

Nickalus Holmes

From: Nickalus Holmes on behalf of Records Clerk
Sent: Thursday, September 11, 2025 8:40 AM
To: 'Xime O'
Cc: Consumer Contact
Subject: RE: Grenelefe community utility increase

Good Morning

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you,
Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: Xime O <xortega.xo@gmail.com>
Sent: Wednesday, September 10, 2025 8:37 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Grenelefe community utility increase

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

To whom it may concern:

My name is Ximena, and I am writing to formally protest the proposed changes to the Grenelefe communities regarding water billing. We are hearing that the water bills may increase to as much as \$500 a month.

As a single mother, this cost is simply not affordable. I already struggle to make ends meet in today's economy, and an increase of this size would place an unbearable burden on my family. This decision would not only harm my children and me, but also thousands of other residents who rely on fair and manageable utility costs to live here.

I respectfully ask that you reconsider moving forward with this change. Please take into account the financial hardship it would cause for the families who call Greenlefe home.

Thank you for your time and consideration.

Sincerely,

Ximena