



CenturyLink™

August 15, 2016

Ms. Carlotta Stauffer
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

RECEIVED-FPSC
2016 AUG 15 PM 4:42
COMMISSION
CLERK

RE: CenturyLink's Confidential Response to Staff's 2016 Lifeline Report Data Request

Dear Ms. Stauffer:

Enclosed for filing is CenturyLink's confidential response to Beth Salak's memo dated July 15, 2016 regarding 2016 Lifeline Report Data Request. CenturyLink claims the information provided is proprietary confidential business information in accordance with Section 264.107 and 364.183 (1), Florida Statutes.

This Notice requires that the information be treated as confidential while on file at the Florida Public Service Commission and further that the information be returned as required by Section 364.183, F.S.

Please acknowledge receipts and filing of the above by stamping the duplicate copy of this letter and returning the same to writer. Thank you for your assistance in this matter.

Sincerely,

Susan S. Masterton

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Enclosures

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REDACTED

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ATTACHMENT 1: CenturyLink's Response to the following questions

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Question:

1

The number of residential access lines in service each month.

Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16
591,362	587,201	585,173	583,128	581,907	580,502	579,620	577,758	573,145	567,019	562,856	558,146

2

The number of customers participating in Lifeline each month. Do not include transitional or resold access lines.

Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16
15,938	15,716	15,510	12,280	12,338	12,596	12,715	12,720	12,741	12,714	12,643	12,528

3

The amount of Lifeline credit provided to Lifeline customers on a monthly billing.

Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16
\$ 147,427	\$ 145,373	\$ 143,468	\$ 113,590	\$ 114,127	\$ 116,513	\$ 117,614	\$ 117,660	\$ 117,854	\$ 117,605	\$ 116,948	\$ 115,884

5

The number of new Lifeline customers added.

Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16
569	550	536	386	378	373	371	246	266	249	208	197

6

The number of customers removed from Lifeline service.

Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16
794	772	742	3,616	320	115	252	241	245	276	279	312

7

The number of customers participating in Transitional Lifeline each month.

Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16
1389	1209	1082	1002	935	860	796	733	727	709	745	747

8

The number of customers participating in Lifeline under the Tribal Lands provision each month.

Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16
0	0	0	0	0	0	0	0	0	0	0	0

9

The number of access lines with Lifeline resold to other carriers each month. Identify each carrier separately by name or certificate number.

Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16



REDACTED

*** went out of business in December 2015