



ck# 013930
\$ 1,161.00
5-28-10
R

DEPOSIT DATE

046 JUN 01 2010

EveryCall Communications, Inc.
4315 Bluebonnet Blvd., Suite A
Baton Rouge, LA 70809

May 27, 2010

Check received with filing and forwarded to Fiscal for deposit. Fiscal to forward deposit information to Records.

Initials of person who forwarded check:

RECEIVED-PSC
10 MAY 28 PM 3:51
COMMISSION CLERK

Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Docket No. 100112-TX
Order No. PSC-10-0255-PAA-TX
Issued: April 26, 2010

Dear Sir or Madam:

Please allow this letter and its supporting documents to serve as our report of the refunds issued in relation to the Public Service Commission case for over billing of local number portability fees by EveryCall Communications, Inc.

First, please allow us to apologize to the Commission and its staff for the error on our part which caused this refund to be necessary.

Second, please find enclosed a check for \$1,161 in payment of refunds (both refunds less than \$1 and refunds checks that the customer did not cash) plus interest as calculated by the Commission staff.

Third, here is a recap of the outcome of our efforts to refund Florida customers (you will also find supporting spreadsheets to detail this summary).

	<u>No. of Customers</u>	<u>Dollar Amount</u>
Refund Checks Issued to Customers that Customer Cash	73	\$ 173
Refund Checks Customer Did Not Cash (Owed to Commission)	447	\$ 766
Refunds Less than \$1 (Owed to Commission)	742	\$ 390
Refunds Posted to Current Customers Accounts	136	\$ 239
Interest Payable to Florida PSC	N/A	\$ 5
		<u>\$1,573</u>

DOCUMENT NUMBER DATE

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