

**Antonia Hover**

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**From:** Ellen Plendl  
**Sent:** Tuesday, August 5, 2025 2:33 PM  
**To:** Consumer Correspondence  
**Subject:** Docket No 20250014  
**Attachments:** beverly-baird-boothe-correspondence.pdf

See attached customer correspondence for Docket 20250014.

3358 Whitner Way  
Sanford, Florida 32773  
July 1, 2025  
[bbooth@cfl.rr.com](mailto:bbooth@cfl.rr.com)  
407.321.3576

The Honorable Ron DeSantis  
Governor of Florida  
The Capitol  
400 South Monroe Street  
Tallahassee, Florida 32399-001

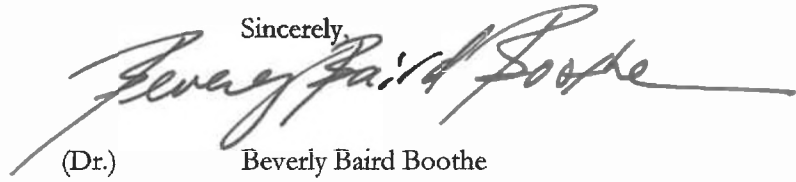
Dear Governor DeSantis: :

In your enthusiasm to invite people to come to Florida, I am urging you to say, "Please stay away." Why? The infrastructure and services are now woefully lacking throughout the state. Let me explain. For decades, I have been "begging" Florida Power and Light to remedy the continuous outages on my property. At first, the frequent disturbances resulted from a squirrel running across a line, or on another day, it might have been that the wind ripped the connectors asunder. Of course, the frequency and damages from hurricanes only elongated the periods of blackouts and magnified the hardships.

When you were elected, I recall the commitment you made for "under-ground" wiring for new construction. You upheld your promise. Yet, one facet of Florida is harshly ignored. For people living in rural areas, where well waters were constructed years ago, a literal nightmare occurs with each yearly arrival of a hurricane. . For us—like all Floridians-- whenever an outage happens, the lack of power is a hardship itself. .Yet not having water becomes a human crisis! When hurricanes Charlie, Frances, Ivan, and Jeanne blasted the Central Florida region, I had to leave my house for six weeks. Even then, only the workings of Dave McDaniel from Orlando's Channel 2 –local NBC—enabled the return of my electricity. As all Floridians know, the increase of storms have exacerbated the situation even more so. For instance, when "Ian" barreled through the land in 2022, I had no power or water for *six* days—imagine no electricity or water for six days! I ended up in the hospital after that hardship. The wrath of hurricane Ian and the damage of an outage created even more destruction as my neighbor's house caught on fire when his generator overheated. Because of fallen, blocking poles, transformers, and wires, the fire trucks could not get to the house as it burned into complete ruination.

Apparently, when appeals for help have ended on silent ears, I am turning to you. My decades of communications, including calls, letters, and appeals, along with requests for "grant" relief to rural spots have remained mute and insensitive. I am now pleading to you for help. . Within weeks, hurricanes will arrive anew. Once the first sign of wind blows, the power will be off. The water stops. For me an elderly, disabled person, pure agony arrives. I am pleading with you to get resolutions from Florida Power and Light who have informed me today that a two-year underground movement does not include my area. Since I am an elderly lady--- dependent on water just as your family and other human beings must have to exist-- I hope you hear me. When calls, pleas, letters, and appeals produce nothing, an intervention awaits. A problem solver is needed. I look to you, Governor DeSantis. You are my only hope. Can you help?

Sincerely,

A handwritten signature in cursive script, reading "Beverly Baird Boothe". The signature is fluid and extends across the width of the page.

(Dr.)

Beverly Baird Boothe

CC: ✓ Public Service Commission: Ellen Pundle  
Florida Power and Light: Andrew Zicker