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July 27, 2001

VIA HAND DELIVERY

Blanca S. Bayo, Director  
Division of Records and Reporting  
Betty Easley Conference Center  
4075 Esplanade Way  
Tallahassee, Florida 32399-0870

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COMMISSION  
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Re: Docket No. 000036-TI -- Final Report on Refund

Dear Ms. Bayo:

Pursuant to Order No. PSC-00-2090-PAA-TI, USLD Communications, Inc. ("USLD") hereby submits its final report regarding the refund of certain inadvertent overcharges to affected customers.

By accepting USLD's offer of settlement, Order No. PSC-00-2090-PAA-TI established the total amount to be refunded as \$33,718.50, plus interest of \$3,094.87 for a total of \$36,817.37. (NOTE: The total reflects an error in addition of \$4.00).

USLD refunded the credits for the .25¢ set fees that resulted in overcharges on the basis of a total of 134,874 call records. USLD refunded the interest on the basis of the total of 86,993 bill-to-numbers, or BTMs.

The details of the refund process are as follows:

SET FEES

Source	Total	Refunds Made	Rejects/Failures
Non-credit card billed	130,966	118,459	12,505
Credit card billed	1,146	845	301
Direct consumer complaints	235	235	0
Unuseable billing records due to system conversion	2,529		2,529

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FPSC-BUREAU OF RECORDS

MCWHIRTER, REEVES, MCGLOTHLIN, DAVIDSON, DECKER, KAUFMAN, ARNOLD & STEEN, P.A.

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Total amount of \$0.25 set fees refunded = \$29,884.75

Total amount of \$0.25 set fees unrefunded = \$3,833.75

### INTEREST

USLD based the refund of interest on 86,993 total BTMs. While \$3,094.87 divided by the 86,939 BTMs is equal to \$0.0355 per BTM, USLD rounded the interest credits up to .04¢ per BTM. Of the 86,993 attempts, USLD successfully issued 72,606 credits at .04¢ each for a total of \$2,904.26, and 14,387 of the attempted credits were rejected. Accordingly, USLD paid \$2,904.26 in total interest to customers. Subtracting that amount from the total interest owed results in unpaid interest of \$190.61.

### REMAINING AMOUNT TO BE CONTRIBUTED TO GENERAL FUND

USLD refunded \$32,789.01 to customers. Adding the \$3,833.75 of refunded set fee credits and \$190.61 in unpaid interest, the total amount that USLD was unable to refund is \$4,024.36. USLD has added \$4.00 to this amount to resolve the discrepancy in Order No. PSC-00-2090-PAA-TI noted earlier. Checks totaling \$4,028.36 are enclosed with this Final Report.

Yours truly,



Joseph A. McGlothlin

JAM/mls

Enclosure

cc: Beth Keating  
Kathy Ford