



Public Service Commission

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**DATE:** June 21, 2001  
**TO:** All Parties of Record and Interested Persons  
**FROM:** Mary Anne Helton, Division of Legal Services *MAH*  
**RE:** Docket No. 010409-TP - Petition by Citizens of State of Florida for investigation of Talk.com Holding Corp. d/b/a Network Services d/b/a The Phone Company and its affiliate, The Other Phone Company, Inc. d/b/a Access One Communications, for willful violation of Rule 25-4.118, F.A.C.

Docket No. 010564-TX - Investigation of possible violation of Commission Rules 25-4.118 and 25-24.110, F.A.C., or Chapter 364, F.S., by The Other Phone Company, Inc. d/b/a Access One Communications, holder of ALEC Certificate No. 4099, and Talk.com Holding Corp. d/b/a Network Services d/b/a The Phone Company, holder of ALEC Certificate No. 4692.

**BY FACSIMILE**

Please note that an informal meeting between Commission staff, Talk.com Holding Corp. d/b/a Network Services d/b/a The Phone Company and its affiliate, The Other Phone Company, Inc. d/b/a Access One Communications has been scheduled at the following time and place:

Wednesday, June 27, 2001, 9:30 a.m.  
Gerald L. Gunter Building, Conference Room 262  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

The purpose of the meeting is to discuss the Talk.com investigation dockets that are currently open at the Commission. In particular, we will be discussing staff's analysis of the Talk.com customer complaints and the possibilities of settlement in the above-referenced dockets. Attendance is not required. However, all interested persons are encouraged to attend. If you have any questions about the meeting, please call me at (850) 413-6096.

MAH/dm  
cc: Division of Records and Reporting  
Division of Competitive Services (Buys, Craig, Moses, Kennedy)  
Division of Legal Services (Christensen)  
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