

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Application for a Revenue Neutral Uniform Water Rate Restructuring Limited Proceeding by North Florida Community Water Systems, Inc. in Alachua, Duval, Leon, Okaloosa, and Washinton Counties	Docket No. 2024xxxxx-WU Filed: July 23, 2024
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APPLICATION OF NORTH FLORIDA COMMUNITY WATER SYSTEMS, INC. FOR A REVENUE NEUTRAL UNIFORM WATER RATE RESTRUCTURING LIMITED PROCEEDING IN ALACHUA, DUVAL, LEON, OKALOOSA, AND WASHINGTON COUNTIES

North Florida Community Water Systems, Inc. (hereinafter referred to as "NNFCWS" or "Utility"), by and through its undersigned representative and pursuant Rule 25-30.445, Florida Administrative Code (F.A.C.), hereby files this Application for a Revenue Neutral Uniform Water Rate Restructuring Limited Proceeding (LIMP) in Alachua, Duval, Leon, Okaloosa, and Washington Counties. In support thereof, NFCWS provides the following:

I. FILING REQUIREMENTS

1. The Utility's name as it appears on its certificate and its mailing address are:

North Florida Community Water Systems, Inc.
4939 Cross Bayou Blvd.
New Port Richey, Florida 34652
(727) 848-8292 (Telephone)
(727) 848-7701 (Facsimile)

2. NFCWS was incorporated on January 1, 2023 under the laws of Florida and is currently authorized to conduct business in Florida under registration number P22000089012. The Utility is conducting business as an S corporation.

3. The name and address of the Utility's authorized representative is:

COM ___
AFD ___
APA ___
ECO 3
ENG ___
GCL ___
IDM ___
CLK ___

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Troy Rendell
 Vice President – Investor Owned Utilities
 U.S. Water Services Corporation
 4939 Cross Bayou Blvd.
 New Port Richey, Florida 34652
 (727) 848-8292, ext. 245 (Telephone)
 (727) 848-7701 (Facsimile)

4. The persons who own five percent or more of the Utility’s stock are:

Gary A. Deremer – 60.7% shares
 President and CEO
 4939 Cross Bayou Blvd.
 New Port Richey, FL 34652

Cecil Delcher – 33.19% shares
 Vice President
 11702 Forest Hills Dr.
 Tampa, FL 33612

5. Three of NFCWS water systems have had rate orders issued by the Commission. In the following Orders, the Commission established rate base, operating income, rate of return on equity, and rates.

<u>County</u>	<u>Former Utility</u>	<u>FPSC Order No.</u>	<u>Date Issued</u>
Alachua	Gator Waterworks, Inc.	PSC-2020-0086-PAA-WU	March 24, 2020
Duval	Regency Utilities, Inc.	PSC-12-0436-PAA-WS	August 24, 2012
Washington	Sunny Hills Utility Company	PSC-2022-0335-PAA-WS	September 28, 2022

6. NFCWS’s application may be inspected at its office as shown in Paragraph 1.

7. I, Troy Rendell, Secretary for NFCWS do solemnly swear that the utility will comply with the noticing requirements in Rule 25-30.446, F.A.C.

8. The merger and name change were approved by Order No. PSC-2023-0097-FOF-WS, issued February 22, 2023.

II WATER SYSTEMS DISCRIPTIONS

9. Duval Water System – Duval County – the Duval Water System was acquired on September 30, 2019. The Commission approved the transfer in Order No. PSC-2020-0267-PAA-WS, issued July 27, 2020. This water system primarily provides water and wastewater service to the Regency Mall and a bank in Jacksonville, Florida. With the exception of price indexes, the rates have been in effect since 2012.

10. Gator Water System – Alachua County – the Gator Water System was acquired on February 23, 2018. The Commission approved the transfer in Order No. PSC-2018-0587-PAA-WU, issued December 17, 2018. The Commission last approved a rate increase in Order No. PSC-2020-0086-PAA-WU, issued March 24, 2020.

11. Lake Talquin Water System – Leon County – the Lake Talquin Water System was acquired on March 30, 2020. The Commission approved a Grandfather Certificate No. 678-W in Order No. PSC-2021-0113-PAA-WU, issued March 22, 2021. This system has not had a rate case filed with the Commission since acquisition. With the exception of price indexes, the rates were established by the former owner in 2016. This system has a base facility charge and a single gallonage charge per 1,000 gallons. This system currently does not have a conservation oriented inclining gallonage charge.

12. Okaloosa Water System – Okaloosa County – the Okaloosa Water System was acquired on February 12, 2020 from the United States Marshall. The previous owner filed for bankruptcy and the water system was placed under a receiver by the United States District Court for the Northern District of Florida. The utility received its Certificate No. 676-W by Order No. PSC-2020-0402-PAA-WU, issued October 26, 2020. In this order, the Commission indicated that the water system was placed into service in 2012, through

grants and low interest loans since more than half of the prospective BCWS customers lived at or below the poverty level at the time. However, due to the declining number of customers the previous owner was unable to pay back the U.S. government. In attempting to generate additional revenues, the previous owner, Blackman Community Water System implemented a very stringent aggressive conservation water rate structure in 2016. This rate structure has six inclining blocks for each 1,000 gallons used. Also, 1,000 gallons is currently included in the base facility charge.

13. Seminole Water System – Leon County - the Seminole Water System was acquired on February 18, 2016. The utility received its Grandfather Certificate No. 672-W by Order No. PSC-2018-0334-PAA-WU, issued June 28, 2018. With the exception of price indexes, the current rates were established by the former owner on December 1, 2015. This system has not had a rate case filed with the Commission since acquisition. The current rate structure consists of a single base facility charge and an inclining gallonage charge consisting of three blocks. Currently, there are no base facility charges based on the AWWA meter equivalents for Seminole.

14. Sunny Hills Water System – Washington County – the Sunny Hills Water System was acquired on March 28, 2013. The Commission approved the transfer in Order No. PSC-14-0315-PAA-WS, issued June 13, 2014. The Commission last approved the water rates in Order No. PSC-2022-0335-PAA-WS, issued on September 28, 2022.

III SUPPORTING DOCUMENTATION AND SCHEDULES

15. Attached hereto are the following schedules and supplemental information:

- Explanation of differences in the number of “bills” on the E-2 and E-14 Schedules

- Comparison of Residential Bills at 3,000; 5,000; and 10,000 gallons at current and proposed water rates
- Billing Determinants for NFCWS
- 2023 Annualized Water Service Revenues for NFCWS and each individual water system
- Calculation of Proposed Water Rate Design
- Schedules E-1w for each individual water system
- Schedules E-2w for each individual water system
- Schedules E-14w for each individual water system
- NFCWS most recent secondary water quality standards test results for each water system
- Customer complaints the utility has received regarding DEP secondary water quality standards during the past five years

IV UNIFORM WATER RATES

16. The various water rates for the NFCWS reflect a wide disparity among the systems.

17. The implementation of uniform rates will result in a more equitable disbursement of operating costs among the water customer group. NFCWS is not requesting an increase in water revenues in this LIMP.

18. NFCWS believes it would be more efficient in having a uniform water rate structure for all of the Utility's water systems. This request is consistent with past Commission findings. Recently in Order No. PSC-2023-0300-PAA-WS, issued October 2, 2023 the Commission approved a revenue neutral rate restructuring for one of NFCWS

affiliated sister utilities, Florida Community Water Systems, Inc. (FCWS). (See also, Order No. PSC-2017-0361-FOF-WS, issued September 25, 2017; Order Nos. PSC-95-0967-FOF-SU, issued August 8, 1995 and PSC-10-0219-PAA-WS, issued April 6, 2010.)

19. Specifically, in Order No. PSC-2023-0300-PAA-WS, the Commission stated: “In prior dockets, we have approved rate consolidation because it encourages large utilities to acquire small utilities; recognizes economies of scale attributable to large utilities with respect to combined operations; results in cost savings associated with regulatory filings; and produces rate stability across all systems.” (page 6).

20. In approving the rate consolidation in Order No. PSC-2023-0300-PAA-WS, the Commission further stated:

We analyzed the utility’s consolidated billing data in order to evaluate the appropriate rate structure for the residential water customers. The goal of the evaluation was to select the rate design parameters that: (1) produce the approved revenue requirement; (2) equitably distribute cost recovery among the utility’s customers; (3) establish the appropriate non-discretionary usage threshold for restricting repression; and (4) implement, where appropriate, water conserving rate structures consistent with our prior practice. (page 9)

21. As shown in the rate comparison schedule attached hereto, the requested uniform water rates result in typical residential water bills being *reduced* at 3, 5, and 10 thousand gallons, with the exception of the Gator and Okaloosa water systems. These requested rates will provide a significant relief to approximately seventy-four percent (74%) of the residential customers. For the Okaloosa water system, the customers will also benefit by a less stringent and more meaningful, understandable rate structure. Moreover, conservation oriented rates will also be implemented for the Lake Talquin water system.

22. The minimal increases for Gator and Okaloosa are well below the subsidy levels referenced in Order No. PSC-2023-0300-PAA-WS.

23. NFCWS acknowledges several of the water systems have not had formal rate proceedings before this Commission. Once this LIMP is docketed, NFCWS will formally file for a partial variance or waiver of a requirement of Rule 25-30.445, Florida Administrative Code (F.A.C.) pursuant to Section 120.542, Florida Statutes (F.S.).

24. The Commission has previously granted such waiver for NFCWS affiliated sister utility, FCWS by Order No. PSC-2023-0113-PAA-WS, issued March 24, 2023.

V CONSOLIDATION OF FINANCIAL STATEMENTS AND ACCOUNTING

25. Since the merger, the Utility has combined its balance sheet for the existing consolidated company. However, the revenues and expenses are still being maintained at the system-wide level on the advice of the Commission Staff. Separate system specific reporting is also required by the Commission in the filed Annual Reports.

26. NFCWS believes it would be more efficient to consolidate the accounting records and financial statements for all of the water systems into one set of books. This will also simplify the filing of future Annual Reports.

27. This request is consistent with past Commission findings. See Order No. PSC-09-0385-FOF-WS, issued May 29, 2009 (Pg 159). See also Order No. PSC-2017-0361-FOF-WS, issued September 25, 2017.

VI MISCELLANEOUS

28. If the Utility's request is not approved, NFCWS has no other alternative than to file a full earnings review and possibly a file and suspend rate case to implement uniform rates which is more costly and more time consuming to all parties.

29. Other than the required filing fee and the cost of the required noticing, no other rate case expense is being requested at this time.

30. Attached to this application are the required schedules and documents prescribed in Rule 25-30.445, F.A.C.

31. The utility is currently in compliance with its annual report filing in accordance with subsection 25-30.110(3), F.A.C.

32. The utility has paid all required regulatory assessment fees.

33. The appropriate filing fee of \$2,250 accompanies this Application as required by Section 367.145(2), F.S., and Rule 25-30.020, F.A.C.

WHEREFORE, the Utility respectfully requests that the Commission:

A. Accept jurisdiction of this Application;

B. Grant Utility's request for a uniform revenue neutral limited proceeding water rate restructuring;

C. Grant Utility's request for consolidation of financial records and accounting.

D. Grant such further relief as the Commission deems fair, just, equitable and appropriate.

Respectfully submitted this 23rd day of July 2024.



Troy Rendell
North Florida Community Water Systems, Inc.
4939 Cross Bayou Blvd.
New Port Richey, Florida 34652
(727) 848-8292 (Telephone)

Explanation of differences on “E” Schedules

North Florida Community Water Systems, Inc. (NFCWS) hereby provides the following explanation on the differences of number of “bills” on the E-2 and E-14 Schedules.

In Order No. PSC-2023-0300-PAA-WS, the Commission stated, “FCWS billing analyses are generated based on base facility charges. Therefore, when there is a rate change in a month, the prorated base facility charge shows up as two bills with a proration of usage for each in the billing analysis. The additional bills will overstate the operating revenues. The prorated usage will understate the operating revenues for the systems with tiered rates structures because the total usage would not be reflected in the appropriate tier. (page 8)

Schedule E-2w and E-2s

On the E-2w and E-2s schedules, this calls for the number of Test Year “Bills” by customer class by meter size. When obtaining this information from the utility’s billing system, a further analysis is required if there was a rate change during the test year period. For instance, if there were an index increase or a four year rate reduction during the test period, the utility is required to pro-rate the increase/decrease during the month it is effective. This is required by the Commission depending on the number of days under the old rate and the number of days under the new rate. The billing system data reflects two “charges” during that month for a single customer. Thus, the raw data will show two base facility charges in one month for a single customer, but it was actually one bill. (Example attached) Thus, when reflecting the actual number of “Bills”, these extra “charges” must be removed. To do otherwise would overstate the actual number of bills in that particular month and result in an understated resulting base facility charge on an ongoing basis. This would result in the utility not recovering its appropriate amount of base facility charge revenue. Therefore, on the Schedule E-2w and E-2s, in Column (2), entitled “Number of Bills,” this actually reflects the actual number of bills – and not “charges.”

This methodology has also consistently been done in past affiliated utilities’ file and suspend rate cases and staff assisted rate case. (See Docket No. 20220066-WS) In the instant docket, these “duplicate” charges have been removed on the E-2w and E-2s Schedules to properly reflect the actual number of “Bills” and not the number of “Charges.” Similarly, in the past there have been instances where “Final” or “Open” bills have been removed for similar reasons as these don’t reflect a full month charge. These were also removed in this current water rate restructuring request.

Schedule E-14

Schedule E-14 is the billing analysis for each customer class by meter size. This schedule is necessary to analyze the number of gallons charged to each customer class during the test year. These schedules are often used by the Commission in order to determine the appropriate inclining gallonage rate structure by gallons. In order to appropriately reflect the actual “Charged Gallons,” these duplicate “charges” by gallons are not removed. Following the billing

Explanation of "E" Schedules – Florida Community Water Systems, Inc.

logic above, during a month in a test year where a rate change occurs, a certain number of gallons will be charged at the old rate and a certain number of gallons will be charged at the new rate. These two "charges" will be reflected on one bill during that month. To appropriately reflect the actual number of "charged gallon" both "charges" must be reflected on the E-14 schedule. To do otherwise would reduce the actual gallons charged and would overstate the resulting gallonage charge on a going forward basis. In contrast to the above, this may result in the utility over recovering its gallonage charge revenue.

Thus on the Schedule E-14's filed in the instant case, in Column (2) titled "Number of Bills" and Column (3) titled "Cumulative Bills" – these are actually "Charges" and not bills. As these appropriately reflect the charged gallons and not bills. As previously stated, these charged gallons may be reflected on a single bill and not actually two bills.

NFCWS acknowledges that the number of "bills" on the E-2 and E-14 schedules do not and will not equal using this analysis; however, FCWS believes this methodology appropriately reflects the actual number of "Bills" on the E-2 Schedules and the actual number of "charged" gallons on the E-14 Schedules.

NORTH FLORIDA COMMUNITY WATER SYSTEMS

Water

Residential Bill Comparison at:

	<u>Gator</u>	<u>Lake Talquin</u>	<u>Okaloosa</u>	<u>Seminole</u>	<u>Sunny Hills</u>	<u>Proposed</u>
3,000 gallons	\$ 33.88	\$ 48.27	\$ 35.99	\$ 44.11	\$ 48.97	\$ 38.36
5,000 gallons	\$ 57.76	\$ 55.01	\$ 47.83	\$ 56.19	\$ 65.57	\$ 50.44
10,000 gallons	\$ 103.66	\$ 71.86	\$ 109.35	\$ 101.54	\$ 123.75	\$ 92.68

Difference compared to Proposed:

3,000 gallons	\$ 4.48	\$ (9.91)	\$ 2.37	\$ (5.75)	\$ (10.61)	
5,000 gallons	\$ (7.32)	\$ (4.57)	\$ 2.61	\$ (5.75)	\$ (15.13)	
10,000 gallons	\$ (10.98)	\$ 20.82	\$ (16.67)	\$ (8.86)	\$ (31.07)	

North Florida Community Water Systems, Inc.

2023 Billing Determinants

Water	<u>Duval</u>	<u>Gator</u>	<u>Lake Talquin</u>	<u>Okaloosa</u>	<u>Seminole</u>	<u>Sunny Hills</u>	<u>Total</u>
Residential							
5/8" x 3/4" Meters		3,904	2,746	2,729	8,168	7,604	25,151
3/4" Meters							
1" Meters				2		73	75
1 1/2" Meters							
2" Meters							
Gallons:							
0 - 6,000 gallons		12,364	7,753	6,386	28,778	21,563	76,844
6,001 - 12,000 gallons		1,600	1,207	1,106	4,905	3,091	11,909
Over 12,000 gallons		880	1,617	856	3,485	5,137	11,975
General Service							
5/8" x 3/4" Meters	280	24	12	113		120	549
3/4" Meters	16					0	16
1" Meters	125					60	185
1 1/2" Meters	12		12			24	48
2" Meters	228					36	264
3" Meters	36						36
4" Meters	12						12
Gallons:	23,364	89	311	416		2,916	27,096
Private Fire Protection							
6"	84						84

North Florida Community Water Systems, Inc.

2023 Annualized Revenues (at current rates)

	<u>Duval</u>	<u>Gator</u>	<u>Lake Talquin</u>	<u>Okaloosa</u>	<u>Seminole</u>	<u>Sunny Hills</u>	<u>Total</u>
<u>Water</u>	\$ 191,547.72	\$ 166,723.09	\$ 144,227.44	\$ 138,430.60	\$ 337,743.02	\$ 533,600.48	
Less O/E Refund	\$ (24,288.25)						
2024 Index	\$ -	\$ 2,259.03	\$ 3,411.61	\$ 3,399.38	\$ 8,501.43	\$ 9,883.79	
	\$ 167,259.47	\$ 168,982.12	\$ 147,639.05	\$ 141,829.98	\$ 346,244.45	\$ 543,484.27	\$ 1,515,439.35

For Rate Calculation

Water	\$ 1,515,439.35
Base 40%	\$ 606,175.74
Gallonage 60%	\$ 909,263.61

North Florida Community Water Systems, Inc.

System: Duval

CALCULATION OF ANNUAL

Consumption Data for 2023

<u>Water</u>	<u>Bills</u>	<u>Rates</u>	<u>Revenue</u>
General Service			
5/8" X 3/4"	280	\$ 31.84	\$ 8,915.20
3/4"	16	\$ 47.76	\$ 764.16
1"	125	\$ 79.60	\$ 9,950.00
1-1/2"	12	\$ 159.20	\$ 1,910.40
2"	228	\$ 254.72	\$ 58,076.16
3"	36	\$ 509.44	\$ 18,339.84
4"	12	\$ 796.00	\$ 9,552.00
6"	0	\$ 1,592.00	\$ -
Gallons	23,364	\$ 3.12	\$ 72,895.68
Fire Protection			
6"	84	\$ 132.67	\$ 11,144.28
2023 Annualized Revenue			\$ 191,547.72
<u>Wastewater</u>			
General Service			
5/8" X 3/4"	277	\$ 26.74	\$ 7,406.98
3/4"	16	\$ 40.11	\$ 641.76
1"	92	\$ 66.85	\$ 6,150.20
1-1/2"	24	\$ 133.70	\$ 3,208.80
2"	48	\$ 213.92	\$ 10,268.16
3"	24	\$ 427.84	\$ 10,268.16
4"	12	\$ 668.50	\$ 8,022.00
Gallons	5,157	\$ 7.09	\$ 36,563.13
2023 Annualized Revenue			\$ 82,529.19

North Florida Community Water Systems, Inc.

System: Gator

CALCULATION OF ANNUALIZED REVENUES

Consumption Data for 2023

WATER:

	Number of Bill/Gal. Sold	X	Current Rates	Annualized Revenues
Residential Service:				
Bills:				
5/8" x 3/4" Meters	3,904		\$11.86	\$ 46,301.44
3/4" Meters			\$17.80	\$ -
1" Meters			\$29.66	\$ -
1 1/2" Meters			\$59.32	\$ -
2" Meters			\$94.91	\$ -
Per thousand gallons				
0 - 5,000 gallons	11,639		\$7.34	\$ 85,430.26
5,001 - 10,000 gallons	2,024		\$9.18	\$ 18,580.32
10,001 - 15,000 gallons	561		\$11.01	\$ 6,176.61
Over 15,000 gallons	620		\$14.96	\$ 9,275.20
General Service				
5/8" x 3/4" Meters	24		\$11.86	\$ 284.64
Gallons	89	\$	7.58	\$ 674.62
Total Annualized Water Revenues for 2023				\$ 166,723.09

North Florida Community Water Systems, Inc.

System: Lake Talquin

CALCULATION OF ANNUALIZED REVENUES

Consumption Data for 2023

WATER:

	Number of Bill/Gal. Sold	X	Current Rates	Annualized Revenues
Residential Service:				
Bills:				
5/8" x 3/4" Meters	2,746		\$38.16	\$ 104,787.36
Per thousand gallons	10,577		\$3.37	\$ 35,644.49
General Service				
5/8" x 3/4" Meters	12		\$38.16	\$ 457.92
1 1/2" Meters	12	\$	190.80	\$ 2,289.60
Gallons	311	\$	3.37	\$ 1,048.07
Total Annualized Water Revenues for 2022				\$ 144,227.44

North Florida Community Water Systems, Inc.
System: Okaloosa

CALCULATION OF ANNUALIZED REVENUES
Consumption Data for 2023

WATER:

	Number of Bill/Gal. Sold	X	Current Rates	Annualized Revenues
Residential Service:				
Bills:				
5/8" x 3/4" Meters	2,729		\$33.86	\$ 92,403.94
1" Meters	2		\$84.65	\$ 169.30
Per thousand gallons				
0 - 1,000 gallons	1,951		\$0.00	\$ -
1,001 - 2,000 gallons	1,533		\$2.26	\$ 3,464.58
2,001 - 3,000 gallons	1,094		\$3.39	\$ 3,708.66
3,001 - 4,000 gallons	801		\$5.07	\$ 4,061.07
4,001 - 5,000 gallons	588		\$9.03	\$ 5,309.64
5,001 - 6,000 gallons	419		\$9.59	\$ 4,018.21
Over 6,000 gallons	1,962		\$10.16	\$ 19,933.92
General Service				
5/8" x 3/4" Meters	113		\$33.86	\$ 3,826.18
Gallons				
0 - 6,000 gallons	246	\$	-	\$ -
Over 6,000 gallons	170	\$	9.03	\$ 1,535.10
Total Annualized Water Revenues for 2023				\$ 138,430.60

North Florida Community Water Systems, Inc.

System: Seminole

CALCULATION OF ANNUALIZED REVENUES

Consumption Data for 2023

WATER:

	Number of Bill/Gal. Sold	X	Current Rates	Annualized Revenues
Residential Service:				
Bills:				
5/8" x 3/4" Meters	8,168		\$25.99	\$ 212,286.32
3/4" Meters			\$25.99	\$ -
1" Meters			\$25.99	\$ -
1 1/2" Meters			\$25.99	\$ -
2" Meters			\$25.99	\$ -
Gallons Sold:				
0 - 5,000 Gal	26,884		\$3.26	\$ 87,641.84
5,001 - 20,000 Gal	8,602		\$3.61	\$ 31,053.22
Over 20,000 Gal	1,682		\$4.02	\$ 6,761.64
Total Annualized Water Revenues for 2023				\$ 337,743.02

North Florida Community Water Systems, Inc.

System: Sunny Hills

CALCULATION OF ANNUALIZED REVENUES

Consumption Data for 2023

<u>Water</u>	<u>Bills</u>	<u>Rates</u>	<u>Revenue</u>
Residential			
5/8" X 3/4"	7,604	24.07 \$	183,028.28
1"	73	60.18 \$	4,393.14
Gallons			
0 - 6,000 gallons	21,563	8.30 \$	178,972.90
6,001 - 12,000 gallons	3,091	12.47 \$	38,544.77
Over 12,000 gallons	5,137	16.59 \$	85,222.83
General Service			
5/8" X 3/4"	120	24.07 \$	2,888.40
3/4"	0	36.11 \$	-
1"	60	60.18 \$	3,610.80
1-1/2"	24	120.35 \$	2,888.40
2"	36	192.56 \$	6,932.16
Gallons	2,916	9.30 \$	27,118.80
Total Annualized Revenue			\$ 533,600.48

Proposed Rate Design - Water

	2023	Base Facility	Gallorage	
		40%		
Total Revenue for Rate Setting Used Below	1,515,439	40%	60%	606,176 909,264

E Rate Design - Water

This section calculates the proposed rates

Class/Meter Size	Units	Factor	WghtdUnits	Chg/WgtUn	BFC	Expected
Total (Res, Gen Srvc, Irr)						
5/8" X 3/4"	25,700	1.00	25,700		20.24	520,168
3/4"	16	1.50	24		30.36	486
1"	260	2.50	650		50.60	13,156
1-1/2"	48	5.00	240		101.19	4,857
2"	264	8.00	2,112		161.91	42,744
3"	36	16.00	576		323.81	11,657
4"	12	25.00	300		505.96	6,072
6"		50.00	0		1,011.91	-
8"		80.00	0		1,619.06	-
10"		115.00	0		2,327.40	-
Fire Protection (= 1/12 of Commercial)		0.0833				
2"		0.67	0		13.49	-
3"		1.33	0		26.98	-
4"		2.08	0		42.16	-
6"	84	4.17	350		84.33	7,084
8"		6.67	0		134.92	-
10"		9.58	0		193.95	-
Total BFC	<u>26,420</u>		<u>29,952</u>	\$ 20.24		<u>606,224</u>

Calcs for **STANDALONE** rates w/o Repression, using **PROPOSED** rate block amounts

Gallorage charge				Usage Chg	Expected
Total Usage	127,824	1.00	127,824	7.113	908,829
Gen'l Srvc only	27,096	1.00			192,653
Remainder to be recovered from Residential					716,176
Residential Only				Usage Chg	Expected
0 - 6,000	76,844	1.00	76,844	6.04	464,138
6,001 - 12,000	11,909	1.50	17,864	9.05	107,776
Over 12,000	11,975	2.00	23,950	12.07	144,538
Irrigation					
Block 1		1.00	0	6.04	-
Block 2		1.50	0	9.05	-
Block 3		2.00	0	12.07	-
Block 4		2.00	0	12.07	-
Total Usage	<u>100,728</u>		<u>118,658</u>	6.036	<u>716,452</u>
					<u>909,105</u>

1,515,329

NORTH FLORIDA COMMUNITY WATER SYSTEMS

Schedule: E-1w

Water Rate Schedule

Page: 1 of 6

System: DUVAL

Preparer: W T Rendell

Line No.	Class/Meter Size	Prior to Filing	Proposed
1	General Service		
2	5/8" X 3/4"	\$ 31.84	\$ 20.24
3	3/4"	\$ 47.76	\$ 30.36
4	1"	\$ 79.60	\$ 50.60
5	1-1/2"	\$ 159.20	\$ 101.19
6	2"	\$ 254.72	\$ 161.91
7	3"	\$ 509.44	\$ 323.81
8	4"	\$ 796.00	\$ 505.96
9	6"	\$ 1,592.00	\$ 1,011.91
10	8"		\$ 1,619.06
11	<i>Gallonage Charge</i>		
12	<i>Per thousand gallons</i>	\$ 3.12	\$ 7.11
13	Private Fire Protection		
14	2"	\$ 21.23	\$ 13.49
15	3"	\$ 42.45	\$ 26.98
16	4"	\$ 66.33	\$ 42.16
17	6"	\$ 132.67	\$ 84.33
18	8"		\$ 134.92
19	10"		\$ 193.95

NORTH FLORIDA COMMUNITY WATER SYSTEMS

Schedule: E-1w

Water Rate Schedule

Page: 2 of 6

System: **GATOR**

Preparer: W T Rendell

Line No.	Class/Meter Size	Prior to Filing	Proposed
1	Residential		
2	5/8" X 3/4"	\$ 11.86	\$ 20.24
3	3/4"	\$ 17.80	\$ 30.36
4	1"	\$ 29.66	\$ 50.60
5	1-1/2"	\$ 59.32	\$ 101.19
6	2"	\$ 94.91	\$ 161.91
7	3"	\$ 189.83	\$ 323.81
8	4"	\$ 296.61	\$ 505.96
9	6"	\$ 593.22	\$ 1,011.91
9	<i>Gallonage Charge, per 1,000 gallons</i>		
10	<i>0 - 5,000 gallons</i>	\$ 7.34	
11	<i>5,001 - 10,000 gallons</i>	\$ 9.18	
12	<i>10,001 - 15,000 gallons</i>	\$ 11.01	
13	<i>Over 15,000 gallons</i>	\$ 14.69	
14	<i>0 - 6,000 gallons</i>		\$ 6.04
15	<i>6,000 - 12,000 gallons</i>		\$ 9.05
16	<i>Over 12,000 gallons</i>		\$ 12.07
17			
18	General Service		
19	5/8" X 3/4"	\$ 11.86	\$ 20.24
20	3/4"	\$ 17.80	\$ 30.36
21	1"	\$ 29.66	\$ 50.60
22	1-1/2"	\$ 59.32	\$ 101.19
23	2"	\$ 94.91	\$ 161.91
24	3"	\$ 189.83	\$ 323.81
25	4"	\$ 296.61	\$ 505.96
26	6"	\$ 593.22	\$ 1,011.91
27	8"		\$ 1,619.06
28	<i>Gallonage Charge</i>	\$ 7.58	\$ 7.11
29			
30	<i>Bills at:</i>		
31	<i>3,000 gallons</i>	\$ 33.88	\$ 38.36
32	<i>5,000 gallons</i>	\$ 57.76	\$ 50.44
33	<i>10,000 gallons</i>	\$ 103.66	\$ 92.68

