

Antonia Hover

From: John Plescow
Sent: Thursday, August 7, 2025 7:55 AM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: Rate increase

Please, add to docket 20250011.

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> **On Behalf Of** Consumer Contact
Sent: Thursday, August 07, 2025 7:42 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: Rate increase

John,
Please forward to clerk's office.
C'Griffin-Greaux

From: Luisa Mentz <luisamentz2213@outlook.com>
Sent: Wednesday, August 6, 2025 4:57 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: Re: Rate increase

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Florida Power and light. 904 W State St Avon Park Fl 33825

Sent from my Verizon, Samsung Galaxy smartphone
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From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> on behalf of Consumer Contact <Contact@PSC.STATE.FL.US>
Sent: Wednesday, August 6, 2025 4:30:00 PM
To: 'Luisa Mentz' <luisamentz2213@outlook.com>
Subject: RE: Rate increase

8/6/25

Dear Ms. Luisa Mentz;

This email is in response to your recent inquiry to the Florida Public Service Commission (FPSC).

It would be beneficial if you could provide the following information:

- The name of the Utility in question
- The complete address (city, state, zip) on the account

You may send this information to me by reply e-mail or at the address and/or fax number listed below.

Sincerely,

Consina Griffin-Greaux - Analyst II
Office of Consumer Assistance
contact@psc.state.fl.us
Toll Free - 800-342-3552
Toll Free Fax 800-511-0809
2540 Shumard Oak Blvd.
Tallahassee, FL 32399

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: Luisa Mentz <luisamentz2213@outlook.com>
Sent: Wednesday, August 6, 2025 9:23 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: Rate increase

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This needs to stop. There is absolutely NO REASON to raise rates. These utility companies boast about their profits while the elderly cannot afford their electric. Between lot rents and utility hikes you will have a much larger homeless situation for us over 70 years old. I already set my thermostat at 80 degrees in a 1200 Sq ft home and my bill is over 300.00 a month. Stop the nonsense and greed.

Sent from my Verizon, Samsung Galaxy smartphone
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