

Petition for rate increase by

Florida Power & Light Company

DOCKET NO. 20250011-EI

Name Elizabeth Herrera

Address 1725 N 16th Ave., Apt. 101
Hollywood, FL 33020

COMMISSION
CLERK

2025 JUL -2 AM 10:34

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CUSTOMER COMMENTS

Dear Commissioners, My name is Elizabeth Herrera, and I am a resident of Hollywood, FL.

For over 20 years, my experience with Florida Power & Light has always been positive.

I greatly appreciate the dedication and hard work FPL demonstrates, especially during storm

events. Whenever there is an outage, power is restored promptly and efficiently. Most

recently, during a move, I had an exceptional experience with their customer service team.

They not only ensured a smooth transition of my electric service, but also assisted with my

cable service- making the entire process seamless and stress-free.

I understand and support the current rate case and what is being proposed. I remain a very

satisfied FPL customer and am confident in the company's continued commitment to

serving our community with excellence.

Sincerely,

Elizabeth Herrera

FOLD & TAPE - See back for address

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