# **PUBLIC SERVICE COMMISSION**

#### FAR NOTICE OF CUSTOMER SERVICE HEARING

The FLORIDA PUBLIC SERVICE COMMISSION announces ten (10) public customer service hearings to be held in Docket No. 20250011-EI to which all persons are invited.

# DAY, DATE, TIME AND LOCATION:

#### **In-Person Service Hearings:**

Wednesday, May 28, 2025, 9:00 a.m. (EDT) at Lee County Civic Center, Davidson House, 11831 Bayshore Road, North Fort Myers, Florida 33917

Wednesday, May 28, 2025, 6:00 p.m. (EDT) at Florida Memorial University, Lou Rawls Center for the Performing Arts, 15800 NW 42nd Avenue, Miami Gardens, Florida 33054\*

Thursday, May 29, 2025, 9:30 a.m. (EDT) at Anne Kolb Nature Center, 751 Sheridan Street, Hollywood, Florida 33019\*

Thursday, May 29, 2025, 6:00 p.m. (EDT) at Solid Waste Authority of Palm Beach County, 7501 N Jog Road, West Palm Beach, Florida 33412

Friday, May 30, 2025, 1:00 p.m. (EDT) at Shores Community Center, 3000 Bellemead Drive, Daytona Beach Shores, Florida 32118

Thursday, June 5, 2025, 6:00 p.m. (CDT) at Pensacola State College, Hagler Auditorium, 1000 College Blvd., Building 2a, Pensacola, Florida 32504

Friday, June 6, 2025, 1:00 p.m. (CDT) at Gulf Coast State College, Student Union East, Room 232, 5230 West Highway 98, Panama City, Florida 32401

# Virtual Service Hearings:

Tuesday, June 3, 2025, 6:00 p.m. (EDT), at Room 148, Betty Easley Conference Center, 4075 Esplanade Way, Tallahassee, FL 32399\*

Wednesday, June 4, 2025, 10:00 a.m. (EDT), at Room 148, Betty Easley Conference Center, 4075 Esplanade Way, Tallahassee, FL 32399

Wednesday, June 4, 2025, 2:00 p.m. (EDT), at Room 148, Betty Easley Conference Center, 4075 Esplanade Way, Tallahassee, FL 32399\*

\* Spanish-language interpreter will be available.

#### GENERAL SUBJECT MATTER TO BE CONSIDERED

Docket No. 20250011-El- Petition for rate increase by Florida Power & Light Company. The purpose of the service hearing is to give customers and other interested persons an opportunity to offer comments regarding the quality of service the utility provides, the proposed rate increase, and to ask questions and comment on other issues. One or more of the Commissioners of the Florida Public Service Commission may attend and participate in this meeting. For questions, contact Commission staff, Shaw Stiller, by telephone at (850) 413-6187 or by email at sstiller@psc.state.fl.us.

The service hearings will be governed by the provisions of Chapter 120, Florida Statutes, Chapter 366, Florida Statutes, and Chapters 25-22 and 28-106, Florida Administrative Code. All persons offering comments shall be sworn under oath and be subject to cross-examination at the conclusion of their testimony. As always, the public may view a live stream of the service hearings online using the link available at <a href="http://www.floridapsc.com/Conferences/AudioVideoEventCoverage">http://www.floridapsc.com/Conferences/AudioVideoEventCoverage</a>.

# PARTICIPATION IN SERVICE HEARINGS

Customers may register to speak at the virtual service hearings in one of the following ways: (1) register using the PSC's online registration form, which will be available at <a href="www.FloridaPSC.com">www.FloridaPSC.com</a>, under the "Hot Topics" heading, (2) call the PSC at (850) 413-7080 or (3) email <a href="speakersignup@psc.state.fl.us">speakersignup@psc.state.fl.us</a>. Online registration for the virtual service hearings will open on May 20, 2025 at 9:00 a.m., and close at noon on June 2, 2025.

One day prior to the virtual service hearings customers who signed up to speak will be provided further instructions from PSC staff on how to participate.

Customers who wish to speak at the in-person service hearings may register upon arrival at the venue. There will be no online signups for the in-person service hearings.

All persons who wish to comment, either virtually or in-person, are urged to appear promptly at the scheduled times because the service hearings may be adjourned early if no customers are present to testify or when those present have testified.

Please note that the order in which customers will speak is based on the order in which they register. If you have questions about the sign-up process, please call (850) 413-7080.

# **EMERGENCY CANCELLATION OF MEETING**

If settlement of the case or a named storm or other disaster requires cancellation of the proceedings, Commission staff will attempt to give timely direct notice to the parties. Notice of cancellation will also be provided on the Commission's website (http://www.floridapsc.com) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Office of the General Counsel at 850-413-6199.

# **AMERICANS WITH DISABILITIES ACT**

In accordance with the Americans with Disabilities Act, persons needing a special accommodation to participate at this proceeding should contact the Office of Commission Clerk no later than five days prior to the hearing at 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850 or (850) 413-6770 (Florida Relay Service, 1-800-955-8770 Voice or 1-800-955-8771 TDD). Assistive Listening Devices are available upon request from the Office of Commission Clerk, Gerald L. Gunter Building, Room 152.

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Home Advanced

Advanced Search MyFLRules

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Agency Main Menu Manage my profile You are currently logged in ( Log Out )

Notices Submitted to/Confirmed by Administrative Code & Register Staff

Notices Confirmed by ACR

#### **Notices Submitted to ACR**

ID		Rule No./ Organization	Rule Title	Section	Issue	Date				
	None									

#### **Notices Confirmed by ACR**

ID	Rule No./ Organization	Rule Title	Section	Issue	Date
29572019	5/13/2025	FLORIDA PUBLIC SERVICE COMMISSION	Meeting	5/14/2025 Vol. 51/94	5/13/2025

#### Back to Agency Home

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