



Florida Public Service Commission

SPECIAL REPORT

MARCH 2012

Application for staff-assisted rate case in Polk County by

Grenelefe Resort Utility, Inc.

DOCKET NO. 110141-WS

On May 10, 2011, Grenelefe Resort Utility, Inc. (Grenelefe) filed an application with the Florida Public Service Commission (PSC or Commission) for a staff-assisted rate case to increase its water and wastewater rates. Grenelefe provides service to approximately 1,254 water and 1,210 wastewater customers in Polk County.

QUESTIONS & ANSWERS

1 Is there an opportunity for public input on this rate case?

Yes. As part of the evaluation process for Grenelefe's rate request, the Commission staff will conduct a customer meeting to allow customer feedback about Grenelefe and the rate-setting process. Customer comments, written and oral, will be taken into consideration when the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

2 Why is Grenelefe requesting a rate increase?

Grenelefe is requesting a rate increase to cover increasing operating costs.

3 When was Grenelefe's last approved rate increase?

This is Grenelefe's first rate case before the Commission.

4 Presently, how much are the average monthly water and wastewater bills for a residential customer?

Currently, the average monthly water and wastewater bills for a residential customer are \$8.22 and \$11.70, respectively.

CUSTOMER MEETING

Thursday, March 22, 2012
6:00 p.m.
Grenelefe Resort Golf Clubhouse
3200 State Route 544
Haines City, FL 33844

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5 Using staff's proposed rates, how much would the average monthly water and wastewater bills be for a residential customer?

Under staff's proposal, the average monthly water and wastewater bills for a residential customer would be \$10.54 and \$17.44, respectively.

6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.* Written comments should be mailed to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

The PSC will also accept faxes and e-mails.
Fax number: 1-800-511-0809
Internet e-mail address:
contact@psc.state.fl.us

Please be sure to include the docket number, **110141-WS**.

Customer comments are placed on the consumer side of the docket file and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider Grenelefe's quality of service and other matters. If you have questions, contact the Florida Public Service Commission's Division of Safety, Reliability and Consumer Assistance at 1-800-342-3552.

Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and

is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

7 Who can answer technical or legal questions?

For technical questions, contact:

Avy Smith
(850) 413-6425

Sonica Bruce
(850) 413-6994

Shannon Hudson
(850) 413-7021

Bart Fletcher
(850) 413-7017

Robert Simpson
(850) 413-7001

For legal questions, contact:

Lee Eng Tan
(850) 413-6185

8 Where on the Internet can I obtain more detailed information?

Detailed docket information is available on the PSC Web site at www.floridapsc.com. Click on **Dockets and Filings/Dockets** and then type in the docket number, **110141**.

9 When will the PSC make a decision?

The PSC staff is scheduled to file a recommendation with the Commission on May 10, 2012. The Commissioners are expected to vote on this matter at the May 22, 2012 Commission Conference.

PSC Commissioners



COMMISSIONER
Eduardo E. Balbis



COMMISSIONER
Lisa Polak Edgar



CHAIRMAN
Ronald A. Brisé



COMMISSIONER
Art Graham



COMMISSIONER
Julie I. Brown

Grenelefe Monthly Water Service Rates

	Utility Present Rates	Staff Recommended Rates
<u>General Service (GS) and Multi-Residential</u>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$ 5.98	\$ 6.38
3/4"	N/A	\$ 9.57
1"	\$ 14.94	\$ 15.95
1-1/2"	\$ 29.88	\$ 31.90
2"	\$ 47.80	\$ 51.04
3"	\$ 95.60	\$ 102.08
4"	\$ 149.36	\$ 159.50
6"	\$ 298.73	\$ 319.00
GS Gallonage Charge, per 1,000 Gallons	\$ 0.78	\$ 2.01
<u>GS Irrigation Service (Potable Water)</u>		
All meter sizes	\$ 5.98	N/A
5/8" x 3/4"	N/A	\$ 6.38
3/4"	N/A	\$ 9.57
1"	N/A	\$ 15.95
1-1/2"	N/A	\$ 31.90
2"	N/A	\$ 51.04
3"	N/A	\$ 102.08
4"	N/A	\$ 159.50
6"	N/A	\$ 319.00

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Grenelefe Monthly Water Service Rates (Cont.)

