Nickalus Holmes

From: Nickalus Holmes on behalf of Records Clerk
Sent: Thursday, September 11, 2025 8:36 AM

To: 'Evie Nagel'
Cc: Consumer Contact

Subject: RE: Opposition to Proposed Water and Sewer Rate Increase - Grenelefe Utilities

Good Morning

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you,
Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: Evie Nagel <Enagel@boktower.org>
Sent: Wednesday, September 10, 2025 5:16 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>

Cc: dwfousek44@gmail.com

Subject: Opposition to Proposed Water and Sewer Rate Increase - Grenelefe Utilities

Importance: High

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear Florida Public Service Commission,

I am writing as a concerned homeowner in the Arrowhead Lake Estates Community within Grenelefe to express strong opposition to the proposed water and sewer rate increase, which would raise monthly bills by more than five times the current rates. This proposed hike is not only financially devastating for existing homeowners but also fundamentally unfair.

During a recent County Commission meeting, residents were assured that Community Development District (CDD) fees would cover the cost of plant improvements. Based on that understanding, a new housing development was approved. To now shift these costs onto current residents directly contradicts that assurance and places an undue burden on families who have already invested in this community.

As middle-class working families, we simply cannot afford a water bill of \$500 per month. Such an increase is not only unsustainable but would cause serious financial hardship, threaten our property values, and undermine the

stability of our community. It is unreasonable to ask current homeowners to bear the costs of development and infrastructure improvements that were promised to be covered through other means.

We respectfully urge you to reconsider this proposal and to identify alternative funding solutions that do not unfairly penalize existing residents. Protecting the financial well-being of long-standing homeowners and the integrity of our community should be a priority.

Thank you for your attention to this urgent matter.

Sincerely,

Evie Nagel

Evie Nagel 16 Arrow Ct. Haines City, FL 33844



Evie Nagel Executive Administrative Assistant

863-734-1201 **Direct** | 863-676-1408 **Main** | 407-346-5594 **Cell Bok Tower Gardens** | 1151 Tower Blvd., Lake Wales, FL 33853