On May 30, 2008, Sun Communities Finance, LLC d/b/a Water Oak Utility (Water Oak) filed a petition with the Florida Public Service Commission (PSC or Commission) for a revenue-neutral water rate restructuring to implement conservation rates. Water Oak, located in Lake County, is a Class C water and wastewater utility providing service to the Water Oak community and the Water Oak County Club.

Is there an opportunity for public input on this revenue-neutral water rate restructuring case?
Yes. As part of the evaluation process for Water Oak’s request, the Commission staff will conduct a customer meeting to allow customer feedback about Water Oak and the restructuring process. Customer comments, written and oral, will be taken into consideration when the Commission reaches a decision.

Why is Water Oak requesting a revenue-neutral water rate restructuring case?
Water Oak is requesting a revenue-neutral water rate restructuring to comply with an anticipated requirement of the St. Johns River Water Management District.

When was Water Oak’s last case before the Commission?
Water Oak’s last case before the Commission was in June 2000.
Presently, how much is the average monthly water bill for residential customers? The average monthly water bill for residential customers is $11.33.

Using Water Oak’s proposed rates, how much would the average monthly water bill be for residential customers? Using Water Oak’s proposal, the average monthly water bill for residential customers would be $10.74.

What if I can’t make the customer meeting or prefer not to speak? Are there other ways to comment on the issue? Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing. Correspondence will be placed in the docket file. Written comments should be mailed to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

The PSC will also accept faxes and e-mails.
Fax number: 1-800-511-0809
Internet e-mail address: contact@psc.state.fl.us

Please be sure to include the docket number, 080295-WS.

Customer comments are placed on the consumer side of the docket file and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider Water Oak’s quality of service and other matters. If you have questions, call the Florida Public Service Commission’s Division of Service, Safety & Consumer Assistance at 1-800-342-3552.

Who can answer technical or legal questions?

For technical questions, contact:
Jennie Lingo
(850) 413-6964
Paul Stallcup
(850) 413-6441

For legal questions, contact:
Keino Young
(850) 413-6226

Where on the Internet can I obtain more detailed information? Detailed docket information is available on the PSC Web site at www.floridapsc.com. Click on Dockets and Filings/Dockets and then type in the docket number, 080295.

When will the PSC make a decision? The PSC staff is scheduled to file a recommendation with the Commission on August 6, 2009. The Commissioners are expected to vote on this matter at the August 18, 2009 Agenda Conference.
Matthew Mark Carter II was appointed to the Florida Public Service Commission by Governor Jeb Bush for a four-year term beginning January 2006 and was subsequently elected Chairman by his fellow commissioners for the years 2008 and 2009. Chairman Carter serves on the National Association of Regulatory Utility Commissioners (NARUC) Committee on Water, the Committee on Critical Infrastructure, and the Committee on International Relations. Chairman Carter is also active in NARUC activities designed to improve regulated companies’ minority business procurement practices. Chairman Carter sought appointment to the Committee on Water in particular because he recognizes the stress that Florida’s rapid population growth is placing on existing water resources, and the important role water and wastewater utility regulation will have on the development of future conservation efforts and water supply alternatives in Florida, as well as the health and economic vitality of the State. Chairman Carter hopes to foster an open dialogue concerning water policies in the State with an aim toward maximizing the effectiveness of partnerships between various state agencies having regulatory jurisdiction over water use. Chairman Carter is the son of the late Rev. Matthew and Pearl Carter. He was born in Douglas, Georgia and educated in the public schools there. He graduated from Atkinson County High School (in Pearson). After graduation from high school, he volunteered for the United States Army. In the Army, he served in the Presidential Honor Guard in Washington, D.C. and the First Armored Division in Germany. After being honorably discharged from the Army, Chairman Carter attended Tallahasseee Community College where he graduated with honors, and was later inducted into the TCC Alumni Association’s Hall of Fame. He then attended Florida State University and graduated with a Bachelor’s of Science in Mass Communications and was commissioned a Second Lieutenant in the United States Army Reserve and later the Florida National Guard. After a tour of duty with the 124th Infantry in the Panama Canal Zone, Chairman Carter returned to Tallahassee where he set up a public relations firm that, for over ten years, concentrated on political campaigns. Afterward, he entered into the financial investment industry and worked as a financial consultant for Waddell & Reed, Florida Professional Services Group, and Merrill Lynch. Chairman Carter left Merrill Lynch to complete law school at the Florida State University College of Law. After graduation, he became a member of the Florida Bar and a Minister of the Gospel of Jesus Christ. As an attorney, he specialized in business law. He also served as a communications consultant and senior manager for private industry and governmental agencies. Chairman Carter’s prior government leadership includes service as the Director of the Division of Land Sales, Deputy Secretary of the Department of Management Services, and multiple senior staff positions with the Florida House of Representatives. Chairman Carter has a Master’s degree in Theological Science from Smith Chapel Bible University, a Doctor of Ministry degree from Gulf Coast College & Seminary, and was also awarded an honorary Doctor of Divinity degree from the St. Thomas Christian College. Chairman Carter is currently pastor of the Beulah Hill Missionary Baptist Church in Gretna, Florida, where he once served as President of the Congress of Christian Education (Union Baptist Association) and Vice Moderator for the Gadsden County Baptist Association (Southern Baptist Convention). He has also written the book The 90% Rule – How to Get Out of Debt and Prosper and Why It’s Important. Chairman Carter is married to the former Rita Taylor (of Enigma, Georgia) and they have two beautiful children.

