

Administrative Parties  ConsumerDOCUMENT NO. 00046-12

DISTRIBUTION: \_\_\_\_\_

**Catherine Potts**

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**From:** Ann Cole  
**Sent:** Monday, June 11, 2012 11:43 AM  
**To:** Katherine Fleming  
**Cc:** Commissioners Advisors; Administrative Assistants - Commission Suite; Catherine Potts  
**Subject:** FW: Docket No. 120001-EI

**Attachments:** Stand up for Florida consumers, not big utilities; Stand up for Florida consumers, not big utilities  
Thank you. These attachments will be printed and placed in Docket Correspondence, Consumers and their Representatives, for Docket No. 120001-EI, along with this e-mail.

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**From:** Katherine Fleming  
**Sent:** Monday, June 11, 2012 10:55 AM  
**To:** Ann Cole  
**Cc:** Kathleen Stewart  
**Subject:** Docket No. 120001-EI

Ann,

Please place the attached emails in Docket Correspondence, Consumers and their Representatives, in Docket No. 120001-EI.

Thank you,

Katherine E. Fleming  
Chief Advisor to Commissioner Brown  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
(850) 413-6028 (Office)  
(850) 413-6029 (Facsimile)

*Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.*

6/11/2012

**Catherine Potts**

---

**From:** Progress Florida [info@progressflorida.org] on behalf of Kellee Tuttle [tuttlekd@brevard.edu]  
**Sent:** Sunday, June 10, 2012 8:55 PM  
**To:** Office of Commissioner Brown  
**Subject:** Stand up for Florida consumers, not big utilities

Jun 10, 2012

Julie Brown

Dear Commissioner Brown,

The Public Service Commission is supposed to serve consumers like me, not big utility companies.

I do not believe that Florida consumers should be put on the hook for clear failures by utilities to do their job. In the case of Progress Energy's Crystal River nuclear plant repairs, it was the clear the reactor was broken due to the utility company's own negligence. Consumers should not have to pay higher utility bills because of this.

In addition, Floridians who are struggling to pay their bills should not have to face rate hikes in order to pay for two nuclear power plants that may never be built.

Enough is enough. The Public Service Commission is supposed to serve the public, and I call on you to start doing that.

Sincerely,

Kellee Tuttle  
53 Holliday Hill Drive  
Horse Shoe, NC 28742-8500

**Catherine Potts**

---

**From:** Progress Florida [info@progressflorida.org] on behalf of Patricia Korsak [patricia.korsak@ptsem.edu]  
**Sent:** Saturday, June 09, 2012 12:33 PM  
**To:** Office of Commissioner Brown  
**Subject:** Stand up for Florida consumers, not big utilities

Jun 9, 2012

Julie Brown

Dear Commissioner Brown,

*The Public Service Commission is supposed to serve consumers like me, not big utility companies.*

*I do not believe that Florida consumers should be put on the hook for clear failures by utilities to do their job. In the case of Progress Energy's Crystal River nuclear plant repairs, it was the clear the reactor was broken due to the utility company's own negligence. Consumers should not have to pay higher utility bills because of this.*

*In addition, Floridians who are struggling to pay their bills should not have to face rate hikes in order to pay for two nuclear power plants that may never be built.*

*Enough is enough. The Public Service Commission is supposed to serve the public, and I call on you to start doing that.*

Sincerely,

Patricia Korsak  
280 George Dye Rd  
Trenton, NJ 08690-2319

**Catherine Potts**

**From:** Ann Cole  
**Sent:** Monday, June 11, 2012 9:26 AM  
**To:** Cristina Slaton  
**Cc:** Commissioners Advisors; Administrative Assistants - Commission Suite; Catherine Potts  
**Subject:** FW: Docket Correspondence  
**Attachments:** Stand up for Florida consumers, not big utilities; Stand up for Florida consumers, not big utilities  
Thank you. These attachments will be printed and placed in Docket Correspondence, Consumers and their Representatives, for Docket No. 120001-EI, along with this e-mail.

---

**From:** Cristina Slaton  
**Sent:** Monday, June 11, 2012 8:45 AM  
**To:** Ann Cole  
**Subject:** Docket Correspondence

Ann,

Please place the attached emails in Docket Correspondence, Consumers and their Representatives, in Docket No. 120001-EI.

Thank you,

Cristina

**Catherine Potts**

---

**From:** Progress Florida [info@progressflorida.org] on behalf of Kellee Tuttle [tuttlekd@brevard.edu]  
**Sent:** Sunday, June 10, 2012 8:55 PM  
**To:** Office of Commissioner Balbis  
**Subject:** Stand up for Florida consumers, not big utilities

Jun 10, 2012

Eduardo Balbis

Dear Commissioner Balbis,

The Public Service Commission is supposed to serve consumers like me, not big utility companies.

I do not believe that Florida consumers should be put on the hook for clear failures by utilities to do their job. In the case of Progress Energy's Crystal River nuclear plant repairs, it was the clear the reactor was broken due to the utility company's own negligence.

Consumers should not have to pay higher utility bills because of this.

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Sincerely,

Kellee Tuttle  
53 Holliday Hill Drive  
Horse Shoe, NC 28742-8500

**Catherine Potts**

---

**From:** Progress Florida [info@progressflorida.org] on behalf of Patricia Korsak [patricia.korsak@ptsem.edu]  
**Sent:** Saturday, June 09, 2012 12:33 PM  
**To:** Office of Commissioner Balbis  
**Subject:** Stand up for Florida consumers, not big utilities

Jun 9, 2012

Eduardo Balbis

Dear Commissioner Balbis,

The Public Service Commission is supposed to serve consumers like me, not big utility companies.

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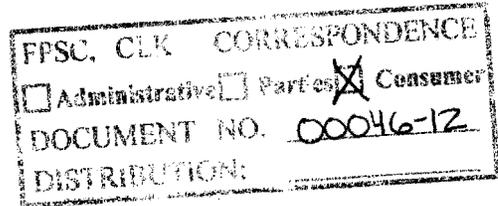
Sincerely,

Patricia Korsak  
280 George Dye Rd  
Trenton, NJ 08690-2319

**Eric Fryson**

---

**From:** Ruth McHargue  
**Sent:** Thursday, May 24, 2012 9:37 AM  
**To:** Eric Fryson  
**Cc:** Matilda Sanders; Hong Wang  
**Subject:** FW: To CLK Docket 120001



Customer correspondence

-----Original Message-----

**From:** Consumer Contact  
**Sent:** Thursday, May 24, 2012 9:08 AM  
**To:** Ruth McHargue  
**Subject:** To CLK Docket 120001

Copy on file, see 1065152C. DH

-----Original Message-----

**From:** consumerComplaint@psc.state.fl.us [mailto:consumerComplaint@psc.state.fl.us]  
**Sent:** Wednesday, May 23, 2012 4:46 PM  
**Cc:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 31543

CUSTOMER INFORMATION

**Name:** Teresa Utt  
**Telephone:** 407-542-4026  
**Email:**  
**Address:** 1405 Stellar Drive Oviedo FL 32765

BUSINESS INFORMATION

**Business Account Name:** Teresa Utt  
**Account Number:**  
**Address:** 1405 Stellar Drive Oviedo Florida 32765

COMPLAINT INFORMATION

**Complaint:** Other Complaint against Progress Energy Florida, Inc.  
**Details:**

I am writing to complain about the high rates we are charged by Progress Energy. At 11.6 cents per kilowatt hour(KWH) on average, our rates are roughly 33% higher than the average in neighboring Georgia and 40% higher than those in Tennessee (source: www.EIA.gov). The 11.6 cent average rate is from April, when our AC was mostly off and only 28% of our useage was charged at the higher 13.226 cents per KWH rate. In the summer, the difference between states becomes even more drastic. I have read of other states residents benefiting from the drastic reductions in the price of natural gas and coal, but have not seen that in our case. I request that the PSC make every effort to force Progress Energy, a regulated monopoly, to bring their rates in line with the drop in their fuel costs. Thank you for your consideration.

