## **Nickalus Holmes**

From: Nickalus Holmes on behalf of Records Clerk
Sent: Monday, September 8, 2025 8:26 AM

To: 'Arlene Santos'
Cc: Consumer Contact

Subject: RE: Grenelefe Water Upgrade

## **Good Morning**

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you,
Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: Arlene Santos <ax2santos@gmail.com> Sent: Sunday, September 7, 2025 7:33 PM To: Records Clerk <CLERK@PSC.STATE.FL.US>

Cc: Melyssa Gibson <mgibz1191@gmail.com>; Steph Pierce <Stephup97@gmail.com>

Subject: Grenelefe Water Upgrade

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

We are writing to urge the commission to reject the staff recommendations to place any cost for water treatment plant upgrades on existing Grenelefe property owners and residents. We recommend that the utility plant owner, Scott House, be allowed to recoup the \$20 million in upgrades from the developers of the new construction in Grenelefe through new connection fees.

Grenelefe and water utility infrastructure were left in disrepair by the Westgate Corporation. The current residents have suffered enough. They have sat through numerous Polk County Commission meeting where it was agreed that the cost of these upgrades would be placed on new home construction. We ask that this agreement be honored accordingly.

Thank you

Sincerely,

Melyssa Gibson Stephen Pierce Arlene Santos Eric Bukata

Owners of 146 Stratford Court