

Antonia Hover

From: John Plescow
Sent: Thursday, July 31, 2025 10:20 AM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: Docket #2025-0011

Please, add to docket 20250011.

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> **On Behalf Of** Consumer Contact
Sent: Thursday, July 31, 2025 9:49 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: Docket #2025-0011

John,
Please forward to clerk's office.
C'Griffin-Greaux

From: Haley Gordon Karl <haley.gordon@gmail.com>
Sent: Tuesday, July 15, 2025 9:14 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: Docket #2025-0011

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Haley Gordon Karl
13921 SW 73rd Ct
Palmetto Bay, FL 33158
Docket #2025-0011

To the Public Service Commission:

Thank you for the opportunity to share my thoughts on FPL's request for a rate increase. As a Miami native, I am deeply appreciative of FPL's service to the community. I have been a Palmetto Bay resident for almost 9 years and during this time, FPL has provided incredible customer care, especially during storms.

For example, we recently had FPL on our property burying our power lines. We were informed about this process well in advance via mail, email and phone calls and while the service was underway, we were constantly updated on the status. We know that burying the lines will help protect our power during a storm and are grateful for FPL's proactiveness to improve infrastructure and reduce outages.

Palmetto Bay is a growing village which values sustainability and resilience. FPL has demonstrated consistent investment in renewable energy which we deeply value as do other residents of the Village. While no one wants a higher utility bill, I support FPL's rate increase request and believe this will benefit myself and my neighbors by providing long-term, reliable and clean energy for our community.

Thank you for your consideration.

Haley Gordon Karl
Palmetto Bay Florida resident
Haley Gordon Karl