



Century**Link**[™]

2010 STORM PREPAREDNESS

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NETWORK HARDENING – Ongoing

- **Storm hardening requirements considered in engineering design process**
- **Regularly scheduled generator maintenance**
- **Battery replacement project for DLCs**
- **Pole Inspections continue**

AS THE STORM APPROACHES

- **Implement existing disaster preparedness plan in advance of forecasted storm**
- **Coordinate with other utilities and with governments through presence at EOCs**
- **Communicate regularly and frequently both internally and externally**

AFTER THE STORM

Continue to follow Disaster Preparedness Plan for post storm recovery

- **Activate Rapid Response Team**
- **Mobilize Area Survey Teams to canvass the area when safe**
- **Begin restoration immediately and in priority order**
- **Collect forensic data**