NORTH FLORIDA COMMUNITY WATER SYSTEMS

Schedule: E-1w

Water Rate Schedule

Page: 3 of 6

System: LAKE TALQUIN

Preparer: W T Rendell

Line No.	Class/Meter Size	Prior to Filing	Proposed
1	Residential		
2	5/8" X 3/4"	\$ 38.16	\$ 20.24
3	3/4"	\$ 57.24	\$ 30.36
4	1"	\$ 95.40	\$ 50.60
5	1-1/2"	\$ 190.80	\$ 101.19
6	2"	\$ 305.28	\$ 161.91
7	3"	\$ 610.56	\$ 323.81
8	4"	\$ 954.00	\$ 505.96
9	6"		\$ 1,011.91
9	<i>Gallonage Charge, per 1,000 gallons</i>		
10	<i>All gallons</i>	\$ 3.37	
11	<i>0 - 6,000 gallons</i>		\$ 6.04
12	<i>6,000 - 12,000 gallons</i>		\$ 9.05
13	<i>Over 12,000 gallons</i>		\$ 12.07
14			
15	General Service		
16	5/8" X 3/4"	\$ 38.16	\$ 20.24
17	3/4"	\$ 57.24	\$ 30.36
18	1"	\$ 95.40	\$ 50.60
19	1-1/2"	\$ 190.80	\$ 101.19
20	2"	\$ 305.28	\$ 161.91
21	3"	\$ 610.56	\$ 323.81
22	4"	\$ 954.00	\$ 505.96
23	6"		\$ 1,011.91
24	8"		\$ 1,619.06
25	10"		\$ 2,327.40
26			
27	<i>Gallonage Charge</i>	\$ 3.37	\$ 7.11
28			
29	<i>Bills at:</i>		
30	<i>3,000 gallons</i>	\$ 48.27	\$ 38.36
31	<i>5,000 gallons</i>	\$ 55.01	\$ 50.44
32	<i>10,000 gallons</i>	\$ 71.86	\$ 92.68

NORTH FLORIDA COMMUNITY WATER SYSTEMS

Schedule: E-1w

Water Rate Schedule

Page: 4 of 6

System: **OKALOOSA**

Preparer: W T Rendell

Line No.	Class/Meter Size	Prior to Filing	Proposed
1	Residential		
2	5/8" X 3/4"	\$ 33.86	\$ 20.24
3	3/4"	\$ 50.79	\$ 30.36
4	1"	\$ 84.65	\$ 50.60
5	1-1/2"	\$ 169.30	\$ 101.19
6	2"	\$ 270.88	\$ 161.91
7	3"	\$ 541.76	\$ 323.81
8	4"	\$ 846.50	\$ 505.96
9	6"	\$ 1,693.00	\$ 1,011.91
10			
11	<i>Gallonage Charge, per 1,000 gallons</i>		
12	<i>0 - 1,000 gallons</i>	\$ -	
13	<i>1,001 - 2,000 gallons</i>	\$ 2.26	
14	<i>2,001 - 3,000 gallons</i>	\$ 3.39	
15	<i>3,001 - 4,000 gallons</i>	\$ 5.07	
16	<i>4,001 - 5,000 gallons</i>	\$ 9.03	
17	<i>5,001 - 6,000 gallons</i>	\$ 9.59	
18	<i>Over 6,000 gallons</i>	\$ 10.16	
19	<i>0 - 6,000 gallons</i>		\$ 6.04
20	<i>6,000 - 12,000 gallons</i>		\$ 9.05
21	<i>Over 12,000 gallons</i>		\$ 12.07
22			
23	General Service		
24	5/8" X 3/4"	\$ 33.86	\$ 20.24
25	3/4"	\$ 50.79	\$ 30.36
26	1"	\$ 84.65	\$ 50.60
27	1-1/2"	\$ 169.30	\$ 101.19
28	2"	\$ 270.88	\$ 161.91
29	3"	\$ 541.76	\$ 323.81
30	4"	\$ 846.50	\$ 505.96
31	6"	\$ 1,693.00	\$ 1,011.91
32	8"	\$ -	\$ 1,619.06
33	10"	\$ -	\$ 2,327.40
34			
35	<i>Gallonage Charge</i>		
	<i>0 - 6,000 gallons</i>	\$ -	
	<i>Over 6,000 gallons</i>	\$ 9.03	
	<i>All gallons</i>		\$ 7.11
36	<i>Bills at:</i>		
37	<i>3,000 gallons</i>	\$ 35.99	\$ 38.36
38	<i>5,000 gallons</i>	\$ 47.83	\$ 50.44
39	<i>10,000 gallons</i>	\$ 109.35	\$ 92.68

NORTH FLORIDA COMMUNITY WATER SYSTEMS

Schedule: E-1w

Water Rate Schedule

Page: 5 of 6

System: **SEMINOLE**

Preparer: W T Rendell

Line No.	Class/Meter Size	Prior to Filing	Proposed
1	Residential		
2	5/8" X 3/4"	\$ 25.99	\$ 20.24
3	3/4"	\$ 25.99	\$ 30.36
4	1"	\$ 25.99	\$ 50.60
5	1-1/2"	\$ 25.99	\$ 101.19
6	2"	\$ 25.99	\$ 161.91
7	3"	\$ 25.99	\$ 323.81
8	4"	\$ 25.99	\$ 505.96
9	6"	\$ 25.99	\$ 1,011.91
10	<i>Gallonage Charge, per 1,000 gallons</i>		
11	<i>0 - 5,000 Gal</i>	\$ 6.04	
12	<i>5,001 - 20,000 Gal</i>	\$ 9.07	
13	<i>Over 20,000 Gal</i>	\$ 12.09	
14	<i>0 - 6,000 gallons</i>		\$ 6.04
15	<i>6,000 - 12,000 gallons</i>		\$ 9.05
16	<i>Over 12,000 gallons</i>		\$ 12.07
17			
18	General Service		
19	5/8" X 3/4"		\$ 20.24
20	3/4"		\$ 30.36
21	1"		\$ 50.60
22	1-1/2"		\$ 101.19
23	2"		\$ 161.91
24	3"		\$ 323.81
25	4"		\$ 505.96
26	6"		\$ 1,011.91
27	8"		\$ 1,619.06
28			
29	<i>Gallonage Charge</i>		\$ 7.11
30	<i>Bills at:</i>		
31	<i>3,000 gallons</i>	\$ 44.11	\$ 38.36
32	<i>5,000 gallons</i>	\$ 56.19	\$ 50.44
33	<i>10,000 gallons</i>	\$ 101.54	\$ 92.68

NORTH FLORIDA COMMUNITY WATER SYSTEMS

Schedule: E-1w

Water Rate Schedule

Page: 6 of 6

System: **SUNNY HILLS**

Preparer: W T Rendell

Line No.	Class/Meter Size	Prior to Filing	Proposed
1	Residential		
2	5/8" X 3/4"	\$ 24.07	\$ 20.24
3	3/4"	\$ 36.11	\$ 30.36
4	1"	\$ 60.18	\$ 50.60
5	1-1/2"	\$ 120.35	\$ 101.19
6	2"	\$ 192.56	\$ 161.91
7	3"	\$ 385.12	\$ 323.81
8	4"	\$ 601.75	\$ 505.96
9	6"	\$ 1,203.50	\$ 1,011.91
10	8"	\$ 1,925.60	\$ 1,619.06
11	10"	\$ 2,768.05	\$ 2,327.40
12	<i>Gallonge Charge, per 1,000 gallons</i>		
13	<i>0 - 6,000 gallons</i>	\$ 8.30	\$ 6.04
14	<i>6,000 - 12,000 gallons</i>	\$ 12.47	\$ 9.05
15	<i>Over 12,000 gallons</i>	\$ 16.59	\$ 12.07
16			
17	General Service		
18	5/8" X 3/4"	\$ 24.07	\$ 20.24
19	3/4"	\$ 36.11	\$ 30.36
20	1"	\$ 60.18	\$ 50.60
21	1-1/2"	\$ 120.35	\$ 101.19
22	2"	\$ 192.56	\$ 161.91
23	3"	\$ 385.12	\$ 323.81
24	4"	\$ 601.75	\$ 505.96
25	6"	\$ 1,203.50	\$ 1,011.91
26	8"	\$ 1,925.60	\$ 1,619.06
27	10"	\$ 2,768.05	\$ 2,327.40
28			
29	<i>Gallonge Charge</i>	\$ 9.30	\$ 7.11
30	Private Fire Protection		
31	2"	\$ 16.05	\$ 13.49
32	3"	\$ 32.09	\$ 26.98
33	4"	\$ 50.15	\$ 42.16
34	6"	\$ 100.29	\$ 84.33
35	8"	\$ 160.47	\$ 134.92
36	10"	\$ 230.67	\$ 193.95
37	<i>Bills at:</i>		
38	<i>3,000 gallons</i>	\$ 48.97	\$ 38.36
39	<i>5,000 gallons</i>	\$ 65.57	\$ 50.44
40	<i>10,000 gallons</i>	\$ 123.75	\$ 92.68

Revenue Schedule at Present and Proposed Rates

Florida Public Service Commission

North Florida Community Water Systems, Inc.
 Docket No. 2024XXX-WS
 Historical Test Year Ending December 31, 2023
 Water [X] or Sewer []

Schedule: E-2w
 Page: 1 of 6
 Preparer: W T Rendell

Explanation: Provide a calculation of revenues at present and proposed rates using the billing analysis. Explain any differences between these revenues and booked revenues. If a rate change occurred during the test year, a revenue calculation must be made for each period.

System: Duval

Line No.	(1) Class/Meter Size	(2) Test Year Bills	(3) TY Cons in 1,000 gal	(4) Test Year Rate	(5) Test Year Revenue	(6) Adjusted Bills	(7) Adjusted Cons	(8) Rate Prior to Filing	(9) Revenue at Rate Prior	(10) Proposed Rate	(11) Revenue at Proposed Rates
1	Residential										
2	5/8" X 3/4"	0			0	0			0	20.24	0
3	3/4"	0			0	0			0	30.36	0
4	1"	0			0	0			0	50.60	0
5	1-1/2"	0			0	0			0	101.19	0
6	2"	0			0	0			0	161.91	0
7	3"	0			0	0			0	323.81	0
8	4"	0			0	0			0	505.96	0
9	Gallonge Charge, per 1,000 gallons										
10	0 - 6,000									6.04	0
11	6,001 - 12,000									9.05	0
12	Over 12,000									12.07	0
13	Total Residential		<u>0</u>								<u>0</u>
14	Average Bill										#REF!
15	General Service										
16	5/8" X 3/4"	280		31.41	8,795	280		31.84	8,915	20.24	5,667
17	3/4"	16		47.12	754	16		47.76	764	30.36	486
18	1"	125		78.53	9,816	125		79.60	9,950	50.60	6,325
19	1-1/2"	12		157.05	1,885	12		159.20	1,910	101.19	1,214
20	2"	228		251.28	57,292	228		254.72	58,076	161.91	36,915
21	3"	36		502.56	18,092	36		509.44	18,340	323.81	11,657
22	4"	12		785.25	9,423	12		796.00	9,552	505.96	6,072
23	6"	0		1,570.50	0	0		1,592.00	0	1,011.91	0
24	8"	0			0	0		-	0	1,619.06	0
25	Gallonge Charge, per 1,000 gallons										
26	Gallonge - ALL		23,364	3.08	71,961		23,364	3.12	72,896	7.11	166,118
27	Total General Serv	<u>709</u>	<u>23,364</u>		<u>178,018</u>	<u>709</u>	<u>23,364</u>		<u>180,403</u>		<u>234,454</u>
28	Average Bill				<u>251.08</u>				<u>254.45</u>		<u>330.68</u>
29											
30	Private Fire Protection										
31	2"							21.23	0.00	13.49	
32	3"							42.45	0.00	26.98	
33	4"							66.33	0.00	42.16	
34	6"	84		130.88	10,993.92	84		132.67	11,144.28	84.33	7,083.72
35	8"										
36	Total PFP				<u>10,994</u>				<u>11,144</u>		<u>7,084</u>
37											
38	Subtot Billd Rev	<u>793</u>	<u>23,364</u>		<u>189,012</u>	<u>793</u>	<u>23,364</u>		<u>191,548</u>		<u>241,538</u>
39	Unbilled Revenues		0		0				-		0
40	Guaranteed Revenues				0				0		0
41	Misc. Service Charge				602				602		602
42	Adjustments to Customers				0						
43	Tot Billed Rev				<u>189,614</u>				<u>192,150</u>		<u>242,140</u>
44	Booked Revenue per GL				<u>199,380</u>				<u>199,380</u>		
45	Adjustments to Booked				0				0		
46	Bkd Rev Adjstd				<u>199,380</u>				<u>199,380</u>		
47	Difference				(9,767)		-4.9%		-7,231		

Revenue Schedule at Present and Proposed Rates

Florida Public Service Commission

North Florida Community Water Systems, Inc.

Schedule: E-2w

Docket No. 2024XXXX-WS

Page: 2 of 6

Historical Test Year Ending December 31, 2023

Preparer: W T Rendell

Water [X] or Sewer []

Explanation: Provide a calculation of revenues at present and proposed rates using the billing analysis. Explain any differences between these revenues and booked revenues. If a rate change occurred during the test year, a revenue calculation must be made for each period.

System: GATOR

Line No.	(1) Class/Meter Size	(2) Test Year Bills	(3) TY Cons in 1,000 gal	(4) Test Year Rate	(5) Test Year Revenue	(6) Adjusted Bills	(7) Adjusted Cons	(8) Rate Prior to Filing	(9) Revenue at Rate Prior	(10) Proposed Rate	(11) Revenue at Proposed Rate
1	Residential										
2	5/8" X 3/4"	3,904		11.92	46,536	3,904		11.86	46,301	20.24	79,017
3	3/4"			17.88	0	0		17.80	0	30.36	0
4	1"	0		29.80	0	0		29.66	0	50.60	0
5	1-1/2"	0		59.60	0	0		59.32	0	101.19	0
6	2"	0		95.36	0	0		94.91	0	161.91	0
7	3"	0		190.72	0	0		189.83	0	323.81	0
8	4"	0		298.00	0	0		296.61	0	505.96	0
9	6"	0		596.00	0	0		593.22	0	1,011.91	0
10	8"	0			0	0			0	1,619.06	0
11	10"	0			0	0			0	2,327.40	0
12	Gallonage Charge, per 1,000 gallons										
13	0 - 5,000 gallons		11,639	7.37	85,779	0	11,639	7.34	85,430		
14	5,001 - 10,000 gallons		2,024	9.22	18,661	0	2,024	9.18	18,580		
15	10,001 - 15,000 gallons		561	11.06	6,205	0	561	11.01	6,177		
16	Over 15,000 gallons		620	14.76	9,151	620	620	14.69	9,108		
17	Total Residential	3,904	14,844		166,332	3,904	14,224		165,596		
18	Average Bill				42.61		3.643		42.42		
19	Gallonage Charge, per 1,000 gallons										
20	0 - 6,000		12,364							6.04	74,679
21	6,001 - 12,000		1,600							9.05	14,480
22	Over 12,000		880							12.07	10,622
23	Total Residential		14,844								178,797
24	Average Bill										45.80
25	General Service										
26	5/8" X 3/4"	24		11.92	286	24		11.86	285	20.24	486
27	3/4"	0		17.88	0	0		17.80	0	30.36	0
28	1"	0		29.80	0	0		29.66	0	50.60	0
29	1-1/2"	0		59.60	0	0		59.32	0	101.19	0
30	2"	0		95.36	0	0		94.91	0	161.91	0
31	3"	0		190.72	0	0		189.83	0	323.81	0
32	4"	0		298.00	0	0		296.61	0	505.96	0
33	6"	0		596.00	0	0		593.22	0	1,011.91	0
34	8"	0			0	0			0	1,619.06	0
35	10"				0	0			0	2,327.40	0
36	Gallonage		89	7.62	678	89		7.58	675	7.11	633
37	Total General Serv	24	89		964	24	89		959		1,119
38	Average Bill				40.18				39.97		46.61
39											
40	Fire Protection										
41	2"	0	0		0	0			0	13.49	0
42	3"	0	0		0	0			0	26.98	0
43	4"	0	0		0	0			0	42.16	0
44	6"	0	0		0	0			0	84.33	0
45	8"	0	0		0	0			0	134.92	0
46	10"	0	0		0	0			0	193.95	0
47	Total Fire Protect	0	0		0	0			0		0
48	Average Bill										
49											
50	Subtot Billd Rev	3,928	14,933		167,297	3,928	14,313		166,556		179,916
51	Unbilled Revenues				0				-		0
52	Guaranteed Revenues				0				0		0
53	Misc. Service Charge				11,713				11,713		11,713
54	Adjustments to Customers				0						0
55	Tot Billd Rev				179,009				178,268		191,628
56	Booked Revenue per GL				180,014				180,014		180,014
57	Adjustments to Booked				0				0		0
58	Bkd Rev Adjstd				180,014				180,014		180,014
59	Difference				(1,004)		-0.6%		-1,745		-1,745

Revenue Schedule at Present and Proposed Rates

Florida Public Service Commission

North Florida Community Water Systems, Inc.
 Docket No. 2024XXXX-WS
 Historical Test Year Ending December 31, 2023

Schedule: E-2w
 Page: 3 of 6
 Preparer: W T Rendell

Water [X] or Sewer []

Explanation: Provide a calculation of revenues at present and proposed rates using the billing analysis. Explain any differences between these revenues and booked revenues. If a rate change occurred during the test year, a revenue calculation must be made for each period.

System: LAKE TALQUIN

Line No.	(1) Class/Meter Size	(2) Test Year Bills	(3) TY Cons in 1,000 gal.	(4) Test Year Rate	(5) Test Year Revenue	(6) Adjusted Bills	(7) Adjusted Cons	(8) Rate Prior to Filing	(9) Revenue at Rate Prior	(10) Proposed Rate	(11) Revenue at Proposed Rates
1	Residential										
2	5/8" X 3/4"	2,746		36.60	100,504	2,746		38.16	104,787	20.24	55,579
3	3/4"	0		54.90	0	0		57.24	0	30.36	0
4	1"	0		91.50	0	0		95.40	0	50.60	0
5	1-1/2"	0		183.00	0	0		190.80	0	101.19	0
6	2"	0		292.80	0	0		305.28	0	161.91	0
7	3"	0		585.60	0	0		610.56	0	323.81	0
8	4"	0		915.00	0	0		954.00	0	505.96	0
9	Gallonge Charge										
10	Per 1,000 gallons		10,577	3.23	34,164	0	10,577	3.37	35,644		
11	Total Residential	2,746	10,577		134,667	2,746	10,577		140,432		
12	Average Bill				49.04		3.852		51.14		
13	Gallonge Charge, per 1,000 gallons										
14	0 - 6,000		7,753							6.04	46,828
15	6,001 - 12,000		1,207							9.05	10,923
16	Over 12,000		1,617							12.07	19,517
17	Total Residential		10,577								132,848
18	Average Bill										48.38
19	General Service										
20	5/8" X 3/4"	12		36.60	439	12		38.16	458	20.24	243
21	3/4"	0		54.90	0	0		57.24	0	30.36	0
22	1"	0		91.50	0	0		95.40	0	50.60	0
23	1-1/2"	12		183.00	2,196	12		190.80	2,290	101.19	1,214
24	2"	0		292.80	0	0		305.28	0	161.91	0
25	3"	0		585.60	0	0		610.56	0	323.81	0
26	4"	0		915.00	0	0		954.00	0	505.96	0
27	6"	0		-	0	0		0	0	1,011.91	0
28	8"	0		0	0	0		0	0	1,619.06	0
29	Gallonge		311	3.23	1,005		311	3.37	1,048	7.11	2,211
30	Total General Serv	24	311		3,640	24	311		3,796		3,668
31	Average Bill				151.66				158.15		152.85
32											
33	Subtot Billd Rev	2,770	10,888		138,307	2,770	10,888		144,227		136,516
34	Unbilled Revenues				0				-		0
35	Guaranteed Revenues				0				0		0
36	Misc. Service Charge				3,601				3,601		3,601
37	Adjustments to Customers				0				0		0
38	Tot Billed Rev				141,908				147,828		140,117
39	Booked Revenue per GL				151,064				151,064		
40	Adjustments to Booked				0				0		0
41	Bkd Rev Adjstd				151,064				151,064		
42	Difference				(9,156)		-6.1%		-3,236		

Revenue Schedule at Present and Proposed Rates

Florida Public Service Commission

North Florida Community Water Systems, Inc.
 Docket No. 2024XXX-WS
 Historical Test Year Ending December 31, 2023
 Water [X] or Sewer []

Schedule: E-2w
 Page: 4 of 6
 Preparer: W T Rendell

Explanation: Provide a calculation of revenues at present and proposed rates using the billing analysis. Explain any differences between these revenues and booked revenues. If a rate change occurred during the test year, a revenue calculation must be made for each period.

System: OKALOOSA

Line No.	(1) Class/Meter Size	(2) Test Year Bills	(3) TY Cons in 1,000 gal	(4) Test Year Rate	(5) Test Year Revenue	(6) Adjusted Bills	(7) Adjusted Cons	(8) Rate Prior to Filing	(9) Revenue at Rate Prior	(10) Proposed Rate	(11) Revenue at Proposed Rate
1	Residential										
2	5/8" X 3/4"	2,729		32.37	88,338	2,729		33.86	92,404	20.24	55,235
3	3/4"	0		32.37	0	0		50.79	0	30.36	0
4	1"	2		32.37	65	2		84.65	169	50.60	101
5	1-1/2"	0		32.37	0	0		169.30	0	101.19	0
6	2"	0		32.37	0	0		270.88	0	161.91	0
7	3"	0		32.37	0	0		541.76	0	323.81	0
8	4"	0		32.37	0	0		846.50	0	505.96	0
9	6"							1,693.00		1,011.91	
10	Gallonge Charge, per 1,000 gallons										
11	0 - 1,000 gallons		1,951	-	0	0	1,951	-	0		
12	1,001 - 2,000 gallons		1,533	2.16	3,311	0	1,533	2.26	3,465		
13	2,001 - 3,000 gallons		1,094	3.24	3,545	0	1,094	3.39	3,709		
14	3,001 - 4,000 gallons		801	4.85	3,885	0	801	5.07	4,061		
15	4,001 - 5,000 gallons		588	8.63	5,074	0	588	9.03	5,310		
16	5,001 - 6,000 gallons		419	9.17	3,842	0	419	9.59	4,018		
17	Over 6,000 gallons		1,962	9.71	19,051	0	1,962	10.16	19,934		
18	Total Residential	2,731	8,348		127,111	2,731	8,348		133,069		
19	Average Bill				46.54		3.057		48.73		
20	Gallonge Charge, per 1,000 gallons										
21	0 - 6,000		6,386							6.04	38,571
22	6,001 - 12,000		1,106							9.05	10,009
23	Over 12,000		856							12.07	10,332
24	Total Residential		8,348								114,249
25	Average Bill										41.83
26	General Service										
27	5/8" X 3/4"	113		53.94	6,095	113		33.86	3,826	20.24	2,287
28	3/4"	0			0	0		50.79	0	30.36	0
29	1"	0			0	0		84.65	0	50.60	0
30	1-1/2"	0			0	0		169.30	0	101.19	0
31	2"	0			0	0		270.88	0	161.91	0
32	3"	0			0	0		541.76	0	323.81	0
33	4"	0			0	0		846.50	0	505.96	0
34	6"	0			0	0		1,693.00	0	1,011.91	0
35	8"	0			0	0			0	1,619.06	0
36	Gallonge - Per thousand gallons										
37	0 - 6,000 gallons		246	-	0			-	0		
38	Over 6,000 gallons		170	8.63	1,467			9.03	1,535		
39	Total General Serv	113	416		7,562	113	0		5,361		2,287
40	Average Bill				66.92				47.44		20.24
41											
42	Gallonge - Per thousand gallons		416							7.11	2,958
43	Subtot Billd Rev	2,844	8,764		134,673	2,844	8,348		138,431		119,494
44	Unbilled Revenues		0		0				-		0
45	Guaranteed Revenues				0				0		0
46	Misc. Service Charge				3,117				3,117		3,117
47	Adjustments to Customers				0						
48	Tot Billed Rev				137,790				141,547		122,610
49	Booked Revenue per GL				139,083				139,083		
50	Adjustments to Booked				0				0		
51	Bkd Rev Adjstd				139,083				139,083		
52	Difference				(1,293)		-0.9%		2,464		

Revenue Schedule at Present and Proposed Rates

Florida Public Service Commission

North Florida Community Water Systems, Inc.
 Docket No. 2024XXX-WS
 Historical Test Year Ending December 31, 2023

Schedule: E-2w
 Page: 5 of 6
 Preparer: W T Rendell

Water [X] or Sewer []

Explanation: Provide a calculation of revenues at present and proposed rates using the billing analysis. Explain any differences between these revenues and booked revenues. If a rate change occurred during the test year, a revenue calculation must be made for each period.

System: SEMINOLE

Line No.	(1) Class/Meter Size	(2) Test Year Bills	(3) TY Cons in 1,000 gal	(4) Test Year Rate	(5) Test Year Revenue	(6) Adjusted Bills	(7) Adjusted Cons	(8) Rate Prior to Filing	(9) Revenue at Rate Prior	(10) Proposed Rate	(11) Revenue at Proposed Rate
1	Residential										
2	5/8" X 3/4"	8,168		24.76	202,240	8,168		25.99	212,286	20.24	165,320
3	3/4"	0		24.76	0	0		25.99	0	30.36	0
4	1"	0		24.76	0	0		25.99	0	50.60	0
5	1-1/2"	0		24.76	0	0		25.99	0	101.19	0
6	2"	0		24.76	0	0		25.99	0	161.91	0
7	3"	0			0	0			0	323.81	0
8	4"	0			0	0			0	505.96	0
9	Gallonge Charge, per 1,000 gallons										
10	0 - 5,000 Gal		26,884	3.11	83,609	0	26,884	3.26	87,642		
11	5,001 - 20,000 Gal		8,602	3.44	29,591	0	8,602	3.61	31,053		
12	Over 20,000 Gal		1,682	3.83	6,442	0	1,682	4.02	6,762		
13	Total Residential	8,168	37,168		321,882	8,168	37,168		337,743		
14	Average Bill				39.41		4.550		41.35		
15	Gallonge Charge, per 1,000 gallons										
16	0 - 6,000		28,778							6.04	173,819
17	6,001 - 12,000		4,905							9.05	44,390
18	Over 12,000		3,485							12.07	42,064
19	Total Residential		37,168								425,594
20	Average Bill										52.11
21	General Service										
22	5/8" X 3/4"	0			0	0			0	20.24	0
23	3/4"	0			0	0			0	30.36	0
24	1"	0			0	0			0	50.60	0
25	1-1/2"	0			0	0			0	101.19	0
26	2"	0			0	0			0	161.91	0
27	3"	0			0	0			0	323.81	0
28	4"	0			0	0			0	505.96	0
29	6"	0			0	0			0	1,011.91	0
30	8"	0			0	0			0	1,619.06	0
31	Gallonge		0		0	0			0	7.11	0
32	Total General Serv	0	0		0	0	0		0		0
33	Average Bill										
34											
35	Subtot Billd Rev	8,168	37,168		321,882	8,168	37,168		337,743		425,594
36	Unbilled Revenues		0		0				0		0
37	Guaranteed Revenues				0				0		0
38	Misc. Service Charge				12,708				12,708		12,708
39	Adjustments to Customers				0				0		0
40	Tot Billed Rev				334,590				350,451		438,302
41	Booked Revenue per GL				299,961				299,961		
42	Adjustments to Booked #NAME?				45,695				45,695		
43	Bkd Rev Adjstd				345,656				345,656		
44	Difference				(11,066)	-3.2%			4,795	1.4%	

Revenue Schedule at Present and Proposed Rates

Florida Public Service Commission

North Florida Community Water Systems, Inc.
 Docket No. 2024XXX-WS
 Historical Test Year Ending December 31, 2023

Schedule: E-2w
 Page: 6 of 6
 Preparer: W T Rendell

Water [X] or Sewer []

Explanation: Provide a calculation of revenues at present and proposed rates using the billing analysis. Explain any differences between these revenues and booked revenues. If a rate change occurred during the test year, a revenue calculation must be made for each period.