**Eric Fryson**

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**From:** Ruth McHargue  
**Sent:** Friday, May 04, 2012 4:34 PM  
**To:** Eric Fryson  
**Cc:** Hong Wang; Matilda Sanders  
**Subject:** FW: To CLK Docket 120001

FPSC, CLK CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>00046-12</u>		
DISTRIBUTION: _____		

Customer correspondence

-----Original Message-----  
**From:** Consumer Contact  
**Sent:** Friday, May 04, 2012 4:31 PM  
**To:** Ruth McHargue  
**Subject:** To CLK Docket 120001

Copy on file, see 1063047C. DH

-----Original Message-----  
**From:** Cheryl Da Mota [mailto:trinkets@webtv.net]  
**Sent:** Wednesday, May 02, 2012 9:17 AM  
**To:** Consumer Contact  
**Subject:** Progress energy

It is terrible they are looking for an increase. I hope PSC doesn't bow down to there requests as in the past before Charly Crist, who was for the Florida people.

Sent from my iPhone

**Catherine Potts**

**From:** Catherine Potts on behalf of Ann Cole  
**Sent:** Monday, April 30, 2012 8:10 AM  
**To:** Office of Commissioner Brisé; Ann Cole; Commissioners Advisors; Administrative Assistants - Commission Suite  
**Subject:** RE: Stand up for Florida consumers, not big utilities

Thank you for this information, which will be placed in Docket Correspondence, Consumers and their Representatives, in Docket No. 120001-EI.

-----Original Message-----

**From:** Pamela Paultre On Behalf Of Office of Commissioner Brisé  
**Sent:** Saturday, April 28, 2012 2:18 PM  
**To:** Ann Cole  
**Subject:** FW: Stand up for Florida consumers, not big utilities

Ann,

Please place forwarded message in Docket #120001-EI in Docket Correspondence of Consumers and their Representatives.

Thank you,

Pamela

-----Original Message-----

**From:** Progress Florida [mailto:info@progressflorida.org] On Behalf Of John Champine  
**Sent:** Thursday, April 26, 2012 11:59 PM  
**To:** Office of Commissioner Brisé  
**Subject:** Stand up for Florida consumers, not big utilities

Apr 26, 2012

Ronald Brise

Dear Commissioner Brise,

The Public Service Commission is supposed to serve consumers like me, not big utility companies.

I do not believe that Florida consumers should be put on the hook for clear failures by utilities to do their job. In the case of Progress Energy's Crystal River nuclear plant repairs, it was the clear the reactor was broken due to the utility company's own negligence. Consumers should not have to pay higher utility bills because of this.

In addition, Floridians who are struggling to pay their bills should not have to face rate hikes in order to pay for two nuclear power plants that may never be built.

Enough is enough. The Public Service Commission is supposed to serve the public, and I call on you to start doing that.

Sincerely,

John Champine  
4179 Palau Dr  
Sarasota, FL 34241-5736

Catherine Potts

---

**From:** Ann Cole  
**Sent:** Friday, April 27, 2012 10:29 AM  
**To:** Office of Commissioner Brown  
**Cc:** Commissioners Advisors; Administrative Assistants - Commission Suite; Catherine Potts  
**Subject:** RE: Stand up for Florida consumers, not big utilities

Thank you for this information, which will be placed in Docket Correspondence, Consumers and their Representatives, in Docket No. 120001-EI.

-----Original Message-----

**From:** Office of Commissioner Brown  
**Sent:** Friday, April 27, 2012 9:03 AM  
**To:** Ann Cole  
**Cc:** Kathleen Stewart  
**Subject:** FW: Stand up for Florida consumers, not big utilities

Ann,

Please place the email below in Docket Correspondence, Consumers and their Representatives, in Docket No. 120001-EI.

Thank you,

Katherine E. Fleming  
Chief Advisor to Commissioner Brown  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
(850) 413-6028 (Office)  
(850) 413-6029 (Facsimile)

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----

From: Progress Florida [mailto:info@progressflorida.org] On Behalf Of John Champine

Sent: Thursday, April 26, 2012 11:59 PM

To: Office of Commissioner Brown

Subject: Stand up for Florida consumers, not big utilities

Apr 26, 2012

Julie Brown

Dear Commissioner Brown,

The Public Service Commission is supposed to serve consumers like me, not big utility companies.

I do not believe that Florida consumers should be put on the hook for clear failures by utilities to do their job. In the case of Progress Energy's Crystal River nuclear plant repairs, it was the clear the reactor was broken due to the utility company's own negligence. Consumers should not have to pay higher utility bills because of this.

In addition, Floridians who are struggling to pay their bills should not have to face rate hikes in order to pay for two nuclear power plants that may never be built.

Enough is enough. The Public Service Commission is supposed to serve the public, and I call on you to start doing that.

Sincerely,

John Champine  
4179 Palau Dr  
Sarasota, FL 34241-5736

**Catherine Potts**

---

**From:** Ann Cole  
**Sent:** Thursday, April 26, 2012 2:38 PM  
**To:** Office of Commissioner Balbis  
**Cc:** Commissioners Advisors; Administrative Assistants - Commission Suite; Catherine Potts  
**Subject:** RE: Stand up for Florida consumers, not big utilities

Thank you for this information, which will be placed in *Docket Correspondence, Consumers and their Representatives*, for Docket No. 120001-EI.

-----Original Message-----

**From:** Office of Commissioner Balbis  
**Sent:** Thursday, April 26, 2012 2:32 PM  
**To:** Ann Cole  
**Subject:** FW: Stand up for Florida consumers, not big utilities

Ann,

Please place the email below in *Docket Correspondence, Consumers and their Representatives*, in Docket No. 120001-EI.

Thank you,

Cristina

-----Original Message-----

**From:** Progress Florida [mailto:info@progressflorida.org] On Behalf Of Jose Rivera  
**Sent:** Tuesday, April 24, 2012 11:48 PM  
**To:** Office of Commissioner Balbis  
**Subject:** Stand up for Florida consumers, not big utilities

Apr 24, 2012

Eduardo Balbis

Dear Commissioner Balbis,

The Public Service Commission is supposed to serve consumers like me, not big utility companies.

I do not believe that Florida consumers should be put on the hook for clear failures by utilities to do their job. In the case of Progress Energy's Crystal River nuclear plant repairs, it was the clear the reactor was broken due to the utility company's own negligence. Consumers should not have to pay higher utility bills because of this.

In addition, Floridians who are struggling to pay their bills should not have to face rate hikes in order to pay for two nuclear power plants that may never be built.

Enough is enough. The Public Service Commission is supposed to serve the public, and I call on you to start doing that.

Sincerely,

Jose Rivera  
6915 Avenue A  
Sarasota, FL 34231-4739

**Catherine Potts**

**From:** Ann Cole  
**Sent:** Friday, April 13, 2012 10:57 AM  
**To:** Office of Commissioner Balbis  
**Cc:** Commissioners Advisors; Administrative Assistants - Commission Suite; Catherine Potts  
**Subject:** RE: Stand up for Florida consumers, not big utilities

Thank you for this information, which will be placed in Docket Correspondence, Consumers and their Representatives, for Docket No. 120001-EI.

-----Original Message-----

**From:** Office of Commissioner Balbis  
**Sent:** Friday, April 13, 2012 9:25 AM  
**To:** Ann Cole  
**Subject:** FW: Stand up for Florida consumers, not big utilities

Ann,

Please place the email below in Docket Correspondence, Consumers and their Representatives, in Docket No. 120001-EI.

Thank you,

Cristina

-----Original Message-----

**From:** Progress Florida [mailto:info@progressflorida.org] On Behalf Of Ginny Pendas  
**Sent:** Thursday, April 12, 2012 9:03 PM  
**To:** Office of Commissioner Balbis  
**Subject:** Stand up for Florida consumers, not big utilities

Apr 12, 2012

Eduardo Balbis

Dear Commissioner Balbis,

The Public Service Commission is supposed to serve consumers like me, not big utility companies.

I do not believe that Florida consumers should be put on the hook for clear failures by utilities to do their job. In the case of Progress Energy's Crystal River nuclear plant repairs, it was the clear the reactor was broken due to the utility company's own negligence. Consumers should not have to pay higher utility bills because of this.

In addition, Floridians who are struggling to pay their bills should not have to face rate hikes in order to pay for two nuclear power plants that may never be built.

Enough is enough. The Public Service Commission is supposed to serve the public, and I call on you to start doing that.

