

Nickalus Holmes

From: John Plescow
Sent: Thursday, June 19, 2025 4:04 PM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 210060

Please, add to docket 20250000.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Thursday, June 19, 2025 4:00 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: RE: E-Form Other Complaints TRACKING NUMBER: 210060

John,
Please forward to clerk's office.
C'Griffin-Greaux

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Friday, May 30, 2025 11:54 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 210060

CUSTOMER INFORMATION

Name: Rebecca Bryan
Telephone: 8635571586
Email: j2r2bryan@aol.com
Address: 3501 Hughes Road Haines City FL 33844

BUSINESS INFORMATION

Business Account Name: Jason Bryan
Account Number: 910078523496
Address: 3501 Hughes Road Haines City FL 33844

COMPLAINT INFORMATION

Complaint: Other Complaints against Duke Energy Florida, LLC d/b/a Duke Energy
Details:

2025 Rate increase. First 1,000kwh went up from 9.963 to 12.179 and kwh over 1,000 went from 11.391 to 12.915. This rate hike is extreme for the average homeowner on a budget or fixed income. My power bill was over \$700 this month. Who can afford these rates? We have lived in Florida all our lives, we are not new to this state. We have never seen a rate hike like this. This increase is exorbitant.