System: **SUNNY HILLS**

Line No.	(1) Class/Meter Size	(2) Test Year Bills	(3) TY Cons in 1,000 gal	(4) Test Year Rate	(5) Test Year Revenue	(6) Adjusted Bills	(7) Adjusted Cons	(8) Rate Prior to Filing	(9) Revenue at Rate Prior	(10) Proposed Rate	(11) Revenue at Proposed Rate:
1	Residential										
2	5/8" X 3/4"	7,604		22.86	173,827	7,604		24.07	183,028	20.24	153,905
3	3/4"			34.29	0	0		36.11	0	30.36	0
4	1"	73		57.15	4,172	73		60.18	4,393	50.60	3,694
5	1-1/2"	0		114.30	0	0		120.35	0	101.19	0
6	2"	0		182.88	0	0		192.56	0	161.91	0
7	3"	0		365.76	0	0		385.12	0	323.81	0
8	4"	0		571.50	0	0		601.75	0	505.96	0
9	6"			1,143.00	0	0		1,203.50	0	1,011.91	0
10	8"			1,828.80	0	0		1,925.60	0	1,619.06	0
11	10"			2,628.90	0	0		2,768.05	0	2,327.40	0
12	Gallonage Charge, per 1,000 gallons										
13	0 - 6,000		21,563	7.88	169,916	0	21,563	8.30	178,973	6.04	130,241
14	6,000 - 12,000		3,091	11.84	36,597	0	3,091	12.47	38,545	9.05	27,974
15	Over 12,000		5,137	15.76	80,959	0	5,137	16.59	85,223	12.07	62,004
16	Total Residential	7,677	29,791		465,472	7,677	29,791		490,162		377,816
17	Average Bill				60.63		3.881		63.85		49.21
18	General Service										
19	5/8" X 3/4"	120		22.86	2,743	120		24.07	2,888	20.24	2,429
20	3/4"	0		34.29	0	0		36.11	0	30.36	0
21	1"	60		57.15	3,429	60		60.18	3,611	50.60	3,036
22	1-1/2"	24		114.30	2,743	24		120.35	2,888	101.19	2,429
23	2"	36		182.88	6,584	36		192.56	6,932	161.91	5,829
24	3"	0		365.76	0	0		385.12	0	323.81	0
25	4"	0		571.50	0	0		601.75	0	505.96	0
26	6"	0		1,143.00	0	0		1,203.50	0	1,011.91	0
27	8"			1,828.80	0	0		1,925.60	0		0
28	10"			2,628.90	0	0		2,768.05	0		0
29	Gallonage		2,916	8.83	25,748		2,916	9.30	27,119	7.11	20,733
30	Total General Serv	240	2,916		41,247	240	2,916		43,439		34,455
31	Average Bill				171.86				180.99		143.56
32											
33	Fire Protection										
34	2"	0	0	15.24	0	0		16.05	0	13.49	0
35	3"	0	0	30.48	0	0		32.09	0	26.98	0
36	4"	0	0	47.63	0	0		50.15	0	42.16	0
37	6"	0	0	95.25	0	0		100.29	0	84.33	0
38	8"	0	0	152.40	0	0		160.47	0	134.92	0
39	10"	0	0	219.08	0	0		230.67	0	193.95	0
40	Total Fire Protect	0	0		0				0		0
41	Average Bill										
42											
43	Subtot Billd Rev	7,917	32,707		506,720	7,917	32,707		533,600		412,271
44	Unbilled Revenues		0		0				-		0
45	Guaranteed Revenues				0				0		0
46	Misc. Service Charge				6,057				6,057		6,057
47	Adjustments to Customers				0						
48	Tot Billd Rev				512,776				539,657		418,328
49	Booked Revenue per GL				514,636				514,636		
50	Adjustments to Booked				0				0		
51	Bkd Rev Adjstd				514,636				514,636		
52	Difference				(1,860)		-0.4%		25,021		

Billing Analysis Schedules

Florida Public Service Commission

North Florida Community Water Systems

Docket No. 2024XXXX-WU

Historical Test Year Ending May 31, 2024

Water [X] or Sewer []

System: Duval Water

Customer Class: General Service

Meter Size: 5/8" X 3/4"

Schedule: E-14

Page: 1 of 23

Preparer: W T Rendell

Explanation: Provide a billing analysis for each class of service by meter size. For applicants having master metered multiple dwellings, provide number of bills at each level by meter size or number of bills categorized by the number of units. Round consumption to nearest 1,000 gallons and begin at zero. If a rate change occurred during the test year, provide a separate billing analysis which coincides with each period.

Line No.	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
	Consumption Level	Number of Bills	Cumulative Bills	Gallons Consumed (1) X (2)	Cumulative Gallons	Reversed Bills	Consolidated Factor [(1)X(6)]+(5)	Percentage of Total
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	0	183	183	-	-	97	-	0.00%
2	1	52	235	52	52	45	97	32.66%
3	2	12	247	24	76	33	142	47.81%
4	3	4	251	12	88	29	175	58.92%
5	4	8	259	32	120	21	204	68.69%
6	5	6	265	30	150	15	225	75.76%
7	6	3	268	18	168	12	240	80.81%
8	7	2	270	14	182	10	252	84.85%
9	8	2	272	16	198	8	262	88.22%
10	9	1	273	9	207	7	270	90.91%
11	10	2	275	20	227	5	277	93.27%
12	12	2	277	24	251	3	287	96.63%
13	14	2	279	28	279	1	293	98.65%
14	18	1	280	18	297	-	297	100.00%

Billing Analysis Schedules

Florida Public Service Commission

North Florida Community Water Systems
Docket No. 2024XXXX-WU
Historical Test Year Ending May 31, 2024

Schedule: E-14
 Page: 2 of 23
 Preparer: W T Rendell

Water [X] or Sewer []

System: Duval Water
 Customer Class: General Service
 Meter Size: 3/4"

Explanation: Provide a billing analysis for each class of service by meter size. For applicants having master metered multiple dwellings, provide number of bills at each level by meter size or number of bills categorized by the number of units. Round consumption to nearest 1,000 gallons and begin at zero. If a rate change occurred during the test year, provide a separate billing analysis which coincides with each period.

Line No.	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
	Consumption Level	Number of Bills	Cumulative Bills	Gallons Consumed (1) X (2)	Cumulative Gallons	Reversed Bills	Consolidated Factor [(1)X(6)]+(5)	Percentage of Total
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	0	8	8	-	-	8	-	0.00%
2	1	4	12	4	4	4	8	13.11%
3	2	2	14	4	8	2	12	19.67%
4	24	1	15	24	32	1	56	91.80%
5	29	1	16	29	61	-	61	100.00%

Billing Analysis Schedules

Florida Public Service Commission

North Florida Community Water Systems
Docket No. 2024XXXX-WU
Historical Test Year Ending May 31, 2024

Schedule: E-14
 Page: 3 of 23
 Preparer: W T Rendell

Water [X] or Sewer []

System: Duval Water
 Customer Class: General Service
 Meter Size: 1"

Explanation: Provide a billing analysis for each class of service by meter size. For applicants having master metered multiple dwellings, provide number of bills at each level by meter size or number of bills categorized by the number of units. Round consumption to nearest 1,000 gallons and begin at zero. If a rate change occurred during the test year, provide a separate billing analysis which coincides with each period.

Line No.	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
	Consumption Level	Number of Bills	Cumulative Bills	Gallons Consumed (1) X (2)	Cumulative Gallons	Reversed Bills	Consolidated Factor [(1)X(6)]+(5)	Percentage of Total
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	0	39	39	-	-	85	-	0.00%
2	1	29	68	29	29	56	85	32.44%
3	2	7	75	14	43	49	141	53.82%
4	3	19	94	57	100	30	190	72.52%
5	4	12	106	48	148	18	220	83.97%
6	5	9	115	45	193	9	238	90.84%
7	6	4	119	24	217	5	247	94.27%
8	7	3	122	21	238	2	252	96.18%
9	12	2	124	24	262	-	262	100.00%

Billing Analysis Schedules

Florida Public Service Commission

North Florida Community Water Systems
Docket No. 2024XXXX-WU
Historical Test Year Ending May 31, 2024

Schedule: E-14
 Page: 4 of 23
 Preparer: W T Rendell

Water [X] or Sewer []

System: Duval

Customer Class: General Service

Meter Size: 1 1/2"

Explanation: Provide a billing analysis for each class of service by meter size. For applicants having master metered multiple dwellings, provide number of bills at each level by meter size or number of bills categorized by the number of units. Round consumption to nearest 1,000 gallons and begin at zero. If a rate change occurred during the test year, provide a separate billing analysis which coincides with each period.

Line No.	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
	Consumption Level	Number of Bills	Cumulative Bills	Gallons Consumed (1) X (2)	Cumulative Gallons	Reversed Bills	Consolidated Factor [(1)X(6)]+(5)	Percentage of Total
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	0	11	11	-	-	1	-	0.00%
2	1	1	12	1	1	-	1	100.00%

Billing Analysis Schedules

Florida Public Service Commission

North Florida Community Water Systems
Docket No. 2024XXXX-WU
Historical Test Year Ending May 31, 2024

Schedule: E-14
 Page: 5 of 23
 Preparer: W T Rendell

Water [X] or Sewer []

System: Duval Water
 Customer Class: General Service
 Meter Size: 2"

Explanation: Provide a billing analysis for each class of service by meter size. For applicants having master metered multiple dwellings, provide number of bills at each level by meter size or number of bills categorized by the number of units. Round consumption to nearest 1,000 gallons and begin at zero. If a rate change occurred during the test year, provide a separate billing analysis which coincides with each period.

Line No.	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
	Consumption Level	Number of Bills	Cumulative Bills	Gallons Consumed (1) X (2)	Cumulative Gallons	Reversed Bills	Consolidated Factor [(1)X(6)]+(5)	Percentage of Total
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	0	39	39	-	-	44	-	0.00%
2	1	9	48	9	9	35	44	13.62%
3	2	11	59	22	31	24	79	24.46%
4	3	9	68	27	58	15	103	31.89%
5	4	1	69	4	62	14	118	36.53%
6	5	1	70	5	67	13	132	40.87%
7	7	1	71	7	74	12	158	48.92%
8	9	1	72	9	83	11	182	56.35%
9	12	1	73	12	95	10	215	66.56%
10	13	1	74	13	108	9	225	69.66%
11	17	1	75	17	125	8	261	80.80%
12	19	1	76	19	144	7	277	85.76%
13	23	1	77	23	167	6	305	94.43%
14	24	1	78	24	191	5	311	96.28%
15	25	2	80	50	241	3	316	97.83%
16	26	1	81	26	267	2	319	98.76%
17	27	1	82	27	294	1	321	99.38%
18	29	1	83	29	323	-	323	100.00%

Billing Analysis Schedules

Florida Public Service Commission

North Florida Community Water Systems

Schedule: E-14

Docket No. 2024XXXX-WU

Page: 6 of 23

Historical Test Year Ending May 31, 2024

Preparer: W T Rendell

Water [X] or Sewer []

System: Duval Water

Customer Class: General Service

Meter Size: 3"

Explanation: Provide a billing analysis for each class of service by meter size. For applicants having master metered multiple dwellings, provide number of bills at each level by meter size or number of bills categorized by the number of units. Round consumption to nearest 1,000 gallons and begin at zero. If a rate change occurred during the test year, provide a separate billing analysis which coincides with each period.

Line No.	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
	Consumption Level	Number of Bills	Cumulative Bills	Gallons Consumed (1) X (2)	Cumulative Gallons	Reversed Bills	Consolidated Factor [(1)X(6)]+(5)	Percentage of Total
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	0	3	3	-	-	33	-	0.00%
2	2	6	9	12	12	27	66	2.30%
3	3	3	12	9	21	24	93	3.24%
4	5	2	14	10	31	22	141	4.92%
5	7	1	15	7	38	21	185	6.45%
6	9	3	18	27	65	18	227	7.92%
7	11	1	19	11	76	17	263	9.18%
8	15	1	20	15	91	16	331	11.55%
9	17	1	21	17	108	15	363	12.67%
10	20	1	22	20	128	14	408	14.24%
11	22	1	23	22	150	13	436	15.21%
12	28	1	24	28	178	12	514	17.93%
13	30	1	25	30	208	11	538	18.77%
14	37	1	26	37	245	10	615	21.46%
15	41	2	28	82	327	8	655	22.85%
16	44	1	29	44	371	7	679	23.69%
17	50	1	30	50	421	6	721	25.16%
18	53	1	31	53	474	5	739	25.79%
19	62	1	32	62	536	4	784	27.36%
20	64	1	33	64	600	3	792	27.63%
21	68	1	34	68	668	2	804	28.05%
22	1027	1	35	1,027	1,695	1	2,722	94.98%
23	1171	1	36	1,171	2,866	-	2,866	100.00%

Billing Analysis Schedules

Florida Public Service Commission

North Florida Community Water Systems

Schedule: E-14

Docket No. 2024XXXX-WU

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Historical Test Year Ending May 31, 2024

Preparer: W T Rendell

Water [X] or Sewer []

System: Duval Water

Customer Class: General Service

Meter Size: 4"

Explanation: Provide a billing analysis for each class of service by meter size. For applicants having master metered multiple dwellings, provide number of bills at each level by meter size or number of bills categorized by the number of units. Round consumption to nearest 1,000 gallons and begin at zero. If a rate change occurred during the test year, provide a separate billing analysis which coincides with each period.

Line No.	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
	Consumption Level	Number of Bills	Cumulative Bills	Gallons Consumed (1) X (2)	Cumulative Gallons	Reversed Bills	Consolidated Factor [(1)X(6)]+(5)	Percentage of Total
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	0	9	9	-	-	27	-	0.00%
2	10	1	10	10	10	26	270	4.04%
3	15	1	11	15	25	25	400	5.99%
4	28	1	12	28	53	24	725	10.85%
5	60	1	13	60	113	23	1,493	22.35%
6	72	1	14	72	185	22	1,769	26.48%
7	89	1	15	89	274	21	2,143	32.08%
8	103	1	16	103	377	20	2,437	36.48%
9	110	1	17	110	487	19	2,577	38.58%
10	127	1	18	127	614	18	2,900	43.41%
11	159	1	19	159	773	17	3,476	52.04%
12	167	1	20	167	940	16	3,612	54.07%
13	172	1	21	172	1,112	15	3,692	55.27%
14	195	1	22	195	1,307	14	4,037	60.43%
15	196	1	23	196	1,503	13	4,051	60.64%
16	209	1	24	209	1,712	12	4,220	63.17%
17	216	1	25	216	1,928	11	4,304	64.43%
18	258	1	26	258	2,186	10	4,766	71.35%
19	264	2	28	528	2,714	8	4,826	72.25%
20	284	1	29	284	2,998	7	4,986	74.64%
21	303	1	30	303	3,301	6	5,119	76.63%
22	313	1	31	313	3,614	5	5,179	77.53%
23	324	1	32	324	3,938	4	5,234	78.35%
24	421	1	33	421	4,359	3	5,622	84.16%
25	430	1	34	430	4,789	2	5,649	84.57%
26	445	1	35	445	5,234	1	5,679	85.01%
27	1446	1	36	1,446	6,680	-	6,680	100.00%

Billing Analysis Schedules

Florida Public Service Commission

North Florida Community Water Systems

Schedule: E-14

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Historical Test Year Ending May 31, 2024

Preparer: W T Rendell

Water [X] or Sewer []

System: Gator Water

Customer Class: Residential

Meter Size: 5/8" X 3/4"

Explanation: Provide a billing analysis for each class of service by meter size. For applicants having master metered multiple dwellings, provide number of bills at each level by meter size or number of bills categorized by the number of units. Round consumption to nearest 1,000 gallons and begin at zero. If a rate change occurred during the test year, provide a separate billing analysis which coincides with each period.

Line No.	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
	Consumption Level	Number of Bills	Cumulative Bills	Gallons Consumed (1) X (2)	Cumulative Gallons	Reversed Bills	Consolidated Factor [(1)X(6)]+(5)	Percentage of Total
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	0	573	573	-	-	3,715	-	0.00%
2	1	645	1,218	645	645	3,070	3,715	25.03%
3	2	764	1,982	1,528	2,173	2,306	6,785	45.71%
4	3	774	2,756	2,322	4,495	1,532	9,091	61.24%
5	4	516	3,272	2,064	6,559	1,016	10,623	71.56%
6	5	291	3,563	1,455	8,014	725	11,639	78.41%
7	6	217	3,780	1,302	9,316	508	12,364	83.29%
8	7	165	3,945	1,155	10,471	343	12,872	86.72%
9	8	91	4,036	728	11,199	252	13,215	89.03%
10	9	56	4,092	504	11,703	196	13,467	90.72%
11	10	29	4,121	290	11,993	167	13,663	92.04%
12	11	33	4,154	363	12,356	134	13,830	93.17%
13	12	27	4,181	324	12,680	107	13,964	94.07%
14	13	25	4,206	325	13,005	82	14,071	94.79%
15	14	11	4,217	154	13,159	71	14,153	95.34%
16	15	8	4,225	120	13,279	63	14,224	95.82%
17	16	10	4,235	160	13,439	53	14,287	96.25%
18	17	6	4,241	102	13,541	47	14,340	96.60%
19	18	9	4,250	162	13,703	38	14,387	96.92%
20	19	6	4,256	114	13,817	32	14,425	97.18%
21	21	2	4,258	42	13,859	30	14,489	97.61%
22	22	2	4,260	44	13,903	28	14,519	97.81%
23	23	3	4,263	69	13,972	25	14,547	98.00%
24	24	1	4,264	24	13,996	24	14,572	98.17%
25	25	2	4,266	50	14,046	22	14,596	98.33%
26	26	4	4,270	104	14,150	18	14,618	98.48%
27	27	2	4,272	54	14,204	16	14,636	98.60%
28	28	3	4,275	84	14,288	13	14,652	98.71%
29	29	1	4,276	29	14,317	12	14,665	98.79%
30	31	1	4,277	31	14,348	11	14,689	98.96%
31	32	1	4,278	32	14,380	10	14,700	99.03%
32	33	2	4,280	66	14,446	8	14,710	99.10%
33	36	1	4,281	36	14,482	7	14,734	99.26%
34	38	1	4,282	38	14,520	6	14,748	99.35%
35	42	1	4,283	42	14,562	5	14,772	99.51%
36	49	1	4,284	49	14,611	4	14,807	99.75%
37	50	1	4,285	50	14,661	3	14,811	99.78%
38	58	1	4,286	58	14,719	2	14,835	99.94%
39	59	1	4,287	59	14,778	1	14,837	99.95%
40	66	1	4,288	66	14,844	-	14,844	100.00%

Billing Analysis Schedules

Florida Public Service Commission

North Florida Community Water Systems

Schedule: E-14

Docket No. 2024XXXX-WU

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Historical Test Year Ending May 31, 2024

Preparer: W T Rendell

Water [X] or Sewer []

System: Gator Water

Customer Class: General Service

Meter Size: 5/8" X 3/4"

Explanation: Provide a billing analysis for each class of service by meter size. For applicants having master metered multiple dwellings, provide number of bills at each level by meter size or number of bills categorized by the number of units. Round consumption to nearest 1,000 gallons and begin at zero. If a rate change occurred during the test year, provide a separate billing analysis which coincides with each period.

Line No.	(1)	(2)	(3)	(4)		(5)	(6)	(7)	(8)
	Consumption Level	Number of Bills	Cumulative Bills	Gallons Consumed (1) X (2)	Cumulative Gallons	Reversed Bills	Consolidated Factor [(1)X(6)]+(5)	Percentage of Total	
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	
1	1	3	3	3	3	23	26	29.21%	
2	2	4	7	8	11	19	49	55.06%	
3	3	10	17	30	41	9	68	76.40%	
4	4	4	21	16	57	5	77	86.52%	
5	5	2	23	10	67	3	82	92.13%	
6	7	2	25	14	81	1	88	98.88%	
7	8	1	26	8	89	-	89	100.00%	

Billing Analysis Schedules

Florida Public Service Commission

North Florida Community Water Systems
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Historical Test Year Ending May 31, 2024
 Water [X] or Sewer []

Schedule: E-14
 Page: 10 of 23
 Preparer: W T Rendell

System: Okaloosa Water
 Customer Class: Residential
 Meter Size: 5/8 X 3/4"

Explanation: Provide a billing analysis for each class of service by meter size. For applicants having master metered multiple dwellings, provide number of bills at each level by meter size or number of bills categorized by the number of units. Round consumption to nearest 1,000 gallons and begin at zero. If a rate change occurred during the test year, provide a separate billing analysis which coincides with each period.

Line No.	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
	Consumption Level	Number of Bills	Cumulative Bills	Gallons Consumed (1) X (2)	Cumulative Gallons	Reversed Bills	Consolidated Factor [(1)X(6)]+(5)	Percentage of Total
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	0	1018	1,018	-	-	1,951	-	0.00%
2	1	418	1,436	418	418	1,533	1,951	23.37%
3	2	439	1,875	878	1,296	1,094	3,484	41.73%
4	3	293	2,168	879	2,175	801	4,578	54.84%
5	4	213	2,381	852	3,027	588	5,379	64.43%
6	5	169	2,550	845	3,872	419	5,967	71.48%
7	6	108	2,658	648	4,520	311	6,386	76.50%
8	7	82	2,740	574	5,094	229	6,697	80.22%
9	8	44	2,784	352	5,446	185	6,926	82.97%
10	9	34	2,818	306	5,752	151	7,111	85.18%
11	10	20	2,838	200	5,952	131	7,262	86.99%
12	11	32	2,870	352	6,304	99	7,393	88.56%
13	12	9	2,879	108	6,412	90	7,492	89.75%
14	13	16	2,895	208	6,620	74	7,582	90.82%
15	14	11	2,906	154	6,774	63	7,656	91.71%
16	15	10	2,916	150	6,924	53	7,719	92.47%
17	16	8	2,924	128	7,052	45	7,772	93.10%
18	17	5	2,929	85	7,137	40	7,817	93.64%
19	18	2	2,931	36	7,173	38	7,857	94.12%
20	19	6	2,937	114	7,287	32	7,895	94.57%
21	21	3	2,940	63	7,350	29	7,959	95.34%
22	22	6	2,946	132	7,482	23	7,988	95.69%
23	24	1	2,947	24	7,506	22	8,034	96.24%
24	25	5	2,952	125	7,631	17	8,056	96.50%
25	26	2	2,954	52	7,683	15	8,073	96.71%
26	28	1	2,955	28	7,711	14	8,103	97.07%
27	29	1	2,956	29	7,740	13	8,117	97.23%
28	30	1	2,957	30	7,770	12	8,130	97.39%
29	32	1	2,958	32	7,802	11	8,154	97.68%
30	33	1	2,959	33	7,835	10	8,165	97.81%
31	38	2	2,961	76	7,911	8	8,215	98.41%
32	44	2	2,963	88	7,999	6	8,263	98.98%
33	52	1	2,964	52	8,051	5	8,311	99.56%
34	55	1	2,965	55	8,106	4	8,326	99.74%
35	56	1	2,966	56	8,162	3	8,330	99.78%
36	57	1	2,967	57	8,219	2	8,333	99.82%
37	63	1	2,968	63	8,282	1	8,345	99.96%
38	66	1	2,969	66	8,348	-	8,348	100.00%

Billing Analysis Schedules

Florida Public Service Commission

North Florida Community Water Systems

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Historical Test Year Ending May 31, 2024

Preparer: W T Rendell

Water [X] or Sewer []

System: Okaloosa Water

Customer Class: General Service

Meter Size: 5/8 X 3/4"

Explanation: Provide a billing analysis for each class of service by meter size. For applicants having master metered multiple dwellings, provide number of bills at each level by meter size or number of bills categorized by the number of units. Round consumption to nearest 1,000 gallons and begin at zero. If a rate change occurred during the test year, provide a separate billing analysis which coincides with each period.

Line No.	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
	Consumption Level	Number of Bills	Cumulative Bills	Gallons Consumed (1) X (2)	Cumulative Gallons	Reversed Bills	Consolidated Factor [(1)X(6)]+(5)	Percentage of Total
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	0	51	51	-	-	83	-	0.00%
2	1	32	83	32	32	51	83	19.95%
3	2	15	98	30	62	36	134	32.21%
4	3	5	103	15	77	31	170	40.87%
5	4	4	107	16	93	27	201	48.32%
6	5	9	116	45	138	18	228	54.81%
7	6	3	119	18	156	15	246	59.13%
8	7	4	123	28	184	11	261	62.74%
9	8	1	124	8	192	10	272	65.38%
10	10	1	125	10	202	9	292	70.19%
11	13	1	126	13	215	8	319	76.68%
12	14	1	127	14	229	7	327	78.61%
13	15	3	130	45	274	4	334	80.29%
14	24	1	131	24	298	3	370	88.94%
15	34	1	132	34	332	2	400	96.15%
16	41	1	133	41	373	1	414	99.52%
17	43	1	134	43	416	-	416	100.00%

Billing Analysis Schedules

Florida Public Service Commission

North Florida Community Water Systems

Schedule: E-14

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Historical Test Year Ending May 31, 2024

Preparer: W T Rendell

Water [X] or Sewer []

System: Seminole Water

Customer Class: Residential (page 1 of 2)

Meter Size: 5/8 X 3/4"

Explanation: Provide a billing analysis for each class of service by meter size. For applicants having master metered multiple dwellings, provide number of bills at each level by meter size or number of bills categorized by the number of units. Round consumption to nearest 1,000 gallons and begin at zero. If a rate change occurred during the test year, provide a separate billing analysis which coincides with each period.

Line No.	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
	Consumption Level	Number of Bills	Cumulative Bills	Gallons Consumed (1) X (2)	Cumulative Gallons	Reversed Bills	Consolidated Factor [(1)X(6)]+(5)	Percentage of Total
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	0	833	833	-	-	8,168	-	0.00%
2	1	1345	2,178	1,345	1,345	6,823	8,168	21.98%
3	2	1474	3,652	2,948	4,293	5,349	14,991	40.33%
4	3	1517	5,169	4,551	8,844	3,832	20,340	54.72%
5	4	1120	6,289	4,480	13,324	2,712	24,172	65.03%
6	5	818	7,107	4,090	17,414	1,894	26,884	72.33%
7	6	511	7,618	3,066	20,480	1,383	28,778	77.43%
8	7	310	7,928	2,170	22,650	1,073	30,161	81.15%
9	8	248	8,176	1,984	24,634	825	31,234	84.03%
10	9	161	8,337	1,449	26,083	664	32,059	86.25%
11	10	139	8,476	1,390	27,473	525	32,723	88.04%
12	11	90	8,566	990	28,463	435	33,248	89.45%
13	12	75	8,641	900	29,363	360	33,683	90.62%
14	13	49	8,690	637	30,000	311	34,043	91.59%
15	14	39	8,729	546	30,546	272	34,354	92.43%
16	15	39	8,768	585	31,131	233	34,626	93.16%
17	16	37	8,805	592	31,723	196	34,859	93.79%
18	17	28	8,833	476	32,199	168	35,055	94.32%
19	18	28	8,861	504	32,703	140	35,223	94.77%
20	19	17	8,878	323	33,026	123	35,363	95.14%
21	20	7	8,885	140	33,166	116	35,486	95.47%
22	21	11	8,896	231	33,397	105	35,602	95.79%
23	22	7	8,903	154	33,551	98	35,707	96.07%
	23	6	8,909	138	33,689	92	35,805	96.33%
	24	7	8,916	168	33,857	85	35,897	96.58%
	25	7	8,923	175	34,032	78	35,982	96.81%
	26	5	8,928	130	34,162	73	36,060	97.02%
	27	11	8,939	297	34,459	62	36,133	97.22%
	28	2	8,941	56	34,515	60	36,195	97.38%
	29	7	8,948	203	34,718	53	36,255	97.54%
	30	3	8,951	90	34,808	50	36,308	97.69%
	31	6	8,957	186	34,994	44	36,358	97.82%
	32	3	8,960	96	35,090	41	36,402	97.94%
	33	3	8,963	99	35,189	38	36,443	98.05%
	34	6	8,969	204	35,393	32	36,481	98.15%
	35	1	8,970	35	35,428	31	36,513	98.24%
	36	4	8,974	144	35,572	27	36,544	98.32%
	37	2	8,976	74	35,646	25	36,571	98.39%
	38	2	8,978	76	35,722	23	36,596	98.46%
	42	3	8,981	126	35,848	20	36,688	98.71%
	45	1	8,982	45	35,893	19	36,748	98.87%
	47	2	8,984	94	35,987	17	36,786	98.97%
	49	1	8,985	49	36,036	16	36,820	99.06%
	50	1	8,986	50	36,086	15	36,836	99.11%

Billing Analysis Schedules

Florida Public Service Commission

North Florida Community Water Systems

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Historical Test Year Ending May 31, 2024

Preparer: W T Rendell

Water [X] or Sewer []

System: Seminole Water

Customer Class: Residential (Continued)

Meter Size: 5/8 X 3/4"

Explanation: Provide a billing analysis for each class of service by meter size. For applicants having master metered multiple dwellings, provide number of bills at each level by meter size or number of bills categorized by the number of units. Round consumption to nearest 1,000 gallons and begin at zero. If a rate change occurred during the test year, provide a separate billing analysis which coincides with each period.