Sincerely,

Ginny Pendas  
311 Balsam St  
Palm Beach Gardens, FL 33410-4808

**Catherine Potts**

---

**From:** Ann Cole  
**Sent:** Friday, April 13, 2012 10:56 AM  
**To:** Office of Commissioner Brown  
**Cc:** Commissioners Advisors; Administrative Assistants - Commission Suite; Catherine Potts  
**Subject:** RE: Stand up for Florida consumers, not big utilities

Thank you for this information, which will be placed in *Docket Correspondence, Consumers and their Representatives*, for Docket No. 120001-EI.

-----Original Message-----

**From:** Office of Commissioner Brown  
**Sent:** Friday, April 13, 2012 9:11 AM  
**To:** Ann Cole  
**Cc:** Kathleen Stewart  
**Subject:** FW: Stand up for Florida consumers, not big utilities

Ann,

Please place the attached emails in *Docket Correspondence, Consumers and their Representatives*, in Docket No. 120001-EI.

Thank you,

Katherine E. Fleming  
Chief Advisor to Commissioner Brown  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
(850) 413-6028 (Office)  
(850) 413-6029 (Facsimile)

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-----Original Message-----

From: Progress Florida [mailto:info@progressflorida.org] On Behalf Of Ginny Pendas

Sent: Thursday, April 12, 2012 9:03 PM

To: Office of Commissioner Brown

Subject: Stand up for Florida consumers, not big utilities

Apr 12, 2012

Julie Brown

Dear Commissioner Brown,

The Public Service Commission is supposed to serve consumers like me, not big utility companies.

I do not believe that Florida consumers should be put on the hook for clear failures by utilities to do their job. In the case of Progress Energy's Crystal River nuclear plant repairs, it was the clear the reactor was broken due to the utility company's own negligence.

Consumers should not have to pay higher utility bills because of this.

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Enough is enough. The Public Service Commission is supposed to serve the public, and I call on you to start doing that.

Sincerely,

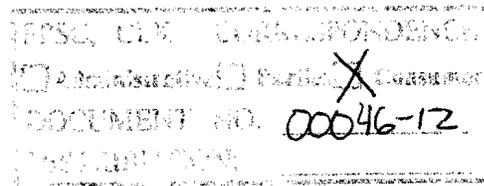
Ginny Pendas

311 Balsam St

Palm Beach Gardens, FL 33410-4808

**Eric Fryson**

**From:** Ruth McHargue  
**Sent:** Wednesday, April 11, 2012 9:19 AM  
**To:** Eric Fryson  
**Subject:** FW: To CLK Docket 120001



Customer correspondence

**From:** Consumer Contact  
**Sent:** Wednesday, April 11, 2012 8:18 AM  
**To:** Ruth McHargue  
**Subject:** To CLK Docket 120001

Copy on file, see 1060064C. DH

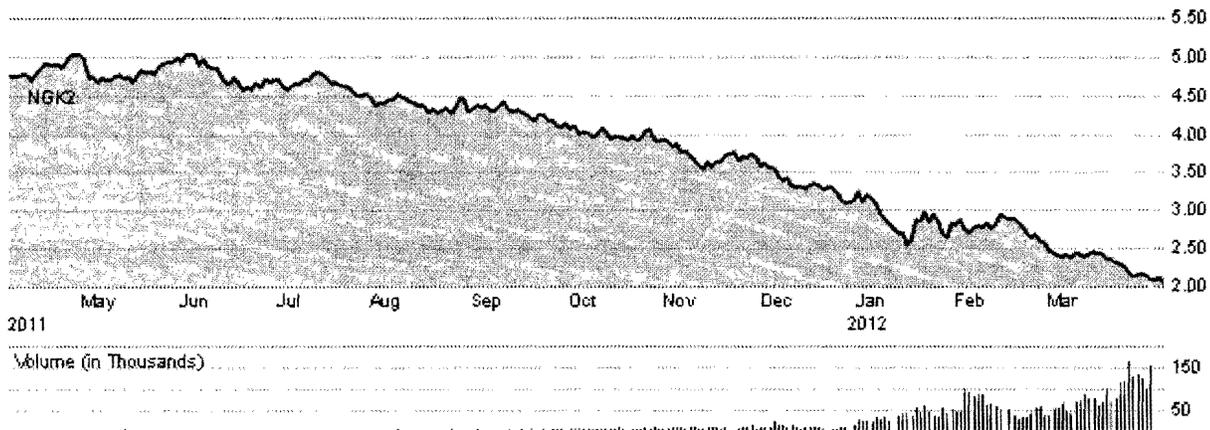
**From:** Brian Gallipeau [mailto:briangallipeau@yahoo.com]  
**Sent:** Tuesday, April 10, 2012 7:48 PM  
**To:** Consumer Contact  
**Cc:** gallipeau@bellsouth.net  
**Subject:** Commission's decision to allow fuel price increase

Dear Commissioners,

I am dismayed at the commission's approval of the fuel charge increase given the price trajectory of natural gas, FPL's primary fuel source.

[www.palmbeachpost.com/money/fpl-bills-on-rise-as-state-regulators-approve-1211426.html](http://www.palmbeachpost.com/money/fpl-bills-on-rise-as-state-regulators-approve-1211426.html)

As one can plainly see from the table below, the fuel price is on a serious downward trajectory and has been even during the time of this decision.



Since the January decision, the fuel price has declined more than 30%. This gives FPL the opportunity to set the benchmark profit margin higher and use this as the level going forward. I am sure we will get some credit back but it is never seems to equal the full amount of the fuel savings. I would also question

why the uplift for over 1KWh pertains to fuel charges as well as service charges. If it is true that cost of fuel in is a pass through to the consumer the uplift does not make sense.

I find it astonishing that the average household use is 1,100 KWh? For someone like me, who does not have access to natural gas, all of my energy comes from electricity, so why am I unfairly punished by getting the uplift on electricity and not being able to take advantage of the low natural gas prices simply because it is not available in my area. To be fair, the uplifted fuel charge should go directly to fund the infrastructure required to allow all of us without access to natural gas to get it.

I am disappointed in the commissions lack of proactive management which shows that consumers are not the priority.

Brian Gallipeau

**Catherine Potts**

---

**From:** Ann Cole  
**Sent:** Thursday, April 05, 2012 4:29 PM  
**To:** Office of Commissioner Balbis  
**Cc:** Commissioners Advisors; Administrative Assistants - Commission Suite; Catherine Potts  
**Subject:** RE: Stand up for Florida consumers, not big utilities

Sure thing. This information will be placed in Docket Correspondence, Consumers and their Representatives, for Docket No. 120001-EI.

-----Original Message-----

**From:** Office of Commissioner Balbis  
**Sent:** Thursday, April 05, 2012 4:12 PM  
**To:** Ann Cole  
**Subject:** FW: Stand up for Florida consumers, not big utilities

Ann,

Please place the email below in Docket Correspondence, Consumers and their Representatives, in Docket No. 120001-EI.

Thank you,  
Cristina

-----Original Message-----

**From:** Progress Florida [mailto:info@progressflorida.org] On Behalf Of Virginia Cowie  
**Sent:** Thursday, April 05, 2012 8:41 AM  
**To:** Office of Commissioner Balbis  
**Subject:** Stand up for Florida consumers, not big utilities

Apr 5, 2012

Eduardo Balbis

Dear Commissioner Balbis,

The Public Service Commission is supposed to serve consumers like me, not big utility

companies.

I do not believe that Florida consumers should be put on the hook for clear failures by utilities to do their job. In the case of Progress Energy's Crystal River nuclear plant repairs, it was the clear the reactor was broken due to the utility company's own negligence.

Consumers should not have to pay higher utility bills because of this.

In addition, Floridians who are struggling to pay their bills should not have to face rate hikes in order to pay for two nuclear power plants that may never be built.

If I am paying for a company then I should be given shares in the company and a voice on policy. I have neither and should not pay.

Please respond to my comment

Virginia

Enough is enough. The Public Service Commission is supposed to serve the public, and I call on you to start doing that.

Sincerely,

Virginia Cowie

10905 Bayshore Dr

Windermere, FL 34786-7821

Catherine Potts

---

**From:** Ann Cole  
**Sent:** Thursday, April 05, 2012 11:30 AM  
**To:** Katherine Fleming  
**Cc:** Commissioners Advisors; Administrative Assistants - Commission Suite; Catherine Potts  
**Subject:** FW: Stand up for Florida consumers, not big utilities

Thanks, Katherine. This information will be placed in *Docket Correspondence, Consumers and their Representatives*, for Docket No. 120001-EI.

