



ORIGINAL

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12/14/2001

Bianca Bayo
Florida Public Svc Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399

REF: Docket# 011441-TX

Dear Ms. Bayo;

Deland Actel, Inc. failed to respond to a request for information in July of this year and therefore a compliance investigation was begun as per the docket referenced above. Upon talking to staff at the PSC, I have determined that we were in fact mailed the information, but due to some unknown reason, did not respond and to that end we were wrong.

Deland Actel, Inc is a small company and had been a CLEC for less than one year when the request for information was sent to us. We did not know exactly what to expect and what was required of us. We understand now, based on conversions with staff, how important the information is and what we should expect and how important our timely response is.

I therefore am requesting that you accept our apology and allow us to pay a small punitive fine of \$1000. for the oversight. Again, based on the small size and inexperience of our company in dealing with the PSC we think this amount should be reasonable. Even though the amount may be small compared to fines to some other companies, please bear in mind that we served only about 300 customers at the time the information requested and the data we should have provided would probably not significantly affect the outcome of the report that was presented based on this data.

We now have in place systems that will prevent this and future oversights from happening when we receive information or requests from the PSC. It is our policy to abide by the rules and follow all the directives given to us, we just need a little more experience and are gaining that with each day.

Your kind consideration in this matter will be greatly appreciated.

Yours truly,


Thomas E. Allen
President

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