Antonia Hover

From: John Plescow

Sent: Wednesday, July 16, 2025 8:07 AM

To: Consumer Correspondence; Consina Griffin-Greaux

Subject: FW: E-Form Other Complaints TRACKING NUMBER: 210531

Please, add to docket 20240173.

----Original Message-----

From: Consina Griffin-Greaux < CGriffin@psc.state.fl.us > On Behalf Of Consumer Contact

Sent: Tuesday, July 15, 2025 4:45 PM

To: John Plescow < JPlescow@PSC.STATE.FL.US>

Subject: FW: E-Form Other Complaints TRACKING NUMBER: 210531

John,

Please forward to clerk's office. 20240173

C'Griffin-Greaux

----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>

Sent: Friday, June 27, 2025 9:50 AM

To: Consumer Contact < Contact@PSC.STATE.FL.US>

Subject: E-Form Other Complaints TRACKING NUMBER: 210531

CUSTOMER INFORMATION Name: Nicole Castonguay Telephone: 7272720012 Email: nmcstn@gmail.com

Address: 7528 37th Ave N St Petersburg FL 33710

BUSINESS INFORMATION

Business Account Name: Nicole Castonguay Account Number:

Address: 7528 37th Ave N St Petersburg FL 33710

COMPLAINT INFORMATION

Complaint: Other Complaints against Duke Energy Florida, LLC d/b/a Duke Energy

Details:

Duke energy costs are out of control. While the company made \$4.6 BILLION is PROFIT last year, they continue to increase rates for hardworking Americans while simultaneously failing to provide additional or improved services. Please consider implementing municipal power instead and dump private corporations owned by billionaires who do not care about the people!