-----Original Message-----

**From:** Office of Commissioner Brown  
**Sent:** Thursday, April 05, 2012 10:38 AM  
**To:** Ann Cole  
**Cc:** Kathleen Stewart  
**Subject:** FW: Stand up for Florida consumers, not big utilities

Ann,

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Thank you,

Katherine E. Fleming  
Chief Advisor to Commissioner Brown  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
(850) 413-6028 (Office)  
(850) 413-6029 (Facsimile)

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-----Original Message-----

From: Progress Florida [mailto:info@progressflorida.org] On Behalf Of Virginia Cowie  
Sent: Thursday, April 05, 2012 8:41 AM  
To: Office of Commissioner Brown  
Subject: Stand up for Florida consumers, not big utilities

Apr 5, 2012

Julie Brown

Dear Commissioner Brown,

The Public Service Commission is supposed to serve consumers like me, not big utility companies.

I do not believe that Florida consumers should be put on the hook for clear failures by utilities to do their job. In the case of Progress Energy's Crystal River nuclear plant repairs, it was the clear the reactor was broken due to the utility company's own negligence. Consumers should not have to pay higher utility bills because of this.

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Please respond to my comment

Virginia

Enough is enough. The Public Service Commission is supposed to serve the public, and I call on you to start doing that.

Sincerely,

Virginia Cowie  
10905 Bayshore Dr  
Windermere, FL 34786-7821

Administrative Parties  ConsumerDOCUMENT NO. 00046-12

DISTRIBUTION: \_\_\_\_\_

**Catherine Potts**

---

**From:** Ann Cole  
**Sent:** Monday, February 27, 2012 8:43 AM  
**To:** Cristina Slaton  
**Cc:** Commissioners Advisors; Administrative Assistants - Commission Suite; Catherine Potts  
**Subject:** FW: Docket Correspondence 120001-EI

**Attachments:** Stand up for Florida consumers, not big utilities; Stand up for Florida consumers, not big utilities  
Thank you. These attachments will be printed and placed in Docket Correspondence, Consumers and their Representatives, for Docket No. 120001-EI, along with this e-mail.

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**From:** Cristina Slaton  
**Sent:** Monday, February 27, 2012 8:18 AM  
**To:** Ann Cole  
**Subject:** Docket Correspondence 120001-EI

Ann,

Please place the attached emails in Docket Correspondence, Consumers and their Representatives, in Docket No. 120001-EI.

Thank you,

Cristina

**Catherine Potts**

---

**From:** Progress Florida [info@progressflorida.org] on behalf of Craig Browning [b3bopjazz@mailstation.com]  
**Sent:** Friday, February 24, 2012 1:04 PM  
**To:** Office of Commissioner Balbis  
**Subject:** Stand up for Florida consumers, not big utilities

Feb 24, 2012

Eduardo Balbis

Dear Commissioner Balbis,

The Public Service Commission is supposed to serve consumers like me, not big utility companies.

I do not believe that Florida consumers should be put on the hook for clear failures by utilities to do their job. In the case of Progress Energy's Crystal River nuclear plant repairs, it was the clear the reactor was broken due to the utility company's own negligence.

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Enough is enough. The Public Service Commission is supposed to serve the public, and I call on you to start doing that.

Sincerely,

Craig Browning  
4017 Altamont Ave  
Oakland, CA 94605-2603

**Catherine Potts**

---

**From:** Progress Florida [info@progressflorida.org] on behalf of Robert Sindelir [robertsindelir@me.com]  
**Sent:** Saturday, February 25, 2012 1:05 AM  
**To:** Office of Commissioner Balbis  
**Subject:** Stand up for Florida consumers, not big utilities

Feb 25, 2012

Eduardo Balbis

Dear Commissioner Balbis,

*The Public Service Commission is supposed to serve consumers like me, not big utility companies.*

*I do not believe that Florida consumers should be put on the hook for clear failures by utilities to do their job. In the case of Progress Energy's Crystal River nuclear plant repairs, it was the clear the reactor was broken due to the utility company's own negligence.*

*Consumers should not have to pay higher utility bills because of this.*

*In addition, Floridians who are struggling to pay their bills should not have to face rate hikes in order to pay for two nuclear power plants that may never be built.*

*Enough is enough. The Public Service Commission is supposed to serve the public, and I call on you to start doing that.*

Sincerely,

Robert Sindelir  
943 Torchwood Dr  
Deland, FL 32724-9420

Catherine Potts

**From:** Ann Cole  
**Sent:** Thursday, February 09, 2012 2:41 PM  
**To:** Office of Commissioner Balbis  
**Cc:** Commissioners Advisors; Administrative Assistants - Commission Suite; Catherine Potts  
**Subject:** RE: Stand up for Florida consumers, not big utilities

Thank you for this information, which will be placed in Docket Correspondence, Consumers and their Representatives, for Docket No. 120001-EI.

-----Original Message-----

**From:** Office of Commissioner Balbis  
**Sent:** Thursday, February 09, 2012 11:53 AM  
**To:** Ann Cole  
**Subject:** FW: Stand up for Florida consumers, not big utilities

Ann,

Please place the email below in Docket Correspondence, Consumers and their Representatives, in Docket No. 120001-EI.

Thank you,

Cristina

-----Original Message-----

**From:** Progress Florida [mailto:info@progressflorida.org] On Behalf Of LINDA NORRIS  
**Sent:** Friday, February 03, 2012 12:32 PM  
**To:** Office of Commissioner Balbis  
**Subject:** Stand up for Florida consumers, not big utilities

Feb 3, 2012

Eduardo Balbis

Dear Commissioner Balbis,

The Public Service Commission is supposed to serve consumers like me, not big utility companies.

I do not believe that Florida consumers should be put on the hook for clear failures by utilities to do their job. In the case of Progress Energy's Crystal River nuclear plant repairs, it was the clear the reactor was broken due to the utility company's own negligence. Consumers should not have to pay higher utility bills because of this.

In addition, Floridians who are struggling to pay their bills should not have to face rate hikes in order to pay for two nuclear power plants that may never be built.

Enough is enough. The Public Service Commission is supposed to serve the public, and I call on you to start doing that.

Sincerely,

LINDA NORRIS  
106 Bream Trl  
Hawthorne, FL 32640-6009

**Catherine Potts**

---

**From:** Catherine Potts  
**Sent:** Friday, February 03, 2012 2:54 PM  
**To:** Katherine Fleming; Commissioners Advisors; Administrative Assistants - Commission Suite  
**Cc:** Ann Cole  
**Subject:** FW: Oppose rate hikes for new nukes; Docket 110009

Thank you. This will be placed in Docket Correspondence, Consumers and their Representatives, for Docket No. 120001-EI.

-----Original Message-----

**From:** Office of Commissioner Brown  
**Sent:** Friday, February 03, 2012 2:29 PM  
**To:** Ann Cole  
**Cc:** Kathleen Stewart  
**Subject:** FW: Oppose rate hikes for new nukes; Docket 110009

Ann,

Please place in Docket No. 120009-EI.

Thank you,

Katherine E. Fleming  
Chief Advisor to Commissioner Brown  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
(850) 413-6028 (Office)  
(850) 413-6029 (Facsimile)

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----

From: mike grayner [mailto:m.grayner59@verizon.net]

Sent: Wednesday, February 01, 2012 7:32 PM

To: Office of Commissioner Brown

Subject: Oppose rate hikes for new nukes; Docket 110009

Dear Public Service Commissioners,

Re: Docket Number 110009

On October 24, you are scheduled to vote on the latest request from Progress Energy Florida and Florida Power & Light for ratepayers to advance yet more of our money to these wealthy utilities to pay for dangerous new nuclear reactors that are not licensed and may never be built.

Florida's struggling ratepayers should not be forced to serve as a bank for nuclear utilities, nor should our rates be increased to build unnecessary new power plants. We should first use increased energy efficiency and conservation to meet Florida's energy needs rather than build expensive new power plants.

