

Antonia Hover

From: Ellen Plendl
Sent: Tuesday, August 12, 2025 11:17 AM
To: Consumer Correspondence
Subject: Docket No. 20240173
Attachments: FW: Duke power; FW: Duke Energy costs too high for elderly

See attached customer correspondence for Docket No. 20240173.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, August 12, 2025 11:10 AM
To: Ellen Plendl
Subject: FW: Duke power

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Robert Hannabass <noreply@flgov.com>
Sent: Sunday, August 10, 2025 7:34 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke power

Submitted
Sun, 08/10/2025 - 19:33

Sender Information
Robert Hannabass
rhannabass1@gmail.com
9416507142

Subject
Duke power

Message
Please explain to me how duke power can make a 1 billion dollar profit in one quarter but our rates are thru the ceiling. And they are one of the most expensive.

IP Address
104.23.209.101

User Agent
Mozilla/5.0 (iPhone; CPU iPhone OS 16_1_1 like Mac OS X) AppleWebKit/605.1.15 (KHTML, like Gecko) GSA/380.0.788317806 Mobile/15E148 Safari/604.1

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, August 12, 2025 11:10 AM
To: Ellen Plendl
Subject: FW: Duke Energy costs too high for elderly

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Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Joseph <noreply@flgov.com>
Sent: Sunday, August 10, 2025 4:20 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke Energy costs too high for elderly

Submitted
Sun, 08/10/2025 - 16:20

Sender Information
Joseph
weinzettl@hotmail.com
7279161507

Subject
Duke Energy costs too high for elderly

Message
As your constituent, I urge you to lower electricity rates and taxes on electricity for Florida residents.

My last Duke Energy bill was \$172.33. I am a caregiver for my 100 year old parent, living on a fixed income. Already, rent takes up 60% of our income.

The cost of living in Florida is fast outpacing income, especially for the elderly.

Thank you for your attention to this important matter.

IP Address
172.70.54.63

User Agent

Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/139.0.0.0
Safari/537.36 Edg/139.0.0.0

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