

ORIGINAL



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October 26, 2005

Ms. Blanca S. Bayo, Director
Division of the Commission Clerk
and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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Subject: Docket No. 050532-TL

Dear Ms. Bayo:

The following information is being provided as Verizon's 30 day report as required by Commission Order No. PSC-05-0943-PAA-TL.

- 1) 153,186 customers were affected by the overcharges.
- 2) Due to the extensive programming requirements, Verizon opted to credit the entire National Directory Assistance rate of \$1.25 for all incorrectly billed calls rather than credit the difference between the Local and National rate. Therefore, Verizon cannot determine the exact amount of overcharges. The amount that has been refunded is \$368,343.75 plus \$ 8,828.80 in interest, totaling \$ 377,172.55.

CMP _____ In compliance with the commission order, Verizon will file its 90 day report on or before December 26, 2005.

COM _____

CTR _____ If you have any questions or require additional information, please contact Debby Kampert of my staff at 813-483-2531.

ECR _____

GCL _____ Sincerely,

OPC _____ 


RCA _____

SCR _____ David Christian

SGA _____ DC:dbk

SEC _____

OTH _____

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