Please deny the request of these utilities for any more ratepayer pre-payments for new nuclear reactors.

cc: Florida legislature

Sincerely,

mike grayner  
8428 tobay ln  
st. petersburg, FL 33702

Catherine Potts

**From:** Catherine Potts  
**Sent:** Friday, February 03, 2012 2:53 PM  
**To:** Kathleen Stewart; Commissioners Advisors; Administrative Assistants - Commission Suite  
**Cc:** Ann Cole  
**Subject:** FW: Stand up for Florida consumers, not big utilities

Thank you. This will be placed in Docket Correspondence, Consumers and their Representatives, for Docket No. 120001-EI.

-----Original Message-----

**From:** Office of Commissioner Brown  
**Sent:** Friday, February 03, 2012 2:30 PM  
**To:** Ann Cole  
**Cc:** Kathleen Stewart  
**Subject:** FW: Stand up for Florida consumers, not big utilities

Ann,

Please place in Docket No. 120001-EI.

Thank you,

Katherine E. Fleming  
Chief Advisor to Commissioner Brown  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
(850) 413-6028 (Office)  
(850) 413-6029 (Facsimile)

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-----Original Message-----

From: Progress Florida [mailto:info@progressflorida.org] On Behalf Of LINDA NORRIS

Sent: Friday, February 03, 2012 12:32 PM

To: Office of Commissioner Brown

Subject: Stand up for Florida consumers, not big utilities

Feb 3, 2012

Julie Brown

Dear Commissioner Brown,

The Public Service Commission is supposed to serve consumers like me, not big utility companies.

I do not believe that Florida consumers should be put on the hook for clear failures by utilities to do their job. In the case of Progress Energy's Crystal River nuclear plant repairs, it was the clear the reactor was broken due to the utility company's own negligence. Consumers should not have to pay higher utility bills because of this.

In addition, Floridians who are struggling to pay their bills should not have to face rate hikes in order to pay for two nuclear power plants that may never be built.

Enough is enough. The Public Service Commission is supposed to serve the public, and I call on you to start doing that.

Sincerely,

LINDA NORRIS

106 Bream Trl

Hawthorne, FL 32640-6009

Catherine Potts

DISTRIBUTION: \_\_\_\_\_

**From:** Catherine Potts  
**Sent:** Friday, February 03, 2012 2:25 PM  
**To:** Pamela Paultre; Baldwyn English; Commissioners Advisors; Administrative Assistants - Commission Suite  
**Cc:** Ann Cole  
**Subject:** FW: Stand up for Florida consumers, not big utilities

Thank you. This will be placed in Docket Correspondence, Consumers and their Representatives, for Docket No. 120001-EI.

-----Original Message-----

**From:** Pamela Paultre On Behalf Of Office of Commissioner Brisé  
**Sent:** Friday, February 03, 2012 2:06 PM  
**To:** Ann Cole  
**Cc:** Baldwyn English  
**Subject:** FW: Stand up for Florida consumers, not big utilities

Good afternoon,

Please place e-mail below in Docket Correspondence of consumers and their representatives in docket # 120001-EI.

Thank you,

Pamela Paultre  
Assistant to Chairman Ronald Brisé  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399  
(850) 413-6036

-----Original Message-----

**From:** Progress Florida [mailto:info@progressflorida.org] On Behalf Of LINDA NORRIS  
**Sent:** Friday, February 03, 2012 12:32 PM  
**To:** Office of Commissioner Brisé  
**Subject:** Stand up for Florida consumers, not big utilities

Feb 3, 2012

Ronald Brise

Dear Commissioner Brise,

The Public Service Commission is supposed to serve consumers like me, not big utility companies.

I do not believe that Florida consumers should be put on the hook for clear failures by utilities to do their job. In the case of Progress Energy's Crystal River nuclear plant repairs, it was the clear the reactor was broken due to the utility company's own negligence. Consumers should not have to pay higher utility bills because of this.

In addition, Floridians who are struggling to pay their bills should not have to face rate hikes in order to pay for two nuclear power plants that may never be built.

Enough is enough. The Public Service Commission is supposed to serve the public, and I call on you to start doing that.

Sincerely,

LINDA NORRIS  
106 Bream Trl  
Hawthorne, FL 32640-6009

Catherine Potts

**From:** Ann Cole  
**Sent:** Thursday, January 19, 2012 10:37 AM  
**To:** Office of Commissioner Brown  
**Cc:** Commissioners Advisors; Administrative Assistants - Commission Suite; Catherine Potts  
**Subject:** RE: Stand up for Florida consumers, not big utilities

Thank you. The information below will be placed in *Docket Correspondence, Consumers and their Representatives*, for Docket No. 120001-EI.

-----Original Message-----

**From:** Office of Commissioner Brown  
**Sent:** Thursday, January 19, 2012 10:05 AM  
**To:** Ann Cole  
**Cc:** Kathleen Stewart  
**Subject:** FW: Stand up for Florida consumers, not big utilities

Ann,

Please place the attached emails in *Docket Correspondence, Consumers and their Representatives*, in Docket No. 120001-EI.

Thank you,

Katherine E. Fleming  
Chief Advisor to Commissioner Brown  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
(850) 413-6028 (Office)  
(850) 413-6029 (Facsimile)

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-----Original Message-----

From: Progress Florida [mailto:info@progressflorida.org] On Behalf Of Craig Dean  
Sent: Wednesday, January 18, 2012 11:46 AM  
To: Office of Commissioner Brown  
Subject: Stand up for Florida consumers, not big utilities

Jan 18, 2012

Julie Brown

Dear Commissioner Brown,

The Public Service Commission is supposed to serve consumers like me, not big utility companies.

I do not believe that Florida consumers should be put on the hook for clear failures by utilities to do their job. In the case of Progress Energy's Crystal River nuclear plant repairs, it was the clear the reactor was broken due to the utility company's own negligence. Consumers should not have to pay higher utility bills because of this.

In addition, Floridians who are struggling to pay their bills should not have to face rate hikes in order to pay for two nuclear power plants that may never be built.

Enough is enough. The Public Service Commission is supposed to serve the public, and I call on you to start doing that.

Sincerely,

Craig Dean  
1718 W North B St  
Tampa, FL 33606-1636

FPSC, CLK - CORRESPONDENCE  
Administrative Parties ✓ Consumer  
DOCUMENT NO. 00046-12  
DISTRIBUTION: \_\_\_\_\_

**Ann Cole**

**From:** Ann Cole  
**Sent:** Wednesday, January 18, 2012 3:36 PM  
**To:** Cristina Slaton  
**Cc:** Commissioners Advisors; Administrative Assistants - Commission Suite; Catherine Potts  
**Subject:** FW: Docket Correspondence 120001-EI

**Attachments:** Stand up for Florida consumers, not big utilities; Stand up for Florida consumers, not big utilities

Thank you for this information. These attachments will be printed, along with this e-mail, and placed in Docket Correspondence, Consumers and their Representatives, for Docket No. 120001-EI.

---

**From:** Cristina Slaton  
**Sent:** Wednesday, January 18, 2012 3:09 PM  
**To:** Ann Cole  
**Subject:** Docket Correspondence 120001-EI

Ann,

Please place the attached emails in Docket Correspondence, Consumers and their Representatives, in Docket No. 120001-EI.

Thank you,

Cristina

**Ann Cole**

---

**From:** Progress Florida [info@progressflorida.org] on behalf of James Reid [neukreid@cfl.rr.com]  
**Sent:** Tuesday, January 17, 2012 2:32 PM  
**To:** Office of Commissioner Balbis  
**Subject:** Stand up for Florida consumers, not big utilities

Jan 17, 2012

Eduardo Balbis

Dear Commissioner Balbis,

The Public Service Commission is supposed to serve consumers like me, not big utility companies.

I do not believe that Florida consumers should be put on the hook for clear failures by utilities to do their job. In the case of Progress Energy's Crystal River nuclear plant repairs, it was the clear the reactor was broken due to the utility company's own negligence.

Consumers should not have to pay higher utility bills because of this.

In addition, Floridians who are struggling to pay their bills should not have to face rate hikes in order to pay for two nuclear power plants that may never be built.

Enough is enough. The Public Service Commission is supposed to serve the public, and I call on you to start doing that.

