

**Antonia Hover**

**From:** John Plescow  
**Sent:** Thursday, August 7, 2025 7:58 AM  
**To:** Consumer Correspondence; Consina Griffin-Greaux  
**Subject:** FW: FPL experience docket #2025-0011

Please, add to docket 20250011.

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**From:** Consina Griffin-Greaux <CGriffin@psc.state.fl.us> **On Behalf Of** Consumer Contact  
**Sent:** Thursday, August 07, 2025 7:54 AM  
**To:** John Plescow <JPlescow@PSC.STATE.FL.US>  
**Subject:** RE: FPL experience docket #2025-0011

John,

Please forward to clerk's office.

C'Griffin-Greaux

**From:** T H <[thornbyts@gmail.com](mailto:thornbyts@gmail.com)>  
**Sent:** Monday, August 4, 2025 9:14 AM  
**To:** Consumer Contact <[Contact@PSC.STATE.FL.US](mailto:Contact@PSC.STATE.FL.US)>  
**Subject:** FPL experience docket #2025-0011

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I am writing to relay my support of FPL's request for a rate increase.

I have been an FPL customer at 6921 Key Biscayne Blvd. in Fort Myers, Florida, for 21 years. During this time, there have been numerous hurricanes and tropical storms, and power outages that accompany extreme weather. I have also experienced the FPL crew's response to restore my electric service. In my opinion, they have done a fantastic job year over year, reducing the number and length of each outage. I have read about their facilities hardening program and applaud them for taking measures that actually work, benefiting me personally and my community. This is not the case with other utilities that increase rates with no corresponding increase in service. I also understand this type of improvement is not inexpensive, and if this is what it takes to continue to strengthen the system and reduce the length of outages, I am in support of the rate increase requested.

Sincerely,  
Tom Hornby  
6921 Key Biscayne Blvd.  
Fort Myers Florida, 33908