

Antonia Hover

From: John Plescow
Sent: Monday, July 28, 2025 1:34 PM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: FPL Docket #2025-0011

Please, add to docket 20250011.

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> **On Behalf Of** Consumer Contact
Sent: Monday, July 28, 2025 1:07 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: FPL Docket #2025-0011

John,
Please forward to clerk's office. 20250011
C'Griffin-Greaux

From: ricardoamaro92@gmail.com <ricardoamaro92@gmail.com>
Sent: Saturday, July 26, 2025 11:43 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: FPL Docket #2025-0011

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Dear Florida Public Service Commission,

My name is Rick Amaro, and I reside at 14708 Balgowan Rd, Miami Lakes, FL 33016. I am writing to voice my support for Florida Power & Light's (FPL) proposed rate adjustment, as outlined in Docket #2025-0011.

As a long-time FPL customer, I have consistently experienced exceptional service reliability, outstanding customer support, and rapid restoration efforts during and after major weather events. Living in South Florida, where hurricanes and severe storms are a regular part of life, I've seen firsthand how well FPL has prepared its infrastructure to handle extreme conditions. Power restoration after storms has been remarkably efficient, and I attribute this success to the company's strategic investment in modernizing and strengthening the grid.

Beyond storm response, FPL provides excellent day-to-day service. Communication is clear and proactive, billing is transparent, and any issues I've encountered have been resolved promptly and professionally. It's evident that FPL is focused not only on reliability but also on customer satisfaction and innovation.

I understand that rate increases are carefully evaluated, and I believe this one is reasonable given the consistent improvements and the long-term benefits for all customers. Continued investment in infrastructure and clean energy is essential for ensuring our electric system remains strong, sustainable, and future-ready.

Thank you for your time and attention.

Sincerely,
Rick Amaro

14708 Balgowan Rd
Miami Lakes, FL 33016