	Utility Present Rates	Staff Recommended Rates
<u>GS Irrigation Service Gallonage Charge (Potable Water)</u>		
0 - 25,000 Gallons	\$ 1.56	N/A
25,001+ Gallons	\$ 2.34	N/A
Per 1,000 Gallons	N/A	\$ 2.01
 <u>Residential Service (RS)</u>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$ 5.98	\$ 6.38
3/4"	N/A	\$ 9.57
1"	\$ 14.94	\$ 15.95
1-1/2"	\$ 29.88	\$ 31.90
2"	N/A	\$ 51.04
3"	N/A	\$ 102.08
4"	N/A	\$ 159.50
6"	N/A	\$ 319.00
 <u>RS Gallonage Charge</u>		
0 - 10,000 Gallons	\$ 0.78	N/A
10,000 - 35,000 Gallons	\$ 1.56	N/A
35,000+ Gallons	\$ 2.34	N/A
0 - 5,000 Gallons	N/A	\$ 1.45
5,000 - 10,000 Gallons	N/A	\$ 1.86
10,000 - 15,000 Gallons	N/A	\$ 2.79
15,000+ Gallons	N/A	\$ 3.72

Grenelefe Monthly Water Service Rates (Cont.)

	Utility Present Rates	Staff Recommended Rates	
<u>RS Irrigation Service (Potable Water)</u>			
All meter sizes	\$ 5.98	N/A	
5/8" x 3/4"	N/A	\$ 6.38	
3/4"	N/A	\$ 9.57	
1"	N/A	\$ 15.95	
1-1/2"	N/A	\$ 31.90	
2"	N/A	\$ 51.04	
3"	N/A	\$ 102.08	
4"	N/A	\$ 159.50	
6"	N/A	\$ 319.00	
 <u>RS Irrigation Service Gallonage Charge (Potable Water)</u>			
0 - 25,000 Gallons	\$ 1.56	N/A	
25,000+ Gallons	\$ 2.34	N/A	
0 - 5,000 Gallons	N/A	\$ 1.45	
5,000 - 10,000 Gallons	N/A	\$ 1.86	
10,000 - 15,000 Gallons	N/A	\$ 2.79	
15,000+ Gallons	N/A	\$ 3.72	
 <u>Typical Residential Bills 5/8" x 3/4" Meter</u>			
3,000 Gallons	\$ 8.32	\$ 10.73	
5,000 Gallons	\$ 9.88	\$ 13.63	
10,000 Gallons	\$ 13.78	\$ 22.93	
 <u>Irrigation Service (Non-Potable Water)*</u>			
	<u>Base Rate</u>	<u>Usage \$/Kgals</u>	<u>Inverted Rate</u>
5/8" x 3/4"	\$ 3.07	\$0.66 to 50 Kgals	\$2.34 > 50 Kgals
1"	\$ 7.68	\$0.66 to 125 Kgals	\$2.34 > 125 Kgals
1-1/2"	\$ 15.37	\$0.66 to 250 Kgals	\$2.34 > 250 Kgals
2"	\$ 24.59	\$0.66 to 400 Kgals	\$2.34 > 400 Kgals

*Staff's recommended rates for Irrigation Service for non-potable water will remain the same as the current rates.

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Grenelefe Monthly Wastewater Service Rates

	Utility Present Rates	Staff Recommended Rates
<u>Residential Service</u>		
All meter sizes	\$ 8.46	\$ 8.35
<u>Gallage Charge</u>		
Per 1,000 Gallons (10,000 gallon cap)	\$ 1.13	N/A
Per 1,000 Gallons (8,000 gallon cap)	N/A	\$ 3.17
<u>General Service</u>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$ 8.46	\$ 8.35
3/4"	N/A	\$ 12.53
1"	\$ 21.14	\$ 20.88
1-1/2"	\$ 42.29	\$ 41.75
2"	\$ 67.67	\$ 66.80
3"	\$ 135.34	\$ 133.60
4"	\$ 211.45	\$ 208.75
6"	\$ 422.92	\$ 417.50
Gallage Charge per 1,000 gallons	\$ 1.13	\$ 3.80
<u>Typical Residential Bills 5/8" x 3/4" Meter</u>		
3,000 Gallons	\$ 11.85	\$ 17.86
5,000 Gallons	\$ 14.11	\$ 24.20
8,000 Gallons	\$ 17.50	\$ 33.71

STAMP

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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