Line No.	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
	Consumption Level	Number of Bills	Cumulative Bills	Gallons Consumed (1) X (2)	Cumulative Gallons	Reversed Bills	Consolidated Factor [(1)X(6)]+(5)	Percentage of Total
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	53	2	8,988	106	36,192	13	36,881	99.23%
2	54	1	8,989	54	36,246	12	36,894	99.26%
3	59	1	8,990	59	36,305	11	36,954	99.42%
4	60	2	8,992	120	36,425	9	36,965	99.45%
5	61	1	8,993	61	36,486	8	36,974	99.48%
6	66	1	8,994	66	36,552	7	37,014	99.59%
7	69	1	8,995	69	36,621	6	37,035	99.64%
8	70	1	8,996	70	36,691	5	37,041	99.66%
9	73	1	8,997	73	36,764	4	37,056	99.70%
10	75	1	8,998	75	36,839	3	37,064	99.72%
11	78	1	8,999	78	36,917	2	37,073	99.74%
12	108	1	9,000	108	37,025	1	37,133	99.91%
13	143	1	9,001	143	37,168	0	37,168	100.00%

Billing Analysis Schedules

Florida Public Service Commission

North Florida Community Water Systems
Docket No. 2024XXXX-WU
Historical Test Year Ending May 31, 2024
 Water [X] or Sewer []

Schedule: E-14
 Page: 14 of 23
 Preparer: W T Rendell

System: Sunny Hills Water
 Customer Class: Residential (Page 1 of 2)
 Meter Size: 5/8 X 3/4"

Explanation: Provide a billing analysis for each class of service by meter size. For applicants having master metered multiple dwellings, provide number of bills at each level by meter size or number of bills categorized by the number of units. Round consumption to nearest 1,000 gallons and begin at zero. If a rate change occurred during the test year, provide a separate billing analysis which coincides with each period.

Line No.	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
	Consumption Level	Number of Bills	Cumulative Bills	Gallons Consumed (1) X (2)	Cumulative Gallons	Reversed Bills	Consolidated Factor [(1)X(6)]+(5)	Percentage of Total
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	0	2063	2,063	-	-	6,340	-	0.00%
2	1	1280	3,343	1,280	1,280	5,060	6,340	21.38%
3	2	1239	4,582	2,478	3,758	3,821	11,400	38.45%
4	3	1024	5,606	3,072	6,830	2,797	15,221	51.33%
5	4	835	6,441	3,340	10,170	1,962	18,018	60.76%
6	5	556	6,997	2,780	12,950	1,406	19,980	67.38%
7	6	423	7,420	2,538	15,488	983	21,386	72.12%
8	7	301	7,721	2,107	17,595	682	22,369	75.44%
9	8	182	7,903	1,456	19,051	500	23,051	77.74%
10	9	129	8,032	1,161	20,212	371	23,551	79.42%
11	10	70	8,102	700	20,912	301	23,922	80.68%
12	11	55	8,157	605	21,517	246	24,223	81.69%
13	12	38	8,195	456	21,973	208	24,469	82.52%
14	13	31	8,226	403	22,376	177	24,677	83.22%
15	14	25	8,251	350	22,726	152	24,854	83.82%
16	15	18	8,269	270	22,996	134	25,006	84.33%
17	16	19	8,288	304	23,300	115	25,140	84.78%
18	17	17	8,305	289	23,589	98	25,255	85.17%
19	18	7	8,312	126	23,715	91	25,353	85.50%
20	19	4	8,316	76	23,791	87	25,444	85.81%
21	20	8	8,324	160	23,951	79	25,531	86.10%
22	21	6	8,330	126	24,077	73	25,610	86.37%
23	22	8	8,338	176	24,253	65	25,683	86.61%
24	23	6	8,344	138	24,391	59	25,748	86.83%
25	24	4	8,348	96	24,487	55	25,807	87.03%
26	25	6	8,354	150	24,637	49	25,862	87.22%
27	27	1	8,355	27	24,664	48	25,960	87.55%
28	28	1	8,356	28	24,692	47	26,008	87.71%
29	29	4	8,360	116	24,808	43	26,055	87.87%
	30	3	8,363	90	24,898	40	26,098	88.01%
	31	1	8,364	31	24,929	39	26,138	88.15%
	32	7	8,371	224	25,153	32	26,177	88.28%
	34	3	8,374	102	25,255	29	26,241	88.50%
	35	1	8,375	35	25,290	28	26,270	88.59%
	38	1	8,376	38	25,328	27	26,354	88.88%
	40	1	8,377	40	25,368	26	26,408	89.06%
	44	2	8,379	88	25,456	24	26,512	89.41%
	49	2	8,381	98	25,554	22	26,632	89.82%
	52	1	8,382	52	25,606	21	26,698	90.04%
	58	2	8,384	116	25,722	19	26,824	90.46%
	59	1	8,385	59	25,781	18	26,843	90.53%
	65	1	8,386	65	25,846	17	26,951	90.89%
	73	2	8,388	146	25,992	15	27,087	91.35%
	75	1	8,389	75	26,067	14	27,117	91.45%
	80	1	8,390	80	26,147	13	27,187	91.69%

Billing Analysis Schedules

Florida Public Service Commission

North Florida Community Water Systems

Schedule: E-14

Docket No. 2024XXXX-WU

Page: 15 of 23

Historical Test Year Ending May 31, 2024

Preparer: W T Rendell

Water [X] or Sewer []

System: Sunny Hills Water

Customer Class: Residential (Page 2 of 2)

Meter Size: 5/8 X 3/4"

Explanation: Provide a billing analysis for each class of service by meter size. For applicants having master metered multiple dwellings, provide number of bills at each level by meter size or number of bills categorized by the number of units. Round consumption to nearest 1,000 gallons and begin at zero. If a rate change occurred during the test year, provide a separate billing analysis which coincides with each period.

Line No.	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
	Consumption Level	Number of Bills	Cumulative Bills	Gallons Consumed (1) X (2)	Cumulative Gallons	Reversed Bills	Consolidated Factor [(1)X(6)]+(5)	Percentage of Total
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	84	2	8,392	168	26,315	11	27,239	91.86%
2	90	1	8,394	90	26,405	9	27,215	91.78%
3	100	1	8,395	100	26,505	8	27,305	92.08%
4	111	1	8,396	111	26,616	7	27,393	92.38%
5	119	1	8,397	119	26,735	6	27,449	92.57%
6	155	1	8,398	155	26,890	5	27,665	93.30%
7	191	1	8,399	191	27,081	4	27,845	93.91%
8	306	1	8,400	306	27,387	3	28,305	95.46%
9	605	1	8,401	605	27,992	2	29,202	98.48%
10	780	1	8,402	780	28,772	1	29,552	99.66%
11	880	1	8,403	880	29,652	-	29,652	100.00%

Billing Analysis Schedules

Florida Public Service Commission

North Florida Community Water Systems

Schedule: E-14

Docket No. 2024XXXX-WU

Page: 16 of 23

Historical Test Year Ending May 31, 2024

Preparer: W T Rendell

Water [X] or Sewer []

System: Sunny Hills Water

Customer Class: Residential

Meter Size: 1"

Explanation: Provide a billing analysis for each class of service by meter size. For applicants having master metered multiple dwellings, provide number of bills at each level by meter size or number of bills categorized by the number of units. Round consumption to nearest 1,000 gallons and begin at zero. If a rate change occurred during the test year, provide a separate billing analysis which coincides with each period.

Line No.	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
	Consumption Level	Number of Bills	Cumulative Bills	Gallons Consumed (1) X (2)	Cumulative Gallons	Reversed Bills	Consolidated Factor [(1)X(6)]+(5)	Percentage of Total
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	0	26	26	-	-	61	-	0.00%
2	1	15	41	15	15	46	61	27.35%
3	2	13	54	26	41	33	107	47.98%
4	3	10	64	30	71	23	140	62.78%
5	4	6	70	24	95	17	163	73.09%
6	5	8	78	40	135	9	180	80.72%
7	6	3	81	18	153	6	189	84.75%
8	7	3	84	21	174	3	195	87.44%
9	11	1	85	11	185	2	207	92.83%
10	16	1	86	16	201	1	217	97.31%
11	22	1	87	22	223	-	223	100.00%

Billing Analysis Schedules

Florida Public Service Commission

North Florida Community Water Systems

Schedule: E-14

Docket No. 2024XXXX-WU

Page: 17 of 23

Historical Test Year Ending May 31, 2024

Preparer: W T Rendell

Water [X] or Sewer []

System: Sunny Hills Water

Customer Class: General Service

Meter Size: 5/8 X 3/4"

Explanation: Provide a billing analysis for each class of service by meter size. For applicants having master metered multiple dwellings, provide number of bills at each level by meter size or number of bills categorized by the number of units. Round consumption to nearest 1,000 gallons and begin at zero. If a rate change occurred during the test year, provide a separate billing analysis which coincides with each period.

Line No.	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
	Consumption Level	Number of Bills	Cumulative Bills	Gallons Consumed (1) X (2)	Cumulative Gallons	Reversed Bills	Consolidated Factor [(1)X(6)]+(5)	Percentage of Total
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	0	68	68	-	-	62	-	0.00%
2	1	26	94	26	26	36	62	4.30%
3	2	8	102	16	42	28	98	6.80%
4	3	5	107	15	57	23	126	8.74%
5	4	1	108	4	61	22	149	10.34%
6	5	2	110	10	71	20	171	11.87%
7	6	3	113	18	89	17	191	13.25%
8	7	1	114	7	96	16	208	14.43%
9	8	2	116	16	112	14	224	15.54%
10	9	3	119	27	139	11	238	16.52%
11	34	1	120	34	173	10	513	35.60%
12	46	1	121	46	219	9	633	43.93%
13	53	1	122	53	272	8	696	48.30%
14	58	1	123	58	330	7	736	51.08%
15	71	1	124	71	401	6	827	57.39%
16	86	1	125	86	487	5	917	63.64%
17	100	1	126	100	587	4	987	68.49%
18	112	1	127	112	699	3	1,035	71.83%
19	120	1	128	120	819	2	1,059	73.49%
20	190	1	129	190	1,009	1	1,199	83.21%
21	432	1	130	432	1,441	-	1,441	100.00%

Billing Analysis Schedules

Florida Public Service Commission

North Florida Community Water Systems

Schedule: E-14

Docket No. 2024XXXX-WU

Page: 18 of 23

Historical Test Year Ending May 31, 2024

Preparer: W T Rendell

Water [X] or Sewer []

System: Sunny Hills Water

Customer Class: General Service

Meter Size: 1"

Explanation: Provide a billing analysis for each class of service by meter size. For applicants having master metered multiple dwellings, provide number of bills at each level by meter size or number of bills categorized by the number of units. Round consumption to nearest 1,000 gallons and begin at zero. If a rate change occurred during the test year, provide a separate billing analysis which coincides with each period.

Line No.	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
	Consumption Level	Number of Bills	Cumulative Bills	Gallons Consumed (1) X (2)	Cumulative Gallons	Reversed Bills	Consolidated Factor [(1)X(6)]+(5)	Percentage of Total
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	0	11	11	-	-	54	-	0.00%
2	1	7	18	7	7	47	54	4.97%
3	2	7	25	14	21	40	101	9.29%
4	3	3	28	9	30	37	141	12.97%
5	6	1	29	6	36	36	252	23.18%
6	7	7	36	49	85	29	288	26.49%
7	8	3	39	24	109	26	317	29.16%
8	9	4	43	36	145	22	343	31.55%
9	22	1	44	22	167	21	629	57.87%
10	24	2	46	48	215	19	671	61.73%
11	29	1	47	29	244	18	766	70.47%
12	30	1	48	30	274	17	784	72.13%
13	32	1	49	32	306	16	818	75.25%
14	34	2	51	68	374	14	850	78.20%
15	35	2	53	70	444	12	864	79.48%
16	38	1	54	38	482	11	900	82.80%
17	40	3	57	120	602	8	922	84.82%
18	42	1	58	42	644	7	938	86.29%
19	50	1	59	50	694	6	994	91.44%
20	56	1	60	56	750	5	1,030	94.76%
21	58	1	61	58	808	4	1,040	95.68%
22	60	2	63	120	928	2	1,048	96.41%
23	79	1	64	79	1,007	1	1,086	99.91%
24	80	1	65	80	1,087	-	1,087	100.00%

Billing Analysis Schedules

Florida Public Service Commission

North Florida Community Water Systems

Schedule: E-14

Docket No. 2024XXXX-WU

Page: 19 of 23

Historical Test Year Ending May 31, 2024

Preparer: W T Rendell

Water [X] or Sewer []

System: Sunny Hills Water

Customer Class: General Service

Meter Size: 1 1/2"

Explanation: Provide a billing analysis for each class of service by meter size. For applicants having master metered multiple dwellings, provide number of bills at each level by meter size or number of bills categorized by the number of units. Round consumption to nearest 1,000 gallons and begin at zero. If a rate change occurred during the test year, provide a separate billing analysis which coincides with each period.

Line No.	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
	Consumption Level	Number of Bills	Cumulative Bills	Gallons Consumed (1) X (2)	Cumulative Gallons	Reversed Bills	Consolidated Factor [(1)X(6)]+(5)	Percentage of Total
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	0	13	13	-	-	13	-	0.00%
2	1	3	16	3	3	10	13	20.31%
3	4	3	19	12	15	7	43	67.19%
4	5	5	24	25	40	2	50	78.13%
5	6	1	25	6	46	1	52	81.25%
6	18	1	26	18	64	-	64	100.00%

Billing Analysis Schedules

Florida Public Service Commission

North Florida Community Water Systems

Schedule: E-14

Docket No. 2024XXXX-WU

Page: 20 of 23

Historical Test Year Ending May 31, 2024

Preparer: W T Rendell

Water [X] or Sewer []

System: Sunny Hills Water

Customer Class: General Service

Meter Size: 2"

Explanation: Provide a billing analysis for each class of service by meter size. For applicants having master metered multiple dwellings, provide number of bills at each level by meter size or number of bills categorized by the number of units. Round consumption to nearest 1,000 gallons and begin at zero. If a rate change occurred during the test year, provide a separate billing analysis which coincides with each period.

Line No.	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
	Consumption Level	Number of Bills	Cumulative Bills	Gallons Consumed (1) X (2)	Cumulative Gallons	Reversed Bills	Consolidated Factor [(1)X(6)]+(5)	Percentage of Total
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	0	20	20	-	-	19	-	0.00%
2	1	5	25	5	5	14	19	5.86%
3	6	1	26	6	11	13	89	27.47%
4	14	1	27	14	25	12	193	59.57%
5	16	3	30	48	73	9	217	66.98%
6	17	1	31	17	90	8	226	69.75%
7	20	2	33	40	130	6	250	77.16%
8	22	1	34	22	152	5	262	80.86%
9	24	2	36	48	200	3	272	83.95%
10	25	1	37	25	225	2	275	84.88%
11	44	1	38	44	269	1	313	96.60%
12	55	1	39	55	324	-	324	100.00%

Billing Analysis Schedules

Florida Public Service Commission

North Florida Community Water Systems
Docket No. 2024XXXX-WU
Historical Test Year Ending May 31, 2024

Schedule: E-14
 Page: 21 of 23
 Preparer: W T Rendell

Water [X] or Sewer []

System: Lake Talquin Water

Customer Class: Residential

Meter Size: 5/8 X 3/4"

Explanation: Provide a billing analysis for each class of service by meter size. For applicants having master metered multiple dwellings, provide number of bills at each level by meter size or number of bills categorized by the number of units. Round consumption to nearest 1,000 gallons and begin at zero. If a rate change occurred during the test year, provide a separate billing analysis which coincides with each period.

Line No.	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
	Consumption Level	Number of Bills	Cumulative Bills	Gallons Consumed (1) X (2)	Cumulative Gallons	Reversed Bills	Consolidated Factor [(1)X(6)]+(5)	Percentage of Total
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	0	524	524	-	-	2,361	-	0.00%
2	1	518	1,042	518	518	1,843	2,361	22.32%
3	2	496	1,538	992	1,510	1,347	4,204	39.75%
4	3	354	1,892	1,062	2,572	993	5,551	52.48%
5	4	282	2,174	1,128	3,700	711	6,544	61.87%
6	5	213	2,387	1,065	4,765	498	7,255	68.59%
7	6	131	2,518	786	5,551	367	7,753	73.30%
8	7	105	2,623	735	6,286	262	8,120	76.77%
9	8	69	2,692	552	6,838	193	8,382	79.25%
10	9	42	2,734	378	7,216	151	8,575	81.07%
11	10	24	2,758	240	7,456	127	8,726	82.50%
12	11	20	2,778	220	7,676	107	8,853	83.70%
13	12	15	2,793	180	7,856	92	8,960	84.71%
14	13	10	2,803	130	7,986	82	9,052	85.58%
15	14	10	2,813	140	8,126	72	9,134	86.36%
16	15	12	2,825	180	8,306	60	9,206	87.04%
17	16	6	2,831	96	8,402	54	9,266	87.61%
18	17	4	2,835	68	8,470	50	9,320	88.12%
19	18	5	2,840	90	8,560	45	9,370	88.59%
20	19	4	2,844	76	8,636	41	9,415	89.01%
21	20	2	2,846	40	8,676	39	9,456	89.40%
22	21	3	2,849	63	8,739	36	9,495	89.77%
23	22	1	2,850	22	8,761	35	9,531	90.11%
24	23	4	2,854	92	8,853	31	9,566	90.44%
25	25	2	2,856	50	8,903	29	9,628	91.03%
26	27	2	2,858	54	8,957	27	9,686	91.58%
27	28	1	2,859	28	8,985	26	9,713	91.83%
28	29	1	2,860	29	9,014	25	9,739	92.08%
29	30	3	2,863	90	9,104	22	9,764	92.31%
30	32	1	2,864	32	9,136	21	9,808	92.73%
31	34	1	2,865	34	9,170	20	9,850	93.13%
32	35	1	2,866	35	9,205	19	9,870	93.32%
33	41	2	2,868	82	9,287	17	9,984	94.39%
34	42	2	2,870	84	9,371	15	10,001	94.55%
35	43	1	2,871	43	9,414	14	10,016	94.70%
36	45	1	2,872	45	9,459	13	10,044	94.96%
37	53	1	2,873	53	9,512	12	10,148	95.94%
38	56	1	2,874	56	9,568	11	10,184	96.28%
39	57	1	2,875	57	9,625	10	10,195	96.39%
40	60	1	2,876	60	9,685	9	10,225	96.67%
41	61	1	2,877	61	9,746	8	10,234	96.76%
42	66	1	2,878	66	9,812	7	10,274	97.14%
43	67	1	2,879	67	9,879	6	10,281	97.20%
44	73	1	2,880	73	9,952	5	10,317	97.54%
45	106	1	2,881	106	10,058	4	10,482	99.10%
46	108	1	2,882	108	10,166	3	10,490	99.18%
47	115	1	2,883	115	10,281	2	10,511	99.38%
48	147	1	2,884	147	10,428	1	10,575	99.98%
49	149	1	2,885	149	10,577	-	10,577	100.00%

Billing Analysis Schedules

Florida Public Service Commission

North Florida Community Water Systems
Docket No. 2024XXXX-WU
Historical Test Year Ending May 31, 2024

Schedule: E-14
 Page: 22 of 23
 Preparer: W T Rendell

Water [X] or Sewer []

System: Lake Talquin Water
 Customer Class: General Service
 Meter Size: 1"

Explanation: Provide a billing analysis for each class of service by meter size. For applicants having master metered multiple dwellings, provide number of bills at each level by meter size or number of bills categorized by the number of units. Round consumption to nearest 1,000 gallons and begin at zero. If a rate change occurred during the test year, provide a separate billing analysis which coincides with each period.

Line No.	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
	Consumption Level	Number of Bills	Cumulative Bills	Gallons Consumed (1) X (2)	Cumulative Gallons	Reversed Bills	Consolidated Factor [(1)X(6)]+(5)	Percentage of Total
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	5	1	1	5	5	11	60	47.62%
2	6	3	4	18	23	8	71	56.35%
3	7	1	5	7	30	7	79	62.70%
4	8	1	6	8	38	6	86	68.25%
5	9	2	8	18	56	4	92	73.02%
6	12	1	9	12	68	3	104	82.54%
7	14	1	10	14	82	2	110	87.30%
8	19	1	11	19	101	1	120	95.24%
9	25	1	12	25	126	-	126	100.00%

Billing Analysis Schedules

Florida Public Service Commission

North Florida Community Water Systems
Docket No. 2024XXXX-WU
Historical Test Year Ending May 31, 2024

Schedule: E-14
 Page: 23 of 23
 Preparer: W T Rendell

Water [X] or Sewer []

System: Lake Talquin Water
 Customer Class: General Service
 Meter Size: 1 1/2"

Explanation: Provide a billing analysis for each class of service by meter size. For applicants having master metered multiple dwellings, provide number of bills at each level by meter size or number of bills categorized by the number of units. Round consumption to nearest 1,000 gallons and begin at zero. If a rate change occurred during the test year, provide a separate billing analysis which coincides with each period.

Line No.	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
	Consumption Level	Number of Bills	Cumulative Bills	Gallons Consumed (1) X (2)	Cumulative Gallons	Reversed Bills	Consolidated Factor [(1)X(6)]+(5)	Percentage of Total
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	1	1	1	1	1	11	12	6.49%
2	2	2	3	4	5	9	23	12.43%
3	4	2	5	8	13	7	41	22.16%
4	10	1	6	10	23	6	83	44.86%
5	11	1	7	11	34	5	89	48.11%
6	15	1	8	15	49	4	109	58.92%
7	18	1	9	18	67	3	121	65.41%
8	26	1	10	26	93	2	145	78.38%
9	35	1	11	35	128	1	163	88.11%
10	57	1	12	57	185	-	185	100.00%

Gator

Florida Department of Environmental Protection
Safe Drinking Water Program Laboratory Reporting Format

SECONDARY CONTAMINANTS
62-550.320

Report Number / Job ID: G2110098001

PWS ID (From Page 1): 201-d012

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification #
1002	Aluminum	0.2	mg/L	0.021	U	EPA 200.7	0.021	12/09/2021	11:02	E84589
1017	Chloride	250	mg/L	13		EPA 300.0	2	11/24/2021	21:06	E82001
1022	Copper	1	mg/L	0.0050	U	EPA 200.7	0.0050	12/09/2021	11:02	E84589
1022	Copper	1	mg/L	0.0054		EPA 200.8	0.0010	11/30/2021	15:20	E82574
1025	Fluoride	2	mg/L	0.2	I	EPA 300.0	0.2	11/24/2021	21:06	E82001
1028	Iron	0.3	mg/L	0.0067	U	EPA 200.7	0.0067	12/09/2021	11:02	E84589
1032	Manganese	0.05	mg/L	0.0050	U	EPA 200.7	0.0050	12/09/2021	11:02	E84589
1050	Silver	0.1	mg/L	0.00050	U	EPA 200.8	0.00050	11/30/2021	15:20	E82574
1055	Sulfate	250	mg/L	6		EPA 300.0	1	11/24/2021	21:06	E82001
1095	Zinc	5	mg/L	0.050	U	EPA 200.7	0.050	12/09/2021	11:02	E84589
1905	Color	15	CU	5.0	U	SM 2120 B	5.0	11/24/2021	16:58	E82001
1920	Odor	3	TON	1.0	U	SM 2150 B	1.0	11/24/2021	15:08	E82001
1925	pH (field pH from page 1)	6.5 - 8.5		7.05		SM 4500H+B	0.10	11/24/2021	17:10	E82001
1930	Total Dissolved Solids	500	mg/L	232		SM 2540 C	2.5	11/29/2021	13:25	E82001
2905	Foaming Agents	0.5	mg/L	0.05	I	SM 5540 C	0.040	11/25/2021	09:30	E82001

Reporting Format 62-550.730
Effective January 1995, Revised December 2012

*Results must be reported with appropriate qualifiers in accordance with Florida Administration Code Rule 62-160, Table 1. Results qualified with A, F, H, N, O, T, Z, ?, *, are unacceptable for compliance with 62-550. Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.

Sandpit

Florida Department of Environmental Protection
Safe Drinking Water Program Laboratory Reporting Format

SECONDARY CONTAMINANTS
62-550.320

Report Number / Job ID: S2102753001

PWS ID (From Page 1):

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification #
1002	Aluminum	0.2	mg/L	0.020	U	EPA 200.7	0.020	11/10/2021	19:55	E82574
1017	Chloride	250	mg/L	6.6		EPA 300.0	1.0	11/03/2021	13:24	E811095
1022	Copper	1	mg/L	0.010	U	EPA 200.7	0.010	11/10/2021	19:55	E82574
1025	Fluoride	4	mg/L	0.21	I	EPA 300.0	0.20	11/03/2021	13:24	E811095
1028	Iron	0.3	mg/L	0.20	U	EPA 200.7	0.20	11/10/2021	19:55	E82574
1032	Manganese	0.05	mg/L	0.0050	U	EPA 200.7	0.0050	11/10/2021	19:55	E82574
1050	Silver	0.1	mg/L	0.00050	U	EPA 200.8	0.00050	11/05/2021	17:14	E82574
1055	Sulfate	250	mg/L	2.0	U	EPA 300.0	2.0	11/03/2021	13:24	E811095
1095	Zinc	5	mg/L	0.050	U	EPA 200.7	0.050	11/10/2021	19:55	E82574
1905	Color	15	CU	5.0	U	SM 2120 B	5.0	11/02/2021	15:05	E811095
1920	Odor	3	TON	1.0	U	SM 2150 B	1.0	11/02/2021	16:15	E811095
1925	pH (field pH from page 1)	6.5 - 8.5		7.91		SM 4500H+B		11/02/2021	16:46	E811095
1930	Total Dissolved Solids	500	mg/L	160		SM 2540 C	10	11/05/2021	16:40	E811095
2905	Foaming Agents	0.5	mg/L	0.040	U	SM 5540 C	0.040	11/03/2021	10:00	E82001

*Results must be reported with appropriate qualifiers in accordance with Florida Administration Code Rule 62-160, Table 1. Results qualified with A, F, H, N, O, T, Z, ?, *, are unacceptable for compliance with 62-550. Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.

Bloom 1

Florida Department of Environmental Protection
Safe Drinking Water Program Laboratory Reporting Format

SECONDARY CONTAMINANTS
62-550.320

Report Number / Job ID: S2102752001

PWS ID (From Page 1):

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification #
1002	Aluminum	0.2	mg/L	0.020	U	EPA 200.7	0.020	11/10/2021	19:51	E82574
1017	Chloride	250	mg/L	4.8	I	EPA 300.0	1.0	11/03/2021	11:37	E811095
1022	Copper	1	mg/L	0.010	U	EPA 200.7	0.010	11/10/2021	19:51	E82574
1025	Fluoride	4	mg/L	0.29	I	EPA 300.0	0.20	11/03/2021	11:37	E811095
1028	Iron	0.3	mg/L	0.20	U	EPA 200.7	0.20	11/10/2021	19:51	E82574
1032	Manganese	0.05	mg/L	0.0050	U	EPA 200.7	0.0050	11/10/2021	19:51	E82574
1050	Silver	0.1	mg/L	0.00050	U	EPA 200.8	0.00050	11/05/2021	17:07	E82574
1055	Sulfate	250	mg/L	2.5	I	EPA 300.0	2.0	11/03/2021	11:37	E811095
1095	Zinc	5	mg/L	0.050	U	EPA 200.7	0.050	11/10/2021	19:51	E82574
1905	Color	15	CU	5		SM 2120 B	5.0	11/02/2021	16:13	E811095
1920	Odor	3	TON	1.0	U	SM 2150 B	1.0	11/02/2021	16:15	E811095
1925	pH (field pH from page 1)	6.5 - 8.5		8		SM 4500H+B		11/02/2021	16:42	E811095
1930	Total Dissolved Solids	500	mg/L	160		SM 2540 C	10	11/05/2021	16:40	E811095
2905	Foaming Agents	0.5	mg/L	0.040	U	SM 5540 C	0.040	11/03/2021	10:00	E82001

*Results must be reported with appropriate qualifiers in accordance with Florida Administration Code Rule 62-160, Table 1. Results qualified with A, F, H, N, O, T, Z, ?, *, are unacceptable for compliance with 62-550. Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.

