



# Florida Public Service Commission **RATE CASE OVERVIEW**

DECEMBER 2019

Application for increase in water and wastewater rates in Polk County by

## **Deer Creek RV Golf & Country Club, Inc.**

DOCKET NO. 20190071-WS

*On March 25, 2019, Deer Creek RV Golf & Country Club, Inc. (Deer Creek) filed an application with the Florida Public Service Commission (PSC or Commission) for an increase in water and wastewater rates. Deer Creek provides water and wastewater service to approximately 750 residential customers and 40 general service customers in Polk County.*

### QUESTIONS & ANSWERS

#### **1 Is there an opportunity for public input on this rate case?**

Yes. As part of the evaluation process for Deer Creek's rate request, the Commission staff will conduct a customer meeting to allow feedback about Deer Creek and the rate-setting process. Comments will be reviewed before the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

#### CUSTOMER MEETING

**Tuesday, December 17, 2019  
4:00 p.m.**

Deer Creek RV Golf & Country  
Club, Inc. - Clubhouse  
42749 US Hwy 27  
Davenport, FL 33837

#### **2 Why is Deer Creek requesting a rate increase?**

Deer Creek is requesting a rate increase to recover the cost of operating the utility and allow the company an opportunity to earn a fair rate of return on its investment.

#### **3 When was Deer Creek's last approved rate increase?**

Deer Creek has not had a staff-assisted rate case proceeding.

#### **4 How much is the current monthly water and wastewater bill for a residential customer of Deer Creek using 2,000 gallons?**

The utility's current monthly water and wastewater bill for a residential customer using 2,000 gallons is \$8.31 and \$22.50, respectively.

If canceled, notice of meeting cancellation will be provided on the Commission's website, ([www.floridapsc.com](http://www.floridapsc.com)), under Hot Topics found on the home page. Cancellation can also be confirmed by contacting the Office of General Counsel at (850) 413-6199.

**5 Using staff's recommended rates, how much would the monthly water and wastewater bill be for a residential customer of Deer Creek using 2,000 gallons?**

Using staff's recommended rates, the monthly water and wastewater bill for a residential customer using 2,000 gallons would be \$30.44 and \$32.31, respectively.

**6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?**

Any interested person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.\* Written comments should be mailed to:

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

The PSC will also accept emailed comments at: [clerk@psc.state.fl.us](mailto:clerk@psc.state.fl.us)

Please be sure to include the docket number, **20190071-WS**.

Comments are placed on the correspondence side of the docket file. In accordance with Florida Statutes, the PSC will also consider Deer Creek's quality of service and other matters. If you have questions, contact the PSC's Office of Consumer Assistance & Outreach at 1-800-342-3552.

**7 Who can answer technical or legal questions?**

**For technical questions, contact:**

Emily Knoblauch  
(850) 413-6632

Matthew Sibley  
(850) 413-6516

Kordell Wilson  
(850) 413-6447

**For legal questions, contact:**

Ashley Weisenfeld  
(850) 413-6220

**8 Can I obtain more detailed information online?**

Detailed docket information is available on the PSC website at [www.FloridaPSC.com](http://www.FloridaPSC.com). Click on **Clerk's Office** then **Dockets**. Type in the docket number **20190071**.

**9 When will the PSC make a decision?**

The PSC staff is tentatively scheduled to file a recommendation with the Commission on February 20, 2020. The Commissioners are expected to vote on this matter at the March 3, 2020 Commission Conference.

*\* Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

## *PSC Commissioners*



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Gary F. Clark



COMMISSIONER  
Julie I. Brown



CHAIRMAN  
Art Graham



COMMISSIONER  
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COMMISSIONER  
Andrew Giles Fay

## Deer Creek RV Golf & Country Club, Inc. Monthly Water Rates

|   | Rates at<br>Time of<br>Filing | Staff<br>Recommended<br>Rates |
|---|-------------------------------|-------------------------------|
| <b><u>Residential and General Service</u></b>                       |                               |                               |
| Base Facility Charge - All Meter Sizes                              | \$2.45                        | N/A                           |
| Base Facility Charge by Meter Size                                  |                               |                               |
| 5/8" x 3/4"   | N/A                           | \$10.62                       |
| 3/4"  | N/A                           | \$15.93                       |
| 1"  | N/A                           | \$26.55                       |
| 1 1/2"  | N/A                           | \$53.10                       |
| 2"  | N/A                           | \$84.96                       |
| 3"  | N/A                           | \$169.92                      |
| 4"  | N/A                           | \$265.50                      |
| 6"  | N/A                           | \$531.00                      |
| Charge per 1,000 gallons - Residential Service                      |                               |                               |
| 0 - 2,400 Gallons   | \$2.93                        | N/A                           |
| 2,401 - 4,700 Gallons   | \$5.51                        | N/A                           |
| 4,701 - 9,500 Gallons   | \$10.70                       | N/A                           |
| Over 9,500 Gallons  | \$18.51                       | N/A                           |
| 0 - 3,000 Gallons   | N/A                           | \$9.91                        |
| Over 3,000 Gallons  | N/A                           | \$13.79                       |
| Charge per 1,000 gallons - General Service                          | \$2.45                        | \$10.24                       |
| <b><u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u></b> |                               |                               |
| 2,000 Gallons   | \$8.31                        | \$30.44                       |
| 4,000 Gallons   | \$18.30                       | \$54.14                       |
| 6,000 Gallons   | \$36.07                       | \$81.72                       |

## Deer Creek RV Golf & Country Club, Inc. Monthly Wastewater Rates

|   | Rates at<br>Time of<br>Filing | Staff<br>Recommended<br>Rates |
|---|-------------------------------|-------------------------------|
| <b><u>Residential and General Service</u></b>                       |                               |                               |
| Base Facility Charge all Meter Sizes                                | \$8.96                        | N/A                           |
| Charge per 1,000 Gallons  | \$6.77                        | N/A                           |
| <b><u>Residential Service</u></b>                                   |                               |                               |
| Base Facility Charge all Meter Sizes                                | N/A                           | \$15.05                       |
| Charge per 1,000 Gallons  | N/A                           | \$8.63                        |
| <b><u>General Service</u></b>                                       |                               |                               |
| Base Facility Charge by Meter Size                                  |                               |                               |
| 5/8" x 3/4"   | N/A                           | \$15.05                       |
| 3/4"  | N/A                           | \$22.58                       |
| 1"  | N/A                           | \$37.63                       |
| 1 1/2"  | N/A                           | \$75.25                       |
| 2"  | N/A                           | \$120.40                      |
| 3"  | N/A                           | \$240.80                      |
| 4"  | N/A                           | \$376.25                      |
| 6"  | N/A                           | \$752.50                      |
| Charge per 1,000 Gallons  | N/A                           | \$8.63                        |
| <b><u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u></b> |                               |                               |
| 2,000 Gallons   | \$22.50                       | \$32.31                       |
| 4,000 Gallons   | \$36.04                       | \$49.57                       |
| 6,000 Gallons   | \$49.58                       | \$66.83                       |



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Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

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