



Deer Creek RV Golf & Country Club, Inc.

42749 Highway 27, Davenport, Florida 33837

PH: (863) 424-2839 FX: (863) 424-3336

November 25, 2019

Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399

RE: Docket No. 20190071-WS – Application for a Staff-Assisted Rate Case in Polk County by Deer Creek RV Golf & Country Club, Inc.

Commission Clerk,

Please find attached an affirmation that a customer notice was provided to the Utility's customers as required per Rule 25-22.0407, Florida Administrative Code.

If you have any questions, please do not hesitate to contact me at (863)-424-2839.

Respectfully submitted,

Jennifer Hernandez
Utility Supervisor

Deer Creek RV Golf & Country Club, Inc.

Attachment

Affirmation

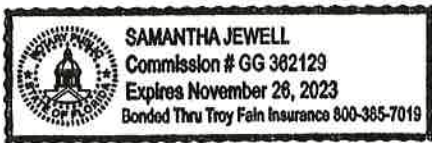
I, Mike Caruso, hereby affirm that in accordance with the requirements of Rule 25-22.0407, Florida Administrative Code, I have provided by U.S. mail the attached Customer Notice to the customers of Deer Creek RV Golf & Country Club, Inc. on November 25, 2019.

Signature: *Mike Caruso*
Name: Mike Caruso
Title: President, Board of Directors
Deer Creek RV Golf & Country Club, Inc.

Sworn to and subscribed before me this 26th day of November, 2019.

- Personally known
 Identification presented _____
My Commission expires: 11/26/23

(SEAL)



Samantha Jewell

Notary Public

State of Florida

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION
NOTICE OF CUSTOMER MEETING
TO THE CUSTOMERS OF DEER CREEK RV GOLF & COUNTRY CLUB, INC.
AND
ALL OTHER INTERESTED PERSONS
DOCKET NO. 20190071-WS
APPLICATION FOR STAFF-ASSISTED RATE CASE IN POLK COUNTY
BY DEER CREEK RV GOLF & COUNTRY CLUB, INC.

Issued: November 25, 2019

Notice is hereby given that the staff of the Florida Public Service Commission (Commission) will conduct a customer meeting to discuss the application for staff-assisted rate case in Polk County by Deer Creek RV Golf & Country Club, Inc. (Deer Creek or Utility). The meeting will be held at the following time and place:

4:00 p.m., Tuesday, December 17, 2019
Deer Creek RV Golf & Country Club, Inc. – Club House
42749 US Hwy 27
Davenport, FL 33837

All persons who wish to comment are urged to be present at the beginning of the meeting, since the meeting may be adjourned early if no customers are present. One or more of the Commissioners of the Commission may attend and participate in this meeting. The meeting will begin as scheduled and will continue until all the customers have been heard.

If a named storm or other disaster requires cancellation of the meeting, Commission staff will attempt to give timely direct notice to the parties. Notice of the cancellation of the meeting will also be provided on the Commission's website (<http://www.floridapsc.com/>) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Commission's Office of the General Counsel at (850) 413-6199.

Any person requiring some accommodation at the customer meeting because of a physical impairment should call the Office of Commission Clerk at (850) 413-6770 at least five calendar days prior to the meeting. Any person who is hearing or speech impaired should contact the Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

PURPOSE

The purpose of this meeting is to give customers and other interested persons an opportunity to offer comments to Commission staff regarding the quality of service the Utility provides, the proposed rate increase, and to ask questions and comment on staff's preliminary rates included in this notice as well as other issues. Staff members will summarize the Utility's application, the preliminary work accomplished, and answer questions to the extent possible. A representative from the Utility has also been invited to respond to questions.

At the beginning of the meeting, procedures will be established for the order of comments. Commission staff will have sign-up sheets, and customers will be called to speak in the order that they sign up. Staff will be available to coordinate customers' comments and to assist members of the public.

Any person who wishes to comment or provide information to staff may do so at the meeting, orally or in writing. There may be limited space at the meeting venue given the number of customers the Utility services. If the meeting venue reaches capacity, there may need to be a wait for any customer who wishes to comment orally. Written comments may also be sent to the Commission at the address given at the end of this notice. Your letter will be placed in the correspondence file of this docket. You may also submit comments through the Commission's toll-free facsimile line at 1-800-511-0809 or online at <https://secure.floridapsc.com/ClerkOffice/EfilingPublic>.

BACKGROUND

Deer Creek RV Golf & Country Club, Inc. is a Class C utility providing water and wastewater service to approximately 752 residential and 39 commercial customers in Polk County. Deer Creek is part of a Development of Regional Impact (DRI), which was established in the early 1980s. Under the DRI, several contiguous mobile home communities and commercial properties were developed. The ownership of the developments has changed hands several times and several different agreements were made as to how utility service would be managed and billed. On December 5, 2013, Deer Creek acquired the recreational facilities, amenities, and other property exclusively serving several of the communities. The Florida Public Service Commission (Commission) granted Certificate Nos. 670-W and 572-S to Deer Creek on November 17, 2017, to provide water and wastewater service.

On March 25, 2019, Deer Creek filed an application for a staff-assisted rate case. The 12 month period ending December 31, 2018, was selected for the instant case. According to the Deer Creek's 2018 Annual Report, it reported total operating revenues of \$132,542 for water and \$194,307 for wastewater, and net operating income of \$124,265 for water and \$81,798 for wastewater. The Florida Department of Environmental Protection conducted a sanitary survey in 2018 and determined the plant and facilities to be in compliance with its rules and regulations. The

Commission has jurisdiction in this case pursuant to Sections 367.011, 367.081, 367.0812, 367.0814, 367.091, and 367.121, F.S.

