

Walter Clemence

From: Janet Bordenave [jbordenavenue@hotmail.com]
Sent: Saturday, September 29, 2012 12:59 AM
To: Walter Clemence
Subject: Comments- Smart Meter workshop- Sep. 20

Mr. Clemence,

I watched the undocketed Smart Meter workshop on line and want to share my experience with them. FP&L installed a smart meter on my home in Wednesday, September 19, 2012.

I immediately experienced the following when I entered my home:

- A vibration through my floor.
- The vibration starts at my feet and moves up through my entire body.
- A constant, steady low-level vibration since that time.
- It's like standing next to a commercial truck with no noise, just the vibration.
- It unnerving, uncomfortable, and intrudes on the comfort of my home.
- It's 24 hours/day, non-stop.
- As I type this letter, my fingers, hands, arms, back, face, etc. is vibrating.
- As a homeowner, I no longer have peace, quiet, and comfort in my home.

I implore the commission to execute the following:

- Require alternative meters to those who request it.
- Provide the alternative free of any charges. The cost is negligible if only .3 - .5% consumers object to smart meters.
- Remind FP&L that they're a public utility company and exists for our benefit, not the other way around. Hamilton Hernandez, an FP&L consumer advocate agent, insulted me by stating that;
 - I "supposedly" feel vibrations.
 - If I didn't want their smart meters, then I just wouldn't get electricity.

Respectfully,
Janet Bordenave

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