

Nickalus Holmes

From: Ellen Plendl
Sent: Wednesday, August 20, 2025 8:50 AM
To: Consumer Correspondence
Subject: Docket No. 20240173
Attachments: FW: Outrageous Duke Energy electric bill; FW: Duke Utility Rates; FW: Rising electric costs and rising costs across the board.

See attached customer correspondence for Docket No. 20240173.

Nickalus Holmes

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, August 20, 2025 8:35 AM
To: Ellen Plendl
Subject: FW: Outrageous Duke Energy electric bill

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Victoria Bravo <noreply@flgov.com>
Sent: Monday, August 18, 2025 3:00 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Outrageous Duke Energy electric bill

Submitted

Mon, 08/18/2025 - 15:00

Sender Information

Victoria Bravo
alexsvieta@aol.com
4073532708

Subject

Outrageous Duke Energy electric bill

Message

Governor, I am an 84yr old resident in Seminole County. I have called your office and the employee listened to me silently, but totally uncaring. While last year my bill averaged \$258, with two people, this year with only myself the bill averages \$340. Impossible!. The internet backs my plea as everyone is experiencing the same outrage. We have a monopoly memo is taking advantage. Please, Please help. At 84yrs old, I am overwhelmed and desperate. Please help. Thank you so much.

IP Address

172.71.123.126

User Agent

Mozilla/5.0 (Linux; Android 9; KFTRWI) AppleWebKit/537.36 (KHTML, like Gecko) Silk/138.3.5 like Chrome/138.0.7204.168 Safari/537.36

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Nickalus Holmes

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, August 20, 2025 8:30 AM
To: Ellen Plendl
Subject: FW: Duke Utility Rates

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Holly Bievenour <noreply@flgov.com>
Sent: Tuesday, August 19, 2025 1:13 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke Utility Rates

Submitted

Tue, 08/19/2025 - 13:12

Sender Information

Holly Bievenour
hbievenour@gmail.com
7178878854

Subject

Duke Utility Rates

Message

I have lived in Florida for eight years and I am happy to call Florida home. This last Duke increase has almost doubled our bills and has forced us to keep our thermostat at 81 and limit usage of electricity. Please examine this increase. I live in Winter Garden and I can tell you it is one of the largest complaints on social media. We are losing Canadian residents, losing residents to proposed fire assessments and the economy is a mess. Please look into this matter.

IP Address

172.71.156.187

User Agent

Mozilla/5.0 (Macintosh; Intel Mac OS X 10_15_7) AppleWebKit/605.1.15 (KHTML, like Gecko) Version/18.6 Safari/605.1.15

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Nickalus Holmes

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, August 19, 2025 11:22 AM
To: Ellen Plendl
Subject: FW: Rising electric costs and rising costs across the board.

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Wayne Balistreri <noreply@flgov.com>
Sent: Tuesday, August 19, 2025 8:19 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Rising electric costs and rising costs across the board.

Submitted

Tue, 08/19/2025 - 08:19

Sender Information

Wayne Balistreri
wbalis.110@gmail.com
3156511423

Subject

Rising electric costs and rising costs across the board.

Message

I currently live at Summerfield Fl. I'm writing to you about how much electric rates have gone up. This is crushing people on fixed incomes. Water and sewer rates are out of control also. Duke energy needs competition with energy rates. Hopefully you can address these concerns with a solution that will help people in our state.

IP Address

172.70.111.175

User Agent

Mozilla/5.0 (Macintosh; Intel Mac OS X 10_15_7) AppleWebKit/605.1.15 (KHTML, like Gecko) Version/18.6 Safari/605.1.15

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