

Nickalus Holmes

From: Nickalus Holmes on behalf of Records Clerk
Sent: Wednesday, May 21, 2025 8:15 AM
To: 'Michael Eustace'
Cc: Consumer Contact
Subject: RE: Boca West and FPL

Good morning Mr.Eustace

We will be placing your comments below in consumer correspondence in Docket No. 20250011, and forwarding your comments to the Office of Consumer Assistance and Outreach.

Thank you,
Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

From: Michael Eustace <meustace@bocawestmaster.com>
Sent: Tuesday, May 20, 2025 5:43 PM
To: Office of Chairman La Rosa <Commissioner.LaRosa@psc.state.fl.us>
Cc: Office of Chairman La Rosa <Commissioner.LaRosa@psc.state.fl.us>; Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>; Office of Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>; Office of Commissioner Passidomo Smith <Commissioner.Passidomo.Smith@psc.state.fl.us>; Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Boca West and FPL

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Dear Chairman, La Rosa and Commissioners,
On behalf of the Boca West Master Association (BWMA) and the residents of Boca West in Boca Raton, Florida, I write to formally request the Florida Public Service Commission's assistance in resolving an extraordinary issue with Florida Power & Light (FPL).

For more than 40 years, FPL-owned light posts and fixtures have remained on Boca West premises generating revenue for FPL. As we undertake necessary infrastructure improvements for energy reduction and efficiencies and enhanced safety, BWMA has engaged with FPL regarding the removal of these outdated installations. However, we have encountered an alarming and unreasonable financial demand from the utility provider: a \$880,000 removal fee, an amount that is more than **three times** higher than the prior quote provided by FPL and **nearly five times** the estimate given by an independent contractor capable of efficiently removing and recycling the equipment.

For over six months, BWMA has attempted to work collaboratively with FPL to understand the basis for this extraordinary charge. Despite multiple inquiries, FPL representatives, including legal counsel and senior staff, have been unable to provide calculations or contract terms that justify the \$880,000 payment. The lack of

transparency and fair pricing raises serious concerns about the utility's business practices and its treatment of our community.

This excessive financial burden effectively holds Boca West hostage, forcing our residents to absorb costs that lack reasonable justification. The discrepancy between prior quotes and independent contractor estimates suggests that the proposed charge is arbitrary and not reflective of fair-market pricing. We believe that as a regulatory body overseeing public utilities, the Florida Public Service Commission can ensure fairness and accountability in this matter.

We urge the Commission to assist and investigate this matter to resolve this dispute in a manner that is equitable, transparent, and justifiable. We have exhausted all other means of recourse and the residents of Boca West your assistance to obtain clarity and fairness. Please assist us with this extraordinary problem.

We appreciate your prompt attention to this matter and request an opportunity to discuss this further at your earliest convenience. Thank you for your time and consideration.

Sincerely,

Michael Eustace CCM, LCAM, CMCA
Executive Director, COO, VP
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**BOCA WEST
MASTER ASSOCIATION**