

Hong Wang

From: Consumer Contact
Sent: Monday, October 05, 2020 8:05 AM
To: Consumer Correspondence
Subject: To CLK docket 20200139

Consumer correspondence for docket 20200139.

Sincerely,

Diana Vizcarrondo
Regulatory Specialist II
Office of Consumer Assistance

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Friday, October 02, 2020 4:59 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaint TRACKING NUMBER: 182505

CUSTOMER INFORMATION

Name: Danna Elliott
Telephone: (217) 899-3177
Email: dannaelliott71@yahoo.com
Address: 625 Grand Vista Trl Leesburg FL 34748

BUSINESS INFORMATION

Business Account Name: Danna M Elliott
Account Number: 5991806935
Address: 625 Grand Vista Trl Leesburg FL 34748

Water County Selected: Lake

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:
RE: Docket # 20200139-WS, Utilities, Inc. of Florida

I wish to have my complete objection to the water and sewer rate increases submitted by Utilities, Inc. of Florida. The final increases this company has requested would amount to a 28% increase to my average monthly bill, which I find to be a completely ridiculous increase, and would put my ability to pay my monthly bills in jeopardy. The water I receive now is filled with minerals, which turns my toilets, sinks, and tubs orange, corrodes my faucets, and it is not drinkable, so the price I pay right now is too high.

Please reconsider allowing any rate increase by Utilities, Inc. of Florida.