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# Public Service Commission

June 13, 2025

Ms. Alexandra Leijon  
Administrative Code and Register Director  
Office of General Counsel  
Florida Department of State  
Room 701, The Capitol  
Tallahassee, FL 32399-0250

VIA EMAIL  
[AdministrativeCode@dos.fl.gov](mailto:AdministrativeCode@dos.fl.gov)

**Re: Technical Changes to Rule 25-30.460 Application for Miscellaneous Service Charges**

Dear Ms. Leijon:

Please make the following technical change to Rule 25-30.460, F.A.C., which is reflected in the attached version of the rules:

Rule 25-30.460, F.A.C., *Law Implemented* 367.081, 367.121, 367.091, ~~367.097~~ FS.

This technical change is to cite the statute listed in the FAR notice and correct the typographical error contained in the published FAR.

The need for this technical change was discovered during our review of our regulatory plan. Please let me know if you have any questions. You may reach me at (850) 413-6630 or at [Susan.Sapoznikoff@psc.state.fl.us](mailto:Susan.Sapoznikoff@psc.state.fl.us).

Sincerely,

/s/ Susan Sapoznikoff

Susan Sapoznikoff  
Senior Attorney

Enclosures

cc: Office of Commission Clerk

**25-30.460 Application for Miscellaneous Service Charges.**

(1) All water and wastewater utilities may apply for miscellaneous service charges and these charges shall be included in each company's tariff. If a utility provides both water and wastewater services, only a single charge shall be assessed for each of the miscellaneous service charges identified in subsection (2).

(2) The following identifies and defines miscellaneous service charges:

(a) A premises visit charge is levied when a service representative visits a premises to discontinue service for nonpayment of a due and collectible bill and the customer pays the service representative or otherwise makes satisfactory arrangements to pay the bill and service is not discontinued. A premises visit charge is also levied when a service representative visits a premises at the customer's request to (1) initiate service, (2) temporarily disconnect service, (3) reconnect service after a temporary discontinuance, or (4) assess a service issue and it is found to be the customer's responsibility.

(b) A violation reconnection charge is levied prior to reconnection of an existing customer after discontinuance of service for cause according to subsection 25-30.320(2), F.A.C. Violation reconnection charges are at the tariffed rate for discontinuation of water service and actual cost for discontinuation of wastewater service.

(c) A convenience charge is levied when a utility bill is paid by debit or credit card.

(d) An investigation of meter tampering charge is levied when an investigation reveals evidence of unauthorized connection to, or tampering with, the utility's meter or equipment, pursuant to paragraph 25-30.320(2)(j), F.A.C.

(e) A late payment charge is levied when a customer is delinquent in paying a bill for service, pursuant to subsection 25-30.335(4), F.A.C.

(f) A non-sufficient funds charge is levied when a customer's payment is refused by the drawee because of lack of funds, lack of credit, or lack of an account, pursuant to Section 68.065, F.S.

(3) A utility may apply for after hours charges for a premises visit charge or violation reconnection charge to account for the overtime when the customer requests that the service be performed after normal business hours.

*Rulemaking Authority 350.127(2), 367.121 FS. Law Implemented 367.081, 367.121, 367.091, ~~367.097~~ FS. History—New 11-30-93, Amended 6-24-21.*

**Janet Cayson**

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**Subject:** FW: Technical Changes to 25-30 rules

**From:** Administrative Code <[AdministrativeCode@dos.fl.gov](mailto:AdministrativeCode@dos.fl.gov)>

**Sent:** Monday, June 16, 2025 9:59 AM

**To:** Susan Sapoznikoff <[SSapozni@psc.state.fl.us](mailto:SSapozni@psc.state.fl.us)>; Administrative Code <[AdministrativeCode@dos.fl.gov](mailto:AdministrativeCode@dos.fl.gov)>

**Subject:** RE: Technical Changes to 25-30 rules

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Good morning,

This request has been completed.

Best,

**Alexandra Leijon**

Administrative Code and Register Director

Office of General Counsel

Department of State

Room 7011 The Capitol | Tallahassee, FL

P: (850)245-6208

[Alexandra.Leijon@dos.fl.gov](mailto:Alexandra.Leijon@dos.fl.gov)

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**From:** Susan Sapoznikoff <[SSapozni@psc.state.fl.us](mailto:SSapozni@psc.state.fl.us)>

**Sent:** Monday, June 16, 2025 8:41 AM

**To:** Administrative Code <[AdministrativeCode@dos.fl.gov](mailto:AdministrativeCode@dos.fl.gov)>

**Subject:** Technical Changes to 25-30 rules

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The attachments/links in this message have been scanned by Proofpoint.

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Good morning, Ms. Leijon:

I have attached the Commission's technical change to Rule 25-30.460, F.A.C.

Please let me know if you also need the rule text in Word format.

Please contact me with any questions or concerns.

With best regards,

Suzie