

State of Florida



Public Service Commission
CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

FILED 7/22/2025
DOCUMENT NO. 06735-2025
FPSC - COMMISSION CLERK

DATE: July 22, 2025

TO: Adam J. Teitzman, Commission Clerk, Office of Commission Clerk

FROM: Robert Chambliss, Public Utility Analyst II, Division of Economics *RC*

RE: Docket No. 20240126-WU – Application for grandfather certificate to operate water utility in Citrus County, by Cinnamon Ridge Utilities, Inc.

The attached email is staff's data request questions regarding cost justification for the utility's current miscellaneous service charges.

RECEIVED-FPSC
2025 JUL 22 PM 12:51
COMMISSION
CLERK

Robert Chambliss

From: Robert Chambliss
Sent: Friday, May 30, 2025 11:27 AM
To: 'dinguspaxton@gmail.com'
Subject: Questions for the psc

Hello,

Below are the questions we have for you in regards to your rates

1. Please provide a recent customer bill pursuant to Rule 25-30.335 Florida Administrative Code (F.A.C.).
2. Please provide cost justification for all of the Utility's **Miscellaneous Service Charges** to include salaries for the tasks provided and the time that it takes to perform each task?
3. Rule 25-30.335 (6) Florida Administrative Code (F.A.C.) states a utility may not consider a customer delinquent in paying his or her bill until the 21st day after the utility has mailed or presented the bill for payment. Please explain why the utility allows a FL resident customer only 16 days to pay their bill but a non-FL resident customer 21 days to pay their bill.

Please let us know if you need help with anything!

Like I said before, on the MISC Service Charges page, the Initial Connection, Normal Reconnection, and Premises Visit charges will now all be called "Premises Visit." We will have one charge for them, and if you could justify the charges so we can get the correct amount for you and the customers!

Thanks again!

Robert Chambliss
850-413-6701