Bloont 2

Florida Department of Environmental Protection
Safe Drinking Water Program Laboratory Reporting Format

SECONDARY CONTAMINANTS
62-550.320

Report Number / Job ID: S2102752002

PWS ID (From Page 1): _____

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification #
1002	Aluminum	0.2	mg/L	0.020	U	EPA 200.7	0.020	11/18/2021	09:28	E82574
1017	Chloride	250	mg/L	7.8		EPA 300.0	1.0	11/03/2021	11:37	E811095
1022	Copper	1	mg/L	0.057		EPA 200.7	0.010	11/18/2021	09:28	E82574
1025	Fluoride	4	mg/L	0.31	I	EPA 300.0	0.20	11/03/2021	11:37	E811095
1028	Iron	0.3	mg/L	3.5		EPA 200.7	0.20	11/18/2021	09:28	E82574
1032	Manganese	0.05	mg/L	0.025		EPA 200.7	0.0050	11/18/2021	09:28	E82574
1050	Silver	0.1	mg/L	0.0020	U	EPA 200.8	0.0020	11/19/2021	13:54	E82574
1055	Sulfate	250	mg/L	2.0	U	EPA 300.0	2.0	11/03/2021	11:37	E811095
1095	Zinc	5	mg/L	0.060	I	EPA 200.7	0.050	11/18/2021	09:28	E82574
1905	Color	15	CU	5.0	U	SM 2120 B	5.0	11/02/2021	16:13	E811095
1920	Odor	3	TON	1.0	U	SM 2150 B	1.0	11/02/2021	16:15	E811095
1925	pH (field pH from page 1)	6.5 - 8.5		7.87		SM 4500H+B		11/02/2021	16:42	E811095
1930	Total Dissolved Solids	500	mg/L	110		SM 2540 C	10	11/05/2021	16:40	E811095
2905	Foaming Agents	0.5	mg/L	0.040	U	SM 5540 C	0.040	11/03/2021	10:00	E82001

*Results must be reported with appropriate qualifiers in accordance with Florida Administration Code Rule 62-160, Table 1. Results qualified with A, F, H, N, O, T, Z, ?, *, are unacceptable for compliance with 62-550. Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.

OKalco

Florida Department of Environmental Protection Safe Drinking Water Program Laboratory Reporting Format

SECONDARY CONTAMINANTS
62-550.320

Report Number / Job ID: AS21APR29-001-001

PWS ID (From Page 1): 1464068

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification #
1002	Aluminum	0.2	mg/L	0.05	U	EPA 200.7	0.05	05/12/2021	1630	E81105
1017	Chloride	250	mg/L	3.0	I	SM 4500-CL-E	1	05/03/2021	1000	E81105
1022	Copper	1	mg/L	0.01	U	EPA 200.7	0.01	05/12/2021	1630	E81105
1028	Iron	0.3	mg/L	0.006	I	EPA 200.7	0.04	05/12/2021	1630	E81105
1032	Manganese	0.05	mg/L	0.0010	I	EPA 200.7	0.001	05/12/2021	1630	E81105
1050	Silver	0.1	mg/L	0.04	U	SM 3111 B	0.04	05/24/2021	1230	E81105
1055	Sulfate	250	mg/L	6.7	I	EPA 375.2	5	05/11/2021	1200	E81105
1095	Zinc	5	mg/L	0.0055	I	EPA 200.7	0.004	05/12/2021	1630	E81105
1905	Color	15	CU	5	U	SM2120B	5	04/30/2021	1000	E81105
1920	Odor	3	TON	1	U	SM 2150B	1	04/26/2021	1630	E81105
1925	pH (field pH from page 1)	6.5 - 8.5		7.80		SM 4500-H B	0	04/29/2021	0815	E81384
1930	Total Dissolved Solids	500	mg/L	154		SM 2540 C (2011)	1	05/05/2021	13:40	E81384
2905	Foaming Agents	0.5	mg/L	0.025	U	SM 5540 C	0.025	04/29/2021	1600	E81105

*Results must be reported with appropriate qualifiers in accordance with Florida Administrative Code, Part 62-550.320(1)(b). Results qualified with "I" (Interfered) or "U" (Unreliable) are not reportable in compliance with 62-550.320. Results qualified with "I" or "U" must be accompanied by a written explanation and will be evaluated on a case-by-case basis. Results that do not violate an enforceable standard must be replaced with appropriate results from samples collected in compliance with the reporting period.

Brewster

Florida Department of Environmental Protection
Safe Drinking Water Program Laboratory Reporting Format

SECONDARY CONTAMINANTS
62-550.320

Report Number / Job ID: S2400803001

PWS ID (From Page 1): 1370898

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification #
1002	Aluminum	0.2	mg/L	0.020	U	EPA 200.7	0.020	04/02/2024	17:43	E82574
1017	Chloride	250	mg/L	5.0		EPA 300.0	1.0	03/21/2024	17:13	E811095
1022	Copper	1	mg/L	0.0014	I	EPA 200.8	0.0010	03/26/2024	17:23	E82574
1025	Fluoride	2	mg/L	0.20	U	EPA 300.0	0.20	03/21/2024	17:13	E811095
1028	Iron	0.3	mg/L	0.20	U	EPA 200.7	0.20	04/02/2024	17:43	E82574
1032	Manganese	0.05	mg/L	0.0010	U	EPA 200.8	0.0010	03/26/2024	17:23	E82574
1050	Silver	0.1	mg/L	0.00050	U	EPA 200.8	0.00050	03/26/2024	17:23	E82574
1055	Sulfate	250	mg/L	3.2	I	EPA 300.0	2.0	03/21/2024	17:13	E811095
1095	Zinc	5	mg/L	0.050	U	EPA 200.7	0.050	04/02/2024	17:43	E82574
1905	Color	15	CU	5.0	U	SM 2120 B	5.0	03/21/2024	13:15	E811095
1920	Odor	3	TON	1.0	U	SM 2150 B	1.0	03/21/2024	16:42	E811095
1925	pH (field pH from page 1)	6.5 - 8.5		6.87	Q	SM 4500H+B		03/21/2024	12:53	E811095
1930	Total Dissolved Solids	500	mg/L	110		SM 2540 C	10	03/27/2024	12:20	E811095
2905	Foaming Agents	0.5	mg/L	0.049	I	SM 5540 C	0.040	03/22/2024	11:30	E82001

Bucklake

Florida Department of Environmental Protection
Safe Drinking Water Program Laboratory Reporting Format

SECONDARY CONTAMINANTS
62-550.320

Report Number / Job ID: S2400814001

PWS ID (From Page 1): 1374008

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification #
1002	Aluminum	0.2	mg/L	0.020	U	EPA 200.7	0.020	04/02/2024	18:05	E82574
1017	Chloride	250	mg/L	5.4		EPA 300.0	1.0	03/21/2024	19:08	E811095
1022	Copper	1	mg/L	0.0015	I	EPA 200.8	0.0010	03/26/2024	17:46	E82574
1025	Fluoride	2	mg/L	0.20	U	EPA 300.0	0.20	03/21/2024	19:08	E811095
1028	Iron	0.3	mg/L	0.20	U	EPA 200.7	0.20	04/02/2024	18:05	E82574
1032	Manganese	0.05	mg/L	0.0010	U	EPA 200.8	0.0010	03/26/2024	17:46	E82574
1050	Silver	0.1	mg/L	0.00050	U	EPA 200.8	0.00050	03/26/2024	17:46	E82574
1055	Sulfate	250	mg/L	8.7		EPA 300.0	2.0	03/21/2024	19:08	E811095
1095	Zinc	5	mg/L	0.050	U	EPA 200.7	0.050	04/02/2024	18:05	E82574
1905	Color	15	CU	5.0	U	SM 2120 B	5.0	03/21/2024	16:09	E811095
1920	Odor	3	TON	1.0	U	SM 2150 B	1.0	03/21/2024	16:42	E811095
1925	pH (field pH from page 1)	6.5 - 8.5		6.84		SM 4500H+B		03/21/2024	16:15	E811095
1930	Total Dissolved Solids	500	mg/L	150		SM 2540 C	20	03/25/2024	10:00	E82535
2905	Foaming Agents	0.5	mg/L	0.085	I	SM 5540 C	0.040	03/22/2024	11:30	E82001

*Results must be reported with appropriate qualifiers in accordance with Florida Administration Code Rule 62-160, Table 1. Results qualified with A, F, H, N, O, T, Z, ?, *, are unacceptable for compliance with 62-550. Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.

Meadow Hills

Florida Department of Environmental Protection
Safe Drinking Water Program Laboratory Reporting Format

SECONDARY CONTAMINANTS
62-550.320

Report Number / Job ID: S2400804001

PWS ID (From Page 1): 1370461

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification #
1002	Aluminum	0.2	mg/L	0.020	U	EPA 200.7	0.020	04/02/2024	17:47	E82574
1017	Chloride	250	mg/L	6.2		EPA 300.0	1.0	03/21/2024	15:46	E811095
1022	Copper	1	mg/L	0.010	U	EPA 200.7	0.010	04/02/2024	17:47	E82574
1025	Fluoride	2	mg/L	0.20	U	EPA 300.0	0.20	03/21/2024	15:46	E811095
1028	Iron	0.3	mg/L	0.20	U	EPA 200.7	0.20	04/02/2024	17:47	E82574
1032	Manganese	0.05	mg/L	0.0050	U	EPA 200.7	0.0050	04/02/2024	17:47	E82574
1050	Silver	0.1	mg/L	0.00050	U	EPA 200.8	0.00050	03/26/2024	17:34	E82574
1055	Sulfate	250	mg/L	12		EPA 300.0	2.0	03/21/2024	15:46	E811095
1095	Zinc	5	mg/L	0.050	U	EPA 200.7	0.050	04/02/2024	17:47	E82574
1905	Color	15	CU	5.0	U	SM 2120 B	5.0	03/21/2024	13:15	E811095
1920	Odor	3	TON	1.0	U	SM 2150 B	1.0	03/21/2024	16:42	E811095
1925	pH (field pH from page 1)	6.5 - 8.5		6.78		SM 4500H+B		03/21/2024	12:53	E811095
1930	Total Dissolved Solids	500	mg/L	140		SM 2540 C	10	03/27/2024	12:20	E811095
2905	Foaming Agents	0.5	mg/L	0.073	I	SM 5540 C	0.040	03/22/2024	11:30	E82001

Northlake Meadows

Florida Department of Environmental Protection
Safe Drinking Water Program Laboratory Reporting Format

SECONDARY CONTAMINANTS
62-550.320

Report Number / Job ID: G2109400001

PWS ID (From Page 1): 1370461

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification #
1002	Aluminum	0.2	mg/L	0.021	U	EPA 200.7	0.021	11/20/2021	15:57	E84589
1017	Chloride	250	mg/L	5.7		EPA 300.0	2.0	11/12/2021	18:12	E82001
1022	Copper	1	mg/L	0.0050	U	EPA 200.7	0.0050	11/20/2021	15:57	E84589
1025	Fluoride	4	mg/L	0.24	I	EPA 300.0	0.20	11/12/2021	18:12	E82001
1028	Iron	0.3	mg/L	0.0067	U	EPA 200.7	0.0067	11/20/2021	15:57	E84589
1032	Manganese	0.05	mg/L	0.0050	U	EPA 200.7	0.0050	11/20/2021	15:57	E84589
1050	Silver	0.1	mg/L	0.00050	U	EPA 200.8	0.00050	11/15/2021	17:46	E82574
1055	Sulfate	250	mg/L	12		EPA 300.0	1.0	11/12/2021	18:12	E82001
1095	Zinc	5	mg/L	0.050	U	EPA 200.7	0.050	11/20/2021	15:57	E84589
1905	Color	15	CU	5.0	U	SM 2120 B	5.0	11/03/2021	12:45	E82001
1920	Odor	3	TON	1.0	U	SM 2150 B	1.0	11/03/2021	08:40	E82001
1925	pH (field pH from page 1)	6.5 - 8.5		7.8		SM 4500H+B	0.10	11/03/2021	14:40	E82001
1930	Total Dissolved Solids	500	mg/L	173		SM 2540 C	2.5	11/04/2021	08:22	E82001
2905	Foaming Agents	0.5	mg/L	0.040	U	SM 5540 C	0.040	11/03/2021	10:00	E82001

*Results must be reported with appropriate qualifiers in accordance with Florida Administration Code Rule 62-160, Table 1. Results qualified with A, F, H, N, O, T, Z, ?, *, are unacceptable for compliance with 62-550. Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.

Plantation Estates

Florida Department of Environmental Protection
Safe Drinking Water Program Laboratory Reporting Format

SECONDARY CONTAMINANTS
62-550.320

Report Number / Job ID: G2109398001

PWS ID (From Page 1): 1374054

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification #
1002	Aluminum	0.2	mg/L	0.021	U	EPA 200.7	0.021	11/20/2021	15:37	E84589
1017	Chloride	250	mg/L	5.8		EPA 300.0	2.0	11/12/2021	17:42	E82001
1022	Copper	1	mg/L	0.0050	U	EPA 200.7	0.0050	11/20/2021	15:37	E84589
1025	Fluoride	2	mg/L	0.20	U	EPA 300.0	0.20	11/12/2021	17:42	E82001
1028	Iron	0.3	mg/L	0.0067	U	EPA 200.7	0.0067	11/20/2021	15:37	E84589
1032	Manganese	0.05	mg/L	0.0050	U	EPA 200.7	0.0050	11/20/2021	15:37	E84589
1050	Silver	0.1	mg/L	0.00050	U	EPA 200.8	0.00050	11/05/2021	17:33	E82574
1055	Sulfate	250	mg/L	13		EPA 300.0	1.0	11/12/2021	17:42	E82001
1095	Zinc	5	mg/L	0.050	U	EPA 200.7	0.050	11/20/2021	15:37	E84589
1905	Color	15	CU	5.0	U	SM 2120 B	5.0	11/03/2021	12:45	E82001
1920	Odor	3	TON	1.0	U	SM 2150 B	1.0	11/03/2021	08:40	E82001
1925	pH (field pH from page 1)	6.5 - 8.5		7.70		SM 4500H+B	0.10	11/03/2021	14:40	E82001
1930	Total Dissolved Solids	500	mg/L	212		SM 2540 C	2.5	11/04/2021	08:22	E82001
2905	Foaming Agents	0.5	mg/L	0.040	U	SM 5540 C	0.040	11/03/2021	10:00	E82001

*Results must be reported with appropriate qualifiers in accordance with Florida Administration Code Rule 62-160, Table 1. Results qualified with A, F, H, N, O, T, Z, ?, *, are unacceptable for compliance with 62-550. Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.

Sedgefield

Florida Department of Environmental Protection
Safe Drinking Water Program Laboratory Reporting Format

SECONDARY CONTAMINANTS
62-550.320

Report Number / Job ID: G2109399001

PWS ID (From Page 1): 1370598

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification #
1002	Aluminum	0.2	mg/L	0.021	U	EPA 200.7	0.021	11/20/2021	16:06	E84589
1017	Chloride	250	mg/L	6.0		EPA 300.0	2.0	11/12/2021	17:57	E82001
1022	Copper	1	mg/L	0.0050	U	EPA 200.7	0.0050	11/20/2021	16:06	E84589
1025	Fluoride	4	mg/L	0.20	U	EPA 300.0	0.20	11/12/2021	17:57	E82001
1028	Iron	0.3	mg/L	0.0067	U	EPA 200.7	0.0067	11/20/2021	16:06	E84589
1032	Manganese	0.05	mg/L	0.0050	U	EPA 200.7	0.0050	11/20/2021	16:06	E84589
1050	Silver	0.1	mg/L	0.00050	U	EPA 200.8	0.00050	11/05/2021	17:39	E82574
1055	Sulfate	250	mg/L	14		EPA 300.0	1.0	11/12/2021	17:57	E82001
1095	Zinc	5	mg/L	0.050	U	EPA 200.7	0.050	11/20/2021	16:06	E84589
1905	Color	15	CU	5.0	U	SM 2120 B	5.0	11/03/2021	12:45	E82001
1920	Odor	3	TON	1.0	U	SM 2150 B	1.0	11/03/2021	08:40	E82001
1925	pH (field pH from page 1)	6.5 - 8.5		7.46		SM 4500H+B	0.10	11/03/2021	14:40	E82001
1930	Total Dissolved Solids	500	mg/L	269		SM 2540 C	2.5	11/04/2021	08:22	E82001
2905	Foaming Agents	0.5	mg/L	0.040	U	SM 5540 C	0.040	11/03/2021	10:00	E82001

*Results must be reported with appropriate qualifiers in accordance with Florida Administration Code Rule 62-160, Table 1. Results qualified with A, F, H, N, O, T, Z, ?, *, are unacceptable for compliance with 62-550. Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.

Sunny Hills #1

Florida Department of Environmental Protection Safe Drinking Water Program Laboratory Reporting Format

SECONDARY CONTAMINANTS
62-550.320

Report Number / Job ID: WS21AUG25-040-003

PWS ID (From Page 1): 1670647

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification #
1002	Aluminum	0.2	mg/L	0.05	U	EPA 200.7	0.05	08/30/2021	15:00	E81105
1017	Chloride	250	mg/L	15		SM 4500-CL-E (2011)	1	09/01/2021	09:00	E81105
1022	Copper	1	mg/L	0.01	U	EPA 200.7	0.01	08/30/2021	15:00	E81105
1025	Fluoride	2.0	mg/L	0.1	U	SM 4500-F C	0.1	09/07/2021	13:00	E81105
1028	Iron	0.3	mg/L	0.41		EPA 200.7	0.04	08/30/2021	15:00	E81105
1032	Manganese	0.05	mg/L	0.027		EPA 200.7	0.001	08/30/2021	15:00	E81105
1050	Silver	0.1	mg/L	0.04	U	SM 3111 B	0.04	09/13/2021	15:30	E81105
1055	Sulfate	250	mg/L	5	U	EPA 375.2	5	09/03/2021	08:00	E81105
1095	Zinc	5	mg/L	0.004	U	EPA 200.7	0.004	08/30/2021	15:00	E81105
1905	Color	15	CU	10		SM 2120 B	5	08/26/2021	16:00	E81105
1920	Odor	3	TON	1	U	SM 2150B	1	08/25/2021	16:12	E81105
1925	pH (field pH from page 1)	6.5 - 8.5			7.5	SM 4500-H B	0	08/25/2021	14:15	Operator
1930	Total Dissolved Solids	500	mg/L	172		SM 2540 C (2011)	1	08/30/2021	11:00	E81105
2905	Foaming Agents	0.5	mg/L	0.025	U	SM 5540 C	0.025	08/26/2021	08:30	E81105

*Results must be reported with appropriate qualifiers in accordance with Florida Administrative Code Rule 62-160, Table 1. Results qualified with A, F, H, N, O, T, Z, ?, *, are unacceptable for compliance with 62-550. Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.

Sunny Hills #4

Florida Department of Environmental Protection Safe Drinking Water Program Laboratory Reporting Format

SECONDARY CONTAMINANTS
62-550.320

Report Number / Job ID: WS21AUG25-040-002

PWS ID (From Page 1): 1670647

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification #
1002	Aluminum	0.2	mg/L	0.05	U	EPA 200.7	0.05	08/30/2021	15:00	E81105
1017	Chloride	250	mg/L	3.5	I	SM 4500-CL-E (2011)	1	09/01/2021	09:00	E81105
1022	Copper	1	mg/L	0.01	U	EPA 200.7	0.01	08/30/2021	15:00	E81105
1025	Fluoride	2.0	mg/L	0.1	U	SM 4500-F C	0.1	09/07/2021	13:00	E81105
1028	Iron	0.3	mg/L	0.046	I	EPA 200.7	0.04	08/30/2021	15:00	E81105
1032	Manganese	0.05	mg/L	0.013		EPA 200.7	0.001	08/30/2021	15:00	E81105
1050	Silver	0.1	mg/L	0.04	U	SM 3111 B	0.04	09/13/2021	15:30	E81105
1055	Sulfate	250	mg/L	5	U	EPA 375.2	5	09/03/2021	08:00	E81105
1095	Zinc	5	mg/L	0.004	U	EPA 200.7	0.004	08/30/2021	15:00	E81105
1905	Color	15	CU	5	U	SM 2120 B	5	08/26/2021	16:00	E81105
1920	Odor	3	TON	1	U	SM 2150B	1	08/25/2021	16:12	E81105
1925	pH (field pH from page 1)	6.5 - 8.5		7.5		SM 4500-H B	0	08/25/2021	13:15	Operator
1930	Total Dissolved Solids	500	mg/L	119		SM 2540 C (2011)	1	08/30/2021	11:00	E81105
2905	Foaming Agents	0.5	mg/L	0.025	U	SM 5540 C	0.025	08/26/2021	08:30	E81105

*Results must be reported with appropriate qualifiers in accordance with Florida Administrative Code Rule 62-160, Table 1. Results qualified with A, F, H, N, O, T, Z, ?, *, are unacceptable for compliance with 62-550. Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.

Sonny Hills # 5

**Florida Department of Environmental Protection
Safe Drinking Water Program Laboratory Reporting Format**

SECONDARY CONTAMINANTS
62-550.320

Report Number / Job ID: WS21AUG25-040-001

PWS ID (From Page 1): 1670647

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification #
1002	Aluminum	0.2	mg/L	0.05	U	EPA 200.7	0.05	08/30/2021	15:00	E81105
1017	Chloride	250	mg/L	6.1		SM 4500-CL-E (2011)	1	09/01/2021	09:00	E81105
1022	Copper	1	mg/L	0.01	U	EPA 200.7	0.01	08/30/2021	15:00	E81105
1025	Fluoride	2.0	mg/L	0.16	I	SM 4500-F C	0.1	09/07/2021	13:00	E81105
1028	Iron	0.3	mg/L	0.04	U	EPA 200.7	0.04	08/30/2021	15:00	E81105
1032	Manganese	0.05	mg/L	0.0052		EPA 200.7	0.001	08/30/2021	15:00	E81105
1050	Silver	0.1	mg/L	0.04	U	SM 3111 B	0.04	09/13/2021	15:30	E81105
1055	Sulfate	250	mg/L	7.3	I	EPA 375.2	5	09/03/2021	08:00	E81105
1095	Zinc	5	mg/L	0.045		EPA 200.7	0.004	08/30/2021	15:00	E81105
1905	Color	15	CU	5	U	SM 2120 B	5	08/26/2021	16:00	E81105
1920	Odor	3	TON	1	U	SM 2150B	1	08/25/2021	16:12	E81105
1925	pH (field pH from page 1)	6.5 - 8.5		7.4		SM 4500-H B	0	08/25/2021	12:30	Operator
1930	Total Dissolved Solids	500	mg/L	171		SM 2540 C (2011)	1	08/30/2021	11:00	E81105
2905	Foaming Agents	0.5	mg/L	0.025	U	SM 5540 C	0.025	08/26/2021	08:30	E81105

*Results must be reported with appropriate qualifiers in accordance with Florida Administrative Code Rule 62-160, Table 1. Results qualified with A, F, H, N, O, T, Z, ?, *, are unacceptable for compliance with 62-550. Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.

Account		Label	Comment	Date	Resolution
54801134	Gator Waterworks	J9.0 Water Quality	03/29/2024: PAMELA CI ABOUT MILKY WHITE WATER THAT DOES NOT CLEAR UP WHEN LEFT TO SIT. SHE THINKS IT IS THE WATER MAKING HER HUSBAND SICK AND KILLED HER FISH. SAYS THIS HAS BEEN GOING ON FOR 4-5 DAYS. FILLED OUT SO AND GIVE TO SUP.	03/29/2024 02:57 PM	REALIZED THIS AREA IS UNDER A BOIL WATER NOTICE AND ATTEMPTED TO CALL BACK 4 TIMES. FIRST TWO TIME SHE HUNG UP. THEN CALLS WENT TO VOICE MAIL AND VM IS FULL SO CAN NOT LEAVE A MESSAGE. WILL TRY AGAIN.; optvldhouse 03/29/2024: ADDENDUM: CONTINUED TO TRY TO CALL NUMBER 3 MORE TIMES BUT GOES STRAIGHT TO VOICE MAIL. TRIED CALLING (352) 256-8186 HOWEVER PHONE IS NOT IN SERVICE.
54801170	Gator Waterworks	J9.0 Water Quality	03/26/2024: LARRY CI AND LMOM TO FIND OUT WHY HE DOES NOT HAVE WATER. HE ALSO HAS QUESTIONS ON THE WATER QUALITY REPORT AND RATE INCREASE LETTER.	03/28/2024 10:37 AM	ADV HIM TO GO TO CORP FOR THE WATER TESTING AND RATE INCREASE AND I PROVIDED THE PH# AND WEB ADDRESS.
54801240	Gator Waterworks	J9.0 Water Quality	optvldhouse 03/28/2024: ALICE CI ABOUT WHITE WATER. INFORMED HER THAT IS AIR IN THE LINE AND WOULD NEED TO RUN WATER TO GET AIR OUT. ADV HER SHE CAN GO TO WEBSITE FOR WATER QUALITY INFORMATION. NFAN	03/28/2024 08:48 AM	Air in lines - no action required.
54801169	Gator Waterworks	J9.0 Water Quality	OPdsawyer 01/29/2024: REBA C/I LMOM THAT HER WATER WAS CLOUDY. C/B LMOM THAT IF WATER IS CLOUDY AND THEN CLEARS - THERE IS AIR IN THE LINES. IF IT DOES NOT CLEAR WHEN IT COMES OUT OF TAP C/B TO SEND TECH	01/29/2024 02:35 PM	Air in lines - no action required.
54801170	Gator Waterworks	J9.0 Water Quality	OPskrueger 12/19/2023: LARRY CI TO FIND OUT WHY THE QUALITY OF HIS WATER IS SO BAD. I SENT A TECH OUT TO HIS PROP 12/7/23 AND THE TECH TALKED TO LARRY. TECH'S NOTES STATE HE TOLD LARRY THAT HE IS UNDE	12/19/2023 03:35 PM	spoke to customer to explain we had a break and had to turn tanks off at plant causing any extra air and sediment to be coming out since the break in main, told him to keep boiling water until they are contacted not to
54801170	Gator Waterworks	J9.0 Water Quality	OPskrueger 12/07/2023: LARRY CI AND LMOM ABOUT THE HARD WATER HE HAS. HE WANTS TO HAVE THE HARDNESS CHECKED. I RT HIS CALL AND LMOM LETTING HIM KNOW I FILLED OUT A SERV ORDER TO HAVE A TECH COME OUT.	12/07/2023 01:59 PM	Same customer as above.
54826355	Gator Waterworks	J9.0 Water Quality	OPskrueger 05/23/2023: BOOKER CI REPORTING HIS WATER IS CLOUDY AND GRITTY UNABLE TO DRINK HAS BEEN BOILING. BOOKER STATED THIS HAS BEEN GOING ON FOR A COUPLE YEARS. I FILLED OUT A S/O NFAN	05/23/2023 01:48 PM	asked customer for a sample of water. Water was clear and had no odor. No issues found at this time.
54823936	Gator Waterworks	J9.0 Water Quality	OPdsawyer 10/10/2022: BRIANTE C/I THAT EXPERIENCD LOW PRESSURE EARLIER, NOW PRESSURE FINE BUT WATER IS MURKY, CLOUDY. S/O SUBMTD. NFAN	10/10/2022 03:57 PM	spoke to customer directly. Says sometimes water is cloudy seems to be air in the lines. Spoke to operator about issue. Operator will make adjustments to wtp. Complete 10/14/22 jsmith
54828480	Gator Waterworks	J9.0 Water Quality	OPdsawyer 07/11/2022: BROTHER REGINALD C/I THAT WATER IS GRAYISH IN COLOR. ADV BWN DUE TO MAIN BREAK ON FRIDAY 7/8/22. HE ALSO ASKED FOR PHONE # TO MAKE PYMT OF PD AMT. PROVIDED. S/O SUBMTD. NFAN	07/11/2022 07:14 AM	No leaks present at this time. Customer states water quality has cleared up and has had no more issues. Meter read 022615.0 completed 7/12/22 JSMITH
54801409	Gator Waterworks	J9.0 Water Quality	OPdsawyer 03/30/2022: CARL C/I REPORTING THAT WATER IS MILKY COLOR AND IS AFFECTING THE NEIGHBORHOOD. CALLED JOHN MARK @ GATOR WW FOR HEADS UP. S/O SUBMTD. NFAN	03/30/2022 09:46 AM	water quality seems to have cleared up spoke to customer directly and he said as of this morning the water quality is back to normal. Completed 3/31/22 JSMITH
54801270	Gator Waterworks	J9.0 Water Quality	02/03/2022: KENNETH CALLED REGARDING DISCOLORED WATER SINCE YESTERDAY; ADV THERE WAS AN ISSUE AT THE PLANT THAT WAS ADDRESSED YESTERDAY, BUT NO INDICATION OF DISCOLORED WATER; ADV WOULD SUBMIT S/O TO INSPECT;	02/03/2022 08:03 AM	was able to speak to customer directly. customer showed the issue with the water being cloudy. after letting the water sit for a period of time the water was clear. I told cthe customer that there was a main leak repair right down the road from his house and that it could be too much air in the system. I reported what I had discovered to the operator. Completed 2/3/22 JSMITH
54801179	Gator Waterworks	J9.0 Water Quality	Opjaczarnik 11/12/2021: MRS. SAMS CALLED REGARDING LETTER SHE RCVD INDICATING LEAD IN THE WATER; ADV WOULD NEED TO CALL CORP DIRECTLY SINCE THEY WOULD HAVE SENT THE LETTER FROM THEIR OFFICE;	11/12/2021 10:25 AM	October letter sent to customer who participated in lead & copper testing. Letter indicated that this customer's levels were below the EPA action level.
54801134	Gator Waterworks	J9.0 Water Quality	OPldrost 04/22/2021: PAMELA CALLED IN. WATER HAS HAD SAND IN IT WITH A STRONG CHLORINE SMELL FOR ABOUT A WEEK. SUBMITTED S/O. NFAN	04/22/2021 08:55 AM	I had Oliver the Manger over operations speak with the customer and the operator went out and took samples at this address...Chris Patrick 4/23/2021: PAMELA & ERNEST CI IN REGARDS TO SERVICE ORDER. I ADV WHAT I TALKED WITH THE TECH ABOUT. I ADV USW RELOCATING WATER LINGS IN THEIR AREA AND SAND/CHLORINE SMELL MAY BE DUE TO THAT WOKR. I ADV MAY EXPERIENCE ONGOING ISSUES UNTIL WORK IS COMPLETE. I ADV I INCLUDED PHONE NUMBER FOR TECH TO FOLLOW UP BUT THEY ARE WELCOME TO CALL TO SEE IF WE HAVE ANY MORE NOTES FROM TECHS. NFAN
54822127	Gator Waterworks	J9.0 Water Quality	OPjohnson 12/02/2020: I CALLED SHENELL. I ADV I SPOKE WITH TECH ABOUT WATER QUALITY. HE STATED THEY CRACKED A RUSTY GALVANIZED LINE AND SHE IS EXPERIENCING DISCOLORED WATER AS A RESULT FROM THAT. HE STATED THE WATER SHOULD BE CLEARING UP SOON AND TO CALL BACK FRIDAY IF THE PROBLEM CONTINUES. I ADV I WOULD NOTATE THE ACCT IN REGARD TO THE CONVERSATION WITH TECH AND THE MESSAGE I AM LEAVING. NFAN	12/02/2020 04:09 PM	No action required.
54822127	Gator Waterworks	J9.0 Water Quality	OPldrost 12/02/2020: SHENELL CALLED IN - WATER IS MURKY, WHITE FILM ON TOP OF THE WATER FOR ABOUT A DAY. SUBMITTED S/O FOR SAME DAY DISPATCH. NFAN	12/02/2020 02:38 PM	Same customer as above.
54825542	Gator Waterworks	J9.0 Water Quality	OPjohnson 11/05/2020: CUST CI. STATED WHITE STUFF COMING OUT OF COLD WATER CLOGGING UP SINK SCREENS. I ADV I WOULD SUBMIT SERVICE ORDER TO INSPECT. NFAN	11/05/2020 11:36 AM	Spoke with customer they have no issues at this time it was only when the water was first turned on.

