



# Florida Public Service Commission

# **SPECIAL REPORT**

OCTOBER 2012

Application for staff-assisted rate case in Gadsden County by

## **Joyland Water System**

DOCKET NO. 120082-WU

*On June 8, 2012, Joyland Water System (Joyland) filed an application with the Florida Public Service Commission (PSC or Commission) for a staff-assisted rate case to increase its water rates. Joyland provides water service to more than 40 customers in Gadsden County.*

### **QUESTIONS & ANSWERS**

#### **1 Is there an opportunity for public input on this rate case?**

Yes. As part of the evaluation process for Joyland's rate request, the Commission staff will conduct a customer meeting to allow customer feedback about Joyland and the rate-setting process. Customer comments, written and oral, will be taken into consideration when the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

#### **2 Why is Joyland requesting a rate increase?**

Joyland is requesting a rate increase to cover increasing operating costs.

#### **3 When was Joyland's last approved rate increase?**

This is Joyland's first rate increase request before the Commission.

#### **4 Presently, how much is the average monthly water bill for customers?**

Currently, the average monthly water bill for customers is \$25.00.

### **CUSTOMER MEETING**

**Tuesday, October 9, 2012  
6:00 p.m.**

Gadsden County Public Library  
732 Pat Thomas Parkway  
Quincy, FL 32351

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## 5 Using staff's proposed rates, how much would the average monthly water bill be for customers?

Under staff's proposal, the average monthly water bill for customers would be \$45.58.

## 6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.\* Written comments should be mailed to:

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

The PSC will also accept faxes and e-mails.

Fax number: 1-800-511-0809

Internet e-mail address:  
*contact@psc.state.fl.us*

Please be sure to include the docket number, **120082-WU**.

Customer comments are placed on the consumer side of the docket file and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider Joyland's quality of service and other matters. If you have questions, contact the Florida Public Service Commission's Office of Consumer Assistance & Outreach at 1-800-342-3552.

*\* Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally*

*requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

## 7 Who can answer technical or legal questions?

**For technical questions, contact:**

Avy Smith  
(850) 413-6425

Bart Fletcher  
(850) 413-7017

Clarence Prestwood  
(850) 413-6946

Stan Rieger  
(850) 413-6970

**For legal questions, contact:**

Larry Harris  
(850) 413-6856

## 8 Where on the Internet can I obtain more detailed information?

Detailed docket information is available on the PSC Web site at [www.floridapsc.com](http://www.floridapsc.com). Click on **Clerk's Office/Dockets** and then type in the docket number, **120082**.

## 9 When will the PSC make a decision?

The PSC staff is scheduled to file a recommendation with the Commission on November 29, 2012. The Commissioners are expected to vote on this matter at the December 11, 2012 Commission Conference.

## *PSC Commissioners*



COMMISSIONER  
Eduardo E. Balbis



COMMISSIONER  
Lisa Polak Edgar



CHAIRMAN  
Ronald A. Brisé



COMMISSIONER  
Art Graham



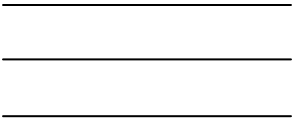
COMMISSIONER  
Julie I. Brown

## Joyland Monthly Water Service Rates

	Utility Present Rates	Staff Recommended Rates
<b><u>Residential and General Service</u></b>		
Base Facility Charge by Meter Size		
All Meter Sizes	\$ 7.50	N/A
5/8"	N/A	\$ 14.26
3/4"	N/A	\$ 21.39
1"	N/A	\$ 35.65
1-1/2"	N/A	\$ 71.30
2"	N/A	\$ 114.08
3"	N/A	\$ 228.16
4"	N/A	\$ 356.50
6"	N/A	\$ 713.00
<b><u>Residential Service Gallonage Charge</u></b>		
Per 1,000 Gallons	\$ 3.00	N/A
0 - 6,000 Gallons	N/A	\$ 5.37
6,001 - 10,000 Gallons	N/A	\$ 9.03
Over 10,000 Gallons	N/A	\$ 11.29
<b><u>General Service Gallonage Charge</u></b>		
Per 1,000 Gallons	\$ 3.00	\$ 6.18
<b><u>Typical Residential 5/8"x3/4" Meter Bill Comparison</u></b>		
3,000 Gallons	\$ 16.50	\$ 30.37
5,000 Gallons	\$ 22.50	\$ 41.11
10,000 Gallons	\$ 37.50	\$ 82.60

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Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

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