Sincerely,

James Reid  
7001 Jackman Blvd  
Winter Park, FL 32792-7513

## Ann Cole

---

**From:** Progress Florida [info@progressflorida.org] on behalf of Craig Dean [apachefog@mac.com]  
**Sent:** Wednesday, January 18, 2012 11:46 AM  
**To:** Office of Commissioner Balbis  
**Subject:** Stand up for Florida consumers, not big utilities

Jan 18, 2012

Eduardo Balbis

Dear Commissioner Balbis,

The Public Service Commission is supposed to serve consumers like me, not big utility companies.

I do not believe that Florida consumers should be put on the hook for clear failures by utilities to do their job. In the case of Progress Energy's Crystal River nuclear plant repairs, it was the clear the reactor was broken due to the utility company's own negligence.

Consumers should not have to pay higher utility bills because of this.

In addition, Floridians who are struggling to pay their bills should not have to face rate hikes in order to pay for two nuclear power plants that may never be built.

Enough is enough. The Public Service Commission is supposed to serve the public, and I call on you to start doing that.

Sincerely,

Craig Dean  
1718 W North B St  
Tampa, FL 33606-1636

Ann Cole

**From:** Ann Cole  
**Sent:** Wednesday, January 18, 2012 7:59 AM  
**To:** Office of Commissioner Brown  
**Cc:** Commissioners Advisors; Administrative Assistants - Commission Suite; Catherine Potts  
**Subject:** RE: Stand up for Florida consumers, not big utilities

Thank you for this information, which will be placed in Docket Correspondence, Consumers and their Representatives, for Docket No. 120001-EI.

-----Original Message-----

From: Office of Commissioner Brown  
Sent: Tuesday, January 17, 2012 4:54 PM  
To: Ann Cole  
Cc: Kathleen Stewart  
Subject: FW: Stand up for Florida consumers, not big utilities

Ann,

Please place the attached emails in Docket Correspondence, Consumers and their Representatives, in Docket No. 120001-EI.

Thank you,

Katherine E. Fleming  
Chief Advisor to Commissioner Brown  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
(850) 413-6028 (Office)  
(850) 413-6029 (Facsimile)

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-----Original Message-----

From: Progress Florida [mailto:info@progressflorida.org] On Behalf Of James Reid  
Sent: Tuesday, January 17, 2012 2:32 PM  
To: Office of Commissioner Brown  
Subject: Stand up for Florida consumers, not big utilities

Jan 17, 2012

Julie Brown

Dear Commissioner Brown,

The Public Service Commission is supposed to serve consumers like me, not big utility companies.

I do not believe that Florida consumers should be put on the hook for clear failures by utilities to do their job. In the case of Progress Energy's Crystal River nuclear plant repairs, it was the clear the reactor was broken due to the utility company's own negligence.

Consumers should not have to pay higher utility bills because of this.

In addition, Floridians who are struggling to pay their bills should not have to face rate hikes in order to pay for two nuclear power plants that may never be built.

Enough is enough. The Public Service Commission is supposed to serve the public, and I

call on you to start doing that.

Sincerely,

James Reid  
7001 Jackman Blvd  
Winter Park, FL 32792-7513

**Catherine Potts**

**From:** Ann Cole  
**Sent:** Tuesday, January 17, 2012 11:26 AM  
**To:** Cristina Slaton  
**Cc:** Commissioners Advisors; Administrative Assistants - Commission Suite; Catherine Potts  
**Subject:** FW: Docket Correspondence 120001-EI  
**Attachments:** Stand up for Florida consumers, not big utilities; Stand up for Florida consumers, not big utilities;  
Stand up for Florida consumers, not big utilities; Stand up for Florida consumers, not big utilities

Thank you. These attachments will be printed, along with this e-mail, and placed in Docket Correspondence, Consumers and their Representatives, for Docket No. 120001-EI.

---

**From:** Cristina Slaton  
**Sent:** Tuesday, January 17, 2012 11:21 AM  
**To:** Ann Cole  
**Subject:** Docket Correspondence 120001-EI

Hello Ann,

Please place the attached emails in Docket Correspondence, Consumers and their Representatives, in Docket No. 120001-EI.

Thanks,  
Cristina

1/17/2012

## Catherine Potts

---

**From:** Progress Florida [info@progressflorida.org] on behalf of Colleen McGlone [crmoglone@moose-mail.com]  
**Sent:** Saturday, January 07, 2012 9:17 AM  
**To:** Office of Commissioner Balbis  
**Subject:** Stand up for Florida consumers, not big utilities

Jan 7, 2012

Eduardo Balbis

Dear Commissioner Balbis,

The Public Service Commission is supposed to serve consumers like me, not big utility companies.

I do not believe that Florida consumers should be put on the hook for clear failures by utilities to do their job. In the case of Progress Energy's Crystal River nuclear plant repairs, it was the clear the reactor was broken due to the utility company's own negligence. Consumers should not have to pay higher utility bills because of this.

In addition, Floridians who are struggling to pay their bills should not have to face rate hikes in order to pay for two nuclear power plants that may never be built.

Enough is enough. The Public Service Commission is supposed to serve the public, and I call on you to start doing that.

Sincerely,

Colleen McGlone  
3540 Hartland Dr  
New Port Richey, FL 34655-2505

**Catherine Potts**

---

**From:** Progress Florida [info@progressflorida.org] on behalf of ANDRE BLOCK [afb41@columbia.edu]  
**Sent:** Thursday, January 12, 2012 2:52 PM  
**To:** Office of Commissioner Balbis  
**Subject:** Stand up for Florida consumers, not big utilities

Jan 12, 2012

Eduardo Balbis

Dear Commissioner Balbis,

The Public Service Commission is supposed to serve consumers like me, not big utility companies.

I do not believe that Florida consumers should be put on the hook for clear failures by utilities to do their job. In the case of Progress Energy's Crystal River nuclear plant repairs, it was the clear the reactor was broken due to the utility company's own negligence. Consumers should not have to pay higher utility bills because of this.

In addition, Floridians who are struggling to pay their bills should not have to face rate hikes in order to pay for two nuclear power plants that may never be built.

Enough is enough. The Public Service Commission is supposed to serve the public, and I call on you to start doing that.

Sincerely,

ANDRE BLOCK  
7148 Victoria Cir  
University Park, FL 34201-2312

**Catherine Potts**

---

**From:** Progress Florida [info@progressflorida.org] on behalf of Marjorie Schnabel [meschnabel@aol.com]  
**Sent:** Saturday, January 14, 2012 8:24 AM  
**To:** Office of Commissioner Balbis  
**Subject:** Stand up for Florida consumers, not big utilities

Jan 14, 2012

Eduardo Balbis

Dear Commissioner Balbis,

The Public Service Commission is supposed to serve consumers like me, not big utility companies.

I do not believe that Florida consumers should be put on the hook for clear failures by utilities to do their job. In the case of Progress Energy's Crystal River nuclear plant repairs, it was the clear the reactor was broken due to the utility company's own negligence. Consumers should not have to pay higher utility bills because of this.

In addition, Floridians who are struggling to pay their bills should not have to face rate hikes in order to pay for two nuclear power plants that may never be built.

Enough is enough. The Public Service Commission is supposed to serve the public, and I call on you to start doing that.

Sincerely,

Marjorie Schnabel  
3773 Dorrit Ave  
Boynton Beach, FL 33436-2739

**Catherine Potts**

---

**From:** Progress Florida [info@progressflorida.org] on behalf of Melinda Hupp [mahupp1@comcast.net]  
**Sent:** Monday, January 16, 2012 9:00 PM  
**To:** Office of Commissioner Balbis  
**Subject:** Stand up for Florida consumers, not big utilities

Jan 16, 2012

Eduardo Balbis

Dear Commissioner Balbis,

The Public Service Commission is supposed to serve consumers like me, not big utility companies.

I do not believe that Florida consumers should be put on the hook for clear failures by utilities to do their job. In the case of Progress Energy's Crystal River nuclear plant repairs, it was the clear the reactor was broken due to the utility company's own negligence. Consumers should not have to pay higher utility bills because of this.

In addition, Floridians who are struggling to pay their bills should not have to face rate hikes in order to pay for two nuclear power plants that may never be built.

Enough is enough. The Public Service Commission is supposed to serve the public, and I call on you to start doing that.

