

Antonia Hover

From: John Plescow
Sent: Thursday, August 7, 2025 10:21 AM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: Docket #2025-0011

Please, add to docket 20250011.

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> **On Behalf Of** Consumer Contact
Sent: Thursday, August 07, 2025 8:17 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: Docket #2025-0011

John,
Please forward to clerk's office.
C'Griffin-Greaux

From: Curb Gardner <curbgardner@icloud.com>
Sent: Tuesday, August 5, 2025 3:22 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: Docket #2025-0011

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Curb Gardner II
Historic Hampton House
4240 NW 27th Avenue
Miami, Florida 33142
Docket #2025-0011

To Whom It May Concern:

I am writing to express The Historic Hampton House's strong support for Florida Power & Light's rate case application. As a community organization that relies heavily on reliable electricity service, we have experienced firsthand the exceptional value and service quality that FPL consistently delivers. Over the past year, FPL has demonstrated remarkable commitment to customer service and operational excellence. When we faced complex HVAC and billing challenges, FPL's team, including executive Armando Fernandez, provided prompt, professional assistance that resolved our issues efficiently. This responsive support allowed us to maintain uninterrupted operations while serving our community mission.

FPL's investment in infrastructure and service quality directly benefits organizations like ours. Their proactive approach to energy efficiency initiatives has helped us optimize our operations, and their reliable service ensures we can focus on our core mission of bridging divides and uniting communities in Greater Miami-Dade. The rate adjustments FPL is requesting will enable continued investment in the infrastructure improvements and customer service excellence we've come to depend on. As a non-profit organization, we understand the importance of sustainable operations and fair pricing that supports long-term service reliability.

We believe FPL's commitment to maintaining high service standards while investing in grid modernization and resilience improvements justifies the proposed rate structure. Their partnership approach with customers like us demonstrates they understand the vital role reliable electricity plays in community organizations' ability to serve the public. We respectfully urge approval of FPL's rate case application and appreciate the opportunity to share our positive experience as a satisfied customer.