



March 6, 2020

Division of the Commission Clerk and Administrative Services
Florida Public Service Commission
Capital Circle Office Center
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

REDACTED

Re: Knology of Florida, Inc. dba WOW! Internet, Cable and Phone 2019 Local Competition Report Data Request

To Whom It May Concern:

On behalf of Knology of Florida, Inc. dba WOW! Internet, Cable and Phone (“WOW!”) please find WOW’s response to the 2019 Local Competition Report Data Request. Please note WOW! is requesting confidentiality on certain information included in this filing. In accordance with Florida Public Service Commission Rule 25-22.006, we have enclosed one original with confidential information highlighted and two copies with confidential information redacted.

Should you have any questions regarding the enclosed information, please don’t hesitate to call me at (706) 634-1600 or email susan.otto@wowinc.com .

Sincerely,

Susan Otto
Regulatory Compliance Analyst
WOW! Internet, Cable and Phone

- COM _____
- AFD _____
- APA _____
- ECO _____
- ENG _____
- GCL _____
- IDM _____
- CLK _____

1 redacted copy

Enclosures

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COMMISSION CLERK

**WOW! Internet, Cable and Phone
Interconnected VoIP Subscription Data
As of 12/31/19 REDACTED COPY**

2020 Competitive Local Exchange Carrier (CLEC) Questionnaire

(Due by April 15, 2020) *

Contact name & title: Susan Otto

Telephone number: 706-634-1600

E-mail address: susan.otto@wowinc.com

Stock Symbol (if company is publicly traded): WOW

If any of your company contact information has changed, please fill out and return the included update form with the completed questionnaire.

Questions About Your Company

1. Please provide a copy of the Form 477 you filed with the FCC with data as of **December 31, 2019**.

If the company is not submitting Form 477, please explain: _____

2. Are you currently operating under Chapter 7 or Chapter 11 bankruptcy protection?

Yes (Chapter 7) _____

Yes (Chapter 11) _____

No X _____

3. What services does your company currently provide in Florida? Please check all that apply.

Local

Private line/special access

VoIP

Wholesale transport

Interexchange service

Cellular/wireless service

Wholesale loops

Fiber or copper based video service

Cable television

Satellite television

Broadband Internet access

Other

4. What percentage of your Florida residential and business customers purchase bundled offerings (i.e. voice service packaged with additional services such as internet or video service)? Please provide the percentage below. Do not include bundles of telecom-only services.

Residential _____

Business _____

Not applicable _____

5. Does your company currently publicly publish your service and price schedules for services offered in Florida at a location other than the Florida Public Service Commission? If yes, please indicate where and include the complete address or hyperlink if on a webpage. (Chapter 364.04, F.S.)

Yes _____

If yes, where? Current price sheet can be found on our website https://www.wowway.com No _____

6. Have you experienced any significant barriers in entering Florida's local exchange markets? Please describe any major barriers encountered that may be impeding the growth of local competition in the state, along with any suggestions as to how to remove such obstacles. Any additional general information is welcome.

None at this time

Please use additional paper if needed.

* The due date is established by Section 364.386(1)(b), Florida Statutes. Failure to comply with this rule may result in the Commission assessing penalties of up to \$25,000 per offense, with each day of noncompliance constituting a separate offense per Section 364.285(1), Florida Statutes.

Knology of Florida Interconnected VoIP Subscription Data as of 12/31/19

Redacted

STATE_TEMP STATE_FIPS VOIP_OTT VOIP_OTT_RES VOIP_TOTAL VOIP_CONSUMER VOIP_BUNDLED VOIP_COPPER VOIP_FTP VOIP_CABLE VOIP_WIRELESS VOIP_OTHER