



Florida Public Service Commission

SPECIAL REPORT

SEPTEMBER 2015

Application for increase in wastewater rates in Charlotte County by

Utilities, Inc. of Sandalhaven

DOCKET NO. 150102-SU

On June 4, 2015, Utilities, Inc. of Sandalhaven (Sandalhaven) filed an application with the Florida Public Service Commission (PSC or Commission) for a rate increase. Sandalhaven provides service to approximately 835 wastewater customers in Charlotte County.

QUESTIONS & ANSWERS

1 Is there an opportunity for public input on this rate case?

Yes. As part of the evaluation process for Sandalhaven's rate request, the Commission staff will conduct a customer meeting to allow customer feedback about Sandalhaven and the rate-setting process. Customer comments, written and oral, will be taken into consideration when the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

2 Why is Sandalhaven requesting a rate increase?

Sandalhaven is requesting a rate increase in order to recover the cost of operating the utility, including pro forma plant improvements, and allow the company to earn a fair rate of return on its investment.

CUSTOMER MEETING

**Thursday, September 24, 2015
6:00 p.m.**

Tringali Community Center
3400 North Access Road
Englewood, FL

3 When was Sandalhaven's last rate case?

Sandalhaven's rates prior to this rate case were established by Charlotte County in November 2012.

4 At the time the rate case was filed, how much was the average monthly wastewater bill for a residential customer using 5,000 gallons?

At the time the rate case was filed, the average monthly wastewater bill for a residential customer using 5,000 gallons was \$62.29.

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5 Using Sandalhaven's requested rates, how much would the average monthly wastewater bill be for a residential customer using 5,000 gallons?

The average monthly wastewater bill for a residential customer would be \$148.87.

6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.* Written comments should be mailed to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

The PSC will also accept e-mailed comments at: clerk@psc.state.fl.us

Please be sure to include the docket number, **150102-SU**.

Customer comments are placed on the consumer side of the docket file and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider Sandalhaven's quality of service and other matters. If you have questions, contact the Florida Public Service Commission's Office of Consumer Assistance & Outreach at 1-800-342-3552.

7 Who can answer technical or legal questions?

For technical questions, contact:

Sonica Bruce
(850) 413-6994

Melinda Watts
(850) 413-6952

For legal questions, contact:

Suzanne Brownless
(850) 413-6218

8 Where on the Internet can I obtain more detailed information?

Detailed docket information is available on the PSC Web site at www.floridapsc.com. Click on **Clerk's Office** then **Dockets**. Type in the docket number, **150102**.

9 When will the PSC make a decision?

The PSC staff is scheduled to file a recommendation with the Commission on November 18, 2015. The Commissioners are expected to vote on this matter at the December 3, 2015 Commission Conference.

* Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

PSC Commissioners



COMMISSIONER
Julie I. Brown



COMMISSIONER
Lisa Polak Edgar



CHAIRMAN
Art Graham



COMMISSIONER
Ronald A. Brisé



COMMISSIONER
Jimmy Patronis

Utilities, Inc. of Sandalhaven

| | Rates At Time Of Filing | Commission Approved Interim Rates | Utility's Requested Final Rates |
|---|-------------------------------|--|---------------------------------------|
| <u>Residential Service</u> | | | |
| Base Facility Charge - All Meter Sizes: | \$29.34 | \$34.60 | \$70.12 |
| Charge per 1,000 Gallons 8,000 Gallon Cap | \$6.59 | \$7.77 | \$15.75 |
| <u>General Service & Multi-Residential</u> | | | |
| Base Facility Charge by Meter Size | | | |
| 5/8" x 3/4" | \$29.34 | \$34.60 | \$70.12 |
| 1" | \$73.35 | \$86.50 | \$175.31 |
| 1 1/2" | \$146.69 | \$173.00 | \$350.59 |
| 2" | \$234.71 | \$276.80 | \$560.96 |
| 3" | \$469.43 | \$553.60 | \$1,121.94 |
| 4" | \$733.47 | \$865.00 | \$1,752.99 |
| 6" | \$1,466.94 | \$1,730.00 | \$3,505.99 |
| Charge per 1,000 gallons | \$7.92 | \$9.34 | \$18.93 |
| Reserved capacity - Flat Charge, per unit | \$28.42 | \$33.51 | \$67.92 |
| <u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u> | | | |
| 3,000 Gallons | \$49.11 | \$57.91 | \$117.37 |
| 5,000 Gallons | \$62.29 | \$73.45 | \$148.87 |
| 8,000 Gallons | \$82.06 | \$96.76 | \$196.12 |

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Name _____

Address _____

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

| CONSUMER COMMENTS |
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STAMP

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Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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