

Nickalus Holmes

From: John Plescow
Sent: Friday, August 8, 2025 10:05 AM
To: Consumer Correspondence
Cc: Consina Griffin-Greaux
Subject: FW: DOCKET #20250011-EI

Please, add to docket 20250011.

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> **On Behalf Of** Consumer Contact
Sent: Friday, August 08, 2025 7:16 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: DOCKET #20250011-EI

John,

Please forward to clerk's office.

C'Griffin-Greaux

From: Maureen Crespo <maureencrespo6@gmail.com>
Sent: Thursday, August 7, 2025 5:06 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: DOCKET #20250011-EI

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To the members of the Florida Public Service Commission:

We are sending this email to share our overall positive experience as longtime residential customers of Florida Power & Light. My husband and I have lived in the same home in West Palm Beach since 1977, so we have experienced many storms and hurricanes over the years!

We have seen a lot of service improvements since the Charley/Frances/Jeanne nightmare of 2004. I can only imagine that FPL has made many important investments over the years because our power reliability is remarkably better.

We have family members who live in other parts of the country and their rates are seemingly much higher than ours and their reliability is far worse. From what I've heard and read, I believe that FPL's overall value, storm resilience, power restoration, and excellent customer service make it one of the very best utility companies in the country. I am proud to be an FPL customer!

I know that a lot of people are speaking out against the rate increase and as retirees and senior citizens, my husband and I are concerned about higher bills, BUT, I would rather pay a little more to

continue to enjoy good, reliable service. Who wants to live in south Florida without air conditioning!?!? Not us!

Thank you,
Luis and Maureen Crespo

PS - we have an old wooden FPL pole in our backyard that needs to be removed - can someone help us with that?