

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, August 20, 2025 8:50 AM
To: Consumer Correspondence
Subject: Docket No 20250011
Attachments: FW: FPL

See attached customer correspondence for Docket 20250011.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, August 19, 2025 12:08 PM
To: Ellen Plendl
Subject: FW: FPL

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received and responded to by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Pamela Ocame <pocame1@hotmail.com>
Sent: Sunday, August 17, 2025 11:41 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL

Dear Governor
DeSantis



View Bill



FPL

BILL DETAILS

Amount of your last bill	177.45
Payment received - Thank you	-177.45
Balance before new charges	\$0.00
New Charges	
Rate: RS-1 RESIDENTIAL SERVICE	
Base charge:	\$9.61
Non-fuel: (First 1000 kWh at \$0.096990)	\$131.57
(Over 1000 kWh at \$0.107050)	
Fuel: (First 1000 kWh at \$0.024080)	\$35.09
(Over 1000 kWh at \$0.034080)	
Electric service amount	176.27
On call credit	-3.00
Gross receipts tax (State tax)	4.45
Franchise fee (Reqd local fee)	10.59
Utility tax (Local tax)	16.25
Taxes and charges	28.29
Regulatory fee (State fee)	0.16
Total new charges	\$204.72
Total amount you owe	\$204.72

I am a senior on an extremely tight fixed income. I do not understand how FPL keeps getting these approved increases. They have enough money to do what they want to do without it. I am forced to keep my house at 82° during the summer and I have done everything FPL has said I should do to keep the temperature down and save money.

Not only that, but if you look at the included picture of my bill, why are we being charged so much in fees and taxes? Nearly \$30 extra on my bill! Something has got to be done about this. I appreciate everything that you have done for this state. You are a wonderful governor. But two points stand out. Home and car Insurance and our electric bills which are, all three, out of control. Thank you for any help you can give us on this matter.

Sincerely,

Pamela M Ocame
700 SW 71st Terrace
Pembroke Pines Florida, 33023
954-253-7950

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.