Lisa Polak Edgar was reappointed to the Florida Public Service Commission (PSC) by Governor Charlie Crist for a four-year term beginning January 2009. From January 2006 to January 2008, she served as Chairman and participated as a member of the Florida Energy Commission and the Governor’s Action Team on Energy and Climate Change. During her first term, Commissioner Edgar worked to develop policies to strengthen the state’s electric infrastructure to better prepare for, and withstand, storm events; to establish net metering and interconnection rules that encourage customer participation and renewable energy development; to further the diversification of Florida’s fuel supply; to effectively reform the collection and distribution of universal service funds; and to broaden stakeholder participation. She is a member of the National Association of Regulatory Utility Commissioners Board of Directors and the Telecommunications Committee. Commissioner Edgar serves on the Federal Communications Commission Universal Service Joint Board and the U.S. Department of Transportation Technical Pipeline Safety Standards Committee. She is a member of Leadership Florida. Prior to joining the PSC, Commissioner Edgar served as Deputy Secretary for the Florida Department of Environmental Protection (DEP). Her responsibilities at DEP included oversight of the agency’s $2.1 billion budget, fiscal and strategic planning, accountability measures, information technology, administrative services, geological survey, and coordination between the state and federal government on environmental issues, including oil and gas drilling on the Outer Continental Shelf. Commissioner Edgar represented the State of Florida on the Minerals Management Service Outer Continental Shelf (OCS) Policy Committee from 1993-2004, and on the Subcommittees on Environmental Studies in OCS Areas under Moratoria and OCS Hard Minerals. During her career in public service, Commissioner Edgar has also served as chief analyst on Environmental Policy for the Office of Policy and Budget, Executive Office of the Governor; senior cabinet aide in the Department of Agriculture and Consumer Services; staff counsel and legislative analyst for the Florida Senate Committees on Reapportionment and Regulated Industries; completed the Harvard Kennedy School of Government Program for Senior Executives in State and Local Government; and co-taught a special topics graduate course on the Everglades at Florida A&M University. Commissioner Edgar received a Bachelor of Science and a Juris Doctorate from Florida State University and is a member of the Florida Bar. She studied in London during her undergraduate education and in Yugoslavia during law school. She and her husband are raising their two young children in Tallahassee.

continued
Katrina Joanne McMurrian was appointed to the Florida Public Service Commission by Governor Jeb Bush for a four-year term beginning January 2006. Commissioner McMurrian serves on the National Association of Regulatory Utility Commissioners (NARUC) Committee on Consumer Affairs, the Committee on Electricity, the Subcommittee on Education and Research, the FERC/State Smart Grid Collaborative, the FERC/State Competitive Procurement Collaborative, and the National Wireless Consumer Protection Standards Ad Hoc Committee. She also serves on the FERC/State Demand Response Collaborative as Co-Chair, the Subcommittee on Nuclear Issues – Waste Disposal as Vice Chair, the Executive Committee of the Nuclear Waste Strategy Coalition, the Advisory Council to the Board of Directors of the Electric Power Research Institute (EPRI), and the Keystone Energy Board. In the eleven years prior to appointment, Commissioner McMurrian developed extensive experience in regulatory policy issues involving energy, water, and telecommunications. From 2001 to 2005, she served consecutive terms as Chief Advisor to Commissioners Palecki and Davidson, advising them on all Commission proceedings and policy matters. Prior to becoming a Chief Advisor, Commissioner McMurrian managed the State Liaison Section of the Commission’s Division of Policy Analysis & Intergovernmental Liaison, where she consulted with state and local government agencies on issues such as “black water,” reuse, universal service, and electric reliability. Before leading that section, she served as the Commission’s primary liaison on all nuclear energy matters for over three years and was instrumental in drafting the Commission’s positions on electric industry restructuring. In recognition of her work on federal energy policy, Commissioner McMurrian was a recipient of the PSC Extraordinary Accomplishment Award in 1999 and the PSC Outstanding Achievement Award in 1997. A Northwest Florida native, Commissioner McMurrian received a Bachelor’s degree in finance from Florida State University in 1994 and an MBA from FSU in 1998.

