reed, Florida Professional Services Group, and Merrill Lynch. Commissioner Carter left Merrill Lynch to complete law school at the Florida State University College of Law. After graduation, he became a member of the Florida Bar and a Minister of the Gospel of Jesus Christ. As an attorney, he specialized in banking law, real estate and helping churches. He also served as a communications consultant and senior manager for private industry and governmental agencies. Commissioner Carter obtained a Master’s degree in Theological Science from Smith Chapel Bible College and was awarded an honorary Doctor of Divinity degree from the St. Thomas Christian College. Commissioner Carter is currently pastor of the Beulah Hill Missionary Baptist Church in Gretna, Florida, where he also serves as President of the Congress of Christian Education (Union Baptist Association) and Vice Moderator for the Gadsden County Baptist Association. He has also written the book The 90% Rule – How to Get Out of Debt and Prosper and Why It’s Important. Commissioner Carter is married to the former Rita Taylor (of Enigma, Georgia) and they have two beautiful daughters: Pearl and Markesha.

Katrina Joanne Tew was appointed to the Florida Public Service Commission by Governor Jeb Bush for a four-year term beginning January 2006. Commissioner Tew serves on the NARUC Committee on Consumer Affairs, the Subcommittee on Nuclear Issues, and the Net Neutrality Task Force. Participation in these committees affords her the opportunity to engage in national policy issues that impact each of the industries regulated by the Commission as well as the state economy, and millions of Florida consumers. In the eleven years prior to appointment, Commissioner Tew developed extensive experience in regulatory policy issues involving energy, water, and telecommunications. From 2001 to 2005, Commissioner Tew served consecutive terms as Chief Advisor to Commissioners Lyle S. Stump and J. Terry Deason, advising them on all Commission proceedings and policy matters. Prior to becoming the Commission’s primary liaison on all nuclear energy matters for over three years. Additionally, she was instrumental in drafting the Commission’s positions on electric industry restructuring. In recognition of her work on federal energy policy, Commissioner Tew was a recipient of the PSC Extraordinary Accomplishment Award in 1999 and the PSC Outstanding Achievement Award in 1997. A Northwest Florida native, Commissioner Tew received a Bachelor’s degree in finance from Florida State University in 1994 and an MBA from FSU in 1996.
Consumer Statements at PSC Meetings

The Commission is interested in what consumers have to say about the application for a rate increase in Pinellas County by Tierra Verde Utilities, Inc. The main purpose of the meeting is to receive comments from the public.

Anyone may make a statement, and speaking is an effective way to let the Commission know how you feel about the case under review. At the beginning of the meeting, procedures will be set up to establish an order for comments. PSC staff will have sign-up sheets that will be used to call consumers to speak. PSC staff will also be available to coordinate consumer comments and assist members of the public.

Any person who wishes to comment or provide information to the PSC staff regarding this matter may do so at the meeting, orally or in writing. Written comments also may be mailed to: Florida Public Service Commission, Division of the Commission Clerk and Administrative Services, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, or faxed to 1-800-511-0809. Correspondence will be placed in the file of this docket (Docket No. 060255-SU). For your convenience, a comment form is attached to this Special Report.

Any person who wishes to obtain a copy of the recommendation or the order may do so by writing to: Florida Public Service Commission, Division of the Commission Clerk and Administrative Services, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, or by going on-line at www.floridapsc.com.

Florida Public Service Commission

2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

The Public Service Commission provides a staff of information specialists who are available to answer questions from Florida consumers.

To reach a consumer representative, please call the Public Service Commission during business hours at 1-800-342-3552, or send a fax to 1-800-511-0809. See the PSC’s Internet home page at www.floridapsc.com.
## WASTEWATER SYSTEM

### RESIDENTIAL SERVICE

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<th>Rates Prior to Filing</th>
<th>Commission Approved Interim Rates</th>
<th>Utility's Requested Final Rates</th>
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### GENERAL SERVICE

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Gallonage Charge (per 1,000 gallons) | $ 1.80 | $ 2.12 | $ 2.42
Application for a Rate Increase in Pinellas County by
Tierra Verde Utilities, Inc.

DOCKET NO. 060255-SU

Name

Address

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

C O N S U M E R   C O M M E N T S

Fold and tape -- see back for address