

Antonia Hover

From: John Plescow
Sent: Wednesday, August 20, 2025 2:10 PM
To: Consumer Correspondence; Ellen Plendl
Subject: FW: Please forward to Clerk's office
Attachments: TECO outrageous increases

Please, add to docket 20240026.

-----Original Message-----

From: Ellen Plendl <EPlendl@PSC.STATE.FL.US>
Sent: Friday, August 15, 2025 3:40 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: Please forward to Clerk's office

Please forward to Clerk's office for 20242026.

Antonia Hover

From: Denise N <nestaway@gmail.com>
Sent: Friday, August 15, 2025 12:19 PM
To: Consumer Contact
Cc: GovernorRon.DeSantis@eog.myflorida.com; Congressman Vern Buchanan; citizenservices@myfloridalegal.com
Subject: TECO outrageous increases

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

I'd like to file a formal complaint about TECO's sudden and apparently out of control billing increases.

Our bill increased approximately \$100 last month and AGAIN this month on top of last months increase! Who can afford this run away train? How long will this continue? Every month? Is there any end in sight?

What is being done to rein in this this nightmare? Every summer we make sure to reduce our usage as best we can and have managed to keep our bill fairly steady. While we understand this has been a much hotter summer but not so hot as to nearly triple our bill in just 2 months. We have a wifi controlled thermostat and are diligent in adjusting temperatures accordingly.

Please do something, I'm hoping someone has sounded the alarm for the citizens of Florida! I, in all my years have never seen anything like this. Being originally from South Louisiana, I know something about hurricane damages and the need to recoup monies or build out preventative infrastructure. But this..... is truly another story entirely.

Thank you in advance for doing something to curb this train!

Sincerely,

Denise Nestor