Before her appointment to the Florida Public Service Commission in May of 2007, Commissioner Argenziano served more than 10 years in the Florida legislature. She was first elected to the Florida House of Representatives in 1996 (District 43) and served there until her election in 2002 to the Florida Senate (District 3). While serving in the legislature, she served on many different committee and council assignments including Environmental Preservation, Governmental Oversight (Chair), Comprehensive Planning, Criminal Justice (Chair), Criminal Justice Appropriations, Regulated Industries, Rules and Calendar, Agriculture (Chair), Administrative Procedure, Public Service Commission Oversight, Ethics and Elections, Health Policy, Elder Affairs (Chair), Healthcare Council (Chair), Crime and Punishment, Water Resource Management, and Utilities and Communication. Senator Argenziano’s legislative career has focused on protection of the elderly and other vulnerable citizens, resource protection, and full participation of the citizens in their government. Notable legislation which she has sponsored includes nursing home reform, “local sources first” (water use), two pharmacy discount programs, a law providing for clearing the courtroom for victim sex crime testimony, enhanced penalties for crimes against the elderly, Public Counsel representation in utility rates cases, protection of our springs, a home reform, “local sources first” (water use), two pharmacy discount programs, a law providing for clearing the courtroom for victim sex crime testimony, enhanced penalties for crimes against the elderly, Public Counsel representation in utility rates cases, protection of our springs, a “scambusters” program for the protection of consumers, and protection for our children from sexual predators (the Jessica Lunsford Act). Just to mention a few. Commissioner Argenziano has one son, Joseph, who has proudly served his country for 14 years in the United States Air Force. Commissioner Argenziano is a member of the National Association of Regulatory Utility Commissioners (NARUC).

Commissioner Nathan A. Skop was appointed to the Florida Public Service Commission by Governor Charlie Crist for a four-year term beginning January 2007. Commissioner Skop currently serves on the National Association of Regulatory Utility Commissioners (NARUC) Committee on Consumer Affairs and the Committee on Energy Resources and the Environment. Prior to his appointment, Commissioner Skop was appointed to the Florida Public Service Commission by Governor Charlie Crist for a four-year term beginning January 2006. Commissioner Skop serves on the National Association of Regulatory Utility Commissioners (NARUC) Committee on Consumer Affairs, the Committee on Electricity, the Subcommittee on Education and Research, the FERC/State Smart Grid Collaborative, the FERC/State Competitive Procurement Collaborative, and the National Wireless Consumer Protection Standards Ad Hoc Committee. She also serves on the FERC/State Demand Response Collaborative as Co-Chair, the Subcommittee on Nuclear Issues – Waste Disposal as Vice Chair, the Executive Committee of the Nuclear Waste Strategy Coalition, the Advisory Council to the Board of Directors of the Electric Power Research Institute (EPRI), and the Keystone Energy Board. In the eleven years prior to appointment, Commissioner Skop developed extensive experience in regulatory policy issues involving energy, water, and telecommunications. From 2001 to 2005, she served consecutive terms as Chief Advisor to Commissioners Palecki and Davidson, advising them on all Commission proceedings and policy matters. Prior to becoming a Chief Advisor, Commissioner Skop was appointed to the State Liaison Section of the Commission’s Division of Policy Analysis & Intergovernmental Liaison, where she consulted with state and local government agencies on issues such as “black water,” reuse, universal service, and electric reliability. Before leading that section, she served as the Commission’s primary liaison on all nuclear energy matters for over three years and was instrumental in drafting the Commission’s positions on electric industry restructuring. In recognition of her work on federal energy policy, Commissioner Skop was a recipient of the PSC Extraordinary Accomplishment Award in 1999 and the PSC Outstanding Achievement Award in 1997. A Northwest Florida native, Commissioner Skop received a Bachelor’s degree in finance from Florida State University in 1994 and an MBA from FSU in 1998.

Commissioner Skop was raised in Sanford, Florida. Prior to relocating to Tallahassee to serve in his current position, Commissioner Skop previously lived in Gainesville and Palm Beach Gardens, Florida.
# Monthly Water Rates

## Residential Service

<table>
<thead>
<tr>
<th>Base Facility Charge By Meter Size:</th>
<th>PRESENT RATES</th>
<th>PROPOSED CONSERVATION RATES</th>
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</thead>
<tbody>
<tr>
<td>5/8&quot; x 3/4&quot;</td>
<td>$ 6.88</td>
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<tr>
<td>3/4&quot;</td>
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**Residential Irrigation**

Base Facility Charge

| 5/8" x 3/4" | $ 3.46 | $ 3.46 |

**Gallonage Charges, all Residential Classes**

Per 1,000 gallons  

$ 0.56

Block 1: 0 - 7,000 gallons  

$ 0.43

Block 2: 7,001 - 12,000 gallons  

$ 0.86

Block 3: In excess of 12,000 gallons  

$ 1.29

## General Service

<table>
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</table>

**Gallonage Charge**

Per 1,000 gallons  

$ 0.56

$ 0.68
Request by
Sun Communities Finance, LLC d/b/a Water Oak Utility
for a revenue-neutral water rate restructuring to implement conservation rates in Lake County

DOCKET NO. 080295-WS

Name _______________________________________

Address _______________________________________

_____________________________________________________________________________________

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

C O N S U M E R   C O M M E N T S

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