54801323	Gator Waterworks	J9.0 Water Quality	OPjaczarnik 10/06/2020: CORA CALLED REGARDING WHITE POWDER BEING LEFT ON THE BOTTOM OF HER POTS AFTER BOILING; ADV IS MOST LIKELY DUE TO THE CALCIUM IN THE WATER BECOMING SOLID AFTER WATER IS BOILED;	10/06/2020 10:13 AM	No action required.
54823651	Gator Waterworks	J9.0 Water Quality	OPjaczarnik 04/30/2020: OLIVIA CALLED REGARDING CLOUDY WATER; ADV COULD BE DUE TO AIR IN LINES FROM THEM BEING REPLACED; ADV BWN IN EFFECT AND CAN CONTACT ROBIN HIGGINS REGARDING HOW LONG IT MAY BE IN EFFECT	04/30/2020 11:29 AM	No action required.
54801203	Gator Waterworks	J9.0 Water Quality	OPjaczarnik 04/17/2020: GEORGE CALLED REGARDING WATER QUALITY AND METER LEAK; ADV LEAK DUE TO INSTALLATION OF NEW LINES; ADV WATER HAS BEEN APPROVED SAFE TO DRINK; SUBMITTED S/O;	04/17/2020 04:29 PM	I spoke with this customer and checked the outside spicket and did not see any cloudy water. I emailed this last week.
54801203	Gator Waterworks	J9.0 Water Quality	OPcbrann 04/09/2020: SPK TO GEORGE RICHARDSON @786-269-7770; HE WAS CALLING AS HE STILL HAS STANDING WATER IN HIS METER BOX; HE IS REPORTING THAT HIS NEIGHBORS DON'T HAVE ANY STANDING WATER IN THEIR MET	04/09/2020 03:50 PM	Same customer as above.
54801203	Gator Waterworks	J9.0 Water Quality	OPjohnson 04/09/2020: SPOKE WITH GEORGE REGARDING CLOUDY WATER. I ADV SPOKE WITH TECHS AND THEY ARE STILL WORKING IN THAT AREA THROUGH END OF WEEK. HE STATED WILL MONITOR WATER AND IF CLOUDINESS CONT	04/09/2020 11:01 AM	Same customer as above.
54801203	Gator Waterworks	J9.0 Water Quality	OPldrost 04/09/2020: GEORGE CALLED IN. WATER IS STILL CLOUDY W/ SPECKS IN IT 2 DAYS AFTER WORK ON LINES COMPLETED. HAS RUN WATER EXTENSIVELY IN HOME W/ NO RESULT. ADV WOULD SUBMIT S/O. NFAN	04/09/2020 10:39 AM	Same customer as above.
54801203	Gator Waterworks	J9.0 Water Quality	OPmroddgers 04/09/2020: GEORGE CALLED LMOM RE CLOUDY WATER RETURNED CALL NO ANSWER LMOM	04/09/2020 09:41 AM	Same customer as above.
54823218	Gator Waterworks	J9.0 Water Quality	OPcbrann 04/07/2020: SPK TO ROSELA WHITE @352-519-5994; SHE WAS CALLING ABOUT CLOUDY WATER; I ADV THEY ARE CHANGING OUT LINES IN THE AREA & IT IS JUST AIR IN THE LINES & SHOULD CLEAR UP SHORTLY; NFAN	04/07/2020 03:04 PM	Air in lines - no action required.
54823218	Gator Waterworks	J9.0 Water Quality	OPjaczarnik 04/07/2020: ROSELDA CALLED REGARDING CLOUDY WHITE WATER; REACHED OUT TO FIELD TECH, HE ADV THEY ARE HOOKING UP NEW LINES AND THERE IS AIR MAKING THE WATER CLOUDY; NFAN	04/07/2020 02:44 PM	Same customer as above.
54801384	Gator Waterworks	J9.0 Water Quality	11/21/2019: LAKISHA CALLED IN - PIPES ARE MAKING A VERY LOUD SOUND WHEN TOILET FLUSHED, SHOWER TAKEN, ETC. HAS BEEN GOING ON FOR 1 FULL DAY. MAY BE AIR IN LINES. ADV TO KEEP AN EYE ON AND IF IT CONTINUES THRU TOMORROW (11/22) MORNING, TO GIVE US A CALL TO SEE IF SOMEONE CAN'T CHECK ON IT. USUALLY IT CLEARS ON ITS OWN. NFAN	11/21/2019 08:13 AM	Air in lines - no action required.
54801272	Gator Waterworks	J9.0 Water Quality	OPrstanton 11/05/2019: NATHANIEL EPHRIAM CALLED TO ADV THERE IS SETTLEMENTS IN HIS WATER AND DOESNT BELIEVE IT IS IRON; CREATED S/O	11/05/2019 10:05 AM	spoke with Oliver about this work order. He said he spoke with a customer and all is good. He had a little bit of settlement inside where his filter is. But other than that everything is good...I spoke with the customer concerning his complaint about the settlement in his filter. I also let him know that the water quality is good and about the resent upgrade to the system. Customer was pleased.
54801231	Gator Waterworks	J9.0 Water Quality	OPldrost 08/08/2019: LINDA CALLED IN, LM. WATER IS LEAVING BLACK SLIMY RINGS IN TOILETS AND ON FAUCETS. HAS BEEN GOING ON FOR MONTHS AND THEY ARE GETTING READY TO SELL THIS PPTY. THEY NEED TECH TO CHK	08/08/2019 12:30 PM	Flushed the customer's line
54824243	Okaloosa Waterworks	J9.0 Water Quality	OPdsawyer 02/26/2024: JAMES C/I LMOM. C/B CONCERNED THAT BROWN/RUSTY WATER COMING OUT OF FAUCETS. S/O SUBMTD. NFAN	02/26/2024 01:14 PM	We flushed the hydrants above and below his residence and advised him to flush the lines in his house to remove any brown water.
54824156	Okaloosa Waterworks	J9.0 Water Quality	OPacarter 01/08/2024: RHONDA(DAUGHTER) CI WITH BOBBY THERE- AND ASKED FOR A TECH TO COME OUT AND CHECK THEIR WATER BC IT SMELLS LIKE SULFUR. SUBMITTED SO. NFAN	01/08/2024 01:47 PM	service address was flushed until clear and no sulfur smell was detected. Randal Jernigan
54824113	Okaloosa Waterworks	J9.0 Water Quality	opcikaliszewski 09/12/2023: ROBERT CI SAID FOR THE LAST 2 WEEKS THE WATER IS COMING OUT BROWN. TODAY'S DATE IS 9-12-23. PUT IN A SERVICE ORDER. NFAN	09/12/2023 05:16 PM	Randy flushed, hydrants, upstream, and downstream of this address. Alicia Jernigan
54824166	Okaloosa Waterworks	J9.0 Water Quality	OPtveldhouse 06/21/2023: KIM CALLED IN TO GET DOCUMENTATION OF WATER TESTING RESULTS FOR HER WATER. DIRECTED HER TO USW WEBSITE BUT SHE COULD NOT FIND INFORMATION. PROVIDED CORPS OFFICE NUMBER. NFAN	06/21/2023 01:01 PM	No action required.
54824168	Okaloosa Waterworks	J9.0 Water Quality	OPdsawyer 09/08/2022: DALTON CHESSHER C/I TO REPORT BROWN/RUSTY WATER. ALSO, HAPPENING TO NEIGHBORS ON HWY C-180. S/O SUBMTD. NFAN	09/08/2022 09:00 AM	flushed the line and cleared the water out...Alicia Jernigan
54824111	Okaloosa Waterworks	J9.0 Water Quality	OPcbrann 04/29/2022: SPK TO JUNE COOK @850-537-8012; ADDED HER TO THE ACCT; SHE WAS CALLING ABOUT WATER IN HER TOILET BEING YELLOW; ADV NEIGHBOR NOT HAVING ANY PROBLEMS; SHE DID NOT WANT A S/O AT THIS TIM	04/29/2022 12:20 PM	No action required. Customer did not want a service order.
54824112	Okaloosa Waterworks	J9.0 Water Quality	07/16/2021: SHEILA CALLED BACK IN. IN ADDITION TO HER DOING THE LEAK TEST, WOULD LIKE LINES FLUSHED AGAIN. IT'S BEEN ABOUT A MO AND RWEKLEY INFORMED IS A HOT SPOT AT END OF WATER LINE THAT WILL NEED REG FLUSHING. LAST FLUSH DIDN'T SHOW MUCH IMPROVEMENT, IS LOOKING TO SEE IF THIS CAUSES A CHANGE. SUBMITTED S/O. NFAN	07/16/2021 08:45 AM	installed an automatic flusher flush point is scheduled to go off at 2:00 am for 5 min. inspected water for odor, NO odor present...MG GRW
54824159	Okaloosa Waterworks	J9.0 Water Quality	OPjaczarnik 09/25/2020: TRACY CALLED REGARDING THE QUALITY OF WATER DEGRADING OVER THE PAST FEW WEEKS; ADV WOULD SUBMITT TO HAVE THE WATER QUALITY TESTED AND INSPECTED;	09/25/2020 02:10 PM	operator flushed line until clear, RW

54824148	Okaloosa Waterworks	J9.0 Water Quality	OPIdrost 06/18/2020: PATSY CALLED IN - GETTING BUILD UP OF STAINS IN TOILETS THAT CAN'T BE REMOVED. INFORMS SHE HASN'T HAD THIS PROBLEM IN A VERY LONG TIME BUT HAS CROPPED UP IN THE LAST FEW MONTHS.	06/18/2020 08:30 AM	TALKED TO CUSTOMER AND FLUSHED LINE THANK...GRW
54798446	Seminole - Brewster	J9.0 Water Quality	OPtveidhouse 08/02/2023: BEVERLY CI BECAUSE FOR LAST 24 HOURS SHE HAS RAN HER WATER AND CONTINUES TO HAVE AIR IN LINE. IT WILL IMPROVE AND THEN WHEN SHE USES WATER AGAIN THERE IS MORE AIR AND CLOUDY	08/02/2023 07:44 AM	Flushed line and checked pressure at faucet located on front of residence. Had 42psi JD XXXX
54821289	Seminole - Brewster	J9.0 Water Quality	OPacarter 01/20/2023: CUST CI ABOUT WHITE WATER FOR ALMOST A WEEK NOW. FILLED OUT SO. NFAN	01/20/2023 11:28 AM	checked spigot and flushed air at flush stand near cm home. LH XXXX.
54829973	Seminole - Brewster	J9.0 Water Quality	OPdsawyer 01/17/2023: ETHAN C/I L MOM THAT WATER WAS MILKY. C/B L MOM THAT IT IS AIR IN PIPES AND WILL DISAPATE. NFAN	01/17/2023 10:19 AM	Air in lines - no action required.
54798428	Seminole - Brewster	J9.0 Water Quality	OPckaliszewski 01/16/2023: CUST CI ABOUT WHITE WATER AND DIRT IN THE WATER ADVISED WAS BECAUSE TECHS BLEW OUT LINES, NFAN	01/16/2023 06:17 PM	distribution lines were flushed.
54798440	Seminole - Brewster	J9.0 Water Quality	OPacarter 01/16/2023: SUSAN CI STATED SHE HAD DIRT AND AIR IN HER LINES. I ADV SHE LEAVE HER TAP ON AND LET THE WATER FLOW A MIN OR SO TO BURP THE AIR OUT. I ALSO FILLED OUT A SO. NFAN	01/16/2023 12:11 PM	Flushed rt line in distribution system entrained air cleared up meter reads 0312030. LH XXXX.
54821001	Seminole - Brewster	J9.0 Water Quality	OPdjohnson 12/20/2022: STEVE CI ABOUT CLOUDY/MILKY WATER. I ADV WILL REACH OUT TO TECHS. CALLED TECH STATED WILL INSPECT. DISPATCHED SO. NFAN	12/20/2022 10:57 AM	no leak seen at or around meter or customers side flushed near residence and a repair took place up the road yesterday before this issue arises no issue good pressure on cm side. LH XXXX.
54825375	Seminole - Brewster	J9.0 Water Quality	OPjaczarnik 11/09/2020: CRYSTAL L MOM REGARDING CLOUDY WATER; ATTEMPTED TO CALL BACK @ (850) 212-5922, NO ANSWER, L MOM; ADV WOULD SUBMIT S/O TO INSPECT WATER QUALITY;	11/09/2020 12:04 PM	had air in the lines due to a break into the line a few weeks ago. Lines was flushed about 30 mins at the end of the line...DL
54822526	Seminole - Brewster	J9.0 Water Quality	OPjaczarnik 09/11/2020: RYAN ACLED REGARDING CLOUDY WATER WHENEVER THEY RUN THE WATER; ADV WOULD SUBMIT S/O TO INSPECT WATER QUALITY; S/O SUBMITTED FOR 9/14/20;	09/11/2020 12:45 PM	air is in the line, but has been flushing to correct the problem...D
54798670	Seminole - Bucklake	J9.0 Water Quality	OPjaczarnik 12/22/2020: TINA CALLED REGARDING WATER QUALITY; SHE ADV THE WATER IS GREY AND BUBBLES; ADV REGULARLY MEANS THERE IS AIR IN THE LINES; ADV WOULD SUBMIT A S/O TO TEST THE WATER QUALITY;	12/22/2020 04:22 PM	water comes out cloudy, but seems to clear up seconds after sitting. Customer seems to have air in the line, at the sink faucet...DL
54830567	Seminole - Meadow Hills	J9.0 Water Quality	OPskrueger 05/04/2023: TERRY CI BECAUSE HIS WATER IS YELLOW. HIS WIFE FIRST NOTICED IT ON 5/2 AND IT WAS JUST A HINT OF YELLO. IT IS GETTING WORSE, MORE YELLOW NOW I FILLED OUT A S/O NFAN	05/04/2023 08:39 AM	checked water source at spigot water was clear no issues seen spoke with customer and they recently had hot water heater replaced advised to flush at source of discolored water and it will clear up no issues seen when running spigot out side meter reads 0377490 LH CD XXXX.
54799703	Seminole - Meadow Hills	J9.0 Water Quality	02/25/2022: JUSTA CALLED REGARDING BLACK "STUFF" COMING OUT OF HER WATER; SHE ADV IT DOES HAPPEN ALL THE TIME, ONLY A FEW TIMES A WEEK; SHE ADV THEY HAVE BEEN EXPERIENCING THE ISSUE FOR THE PAST FEW MONTHS; ADV WOULD SUBMIT A S/O TO INSPECT THE WATER QUALITY AND HAVE THE TECH REACH OUT WHEN THEY COME TO INSPECT;	02/25/2022 10:35 AM	customer stated the recently stopped using a water softener. I confirmed they have free chlorine in their water and recommended they flush their system. It looks like they may have had something growing in their pipes and when they shut off their water softener it started dying and peeling off their pipes.
54798731	Seminole - N Lake Meadows	J9.0 Water Quality	05/07/2024: MARY CI TO DISCUSS LIME SCALE EVERY WHERE WATER GOES THRU OR INTO. MARY WANTED TO KNOW WHAT THE WATER QUALITY IS AND IF THE WATER IS GOING TO HURT HER INSIDES.	05/07/2024 12:49 PM	i adv hard water is common. i adv water is treated and if she wants to reduce hard water she can look into getting a filter of water softener on her side. cust was not satisfied and when i adv she can reach out to the corporate office and disconnected call. nfan
54798716	Seminole - N Lake Meadows	J9.0 Water Quality	OPmrodgers 03/18/2021: TAMMY CALLED WATER IS CLOUDY LAST CPL DAYS S/O COMPLETE	03/18/2021 07:31 AM	spoke with customer about what is going on with the water, and they understood...DL
54798709	Seminole - N Lake Meadows	J9.0 Water Quality	03/17/2021: JAMES CI. EXPERIENCING AIR IN LINE AND WATER BROWN/RUSTY COLORED. I ADV I GOT A CALL LAST NIGHT ABOUT AIR IN THE LINES FROM THAT AREA. HE STATED HE IS ONE OF THOSE PEOPLE. I CALLED TECH AND ADV. HE STATED WILL GET SOMEONE OUT THERE. I ADV CUST TECHS WILL BE OUT TONIGHT TO INSPECT ISSUE. NFAN	03/17/2021 06:18 PM	spoke with customer about what is going on with the water, and they understood...DL
54798842	Seminole - Plantation Estates	J9.0 Water Quality	OPachoa 06/27/2024: RICHARD CI TO CHECK ON S/O THAT WAS CREATED. ADV TECH CAME OUT AND LOOKED AT THE WATER. DID SOME TEST AND ALL CAME BACK GOOD. WAS IS DRINKABLE. NFAN.	06/27/2024 08:25 AM	Inspected water quality, home had 60psi , chlorine residual was 0.62 , The water had no odor or unusual taste, water clarity was good. JD XXXX
54823797	Seminole - Plantation Estates	J9.0 Water Quality	05/30/2024: JEROME CI TO FIND OUT WHAT THE TECH FOUND OUT WHEN THEY CAME OUT. I ADV HIM THE TECH SAID HE CK'D A LINE DOWN THE STREET AN AT THE PROP AND THE WATER WAS CLEAR AND LEVELS WERE FINE. TECH ADV IT IS ON CUST SIDE. NFAN	05/30/2024 09:00 AM	Went to remote tap at end of plantation forest dr. Flushed and chlorine residual was 0.8 mg/L. Went to spigot in front of customers house ran water and filled up clear water bottle and no issue seen with water quality or clarity at spigot outside of home chlorine residual was 0.8 mh/L also. Customers water quality issue is on there side and suggestion would be to clean toilet tank and bowl.and problem will clear up but no issues seen with water quality at rt or spigot outside.of customers house when inspecting for water quality issues on utility side. LH XXXX.
54823797	Seminole - Plantation Estates	J9.0 Water Quality	OPskrueger 05/28/2024: JEROME CI TO REPORT THE WATER IN HIS TOILET IS BLACK AND SOMETIMES HAS AN ODOR TO IT. I FILLED OUT AN S/O FOR A TECH TO GO OUT TO CK THE LINE. NFAN	05/28/2024 09:40 AM	Same customer as above.
54798824	Seminole - Plantation Estates	J9.0 Water Quality	opckaliszewski 12/11/2023: DAVID CALLED BACK SAID THE TECH CALLED HIM AND SAID HIS LINES WERE CLEARED OUT, DAVID SAID THEY ARE NOT, THERE IS MUD GOING THRU HIS WATER. GAVE HIM THE NUMBER TO US WATER C	12/11/2023 06:43 PM	Flushed at both remote taps in subdivision. Pulled customers meter and flushed till water was clear. Meter reads 0198630 LH XXXX.
54798824	Seminole - Plantation Estates	J9.0 Water Quality	OPacarter 12/11/2023: DAVID CI STATED HE HAD MUD IN HIS LINES SINCE THE REPAIR. SUBMITTED SO AND CALLED TECH. NFAN	12/11/2023 05:24 PM	Same customer as above.

54798782	Seminole - Plantation Estates	J9.0 Water Quality	12/11/2023: RUBY CI ABOUT DISCOLORED WATER AND SMELL. STATED SHE IS BY THE FLUSHING STATION AND SAW THE TECH OUT RUNNING THE WATER. I ADV PART OF HER AREA IS UNDER A BWN AND THW DISCOLORED WATER AND EXTRA CLORINE SMELL COULD BE FROM THE REPAIR AND FLUSHING. ADV TO CB TOMORROW IF STILL AN ISSUE. NFAN	12/11/2023 04:13 PM	No action required.
54798595	Seminole - Sedgfield	J9.0 Water Quality	OPdjohnson 03/25/2024: GEORGE EMAILED IN REGARDIN BLACK RINGS IN TOILET AFTER MAKING REPAIRS END OF MONTH FEB. I CALLED NO ANSWER LMOM. I ADV SUBMITTED SO TO INSPECT WATER QUALITY. NFAN	03/25/2024 10:59 AM	Flushed at RT and checked clarity of water and chlorine residual at spigot on side of home and found clear water and a good chlorine residual. Customer recently had leak and low pressure on his side and possibly stirred up something in his side of line. Advised customer to flush his faucets and spigots and issue should clear up on its own. LH XXXX
54798589	Seminole - Sedgfield	J9.0 Water Quality	OPdjohnson 01/16/2023: ROBERT CI AND STATED CLOUDY DIRTY WATER THIS MORNING. I ADV WILL SUBMIT SO TO INSPECT. NFAN	01/16/2023 10:15 AM	Flushed system due to air in line LH XXXX.
54831977	SUNNY HILLS	J9.0 Water Quality	06/25/2024: THERESA CI TO REPORT SHE HAS CLOUDY WATER. SHE HAD A COMPANY OUT THAT INSTALLS FILTRATION SYSTEMS AND THEY TOLD HER THE WATER IS NOT SAFE TO DRINK. SHE WOULD LIKE A TECH TO COME OUT AND CHECK THE WATER. S/O FILLED OUT. NFAN	06/25/2024 11:32 AM	Customer not home checked water on street and all clear. cd.06/26/24
54831617	SUNNY HILLS	J9.0 Water Quality	OPdsawyer 06/24/2024: OWNER, LINDA ALFORD, C/I FOR TENANT DEBRA WELTER TO HAVE TECHS FLUSH LINES AFTER MAIN BREAK. WATER IS DISCOLORED AFTER RUNNING FAUCETS. S/O SUBMTD. NFAN	06/24/2024 09:08 AM	Tech went to residence - water was clear and good.
54822296	SUNNY HILLS	J9.0 Water Quality	OPacarter 06/20/2024: PERRY CB ABOUT THE YELLOW WATER. STATED IT GOT MORE YELLOW AS HE RAN IT. STATED LEFT OUTSIDE AND INSIDE TAPS OPEN FOR ALMOST 40 MINS. SO SUBMITTED FOR CHK. NFAN	06/20/2024 04:10 PM	checked water on outside Faucet water was clear CD.06/26/24
54822296	SUNNY HILLS	J9.0 Water Quality	OPDJOHNSON 06/20/2024: PERRY CI ABOUT YELLOW WATER. IA DV WOULD REACH OUT TO TECH TO INSPECT. AFTER CALLING TECH HE STATED TO HAVE CUST RUN WATER ON OUTSIDE SPIGOT FOR ABOUT 15MIN AND THAT SHOUDL CLEA	06/20/2024 03:38 PM	Same customer as above.
54822296	SUNNY HILLS	J9.0 Water Quality	OPskrueger 06/20/2024: MRS LANE CI AND LMOM HER WATER IS YELLOW. I RT HER CALL AND LMOM ADV HER TO RUN HER FAUCETS ON COLD FOR A FEW MINUTES AND LET THE PIPE CLEAN OUT. NFAN	06/20/2024 03:27 PM	Same customer as above.
1190529	SUNNY HILLS	J9.0 Water Quality	OPdsawyer 06/20/2024: BIRUTE C/I THAT HIS WATER IS BROWN. ADV MAIN BREAK TODAY - FLUSH FAUCETS/TOILETS FOR A PERIOD - SHOULD CLEAR. C/B IF CONTINUES. NFAN	06/20/2024 01:06 PM	talked to customer water is clear at this time TEC MG THANKS
54824876	SUNNY HILLS	J9.0 Water Quality	OPdsawyer 05/07/2024: TINA C/I TO REPORT WATER IS YELLOW/BROWN FOR THE PAST FEW DAYS. S/O SUBMTD. NFAN	05/07/2024 10:05 AM	visited site, talked to customer. Checked house, found clear water coming from outside spigot.
54827774	SUNNY HILLS	J9.0 Water Quality	optveldhouse 04/17/2024: DEBORAH CI BECAUSE HER WATER STARTED COMING OUT RUST COLOR 3 HOURS AGO. SAID EVEN THE COLD WATER IS RUSTY. FILLED OUT SO. NFAN	04/17/2024 01:14 PM	visited site - water clear 05-02 CD
54830958	SUNNY HILLS	J9.0 Water Quality	02/13/2024: PATSY CI ABOUT WATER QUALITY. SHE SAID HER WATER IS BROWN WITH SAND AND THERE IS MORE IN THE WATER MAKING IT "YUCKY". PROVIDED NUMBER TO CORPS OFFICE AND TOLD HER TO ASK FOR COMPLIANCE. NFAN; optveldhouse 02/13/2024: FILL OUT SO TO CHECK WATER QUALITY.	02/13/2024 12:35 PM	Team has been by on two different occasions. 1st on 2-22-24, water clear. On 2-28-24, water clear. SED
54799538	SUNNY HILLS	J9.0 Water Quality	12/18/2023: CALLED DOROTA ABOUT ORANGE COLOR. I ADV SPOKE WITH TECHS THEY WERE WORKING ON LINE AND RUNNG THE WATER FOR ABOUT 5-10 MINUT SHOULD CLEAR UP THE WATER. I ADV TO CALL BACK IF WATER DOES NOT CLEAR UP. NFAN	12/18/2023 02:36 PM	main break - no further action required
1190707	SUNNY HILLS	J9.0 Water Quality	optveldhouse 12/04/2023: CYNTHIA CI BECAUSE THE BOIL WATER NOTICE WAS LIFTED AND WHEN SHE RUNS THE WATER HER WATER IS CLOUDY. ADV CUST THAT THE COULDY WATER IS AIR IN LINE AND SHE WILL NEED TO RUN WATER UNTIL CLEAR.	12/04/2023 09:02 AM	Air in lines - no action required.
1190043	SUNNY HILLS	J9.0 Water Quality	OPskrueger 09/07/2023: LUIS CI WATER IS YELLOW COLOR NO FOUL ODOR IT HAS BEEN 24 HOURS. WOULD LIKE SOMEONE TO COME OUT AND LOOK AT IT. FILLED OUT AND TURNED IN A S/O NFAN	09/07/2023 09:41 AM	
54825987	SUNNY HILLS	J9.0 Water Quality	OPskrueger 07/24/2023: MARSHA CI TO ASK IF SOMEONE CAN CHECK HER WATER. SHE STATES IT IS A LIGHT RUSTY COLOR. MARSHA SAYS SHE HAS BEEN RUNNING THE WATER (AS ADVISED BY ANOTHER CSR) OFF AND ON ALL WEEK	07/24/2023 10:05 AM	FLUSH LINE WATER LOOKS GOOD TEC MG
1189995	SUNNY HILLS	J9.0 Water Quality	OPacarter 01/26/2023: ERIN CI ABOUT WHITE WATER. STATED SHE TALKED TO A TECH ON SUNDAY AND THOUGHT IT WAS AIR IN THE LINES AND IT SHOULD SETTLE. CALLED BC IT HASNT SETTLED. FILLED OUT SO. NFAN	01/26/2023 03:45 PM	FLUSHED MAIN FOR QUALITY TEC MG
54824924	SUNNY HILLS	J9.0 Water Quality	OPdsawyer 01/18/2023: LAUREN C/I THAT HER WATER IS RUSTY AND MILKY. ADV THAT THE MILKINESS IS AIR IN THE WATER. WILL SEND OUT TECH. S/O SUBMTD. NFAN	01/18/2023 11:26 AM	01/18/2023: LAUREN CI TO CANCEL HER SO, THE RUST COLOR RENT AWAY AFTER RUNNING FOR A BIT. NFAN
54828955	SUNNY HILLS	J9.0 Water Quality	OPtvelhouse 01/10/2023: REX CI STATED HE HEARING RUMBLING IN PIPES WHEN FLUSHING OR TURNING ON WATER. INFORMED OF BWN AND MAIN BREAK IN AREA. STATES THERE WAS RUST COLOR IN COLD WATER. SO SUBMITTED	01/10/2023 10:48 AM	Main Break - Repaired. system flushed...GRW
54829721	SUNNY HILLS	J9.0 Water Quality	oppvogler 11/23/2022: WILLIAM CI SERVICE ORDER REQUEST FOR GREEN WATER. IT HAS BEEN LIKE THIS FOR ABOUT A MONTH. S/O.	11/23/2022 08:58 AM	TALKED TO CUSTOMER FLUSHING LINES FOR QUALITY TEC MG
54828423	SUNNY HILLS	J9.0 Water Quality	09/28/2022: WHILE SPEAKING WITH AMBER ABOUT RETURN MAIL LSHE STAETD HAD TO GET EXTRA FILTRATION SYSTEM FOR WHOLE HOUSE DUE TO CONCERNS WITH WATER DICOLORATION RECENTLY. I TALKED ABOUT HOW THERE WERE SOME ISSUES GOING ON BUT SHOULD ALL BE RESOLVED NOW. I REMINDED OF THE WATER QUALITY REPORTS ON THE MYWATERSERVICE WEBSITE. NFAN	09/28/2022 01:22 PM	No further action required.