Sincerely,

Melinda Hupp  
4141 Center Pointe Cir  
Sarasota, FL 34233-1682

Catherine Potts

---

**From:** Ann Cole  
**Sent:** Tuesday, January 17, 2012 10:36 AM  
**To:** Katherine Fleming  
**Cc:** Commissioners Advisors; Administrative Assistants - Commission Suite; Catherine Potts  
**Subject:** FW: Docket No. 120001-EI  
**Attachments:** Stand up for Florida consumers, not big utilities; Stand up for Florida consumers, not big utilities  
Thank you. This attachment will be printed, along with this e-mail, and placed in Docket Correspondence, Consumers and their Representatives, for Docket No. 120001-EI.

---

**From:** Katherine Fleming  
**Sent:** Tuesday, January 17, 2012 10:36 AM  
**To:** Ann Cole  
**Cc:** Kathleen Stewart  
**Subject:** Docket No. 120001-EI

Ann,

*Please place the attached emails in Docket Correspondence, Consumers and their Representatives, in Docket No. 120001-EI.*

Thank you.

Katherine E. Fleming  
Chief Advisor to Commissioner Brown  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
(850) 413-6028 (Office)  
(850) 413-6029 (Facsimile)

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1/17/2012

**Catherine Potts**

---

**From:** Progress Florida [info@progressflorida.org] on behalf of Marjorie Schnabel [meschnabel@aol.com]  
**Sent:** Saturday, January 14, 2012 8:24 AM  
**To:** Office of Commissioner Brown  
**Subject:** Stand up for Florida consumers, not big utilities

Jan 14, 2012

Julie Brown

Dear Commissioner Brown,

The Public Service Commission is supposed to serve consumers like me, not big utility companies.

I do not believe that Florida consumers should be put on the hook for clear failures by utilities to do their job. In the case of Progress Energy's Crystal River nuclear plant repairs, it was the clear the reactor was broken due to the utility company's own negligence. Consumers should not have to pay higher utility bills because of this.

In addition, Floridians who are struggling to pay their bills should not have to face rate hikes in order to pay for two nuclear power plants that may never be built.

Enough is enough. The Public Service Commission is supposed to serve the public, and I call on you to start doing that.

Sincerely,

Marjorie Schnabel  
3773 Dorrit Ave  
Boynton Beach, FL 33436-2739

**Catherine Potts**

---

**From:** Progress Florida [info@progressflorida.org] on behalf of Melinda Hupp [mahupp1@comcast.net]  
**Sent:** Monday, January 16, 2012 9:00 PM  
**To:** Office of Commissioner Brown  
**Subject:** Stand up for Florida consumers, not big utilities

Jan 16, 2012

Julie Brown

Dear Commissioner Brown,

*The Public Service Commission is supposed to serve consumers like me, not big utility companies.*

*I do not believe that Florida consumers should be put on the hook for clear failures by utilities to do their job. In the case of Progress Energy's Crystal River nuclear plant repairs, it was the clear the reactor was broken due to the utility company's own negligence. Consumers should not have to pay higher utility bills because of this.*

*In addition, Floridians who are struggling to pay their bills should not have to face rate hikes in order to pay for two nuclear power plants that may never be built.*

*Enough is enough. The Public Service Commission is supposed to serve the public, and I call on you to start doing that.*

Sincerely,

Melinda Hupp  
4141 Center Pointe Cir  
Sarasota, FL 34233-1682

**Catherine Potts**

---

**From:** Ann Cole  
**Sent:** Tuesday, January 17, 2012 10:23 AM  
**To:** Pamela Paultre  
**Cc:** Commissioners Advisors; Administrative Assistants - Commission Suite; Catherine Potts  
**Subject:** FW: docket correspondence 120001-EI

**Attachments:** Stand up for Florida consumers, not big utilities; Stand up for Florida consumers, not big utilities

Thank you. These attachments will be printed, along with this e-mail, and placed in Docket Correspondence, Consumers and their Representatives, for Docket No. 120001-EI.

---

**From:** Pamela Paultre  
**Sent:** Tuesday, January 17, 2012 9:44 AM  
**To:** Ann Cole  
**Subject:** docket correspondence 120001-EI

Ann,

Please place attached documents in Docket Correspondence of Consumers and their representatives within docket no. 120001.

Thank you,

Pamela Paultre  
Assistant to Chairman Ronald Brisé  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399  
(850) 413-6036

1/17/2012

---

**Catherine Potts**

---

**From:** Progress Florida [info@progressflorida.org] on behalf of Marjorie Schnabel [meschnabel@aol.com]  
**Sent:** Saturday, January 14, 2012 8:24 AM  
**To:** Office of Commissioner Brisé  
**Subject:** Stand up for Florida consumers, not big utilities

Jan 14, 2012

Ronald Brise

Dear Commissioner Brise,

The Public Service Commission is supposed to serve consumers like me, not big utility companies.

I do not believe that Florida consumers should be put on the hook for clear failures by utilities to do their job. In the case of Progress Energy's Crystal River nuclear plant repairs, it was the clear the reactor was broken due to the utility company's own negligence. Consumers should not have to pay higher utility bills because of this.

In addition, Floridians who are struggling to pay their bills should not have to face rate hikes in order to pay for two nuclear power plants that may never be built.

Enough is enough. The Public Service Commission is supposed to serve the public, and I call on you to start doing that.

Sincerely,

Marjorie Schnabel  
3773 Dorrit Ave  
Boynton Beach, FL 33436-2739

**Catherine Potts**

---

**From:** Progress Florida [info@progressflorida.org] on behalf of Melinda Hupp [mahupp1@comcast.net]  
**Sent:** Monday, January 16, 2012 9:00 PM  
**To:** Office of Commissioner Brisé  
**Subject:** Stand up for Florida consumers, not big utilities

Jan 16, 2012

Ronald Brise

Dear Commissioner Brise,

*The Public Service Commission is supposed to serve consumers like me, not big utility companies.*

*I do not believe that Florida consumers should be put on the hook for clear failures by utilities to do their job. In the case of Progress Energy's Crystal River nuclear plant repairs, it was the clear the reactor was broken due to the utility company's own negligence. Consumers should not have to pay higher utility bills because of this.*

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*Enough is enough. The Public Service Commission is supposed to serve the public, and I call on you to start doing that.*

Sincerely,

Melinda Hupp  
4141 Center Pointe Cir  
Sarasota, FL 34233-1682

**Catherine Potts**

---

Subject: FW: Stand up for Florida consumers, not big utilities

FPSC, CLK - CORRESPONDENCE  
Administrative Parties  Consumer  
DOCUMENT NO. 00046-12  
DISTRIBUTION: \_\_\_\_\_

-----Original Message-----

From: Catherine Potts

Sent: Tuesday, January 17, 2012 7:59 AM

To: Commissioners Advisors; Administrative Assistants - Commission Suite; Ann Cole

Subject: FW: Stand up for Florida consumers, not big utilities

Thank you. This will be placed in Docket Correspondence, Consumers and their Representatives, for Docket No. 120001-EI.

-----Original Message-----

From: Katherine Fleming

Sent: Friday, January 13, 2012 3:15 PM

To: Ann Cole

Cc: Kathleen Stewart

Subject: FW: Stand up for Florida consumers, not big utilities

Ann,

Please place the attached emails in Docket Correspondence, Consumers and their Representatives, in Docket No. 120001-EI.

Thank you,

Katherine E. Fleming  
Chief Advisor to Commissioner Brown  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
(850) 413-6028 (Office)  
(850) 413-6029 (Facsimile)

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be

made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----

From: Progress Florida [mailto:info@progressflorida.org] On Behalf Of ANDRE BLOCK  
Sent: Thursday, January 12, 2012 2:52 PM  
To: Office of Commissioner Brown  
Subject: Stand up for Florida consumers, not big utilities

Jan 12, 2012

Julie Brown

Dear Commissioner Brown,

The Public Service Commission is supposed to serve consumers like me, not big utility companies.

I do not believe that Florida consumers should be put on the hook for clear failures by utilities to do their job. In the case of Progress Energy's Crystal River nuclear plant repairs, it was the clear the reactor was broken due to the utility company's own negligence. Consumers should not have to pay higher utility bills because of this.

In addition, Floridians who are struggling to pay their bills should not have to face rate hikes in order to pay for two nuclear power plants that may never be built.

Enough is enough. The Public Service Commission is supposed to serve the public, and I call on you to start doing that.

