BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

Notice of IN-PERSON AND VIRTUAL Customer Service HearingS

TO

florida power & light company

office of public counsel

electrify america, llc

evgo services, llc

federal executive agencies

florida rising, inc.

league of united latin american citizens florida, inc.

environmental confederation of southwest florida

florida industrial power users group

florida retail federation

southern alliance for clean energy

walmart, inc.

AND

ALL OTHER INTERESTED PERSONS

DOCKET NO. 20250011-EI

Petition for rate increase by Florida Power & Light Company.

ISSUED: May 14, 2025

 NOTICE is hereby given that the Florida Public Service Commission will hold customer service hearings in the above docket on the rates and charges of Florida Power & Light Company. The hearing will commence at the time and location shown below and will continue until all witnesses have been heard. CUSTOMERS WHO WISH TO PRESENT TESTIMONY ARE URGED TO APPEAR PROMPTLY AT EACH SCHEDULED HEARING TIME SINCE THE HEARING MAY BE AJOURNED EARLY IF NO WITNESSES ARE PRESENT TO TESTIFY.

IN-PERSON SERVICE HEARINGS

 Wednesday, May 28, 2025 at 9:00 a.m. (EDT)

 Lee County Civic Center, Davidson House

 11831 Bayshore Road, North Fort Myers, Florida 33917

 Wednesday, May 28, 2025 at 6:00 p.m. (EDT)\*

 Florida Memorial University, Lou Rawls Center for the Performing Arts

 15800 NW 42nd Avenue, Miami Gardens, Florida 33054

 Thursday, May 29, 2025 at 9:30 a.m. (EDT)\*

 Anne Kolb Nature Center

 751 Sheridan Street, Hollywood, Florida 33019

 Thursday, May 29, 2025 at 6:00 p.m. (EDT)

 Solid Waste Authority of Palm Beach County

 7501 N Jog Road, West Palm Beach, Florida 33412

 Friday, May 30, 2025 at 1:00 p.m. (EDT)

 Shores Community Center

 3000 Bellemead Drive, Daytona Beach Shores, Florida 32118

 Thursday, June 5, 2025 at 6:00 p.m. (CDT)

 Pensacola State College, Hagler Auditorium

 1000 College Blvd., Building 2a, Pensacola, Florida 32504

 Friday, June 6, 2025 at 1:00 p.m. (CDT)

 Gulf Coast State College, Student Union East, Room 232

 5230 West Highway 98, Panama City, Florida 32401

VIRTUAL SERVICE HEARINGS

 Tuesday, June 3, 2025, at 6:00 p.m. (EDT)\*

 Wednesday, June 4, 2025 at 10:00 a.m. (EDT)

 Wednesday, June 4, 2025 at 2:00 p.m. (EDT)\*

\* Spanish- language interpreter will be available.

PURPOSE AND PROCEDURE:

 The purpose of the customer service hearings is to give customers and other interested persons an opportunity to offer comments regarding the quality of service the utility provides, the proposed rate increase, and to ask questions and comment on other issues. One or more of the Commissioners of the Florida Public Service Commission may attend and participate in this hearing.

 The procedure at these hearings shall be as follows: The Company will present a brief summary of its case and then members of the public may present testimony. Members of the public who wish to present testimony are urged to appear promptly at each scheduled hearing time since the hearing may be adjourned early if no witnesses are present to testify. All witnesses shall be subject to cross examination at the conclusion of their testimony.

 As always, the public may view a livestream of the service hearings online using the link available at: <http://www.floridapsc.com/Conferences/AudioVideoEventCoverage>

PARTICIPATION IN SERVICE HEARINGS

 Customers may register to speak at the virtual service hearings in one of the following ways: (1) register using the PSC’s online registration form, which will be available at [www.FloridaPSC.com](http://www.FloridaPSC.com), under the “Hot Topics” heading, (2) call the PSC at (850) 413-7080 or (3) email speakersignup@psc.state.fl.us. Online registration for the virtual service hearings will open on May 20, 2025 at 9:00 a.m., and close at noon on June 2, 2025. One day prior to the virtual service hearings customers who signed up to speak will be provided further instructions from PSC staff on how to participate.

 Customers who wish to speak at the in-person service hearings may register upon arrival at the venue. There will be no online signups for the in-person service hearings.

 All persons who wish to comment, either virtually or in-person, are urged to appear promptly at the scheduled times because the service hearings may be adjourned early if no customers are present to testify or when those present have testified.

 Please note that the order in which customers will speak is based on the order in which they register. If you have questions about the sign-up process, please call (850) 413-7080.

AMERICIANS WITH DISABILITIES ACT

In accordance with the Americans with Disabilities Act, persons needing a special accommodation to participate at this proceeding should contact the Office of Commission Clerk no later than fivedays prior to the hearing at 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850 or 850-413-6770 (Florida Relay Service, 1-800-955-8770 Voice or 1-800-955-8771 TDD). Assistive Listening Devices are available upon request from the Office of Commission Clerk, Gerald L. Gunter Building, Room 152.

JURISDICTION

 This Commission is vested with jurisdiction over the subject matter of this proceeding by the provisions of Chapter 366, Florida Statutes. This proceeding will be governed by Chapters 120 and 366, Florida Statutes, and Rules 25-22 and 28-106, Florida Administrative Code.

EMERGENCY CANCELLATION OF PROCEEDINGS

 If settlement of the case or a named storm or other disaster requires cancellation of the proceedings, Commission staff will attempt to give timely direct notice to the parties. Notice of cancellation will also be provided on the Commission’s website (http://www.floridapsc.com) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Office of the General Counsel at 850-413-6199.

 By DIRECTION of the Florida Public Service Commission this 14th day of May, 2025.

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|  | /s/ Adam J. Teitzman |
|  | ADAM J. TEITZMANCommission Clerk |

Florida Public Service Commission

2540 Shumard Oak Boulevard

Tallahassee, Florida 32399

(850) 413-6770

www.floridapsc.com

Copies furnished: A copy of this document is provided to the parties of record at the time of issuance and, if applicable, interested persons.

SPS