



Florida Public Service Commission

SPECIAL REPORT

AUGUST 2013

Application for increase in water rates in Lee County by

Ni Florida, LLC

DOCKET NO. 130010-WS

On June 4, 2013, Ni Florida, LLC (Ni Florida) filed an application with the Florida Public Service Commission (PSC or Commission) for increased water rates. Ni Florida provides water service to 743 customers in Lee County.

QUESTIONS & ANSWERS

1 Is there an opportunity for public input on this rate case?

Yes. As part of the evaluation process for Ni Florida's rate request, the Commission staff will conduct a customer meeting to allow customer feedback about Ni Florida and the rate-setting process. Customer comments, written and oral, will be taken into consideration before the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

2 Why is Ni Florida requesting a rate increase?

Ni Florida is requesting a rate increase to cover increasing operating costs.

3 When was Ni Florida's last approved water rate increase?

Ni Florida's last approved water rate increase was in 2011.

4 Presently, how much is the average monthly water bill for customers?

Currently, the average monthly water bill for customers is \$21.42.

CUSTOMER MEETING

**Thursday, August 15, 2013
6:00 p.m.**

**Friendship Hall at Tamiami Village
16555-A North Cleveland Avenue
North Ft. Myers, FL 33903**

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5 Using Ni Florida's proposed rates, how much would the average monthly water bill be for customers?

Under Ni Florida's proposal, the average monthly water bill for customers would be \$25.86.

6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.* Written comments should be mailed to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

The PSC will also accept faxes and e-mails.

Fax number: 1-800-511-0809

Internet e-mail address:
contact@psc.state.fl.us

Please be sure to include the
Docket Number, **130010-WS**.

Customer comments are placed on the correspondence side of the docket file and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider Ni Florida's quality of service and other matters. If you have questions, contact the Florida Public Service Commission's Office of Consumer Assistance & Outreach at 1-800-342-3552.

** Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law.*

This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

7 Who can answer technical or legal questions?

For technical questions, contact:

Melissa L'Amoreaux
(850) 413-6980

Stan Rieger
(850) 413-6970

Shannon Hudson
(850) 413-7021

Sonica Bruce
(850) 413-6994

Bart Fletcher
(850) 413-7017

For legal questions, contact:

Suzanne Brownless
(850) 413-6218

8 Where on the Internet can I obtain more detailed information?

Detailed docket information is available on the PSC website at www.floridapsc.com. Click on **Clerk's Office/Dockets** and then type in the Docket Number, **130010-WS**.

9 When will the PSC make a decision?

The PSC staff is scheduled to file a recommendation with the Commission on October 3, 2013. The Commissioners are expected to vote on this matter at the October 16, 2013 Commission Conference.

PSC Commissioners



COMMISSIONER
Eduardo E. Balbis



COMMISSIONER
Lisa Polak Edgar



CHAIRMAN
Ronald A. Brisé



COMMISSIONER
Art Graham



COMMISSIONER
Julie I. Brown

Ni Florida Monthly Water Service Rates

	Utility Present Rates	Utility Requested Final Rates
<u>Residential Service</u>		
All Meter Sizes	\$ 13.61	\$ 16.44
<u>Charge per 1,000 gallons</u>		
0 - 3,000 gallons	\$ 4.78	\$ 5.77
3,001 - 6,000 gallons	\$ 5.23	\$ 6.32
Over 6,000 gallons	\$ 7.84	\$ 9.47
<u>General Service</u>		
Base Facility Charge by Meter Size:		
5/8" x 3/4"	\$ 13.61	\$ 16.44
1"	\$ 20.42	\$ 24.66
1-1/2"	\$ 34.03	\$ 41.10
2"	\$ 68.05	\$ 82.18
3"	\$ 108.88	\$ 131.49
4"	\$ 217.76	\$ 262.99
6"	\$ 340.25	\$ 410.92
8"	\$ 680.50	\$ 821.84
Charge per 1,000 gallons	\$ 5.01	\$ 6.05
<u>RV Park - General Service</u>		
Base Facility Charge by Meter Size:		
3"	\$ 1,425.33	\$ 1,721.62
Charge per 1,000 gallons	\$ 5.01	\$ 6.05
<u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>		
3,000 Gallons	\$ 27.95	\$ 33.75
6,000 Gallons	\$ 42.29	\$ 51.06
10,000 Gallons	\$ 68.43	\$ 82.64

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Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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