CURRENT AND PRELIMINARY RATES AND CHARGES

Staff has compiled the following rates and charges for the purpose of discussion at the customer meeting. These rates are preliminary and subject to change based on information gathered at the customer meeting, further staff review, and the final decision by the Commission. The Utility's current, and staff's preliminary rates and charges, are as follows:

DEER CREEK RV GOLF & COUNTRY CLUB, INC.		SCHEDULE NO. 4-A	
TEST YEAR ENDED DECEMBER 31, 2018		DOCKET NO. 20190071-WS	
MONTHLY WATER RATES			
	UTILITY CURRENT RATES	STAFF RECOMMENDED RATES	4 YEAR RATE REDUCTION
Residential and General Service			
Base Facility Charge - All Meter Sizes	\$2.45	N/A	N/A
Base Facility Charge by Meter Size			
5/8"X3/4"	N/A	\$10.62	\$0.02
3/4"	N/A	\$15.93	\$0.03
1"	N/A	\$26.55	\$0.06
1-1/2"	N/A	\$53.10	\$0.11
2"	N/A	\$84.96	\$0.18
3"	N/A	\$169.92	\$0.36
4"	N/A	\$265.50	\$0.56
6"	N/A	\$531.00	\$1.12
Charge per 1,000 gallons - Residential			
0 - 2,400 gallons	\$2.93	N/A	N/A
2,401 - 4,700 gallons	\$5.51	N/A	N/A
4,701 - 9,500 gallons	\$10.70	N/A	N/A
Over 9,500 gallons	\$18.51	N/A	N/A
0 - 3,000 gallons	N/A	\$9.91	\$0.02
Over 3,000 gallons	N/A	\$13.79	\$0.03
Charge per 1,000 gallons - General Service	\$2.45	\$10.24	\$0.02
Typical Residential 5/8" x 3/4" Meter Bill Comparison			
2,000 Gallons	\$8.31	\$30.44	
4,000 Gallons	\$14.17	\$54.14	
6,000 Gallons	\$20.03	\$81.72	

DEER CREEK RV GOLF AND COUNTRY CLUB, INC.
TEST YEAR ENDED DECEMBER 31, 2018
MONTHLY WASTEWATER RATES

SCHEDULE NO. 4-B
DOCKET NO. 20190071-WS

	UTILITY CURRENT RATES	STAFF RECOMMENDED RATES	4 YEAR RATE REDUCTION
<u>Residential and General Service</u>			
Base Facility Charge - All Meter Sizes	\$8.96	N/A	N/A
Charge per 1,000 gallons	\$6.77	N/A	N/A
<u>Residential</u>			
Base Facility Charge - All Meter Sizes	N/A	\$15.05	\$0.03
Charge per 1,000 gallons	N/A	\$8.63	\$0.02
<u>General Service</u>			
Base Facility Charge by Meter Size			
5/8" x 3/4"	N/A	\$15.05	\$0.03
3/4"	N/A	\$22.58	\$0.05
1"	N/A	\$37.63	\$0.08
1-1/2"	N/A	\$75.25	\$0.15
2"	N/A	\$120.40	\$0.24
3"	N/A	\$240.80	\$0.48
4"	N/A	\$376.25	\$0.75
6"	N/A	\$752.50	\$1.50
Charge per 1,000 gallons	N/A	\$8.63	\$0.02
<u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>			
2,000 Gallons	\$22.50	\$32.30	
4,000 Gallons	\$36.04	\$49.55	
6,000 Gallons	\$49.58	\$66.80	

STAFF REPORTS AND UTILITY APPLICATION

The results of staff's preliminary investigation are contained in a staff report dated November 18, 2019. Copies of the report may be examined by interested members of the public from 9:00 a.m. to 4:30 p.m., Monday through Friday at the following location:

Deer Creek RV Golf & Country Club, Inc.
42749 US Hwy 27
Davenport, FL 33837

PROCEDURES AFTER CUSTOMER MEETING

After the customer meeting, Commission staff will prepare a recommendation which is tentatively scheduled to be submitted to the Commission on February 20, 2020. The Commission will then vote on staff's recommendation at its March 3, 2020, Commission Conference. The Commission will thereafter issue a proposed agency action (PAA) order containing rates which may be different from those contained in staff's final recommendation. Substantially affected persons have 21 days from the date that the PAA order is issued to protest the Commission's PAA order. Customers are able to obtain a copy of staff's recommendation and all documents filed in this docket under the Clerk's Office tab at the Commission's website (<http://www.floridapsc.com/>).

HOW TO CONTACT THE COMMISSION

Written comments regarding the Utility and the proposed rates, and requests to be placed on the mailing list for this case, may be directed to this address:

Director, Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

All correspondence should refer to "Docket No. 20190071-WS – Deer Creek RV Golf & Country Club, Inc." Your letter will be placed in the correspondence file of this docket. You may also submit comments through the Florida Public Service Commission's email at clerk@psc.state.fl.us, or the Commission's website available at <https://secure.floridapsc.com/ClerkOffice/EfilingPublic>.

If you wish to contact the Florida Public Service Commission regarding complaints about service, you may call the Commission's Office of Consumer Assistance and Outreach through its toll-free number at 1-800-342-3552 or submit a complaint form online at <http://www.floridapsc.com/ConsumerAssistance/ComplaintForm>.

This notice was prepared by Commission staff for distribution by the Utility to its customers.