54822517	SUNNY HILLS	J9.0 Water Quality	08/31/2022: KIM CI ABOUT WATER QUALITY. SHE STATED WAS RUSTY ON MON AND SHE CALLED. STAT EDLIGHTER RUSTY COLOR TODAY. I ADV WILL SUBMIT SO TO HAVE TECH INSPECT POSSIBLE NEED TO FLUSH LINES AFTER BREAK MON. NFAN	08/31/2022 02:54 PM	talked to customer FLUSHING LINES TEC MG
54823603	SUNNY HILLS	J9.0 Water Quality	OPdsawyer 08/31/2022: DEBRA C/I THAT WATER IS BROWN & MURKY. S/O SUBMTD. NFAN	08/31/2022 11:53 AM	TALKED TO CUSTOMER FLUSHING LINES FOR QUALITY TEC MG
1191072	SUNNY HILLS	J9.0 Water Quality	OPIdrost 08/31/2022: LUZIA CALLED IN TO REPORT BROWN/GREEN WATER FOR PAST 3 DAYS. EVEN W/ MAIN BREAK AND FLUSHING, THIS SHOULDN'T BE CONTINUING. SUBMITTED S/O. CALLED RWECKLEY AND EMAILED S/O TO HIM.	08/31/2022 08:23 AM	talked to customer FLUSHING LINES TEC MG
54822517	SUNNY HILLS	J9.0 Water Quality	08/30/2022: KIMBERLY C/I THAT THE WATER IS DISCOLORED/RUSTY AND SO ARE HER NEIGHBORS WATER. CALLED RANDALL LFT MSGE. S/O SUBMTD. NFAN; OPdsawyer 08/30/2022: SPOKE W/RANDALL - CNTY TRUCK BROKE MAIN - BEING REPAIRED AND LINES FLUSHED. NFAN; OPdsawyer 08/30/2022: S/O CANCELLED. NFAN	08/30/2022 09:03 AM	main break repaired - lines were flushed
1189991	SUNNY HILLS	J9.0 Water Quality	07/29/2022: SCOTT C/I TO REPORT THAT HIS WATER IS GREEN-COLORED. HE IS SUNNY HILLS AND ADV HIM OF THE ISSUE AT SUNNY HILLS UTILITY. RUST IS BEING FLUSHED OUT OF SYSTEM. KAYLA SAYS IT SMELLS LIKE IRON. ADV IT IS NATURALLY OCCURRING IRON WHICH IS BEING FLUSHED OUT. ADV IF PROBLEM AFTER THE WEEKEND TO C/B. NFAN	07/29/2022 12:56 PM	No further action required.
1189404	SUNNY HILLS	J9.0 Water Quality	OPdsawyer 07/26/2022: EDDIE C/I LMOM THAT THE WATER AT HYDRANT IS "POOPY BROWN" AND WOULD LIKE THE HYDRANT MOVED. HE'S UPSET WITH THE DISCOLORED WATER. SENT EMAIL TO MMONN FOR ADV. HE SENT TO EVELYN A	07/26/2022 01:02 PM	They are flushing the water lines of iron debris, that isn't poop it's just sediment that has gotten stirred up causing the water to be discolored when there was pressure fluctuations from the valve malfunctioning. They need to flush there, and no, they will not move the hydrant, they have to be every so many feet apart.
54823972	SUNNY HILLS	J9.0 Water Quality	OPcbrann 07/26/2022: SPK TO DILLON BURNS @850-543-3478; HE WAS CALLING TO SAY THE WATER IS STILL DISCOLORED; S/O WAS DONE ON 6/27/22 FLUSHING THE LINES FOR WATER QUALITY; NO COMPLETE DATE; ADV THE TECH'S ARE STILL WORKING TO FIND OUT THE PROBLEM;	07/26/2022 10:32 AM	Mains were flushed for water quality.
54822062	SUNNY HILLS	J9.0 Water Quality	Opjaczarnik 07/26/2022: BRITNEY CALLED REGARDING BROWN WATER; ADV TECH ARE CURRENTLY INVESTIGATING THE ISSUE TO FIX ASAP; SUBMITT S/O TO INSPECT;	07/26/2022 10:31 AM	Replacement of pressure valve completed. Mains flushed. Iron removal treatment subsequently installed on Well #1.
54799712	SUNNY HILLS	J9.0 Water Quality	Opjaczarnik 07/26/2022: JOHN CALLED REGARDING BROWN WATER; ADV TECHS ARE CURRENTLY OUT AND INVESTIGTING THE ISSUE; SUBMITTED S/O;	07/26/2022 08:12 AM	Replacement of pressure valve completed. Mains flushed. Iron removal treatment subsequently installed on Well #1.
54796349	SUNNY HILLS	J9.0 Water Quality	OPdsawyer 07/25/2022: KATHY C/I ABOUT BROWN/YELLOW WATER. ADV WILL TAKE ADDRESS AND REPORT TO TECHS. TECHS ARE WORKING ON THE PROBLEM. NFAN	07/25/2022 01:34 PM	Replacement of pressure valve completed. Mains flushed. Iron removal treatment subsequently installed on Well #1.
1190977	SUNNY HILLS	J9.0 Water Quality	Opjaczarnik 07/25/2022: JACKIE CALLED REGARDING BROWN WATER; ADV TECHS ARE STILL INSPECTING THE LINES FOR POSSIBLE LEAK; ADV BUCKET TEST AT BEGINNING OF JULY INDICATED METER WAS WORKING PROPERLY DURIN	07/25/2022 11:57 AM	Replacement of pressure valve completed. Mains flushed. Iron removal treatment subsequently installed on Well #1.
54821542	SUNNY HILLS	J9.0 Water Quality	OPdsawyer 07/25/2022: ANNA C/I REPORTING YELLOW WATER. ASKED IF SHE WAS SUNNY HILLS, YES. ADV The operators are in the field working on the brown water and will be providing an update. The operators	07/25/2022 09:20 AM	Replacement of pressure valve completed. Mains flushed. Iron removal treatment subsequently installed on Well #1.
1190923	SUNNY HILLS	J9.0 Water Quality	OPdsawyer 07/25/2022: PAM C/I FED UP W/BROWN WATER. ADV TECHS ARE WORKING ON FINDING THE PROBLEM. SHE WAS NOT HAPPY W/TECH PROGRESS AND INSISTED ON SPEAKING W/CORP OFFICE. EMAILED EALICEA, PROVIDED CO	07/25/2022 08:49 AM	Replacement of pressure valve completed. Mains flushed. Iron removal treatment subsequently installed on Well #1.
54828169	SUNNY HILLS	J9.0 Water Quality	OPdsawyer 07/25/2022: LYNN ZEE C/I LMOM. C/B REPORTING BROWN WATER IN SUNNY HILLS. ADV TO BOIL WATER FOR CONSUMPTION. S/O SUBMTD. NFAN	07/25/2022 07:40 AM	Replacement of pressure valve completed. Mains flushed. Iron removal treatment subsequently installed on Well #1.
54821949	SUNNY HILLS	J9.0 Water Quality	OPIdrost 07/25/2022: MARY CALLED IN TO REPORT THAT NO MATTER WHAT SHE DOES, SHE CAN'T GET HER WATER TO CLEAR. EITHER IT'S DISCOLORED OR JUST MURKY AT ALL TIMES FOR AT LEAST A WEEK. ADV OF SYSTEM WIDE	07/25/2022 07:22 AM	Replacement of pressure valve completed. Mains flushed. Iron removal treatment subsequently installed on Well #1.
54821606	SUNNY HILLS	J9.0 Water Quality	OPcbrann 07/22/2022: SPK TO DAVID KELDIE @843-247-7803; HE WAS CALLING TO REPORT BROWNISH WATER ALL WEEK; TODAY IT IS MORE OF A TANISH COLOR; S/O CREATED;	07/22/2022 12:12 PM	Replacement of pressure valve completed. Mains flushed. Iron removal treatment subsequently installed on Well #1.
1191432	SUNNY HILLS	J9.0 Water Quality	Opjaczarnik 07/22/2022: SABRINA CALLED REGARDING BROWN WATER; ADV TECHS ARE CURRENTLY INVESTIGATING A POSSIBLE BREAK IN THE MAIN WHICH IS CAUSING THE BROWN WATER;	07/22/2022 07:18 AM	Replacement of pressure valve completed. Mains flushed. Iron removal treatment subsequently installed on Well #1.
54795650	SUNNY HILLS	J9.0 Water Quality	Opjaczarnik 07/21/2022: ELLAWEASE CALLED REGARDING BROWN WATER; ADV TECHS ARE OUT CURRENTLY INSPECTING THE LINES FOR A POSSIBLE LEAK; ADV NO CURRENT UPDATES REGARDING WHAT REPAIRS NEED TO BE COMPLETED	07/21/2022 01:24 PM	Replacement of pressure valve completed. Mains flushed. Iron removal treatment subsequently installed on Well #1.
1190977	SUNNY HILLS	J9.0 Water Quality	OPdsawyer 07/21/2022: JACKIE C/I, AGAIN, ABOUT DISCOLORED WATER LMOM. C/B UNABLE TO LMOM	07/21/2022 12:33 PM	Replacement of pressure valve completed. Mains flushed. Iron removal treatment subsequently installed on Well #1.
1190619	SUNNY HILLS	J9.0 Water Quality	OPdsawyer 07/21/2022: JAMES C/I LMOM. C/B WATER IS RUSTY. THIS HAS BEEN THE LONGEST IT HAS BEEN RUSTY COLOR. S/O SUBMTD. NFAN; OPdsawyer 07/21/2022: CUST PHONE # IS 850-832-6134, ADDRESS: 3940 LINWOOD	07/21/2022 11:27 AM	Replacement of pressure valve completed. Mains flushed. Iron removal treatment subsequently installed on Well #1.
54798954	SUNNY HILLS	J9.0 Water Quality	OPcbrann 07/20/2022: SPK TO LINDA GRIFFITH @850-326-4905; SHE CALLED TO SAY THE WATER HAS BEEN YELLOW SINCE SUNDAY/S/O CREATED;	07/20/2022 03:24 PM	Replacement of pressure valve completed. Mains flushed. Iron removal treatment subsequently installed on Well #1.
54797434	SUNNY HILLS	J9.0 Water Quality	OPdjohnson 07/20/2022: VICKEY CI ABOUT BROWN WATER ON AND OFF FOR ABOUT A WEEK WAS WASHING CLOTHES WHEN SHE NOTICED. I ADV POSSIBLE IT IS RELATED TO CONTRACTORS PULLING WATER FROM HYDRANTS TOO FAST. I	07/20/2022 02:38 PM	Replacement of pressure valve completed. Mains flushed. Iron removal treatment subsequently installed on Well #1.

54799712	SUNNY HILLS	J9.0 Water Quality	OPcbrann 07/20/2022: SPK TO JOHN GRAVELINE @850-260-8556;HE CALLED TO ADV HE HAS BROWN WATER FOR THE LAST 2 DAYS;S/O CREATED;	07/20/2022 12:36 PM	Replacement of pressure valve completed. Mains flushed. Iron removal treatment subsequently installed on Well #1.
54822517	SUNNY HILLS	J9.0 Water Quality	Opjaczarnik 07/20/2022: KIMBERLY CALLED; SHE ADV THEY ARE STILL EXPERIENCING DISCOLORED WATER AND WANTED THE TECH TO REACH OUT TO HER; CUSTOMER STATES "IF THEY WERE OUT HERE YESTERDAY, I WOULD HAVE MA	07/20/2022 10:38 AM	Replacement of pressure valve completed. Mains flushed. Iron removal treatment subsequently installed on Well #1.
1191445	SUNNY HILLS	J9.0 Water Quality	OPcbrann 07/19/2022: SPK TO STEVEN CARTER @850-260-5646;HE WAS CALLING ABOUT BROWN WATER FOR THE PAST FEW DAYS;ADV THE TECHS ARE AWARE & WORKING TO HAVE IT RESTORED;HE ALSO WAS CALLING ON A HIGH BILL	07/19/2022 12:34 PM	Replacement of pressure valve completed. Mains flushed. Iron removal treatment subsequently installed on Well #1.
54821606	SUNNY HILLS	J9.0 Water Quality	Opjaczarnik 07/19/2022: DAVID CALLED TO REPORT BROWN WATER; ADV TECHS ARE CURRENTLY OUT INVESTIGATING THE ISSUE; ADV WOULD NOTIFY TECHS OF HIS ADDRESS;	07/19/2022 11:03 AM	Replacement of pressure valve completed. Mains flushed. Iron removal treatment subsequently installed on Well #1.
1190977	SUNNY HILLS	J9.0 Water Quality	Opjaczarnik 07/19/2022: JACKIE CALLED TO REPORT BROWN WATER; ADV TECHS ARE AWARE AND CURRENTLY IN THE AREA ADDRESSING;	07/19/2022 10:30 AM	Replacement of pressure valve completed. Mains flushed. Iron removal treatment subsequently installed on Well #1.
54822517	SUNNY HILLS	J9.0 Water Quality	OPdsawyer 07/19/2022: KIMBERLY C/I THAT WATER IS STILL DISCOLORED LMOM. C/B LMOM THAT A S/O HAS BEEN SUBMTD FOR TECHS TO CHK. NFAN	07/19/2022 09:58 AM	Replacement of pressure valve completed. Mains flushed. Iron removal treatment subsequently installed on Well #1.
54799621	SUNNY HILLS	J9.0 Water Quality	OPIdrost 07/19/2022: MARYANN CALLED IN B/C HER WATER HAS BEEN BROWN/TINTED SINCE LAST THURS. CAN'T GET IT TO CLEAR. SUBMITTED S/O. NFAN	07/19/2022 08:11 AM	Replacement of pressure valve completed. Mains flushed. Iron removal treatment subsequently installed on Well #1.
54822517	SUNNY HILLS	J9.0 Water Quality	Opjaczarnik 07/18/2022: CUSTOMER REPORTS BROWN WATER SINCE YESTERDAY (7/17); ADV WOULD SUBMIT S/O TO HAVE TECH COME INSPECT; CUSTOMER ADV THAT WORK IS STILL BEING DOEN IN THE AREA TO WIDEN THE ROAD; H	07/18/2022 08:16 AM	Replacement of pressure valve completed. Mains flushed. Iron removal treatment subsequently installed on Well #1.
1190935	SUNNY HILLS	J9.0 Water Quality	OPdsawyer 07/07/2022: VICKI C/I LMOM TO REPORT WATER IS CLOUDY. S/O SUBMTD. C/B TO INFORM WILL SEND TECH. NFAN	07/07/2022 09:47 AM	operator checked water Quality and found no issues XXXX, RW
54823972	SUNNY HILLS	J9.0 Water Quality	Opjaczarnik 06/27/2022: DILLION CALLED; HE ADV THEY HAVE BEEN EXPERIENCING A YELLOW/GREEN TINT IN THE WATER FOR THE LAST FEW DAYS; ADV WOULD SUBMIT S/O FOR TECH TO COME INSPECT;	06/27/2022 02:00 PM	TALKED TO CUSTOMER FLUSHING LINES FOR WATER QUALITY TEC MG
1189404	SUNNY HILLS	J9.0 Water Quality	Opjaczarnik 06/23/2022: EDDIE CALLED REGARDING BROWN WATER; ADV MULTIPLE CALLS RCVD REGARDING ISSUE; ADV WOULD NOTIFY THE TECH ABOUT THE PROPERTY BEING AFFECTED AND HAVE THEM COME OUT TO FLUSH THE LIN	06/23/2022 09:36 AM	TALKED TO CUSTOMER FLUSHED LINE TEC MG
54822296	SUNNY HILLS	J9.0 Water Quality	Opjaczarnik 06/23/2022: PERRY CALLED REGARDING BROWN WATER; ADV WORK GOING ON IN THE AREA CAUSING THE ISSUE; ADV WOULD SUBMIT S/O TO NOTIFY THE TECHS AND HAVE THE MAIN FLUSHED;	06/23/2022 08:07 AM	checked water on outside Faucet water was clear CD.06/26/24
1191015	SUNNY HILLS	J9.0 Water Quality	Opjaczarnik 06/23/2022: JIMMY CALLED REGARDING BROWN WATER AGAIN; ADV TECHS WERE OUT TO FLUSH THE LINES YESTERDAY; ADV MAY WANT TO RUN SOMETHING TO CLEAR THE PIPES IN THE HOME; ADV WILL NOTIFY THE TEC	06/23/2022 07:44 AM	Water mains were flushed.
1191015	SUNNY HILLS	J9.0 Water Quality	Opjaczarnik 06/22/2022: JIMMY CALLED REGARDING BROWN WATER; HE ADV HE HAS BEEN EXPERIENCING IT FOR A FEW DAYS; ADV WOULD NEED TO HAVE THE TECH FOLLOW UP; SUBMITTED S/O;	06/22/2022 01:29 PM	Water mains were flushed. This is same customer as above.
54800858	SUNNY HILLS	J9.0 Water Quality	Opjaczarnik 06/23/2022: TAJHA CALLED; SHE ADV THEY STILL ARE EXPERIENCING BROWN WATER; S/O FROM MON INDICIATES WATER LOOKED GOOD AND FLUSHING MAIN LINE; ADV WOULD SEND FOLLOW UP TO TECH;	06/23/2022 07:27 AM	WATER LOOKS GOOD FLUSHING MAINE LINE TEC MG
1190529	SUNNY HILLS	J9.0 Water Quality	Opjaczarnik 06/23/2022: BIRTUE CALLED REGARDING BROWN WATER; ADV RCVD MULTIPLE CALLS THE LAST FEW DAYS; ADV WOULD NOTIFY THE TECH THAT SHE CALLED SO ISSUE CAN BE ADDRESSED;	06/23/2022 06:53 AM	talked to customer water is clear at this time TEC MG
54825784	SUNNY HILLS	J9.0 Water Quality	OPdjohnson 06/22/2022: EBONY CI ABOUT BROWN WATER. I ADV TECH HAVE BEEN ADJUSTING PRESSURE IN THE TANKS CAUSING THE DISCOLORED WATER. I ADV WILL REAHC OUT TO TECH TO INSPECT. TECH CONFIRMED TO PUT IN	06/22/2022 10:42 AM	Mains were flushed and problem resolved.
54822517	SUNNY HILLS	J9.0 Water Quality	OPIdrost 06/22/2022: KIMBERLY CALLED IN B/C WATER HAS BEEN DISCOLORED FOR 3 DAYS. ADV OF THE PURPOSEFUL DROP IN PRESSURE THAT HAS SINCE BEEN RESTORED. KIM WAS AWARE. SHE INFORMS THAT THE CTY HAS BEEN	06/22/2022 06:51 AM	WE ARE FLUSHING LINES AT THIS TIME TO FIX THE PROBLEM
1191245	SUNNY HILLS	J9.0 Water Quality	OPdjohnson 06/21/2022: JUDY CI. STILL GETTING BROWN WATER WORSE THAN YESTERDAY. I ADV TECHS WORKING WITH WELL TO RESOLVE. I ADV WILL REACH OUT TO TECH REGARDING THIS ONGOING ISSUE. EMAILED CUST Contac	06/21/2022 10:59 AM	Mains were flushed to clear water.
54827774	SUNNY HILLS	J9.0 Water Quality	OPcbrann 06/21/2022: SPK TO DEBORAH TALBERT @765-620-6502;SHE IS UPSET ABOUT BROWN WATER;PER PREV NOTES TECH/RANDALL WAS REACHED OUT TO;NO S/O SUBMITTED BUT HE TOOK JUSTIS'S CALL & THOUGHT IT WAS ADDR	06/21/2022 10:35 AM	Mains were flushed out clear
1189398	SUNNY HILLS	J9.0 Water Quality	OPdsawyer 06/21/2022: BENTON STITH C/I LMOM THAT HE HAS YELLOW WATER. CALLED TECH SWAY TO INFORM OF SITU. WILL NOTIFY RANDALL AND HEAD OUT. S/O SUBMTD. NOTIFIED BEN THAT TECHS ARE HEADED OUT. NFAN	06/21/2022 08:32 AM	Mains were flushed notify clear
54800858	SUNNY HILLS	J9.0 Water Quality	OPcbrann 06/20/2022: SPK TO JIMMY NOLES @850-832-4805;HE WAS CALLING TO SAY HIS WATER IS THE COLOR OF APPLE JUICE;S/O CREATED;CALLED TECH RANDALL @850-818-1162 HE WILL SEND SOMEONE OVER;	06/20/2022 05:38 PM	WATER LOOKS GOOD FLUSHING MAINE LINE TEC MG

1190923	SUNNY HILLS	J9.0 Water Quality	OPdsawyer 06/16/2022: PAMELA C/I LMOM THAT WATER IS CHOCOLATE BROWN. CALLED TECH RANDALL, HE WILL HEAD OUT ASAP. C/B PAMELA ADV THAT TECH WILL BE OUT SHORTLY.S/O SUBMTD. NFAN	06/16/2022 09:32 AM	customer stated that the water cleared up. I checked the water running some outside and attached a picture for you. It looks clean. Customer stated the water in the kitchen was clean but the bathroom was brown. So I went to the nearest RT and flushed about 2000 gallons but didn't see any issues. I suspect the issue may have been in her home. Sway.
54828423	SUNNY HILLS	J9.0 Water Quality	OPdsawyer 04/12/2022: AMBER C/I TO REPORT THAT THE WATER HAS NOT BEEN CLEAR FOR ABOUT 2 WEEKS SINCE REPAIRS AT SHWW. S/O SUBMTD. NFAN	04/12/2022 09:46 AM	quality of water is great! crystal clear! spoke with the owner, showed her the water. Owner was happy!
1189404	SUNNY HILLS	J9.0 Water Quality	Opjaczarnik 03/24/2022: EDDIE CALLED; HE ADV HE IS EXPERIENCING BROWN WATER AFTER THERE WAS WATER PULLED/FLUSHED FROM THE HYDRANT NEAR HIS HOME; HE ADV THIS IS THE 3RD STRAIGHT MONTH THIS HAS HAPPENED	03/24/2022 02:30 PM	TALKED TO CUSTOMER FLUSHED LINE TEC MG
1190654	SUNNY HILLS	J9.0 Water Quality	OPcbrann 03/04/2022: SPK TO LUNELL DOCCHIO @850-773-2828;SHE IS REPORTING THE WATER IS YELLOWISH;LOOKS LIKE URINE;FOR A FEW HOURS NOW;S/O CREATED;NFAN	03/04/2022 03:25 PM	air in the line fire department use talked to customer FLUSHED lines TEC MG T
1189404	SUNNY HILLS	J9.0 Water Quality	Opjaczarnik 02/18/2022: EDDIE CALLED REGARDING BROWN WATER; ADV WOULD REACH OUT TO THE TECH TO HAVE THEM ADDRESS THE ISSUE AND LFUSH THE LINES;	02/18/2022 11:02 AM	TALKED TO CUSTOMER FLUSHED LINE TEC MG
1189404	SUNNY HILLS	J9.0 Water Quality	OPdjohnson 01/13/2022: EDDIE CI ABOUT BROWN WATER AGAIN. STATED TURNED WHITE TOWELS BROWN. I ADV WILL SUBMIT SO TO INSPECT. I ADV TECH WILL PROBABLY BRING RUST OUT FOR THE TOWELS. LMOM FOR TECH AND SU	01/13/2022 01:56 PM	Same customer as above.
54827510	SUNNY HILLS	J9.0 Water Quality	OPIdrost 12/27/2021: CHARLES (ANDREW) CALLED IN. UPDATED NAME ON ACCT TO INCLUDE HIS FIRST NAME. REPORTS THEY'VE HAD WHITE/CLOUDY WATER FOR OVER A WEEK. 6 PEOPLE IN HOME THAT TAKE DAILY SHOWERS - NO	12/27/2021 02:25 PM	TALKED TO CUSTOMER WATER LOOKS GOOD AIR IN THE LINES IN THE HOUSE TECH MG
1190979	SUNNY HILLS	J9.0 Water Quality	Opjaczarnik 12/13/2021: MARGARET CALLED REGARDING RUST IN HER LINES; REACHED OUT TO TECH WHO CONFIRMED THEY WOULD TRY AND GET OUT THERE TODAY TO FLUSH THE LINES;	12/13/2021 09:26 AM	Tech note: Flushed for about 10 minutes water clear thank you...AK
1189404	SUNNY HILLS	J9.0 Water Quality	OPdjohnson 11/15/2021: EDDIE LMOM. STAILL GETTING BROWN WATER FROM WHEN HE CALLED IN LAST WEEK. I ADV WILL SUBMIT SO. CALLED TECHS THEY WILL GO BY AND FLUSH LINES. SO SUBMITTED. NFAN	11/15/2021 02:08 PM	we checked water Quality customer states she hadn't checked it today. We flushed at hydrant water was clear. , rw.
54822517	SUNNY HILLS	J9.0 Water Quality	Opjaczarnik 11/11/2021: KIMBERLY CALLED AGAIN REGARDING REDIMENT AND RUST COMING INTO THE LINES IN THE HOME; ADV WOULD NOTIFY THE TECH TO ADDRESS ANDERSON CONSTRUCTION AGAIN TO STOP PULLING THE WATER	11/11/2021 09:26 AM	Flushed at hydrant, water was clear.
54822517	SUNNY HILLS	J9.0 Water Quality	OPdjohnson 11/10/2021: MRS ZIEGLER CI ABOUT RUSTY WATER YESTERDAY AND THEN CLOUDY WATER. I ADV ANDERSON WAS WORKING ON ROAD AND PULLING WATER FROM HYDRANT AT A RATE THAT WAS STIRRING UP SEDIMENT CAUSI	11/10/2021 10:19 AM	Same customer as above.
1189404	SUNNY HILLS	J9.0 Water Quality	OPdjohnson 11/09/2021: EDDIE CI ABOUT BROWN WATER. HE STATED WATER TRUCK PULLING FROM HYDRANT WHILE THEY ARE WORKING ON THE ROAD KICKS UP SEDIMENT. I ADV WILL LET TECH KNOW WHATS GOING ON. SPOKE WITH	11/09/2021 12:57 PM	Flushed at hydrant, water was clear.
1190935	SUNNY HILLS	J9.0 Water Quality	Opjaczarnik 10/11/2021: VICKI CALLED REGARDING BROWN WATER SINCE YESTERDAY; ADV NO OTHER CALLS HAVE BEEN REPORTED; ADV WOULD SUBMIT S/O TO INSPECT WATER QUALITY; ADV WILL ATTEMPT TO HAVE THE TECH NOTI	10/11/2021 10:02 AM	CHECKED WATER IS CLEAR NO ONE CAME TO THE DOOR TEC MG
1191121	SUNNY HILLS	J9.0 Water Quality	OPdjohnson 09/14/2021: CUST REPORTS WATER LEAVING ORANGE RESIDUE IN TOILETS AND SHOWER. I ADV WOULD SUBMIT SO TO INSPECT WATER QUALITY. NFAN	09/14/2021 12:32 PM	TALKED TO CUST AND FLUSHED LINE TEC MG
54797929	SUNNY HILLS	J9.0 Water Quality	OPcbrann 04/22/2021: SPK TO LAKESHA GLOVER @850-624-1164;SHE WAS CALLING ABOUT CLOUDY WATER FOR ABOUT A WEEK;S/O CREATED;ALSO S/O WAS SCHEDULED FOR 4-9-21 FOR RE-READ METER AS NOT IN LINE W/PREV MONTH	04/22/2021 04:06 PM	AIR IN THE LINE FLUSHED THE LINE TEC MG
54821606	SUNNY HILLS	J9.0 Water Quality	04/14/2021: DAVID CALLED IN - WATER HAS BEEN 'MURKY' FOR THE LAST 3 DAYS. WATER IS CLEAR WHEN IT SITS. ADV IS PROBABLY AIR IN LINES. ADV TODAY IS WED, IF BY FRI AM NOT CLEARED UP, GIVE A CALL BACK AND WE'LL SEND SOMEONE OUT. NFAN	04/14/2021 03:25 PM	No further action required.
1191092	SUNNY HILLS	J9.0 Water Quality	OPmrodgers 04/14/2021: COY CALLED MILKY/WHITE WATER S/O COMPLETE	04/14/2021 12:15 PM	spoke with customer, found to be Air in water, Flushed street
54800088	SUNNY HILLS	J9.0 Water Quality	11/12/2020: HAN SUN CI STATED HER AND HER CAT GOT SICK AFTER BWN AND WANTED TO KNOW WHAT WAS IN THE WATER BECAUSE SHE HAD A BIOPSY AND THEY FOUND SHE HAD BACTERIA INFECTION AND THINKS IT CAME FROM WATER. I ADV BWN ARE ISSUED AT A PRECAUTION AFTER A MAIN BREAK. I ADV I WOULD FORWARD HER CONCERN TO CORPORATE OFFICE. SHE STATED ON ANTIBIOTICS AND FEELING BETTER BUT WANTED TO KNOW IF ANYONE ELSE IS GETTING SICK. I ADV NO ONE HAS CALLED ABOUT BEING SICK AFTER BWN.	12/24/2020 11:01 AM	No further action required.
54822107	SUNNY HILLS	J9.0 Water Quality	OPcbrann 11/06/2020: SPK TO TIMOTHY SCHRIER @850-532-7003;HE ADV HIS WATER IS DIRTY FOR 2 DAYS;S/O CREATED;RECENT BWN RESCINDED 11-4-20;NFAN	11/06/2020 12:38 PM	Tech flushed main, until clear, issue resolved MG/
1190876	SUNNY HILLS	J9.0 Water Quality	OPdjohnson 08/27/2020: JAMES CI REPORTS BROWN WATER LAST TWO DAYS. STATES HAD TO DRAIN WATER HEATER AND FLUSH WATER FROM HOSE 2 DAYS IN A ROW FOR OVER AN HOUR. I ADV WOULD PUT IN SO TO HAVE WATER QUAL	08/27/2020 01:39 PM	talk to customer flushed lines water is clear TECH MICHAEL GRANGER
54823447	SUNNY HILLS	J9.0 Water Quality	OPjaczarnik 08/21/2020: LAURA CALLED REGARDING CLOUDY WATER; ADV MOST LIKELY AIR IN LINES; SHE ADV SHE HAS RAN THE HOSE AND CLEARED HER WATER HEATER TO TRY AND CLEAR THE LINES, BUT IT HASN'T WORKED; A	08/21/2020 10:10 AM	talk to customer flushed lines water is clear TECH AK

