

Nickalus Holmes

From: Nickalus Holmes on behalf of Records Clerk
Sent: Thursday, September 11, 2025 8:41 AM
To: 'thea2@tampabay.rr.com'
Cc: Consumer Contact
Subject: RE: Docket No 20250023-WS

Good Morning

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you,
Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: thea2@tampabay.rr.com <thea2@tampabay.rr.com>
Sent: Wednesday, September 10, 2025 9:44 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket No 20250023-WS

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This is in regards to Docket No 20250023-WS, NC Real Estate Project, LLC d/b/s Grenelefe Utility and is directed to the Polk County Commission.

As an owner and resident of 117 Tuxford Drive, in Grenelefe I want to urge the county commissioners to reject the recommendation to pass the cost of water system improvements and increases to the current residents of this community.

My water bill has steadily increased since the purchase of Grenelefe by Mr. House. While the water system had some failures since his purchase, those failures have increased dramatically since Polk County Commissioners approved the new development of Grenelefe. It appears that after that approval, Mr. House has reduced his commitment to maintaining legally required safe services for the community to reduce his cost.

During the approval process Mr. House said the water plant had twice the capacity needed to supply the existing homes in Grenelefe. He also said he planned to build a new water system as part of the new development. This was part of the new home development and not supposed to be passed on as a cost of the current homeowners. He also made these statements directly to the county commissioners and I request you hold him to those promises rather than allow him to increase our utility cost dramatically.

I am a 97 year old widower on a fixed income and increasing my monthly water bill this much will create a huge strain on my expenses.

Please reject this request and require Mr. House and the water department to pass the cost of their expansion plans onto the new development he worked so hard to secure.

Sincerely,

Thea Inez Warren