Sincerely,

ANDRE BLOCK  
7148 Victoria Cir  
University Park, FL 34201-2312

Catherine Potts

**From:** Catherine Potts  
**Sent:** Friday, January 13, 2012 2:52 PM  
**To:** Commissioners Advisors; Administrative Assistants - Commission Suite; Ann Cole  
**Subject:** FW: Stand up for Florida consumers, not big utilities

Thank you. This will be placed in Docket Correspondence, Consumers and their Representatives, for Docket No. 120001-EI.

-----Original Message-----

**From:** Pamela Paultre On Behalf Of Office of Commissioner Brisé  
**Sent:** Thursday, January 12, 2012 3:46 PM  
**To:** Ann Cole  
**Subject:** FW: Stand up for Florida consumers, not big utilities

Ann,

Please add the forwarded message to Docket Correspondence of Consumers and their representatives for docket no. 110001-EI.

Thanks,

Pamela Paultre  
Assistant to Chairman Ronald Brisé  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399  
(850) 413-6036

-----Original Message-----

**From:** Progress Florida [mailto:info@progressflorida.org] On Behalf Of ANDRE BLOCK  
**Sent:** Thursday, January 12, 2012 2:52 PM  
**To:** Office of Commissioner Brisé  
**Subject:** Stand up for Florida consumers, not big utilities

Jan 12, 2012

Ronald Brise

Dear Commissioner Brise,

The Public Service Commission is supposed to serve consumers like me, not big utility companies.

I do not believe that Florida consumers should be put on the hook for clear failures by utilities to do their job. In the case of Progress Energy's Crystal River nuclear plant repairs, it was the clear the reactor was broken due to the utility company's own negligence. Consumers should not have to pay higher utility bills because of this.

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Sincerely,

ANDRE BLOCK  
7148 Victoria Cir  
University Park, FL 34201-2312

**Catherine Potts**

---

**From:** Ann Cole  
**Sent:** Tuesday, January 10, 2012 9:06 AM  
**To:** Katherine Fleming  
**Cc:** Commissioners Advisors; Administrative Assistants - Commission Suite; Catherine Potts  
**Subject:** FW: Docket No. 120001-EI

**Attachments:** Stand up for Florida consumers, not big utilities; Stand up for Florida consumers, not big utilities  
Thanks, Katherine. These attachments will be printed, along with this e-mail, and placed in Docket Correspondence, Consumers and their Representatives, for Docket No. 120001-EI.

---

**From:** Katherine Fleming  
**Sent:** Tuesday, January 10, 2012 8:38 AM  
**To:** Ann Cole  
**Cc:** Kathleen Stewart  
**Subject:** Docket No. 120001-EI

Ann,

*Please place the attached emails in Docket Correspondence. Consumers and their Representatives, in Docket No. 120001-EI.*

Thank you.

Katherine E. Fleming  
Chief Advisor to Commissioner Brown  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
(850) 413-6028 (Office)  
(850) 413-6029 (Facsimile)

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1/10/2012

**Catherine Potts**

---

**From:** Progress Florida [info@progressflorida.org] on behalf of James Robertson [jwrandtaxi@aol.com]  
**Sent:** Friday, January 06, 2012 6:14 AM  
**To:** Office of Commissioner Brown  
**Subject:** Stand up for Florida consumers, not big utilities

Jan 6, 2012

Julie Brown

Dear Commissioner Brown,

The Public Service Commission is supposed to serve consumers like me, not big utility companies.

I do not believe that Florida consumers should be put on the hook for clear failures by utilities to do their job. In the case of Progress Energy's Crystal River nuclear plant repairs, it was the clear the reactor was broken due to the utility company's own negligence. Consumers should not have to pay higher utility bills because of this.

In addition, Floridians who are struggling to pay their bills should not have to face rate hikes in order to pay for two nuclear power plants that may never be built.

Enough is enough. The Public Service Commission is supposed to serve the public, and I call on you to start doing that.

Sincerely,

James Robertson  
55 Jasper St Apt 31  
Largo, FL 33770-1438

**Catherine Potts**

---

**From:** Progress Florida [info@progressflorida.org] on behalf of Colleen McGlone [crmoglone@moose-mail.com]  
**Sent:** Saturday, January 07, 2012 9:17 AM  
**To:** Office of Commissioner Brown  
**Subject:** Stand up for Florida consumers, not big utilities

Jan 7, 2012

Julie Brown

Dear Commissioner Brown,

The Public Service Commission is supposed to serve consumers like me, not big utility companies.

I do not believe that Florida consumers should be put on the hook for clear failures by utilities to do their job. In the case of Progress Energy's Crystal River nuclear plant repairs, it was the clear the reactor was broken due to the utility company's own negligence. Consumers should not have to pay higher utility bills because of this.

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Enough is enough. The Public Service Commission is supposed to serve the public, and I call on you to start doing that.

Sincerely,

Colleen McGlone  
3540 Hartland Dr  
New Port Richey, FL 34655-2505

**Catherine Potts**

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**From:** Ann Cole  
**Sent:** Tuesday, January 10, 2012 9:04 AM  
**To:** Katherine Fleming  
**Cc:** Commissioners Advisors; Administrative Assistants - Commission Suite; Catherine Potts  
**Subject:** FW: Docket No. 120001-EI  
**Attachments:** Stand up for Florida consumers, not big utilities; Stand up for Florida consumers, not big utilities  
Thanks, Katherine.

These attachments will be printed, along with this e-mail. For now, they will be placed in regular Docket Correspondence, Consumers and their Representatives, for Docket No. 120001-EI.

Should we get a large, volume of "Stand up for Florida consumers, not big utilities" e-mails this year, CLK will break them out into their own DN.

---

**From:** Katherine Fleming  
**Sent:** Tuesday, January 10, 2012 8:38 AM  
**To:** Ann Cole  
**Cc:** Kathleen Stewart  
**Subject:** Docket No. 120001-EI

Ann,

*Please place the attached emails in Docket Correspondence. Consumers and their Representatives, in Docket No. 120001-EI.*

Thank you.

Katherine E. Fleming  
Chief Advisor to Commissioner Brown  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
(850) 413-6028 (Office)  
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1/10/2012

**Catherine Potts**

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Largo, FL 33770-1438

**Catherine Potts**

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**To:** Office of Commissioner Brown  
**Subject:** Stand up for Florida consumers, not big utilities

Jan 7, 2012

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Enough is enough. The Public Service Commission is supposed to serve the public, and I call on you to start doing that.

Sincerely,

Colleen McGlone  
3540 Hartland Dr  
New Port Richey, FL 34655-2505

Eric Fryson

120001

**From:** Ruth McHargue  
**Sent:** Wednesday, January 04, 2012 4:32 PM  
**To:** Eric Fryson  
**Cc:** Hong Wang; Matilda Sanders  
**Subject:** FW: To CLK Docket 110001

## CONSUMER

Customer correspondence

-----Original Message-----

**From:** Susan Isaacs  
**Sent:** Wednesday, January 04, 2012 11:28 AM  
**To:** Ruth McHargue  
**Subject:** To CLK Docket 110001- response requested

Copy of file, see #1046609C. S.Isaacs

-----Original Message-----

**From:** Consumer Contact  
**Sent:** Wednesday, January 04, 2012 10:08 AM  
**To:** Susan Isaacs  
**Subject:** FW: My contact

-----Original Message-----

**From:** Webmaster  
**Sent:** Wednesday, January 04, 2012 9:57 AM  
**To:** Consumer Contact  
**Subject:** FW: My contact

-----Original Message-----

**From:** contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
**Sent:** Sunday, January 01, 2012 1:06 PM  
**To:** Webmaster  
**Subject:** My contact

Contact from a Web user

Contact Information:

**Name:** Susan Goff  
**Company:**  
**Primary Phone:** 407-332-5053  
**Secondary Phone:** 407-484-3784  
**Email:** sg.slam@yahoo.com

Response requested? Yes  
CC Sent? No

Comments:

Progress Energy has announced a rate increase of 3% starting in Jan. I note that this is a proposed increase and I guess your commission has to approve it. I ask that you do not pass such an increase as it would be a burden on seniors living on a fixed income. Maybe there is another solution - 1%? Thank you for your attention to this matter.  
Susan Goff, Maitland, FL



DOCUMENT NUMBER - DATE

00046 JAN-4 2012

FPSC-COMMISSION CLERK