1191046	SUNNY HILLS	J9.0 Water Quality	OPcbrann 08/20/2020: SPK TO MARK PATTERSON @850-703-2281;HE WAS CALLING TO SAY HE CAN NOT DRINK THE CLOUDY,NASTY WATER;IT HAS BEEN A WEEK LIKE THIS;S/O CREATED;PLEASE CALL MARK PATTERSON WITH WHAT THE	08/20/2020 03:49 PM	Contacted customer, flushed main, advised customer of main break.
54823986	SUNNY HILLS	J9.0 Water Quality	OPmrodgers 08/20/2020: HAYDEN CALLED STATED WATER IS GREY AND BUBBLY LIKE SPRITE S/O COMPLETE	08/20/2020 09:25 AM	Made contact with customer explained that air was trapped in the system from a main linebreak over the weekend, customers water was cloudy from air. RW/JJ
1190529	SUNNY HILLS	J9.0 Water Quality	OPmrodgers 08/20/2020: BIRUTE CALLED STATED COVID IN THE WATER DUE TO CLOUDINESS S/O FOR TECH TO VERIFY AS IT DISIPATES AND THERE IS NO ODOR SEDIMENT OR DISCOLORATION.	08/20/2020 08:22 AM	made contact with the customer and informed them we experienced a broken main over the weekend and flushed the main , line still has air in the line we will continue to monitor..
1190622	SUNNY HILLS	J9.0 Water Quality	OPjaczarnik 08/19/2020: CUSTOMER REPORTS RUST IN THE WATER; ADV WOULD SUBMITT S/O TO HAVE WATER QUALITY CHKED; ADV TECHS WILL MOST LIKELY NEED TO FLUSH THE LINES;	08/19/2020 04:56 PM	Attempted to make contact, no one answered door, checked water it was clear for now, left oxygen detergent with note beside entrance door, we are continuing to flush lines in area as they have air in them, thanks RW/JJ
1191068	SUNNY HILLS	J9.0 Water Quality	OPcbrann 08/19/2020: SPK TO HELENA MACHA @850-260-8852;SHE WAS CALLING TO SAY SHE HAS CLOUDY WATER FOR 2 DAYS;S/O CREATED;NFAN	08/19/2020 04:06 PM	Checked water Quality, cloudy with air caused by main line beak on Sunday, flushing and checked C12 Residual 0.7 made customer contact and explained issue, Thanks RW/JJ
54822296	SUNNY HILLS	J9.0 Water Quality	OPdjohnson 08/19/2020: PERRY. LMOM. STATED WATER IS CLOUDY AND CREAMY. I CALLED. SPOKE WITH PERRY. I ADV MOST LIKELY AIR I LINE. I ADV WOULD SUBMIT SO TO HAVE IT INSPECTED. NFAN	08/19/2020 02:10 PM	pulled jar sample , checked found air in water, flushed main until clear, RW
54800281	SUNNY HILLS	J9.0 Water Quality	OPcbrann 08/18/2020: SPK TO MELISSA MILAM @850-326-7482;SHE WAS CALLING ABOUT HER WATER BEING BROWN;IT STARTED THIS MORNING;S/O CREATED;IF POSSIBLE CALL MELISSA WHEN COMING OUT;NFAN	08/18/2020 06:01 PM	Flushed mains and made contact with customer and water quality is good now, Thanks
1191091	SUNNY HILLS	J9.0 Water Quality	OPidrost 08/17/2020: KATHRYN CALLED IN - SEDIMENT IN TOILET AND TOILET TANK, REDDISH. WANTED TO KNOW IF ANYTHING WAS GOING ON. ADV OF MAIN BREAK OVER WKND BUT STREETS AFFECTED ARE NOT IN HER AREA. SUB	08/17/2020 01:29 PM	Flushed Main and checked home, quality was good and clear, went back by and checked customer stated it was good, RW
54796819	SUNNY HILLS	J9.0 Water Quality	OPmrodgers 06/15/2020: JOEL (HUSBAND) CALLED ORANGE WATER SAMPLE IN JAR SEDIMENT AS WELL S/O COMPLETE CALL 30 MIN PRIOR	06/15/2020 10:07 AM	Met with customer(husband) I checked water quality = Good, no coloration or sediment, good smell and taste. Customer provided a sample that was badly discolored and had sediment. Gave customer my card and advised him to call next time it happened to call, flushed at closest downstream hydrant. Customer was polite and very knowledgeable on water quality...Randal
1190529	SUNNY HILLS	J9.0 Water Quality	OPmrodgers 03/18/2020: BIRUTE CALLED LMOM STATED BROWN WATER RETURNED CALL NO ANSWER LMOM ADV S/O COMPLETE	03/18/2020 10:23 AM	
54800858	SUNNY HILLS	J9.0 Water Quality	OPidrost 02/13/2020: TAJHA CALLED IN TO REPORT WATER HAS GOTTEN PROGRESSIVELY MORE BROWN OVER THE LAST 2-3 WEEKS. SUBMITTED S/O. NFAN	02/13/2020 04:03 PM	TALKED TO CUSTOMER AND TOOK A WATER SAMPLE THE WATER WAS CLEAR AND THE CL2 WAS 1.0
54800691	SUNNY HILLS	J9.0 Water Quality	02/11/2020: STEPH CI AND ASKED WHY HER WATER IS TURNING ORANGE EVERY COUPLE MONTHS. I ADV COULD BE RUST IN HOMES WATER LINES. I ADV I COULD SEND OUT A TECH TO CHECK THE WATER QUALITY BUT ADV THEY WOULD PROBABLY JUST FLUSH HER LINES. SHE STATED SHES NEVER BEEN OFFERED THAT. I ADV WE'VE BEEN OUT BEFORE WHEN SHE CALL AND FOUND THE WATER TO BE CLEAR. SHE STATED SHE IS MOVING IN TWO WEEKS SO IT DOESN'T MATTER AND DISCONNECTED THE CALL.	02/11/2020 10:55 AM	No further action required.
1189404	SUNNY HILLS	J9.0 Water Quality	OPcbrann 02/03/2020: SPK TO EDDIE BROWN @850-726-0215;HE WAS CALLING ABOUT BROWN WATER FOR 2 DAYS;ADV I WILL PUT IN A S/O TO HAVE IT CHECKED;CALL EDDIE BACK @850-726-0215	02/03/2020 07:01 PM	spoke with customer in person, advised to flush his line. We flushed until main was clear
54822514	SUNNY HILLS	J9.0 Water Quality	OPcbrann 08/02/2019: SPK TO RYAN YOUNGBLOOD;HE ADV HE IS STILL HAVING WATER ISSUES WITH THE COLD WATER ONLY COMING OUT ORANGE;I ADV THE TECH NOTED ON LAST VISIT THE WATER CAME OUT CLEAR & S/O CLOSED 7	08/02/2019 06:20 PM	TALKED TO CUSTOMER FLUDED LINES CLEAR WATER TEC MIKE
54799621	SUNNY HILLS	J9.0 Water Quality	OPidrost 08/02/2019: MARYANN CALLED IN AFTER READING WATER QUALITY INFO ON STATEMENT. WE DISCUSSED MEASUREMENT AND WHAT IT MEANS FOR IT TO BE 'BELOW' ACCEPTABLE LEVEL. NFAN	08/02/2019 02:34 PM	No further action required.
54822514	SUNNY HILLS	J9.0 Water Quality	OPdjohnson 07/24/2019: RYAN CI. ORANGE WATER FOR ABOUT A WEEK. NO ODOR. I ADV POSSIBLE DISCOLORATION FROM PIPES. I ADV I ENTERED SO TO HAVE METER INSPECTED. NFAN	07/24/2019 06:15 PM	Water Clear upon visit, Cl2 Residual 0.5, spoke with customer, will monitor
1191067	SUNNY HILLS	J9.0 Water Quality	OPmrodgers 07/01/2019: MRS BANKS CALLED ROTTEN ODOR AND TASTE S/O CREATED	07/01/2019 10:40 AM	Made contact with customer, Flushed up and downstream of service connection. Advised customer to continue to monitor and if it returns let us know, rw
54829303	Talquin Waterworks	J9.0 Water Quality	OPskrueger 05/16/2024: TOM CI TO FIND OUT IF THE TECH HAS BEEN OUT YET TO LOOK AT AND TEST THE WATER AT HIS PROP I ADV HIM THE TECH HAS BEEN OUT AND DID NOT SEE ANY GREEN WATER AND DETECTED NO LEAKS	05/16/2024 03:53 PM	Checked water quality at spigot on side of front porch. Ran water and filled 5 gallon bucket up to see clarity found no green water or water quality issue at that time. Chlorine residual was 0.8 mg/l checked meter and dial for leaks no issues found at time check.
54829303	Talquin Waterworks	J9.0 Water Quality	opcikaliszewski 05/06/2024: THOMAS CI SAID HIS WATER IS COMING OUT GREEN SO WE PUT IN A SERVICE ORDER FOR IT TO BE LOOKED AT. ALSO UPDATED HIS PHONE NUMBER. NFAN	05/06/2024 05:05 PM	Same customer as above.
54824831	Talquin Waterworks	J9.0 Water Quality	optveldhouse 12/07/2023: PATRICIA CI ABOUT CHEMICAL SMELL IN WATER AND IT IS KILLING HER PLANTS. SHE HAS 30 ACRES SHE HAS TO WATER AND EVERYONE TELLS HER SHE NEEDS TO WAIT 24 HOURS BEFORE USING WATER	12/07/2023 03:33 PM	See next two complaints.

54824831	Talquin Waterworks	J9.0 Water Quality	OPacarter 07/10/2023: PATRICIA CI AGAIN ABOUT THE CHLORINE SMELL AND TASTE IN HER WATER. I READ HER THE NOTE FROM THE TECH AGAIN AND SHE STATED THEY DIDNT TEST THE WATER AT HOUSE BUT ONLY AT THE SHED[07/10/2023 02:33 PM	Inspected water quality at spigot by shed and water was not cloudy and chlorine residual was 0.6 mg/l. There is sulfur smell to water in this area. But chlorine dosage is adequate the cloudy was can be due to sniffer valve on tank and water being pulled from aquifer but entrained air will settle out.
54824831	Talquin Waterworks	J9.0 Water Quality	OPacarter 06/29/2023: PATRICIA CI AGAIN ABOUT HOW BAD HER WATER IS THE CHLORINE SMELL AND TASTE. SHE STATED SHE HAS TALKED TO THE TECHS WHO SAY THE WATER READS GOOD AT THE PLANT BUT AS SOON AS IT GETS	06/29/2023 02:20 PM	Checked water quality at spigot by shed let water run a few minutes and it was clear and chlorine residual was 0.9 mg/l no issues seen with water quality at rt or point of effluent, customer lives in 50+yr old mobile home and issue is on customer side of meter. Customer needs to contact plumbe. water quality is OK and clear at well and remote taps.
54824831	Talquin Waterworks	J9.0 Water Quality	OPTveldhouse 06/05/2023: PATRICIA CI TO LET US KNOW HER WATER HAS ODOR AND CHLORINE SMELL. SHE SAID THE WATER IS WHITE AND CLOUDY BUT NO MATER HOW LONG SHE RUNS THE WATER THE WATER DOES NOT CLEAR. SHE	06/05/2023 03:05 PM	Same customer as above.
54824715	Talquin Waterworks	J9.0 Water Quality	OPdberry 08/22/2022: SHERRY CALLED TO REPORT SHE STILL HAS AIR IN HER LINE AND WANTS FIXED; TRIED TO RETURN CALL - NO VMAIL SET UP. ACCT#54824715. NFAN; OPdberry 08/22/2022: PLACE S.O. FOR ADDTL INFO	08/22/2022 03:00 PM	spoke with custo balanced the tank A/W ratio 8/22/22 Craig Operator
54824766	Talquin Waterworks	J9.0 Water Quality	OPdberry 08/19/2022: JACQUELYN CALLED IN STATE SHE IS STILL HAVING ISSUES WITH WATER: SMELL LIKE SULFUR SOME DAYS & CHLORINE OTHERS - STATED OTHERS IN THE ARE HAVING SAME ISSUE; PLACED A S.O. FOR MOND	08/19/2022 02:49 PM	Spoke with Customer notified them what the issue was Water Quality has a lot of Sulfur So If the C/L-2 dose/Residual gets Lower than needed the Sulfur Smell is noticable.
54824766	Talquin Waterworks	J9.0 Water Quality	OPdsawyer 04/06/2022: JACQUELYN C/I WANTING TO SPEAK TO CORP ABOUT QUALITY OF WELL WATER BCUZ THE LAKE IS ENCROACHING TOWARDS THE WELL EVEN THO THEY BUILT A SEA WALL. PROVIDED CORP PHONE #. NFAN	04/06/2022 01:27 PM	Same customer as above.
54824624	Talquin Waterworks	J9.0 Water Quality	OPldrost 07/05/2022: DUSTIN CALLED IN AFTER SEEING MSG ON HIS BILL ABOUT WATER QUAL. WANTED TO KNOW WHY THEY'RE PAYING FOR WATER THAT'S NOT DRINKABLE. ADV COVERS MAINTENANCE WHILE THEY REHAB SYSTEM. N	07/05/2022 01:10 PM	No further action required.
54824685	Talquin Waterworks	J9.0 Water Quality	OPdsawyer 12/17/2021: DAVID HESTER C/I COMPLAINING LACK OF WATER PRESSURE. ADV HIM OF BEN STOUTAMIRE TALQUI WATER SYSTEM REPAIRS. ADV HIM TO CALL CORP. FOR FURTHER INFO. NFAN	12/17/2021 04:05 PM	No further action required.
54824675	Talquin Waterworks	J9.0 Water Quality	OPdsawyer 12/08/2021: PATTY C/I LMOM OF STRONG CHLORINE (LIKE BLEACH) IN H2O. C/B ADV. PATTY WILL SUBMT S/O. SUBMTD S/O. NFAN	12/08/2021 09:41 AM	Spoke with Patty checked c/L2 Residual. tuned dosage down. Craig Revell operator Lake Talquin
54824675	Talquin Waterworks	J9.0 Water Quality	Opjaczarnik 11/04/2021: PATTY CALLED REGARDING BLEACH SMELL COMING FROM THE FAUCET; REACHED OUT TO TECH; HE ADV THERE IS A NEW OPERATOR AT THE PLANT WORKING WITH THE CHLORINE;	11/04/2021 11:55 AM	Same customer as above.
54824839	Talquin Waterworks	J9.0 Water Quality	Opjaczarnik 11/22/2021: WAYNE LMOM REGARDING SULFUR SMELL IN THE WATER; ATTEMPTED TO CALL BACK @ (407) 403-4367, NO ANSWER, UNABLE TO LMOM; ATTEMPTED TO CALL TECH, LMOM WITH CUSTOMER ADDRESS AND ISSUE	11/22/2021 07:29 AM	Spoke to homeowner about odor, odor has subsided due to chlorine residual adjust at well site...Michael Voorhees
54824704	Talquin Waterworks	J9.0 Water Quality	OPcbrann 08/10/2021: SPK TO LEIGH KIDD @305-934-5294;SHE WAS CALLING TO SAY HER WATER IS CLOUDY & HAS A FUNNY TASTE SINCE 8-7-21;S/O CREATED;NFAN	08/10/2021 06:19 PM	water has cleared up as of now per cust, line had got air in it causing cloudy look and off taste...DL
54824762	Talquin Waterworks	J9.0 Water Quality	OPldrost 05/05/2021: MICHAEL (TRAVIS' FATHER) CALLED IN TO INFORM THAT THERE'S A SEVERE AMT OF AIR IN HIS WATER LINES. HAS LASTED 2 WEEKS, EVEN AFTER RUNNING SHOWER, FAUCETS, PERIODS OF JUST AIR COMIN	05/05/2021 02:12 PM	air in the lines due to well, flushed at well and flush point at the end of Ben Talquin Trace...DL
54824763	Talquin Waterworks	J9.0 Water Quality	OPldrost 05/05/2021: MICHAEL CALLED IN TO INFORM THAT THERE'S A SEVERE AMT OF AIR IN HIS WATER LINES. HAS LASTED 2 WEEKS, EVEN AFTER RUNNING SHOWER, FAUCETS, PERIODS OF JUST AIR COMING OUT WITH AN EVE	05/05/2021 02:11 PM	air in the lines due to well, flushed at well and flush point at the end of Ben Talquin Trace...DL
54824766	Talquin Waterworks	J9.0 Water Quality	OPjaczarnik 04/19/2021: JACQUELYN CALLED REGARDING ODOR AND SEDIMENT IN THE WATER SINCE 4/17/21; ADV WOULD SUBMIT TO HAVE WATER QUALITY INSPECTED; HER RETURN NUMBER IS 850-933-3210	04/19/2021 01:00 PM	advised customer that the chlorine got low, allowing the water to smell like sulfur, which is the smell of the well water. The sediment is from the water pipes...DL
54824685	Talquin Waterworks	J9.0 Water Quality	OPcbrann 02/05/2021: SPK TO DAVID HESTER @850-296-5374;HE ADV WATER IS GRAY SINCE SEPT.S/O CREATED;NFAN	02/05/2021 04:41 PM	talk with customer, to explain that air has got in the water distribution, which is causing the water to become grey. Told them that flushing will continue to be done...DL
54824714	Talquin Waterworks	J9.0 Water Quality	OPcbrann 02/05/2021: SPK TO NAZARIO LOPEZ @950-408-3187;HE WAS CALLING ABOUT GRAY WATER;S/O CREATED;NFAN	02/05/2021 04:36 PM	talk with customer, to explain that air has got in the water distribution, which is causing the water to become grey. Told them that flushing will continue to be done...DL
54824662	Talquin Waterworks	J9.0 Water Quality	OPmrodgers 11/05/2020: PATRICIA CALLED STATED BROWN WATER AGAIN S/O COMPLETE	11/05/2020 09:04 AM	meet with customer and explained to her what was being done to get control of the problem, she agreed with what she heard from me...DL
54824706	Talquin Waterworks	J9.0 Water Quality	OPjaczarnik 10/05/2020: JEFF CALLED REGARDING WHO TO CONTACT REGARDING CONTINUED WATER QUALITY ISSUES; ADV TO TRY AND SPEAK W/ THE CORP OFFICE; NFAN	10/05/2020 10:53 AM	Talked with customer and explained to him why he may be experiencing yellowish or orangy water, he understood what was going on...DL
54824685	Talquin Waterworks	J9.0 Water Quality	OPjaczarnik 09/02/2020: DAVID CALLED REGARDING LOW PRESSURE AND WATER QUALITY ISSUES THE LAST 2 MONTHS; SUBMITTED S/O FOR TECH TO COME OUT AND INSPECT;	09/02/2020 03:20 PM	has had air in line constantly, customer understands that line has been flushed each day, to remove air out of line...DL
54824773	Talquin Waterworks	J9.0 Water Quality	OPdjohnson 09/01/2020: SUSAN LMOM. I CALLED. SHE STATED WATER HAS FUNKY SMELL AND LEAVES FILM ON SKIN. I ADV WOULD SUBMIT SO TO INSPECT. NFAN	09/01/2020 02:47 PM	Door tag was left to call tech about complaint...D

54824717	Talquin Waterworks	J9.0 Water Quality	OPIdrost 08/31/2020: JANET CALLED IN - WATER CONTINUES TO HAVE AN ODOR (CHEMICAL/SULFUR). BEEN LIKE THAT FOR PROBABLY OVER A MONTH BUT DEF 2-3 WEEKS. ORANGE COLOR COMES AND GOES. SUBMITTED S/O TO INSP	08/31/2020 11:11 AM	spoke with Mr. Halton about his complaint and he understands why the water may be like that for right now...DL
54824792	Talquin Waterworks	J9.0 Water Quality	OPIdrost 08/17/2020: KEITH CALLED IN TO GO ON RECORD COMPLAINING B/C HE THINKS WATER QUAL HAS GONE DOWN EVER SINCE USW TOOK OVER CO. WANTED TO KNOW WHAT USW DID TO THE WATER. ADV UNABLE TO PROVIDE DET	08/17/2020 01:36 PM	water cleaned up minutes later, but reddish water was due to flushing pipes, after a repair...DL
54824662	Talquin Waterworks	J9.0 Water Quality	OPmrodgers 08/13/2020: PATRICIA CALLED STATED BROWN BROWN WATER S/O COMPLETE	08/13/2020 10:27 AM	line was flushed at flush point at end of road...DL
54824747	Talquin Waterworks	J9.0 Water Quality	OPIdrost 08/13/2020: JUSTIN CALLED IN TO REPORT BROWN WATER SINCE YESTERDAY. SUBMITTED S/O. NFAN	08/13/2020 09:18 AM	line was flushed at end point of road...DL
54824698	Talquin Waterworks	J9.0 Water Quality	OPjaczarnik 08/07/2020: LYNDA CALLED ABOUT WATER QUALITY; ADV THAT CLOUDY WATER IS REGULARLY DUE TO AIR IN THE LINES; ADV TO CALL BACK IF ANY OTHER QUALITY ISSUES ARISE; NFAN	08/07/2020 09:58 AM	No further action required.
54824612	Talquin Waterworks	J9.0 Water Quality	OPIdrost 08/04/2020: DONALD CALLED IN - WATER HAS BEEN BROWN FOR ABOUT A WEEK AND HAS NOT CLEARED. SUBMITTED S/O, UPDATED CONTACT INFO. NFAN	08/04/2020 11:04 AM	flushed out the flush point that was located in the yard next to the meter...DL
54824804	Talquin Waterworks	J9.0 Water Quality	07/31/2020: SONYA CALLED REGARDING WATER QUALITY; REAHCED OUT TO TECH TO CONFIRM THEY ARE FLUSHING THE LINES TODAY; ADV THAT THE TECH WILL FOLLOW UP WITH HER ONCE THEY ARE FINISHED FLUSHING THE LINES; NFAN	07/31/2020 02:38 PM	No further action required.
54824742	Talquin Waterworks	J9.0 Water Quality	OPjaczarnik 07/30/2020: PAULA CALLED AGAIN REGARDING SEDIMENT IN THE WATER; REACHED OUT TO RANDALL TO CONFIRM TECHS ARE GOING OUT TODAY (7/30/20) TO FLUSH LINES AGAIN; TECH WILL REACH OUT TO CUSTOMER	07/30/2020 10:14 AM	2" line that busted on Little Bandit Rd, line was repaired and flushed. Line will continue to be flushed...DL
54824626	Talquin Waterworks	J9.0 Water Quality	07/29/2020: LAURA CALLED RE DISCOLORED WATER AND HAVING TO PAY FOR IT WANTED TO STOP BEING CHARGED ADV UNABLE TO STOP BILLING OFFERED S/O FOR WATER QUALITY...CUST STATED SHE HAS *****ING THYROID CANCER DUE TO WATER AND DISCONNECTED CALL.	07/29/2020 11:29 AM	No action required.
54824792	Talquin Waterworks	J9.0 Water Quality	OPdjohnson 07/28/2020: KEITH LMOM STATED YELLOW WATER RUINED A LOAD OF WHITES. I CALLED NO ANSWER. LMOM. I ADV WOULD SUBMIT SO TO HAVE WATER INSPECTED. I ADV CALL BACK IF HAS QUESTIONS. NFAN	07/28/2020 02:30 PM	water cleaned up minutes later, but reddish water was due to flushing pipes, after a repair...DL
54824742	Talquin Waterworks	J9.0 Water Quality	OPjaczarnik 07/24/2020: PAULA CALLED REGARDING SEDIMENT IN WATER; SUBMITTED S/O; CUSTOMER WAS UPST WE COULD NOT COME OUT UNTIL MONDAY AND DISCONNECTED THE CALL;	07/24/2020 02:04 PM	2" line that busted on Little Bandit Rd, line was repaired and flushed. Line will continue to be flushed...DL
54824831	Talquin Waterworks	J9.0 Water Quality	OPjaczarnik 07/20/2020: PATRICIA CALLED REGARDING WATER QUALITY; SHE ADV WATER IS VERY CLOUDY AND CHLORINATED; ADV WOULD SUBMIT TO HAVE WATER QUALITY INSPECTED;	07/20/2020 11:07 AM	I spoke with Mrs Patty she shared her issues I told her I would touch back with her in a few days to she If things were better. Thanks Craig Operator Lake Talquin C20930