

**Nickalus Holmes**

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**From:** Nickalus Holmes on behalf of Records Clerk  
**Sent:** Thursday, September 11, 2025 2:56 PM  
**To:** 'Jen Saffer'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket No. 20250023-WS/Opposition to Grenelefe Water Utility Proposed Rate Increases

Good afternoon

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you,  
Nick Holmes  
Commission Deputy Clerk II  
Office of Commission Clerk  
Florida Public Service Commission  
850-413-6770

*PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.*

**From:** Jen Saffer <jen.saffer@gmail.com>  
**Sent:** Thursday, September 11, 2025 2:52 PM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Docket No. 20250023-WS/Opposition to Grenelefe Water Utility Proposed Rate Increases

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Commissioners:

I am a resident of Grenelefe and write to express my opposition to the proposed astronomical and unprecedented water rate increase.

If implemented, the proposed rates would increase water and wastewater rates to unprecedented and patently unaffordable levels, with 5,000 gallons of residential water usage jumping from \$14.31 per month to \$107.41 and 2,000 gallons of wastewater per month increasing from \$15.84 to \$201.60. These proposed increases of between 700% and 1,300% are not only exorbitant and unaffordable, but are far, far in excess of typical rates in the region and the State.

The residents of this community cannot afford to pay such an astronomical increase, and should not be asked to do so.

It is my understanding that the owner of the water utility represented to the county that he and his entities would fund all costs associated with the project, and as evidenced by the affidavit attached below as Exhibit A, it

appears that Polk County relied on this representation as part of the approval process for the utility owner's project. As Mr. House represented to the County, he and his entities should, as promised, pay these costs. The attempt to pass these costs on to residents (who clearly will in no way benefit from Mr. House's development project) and breaking his sworn promise, is reprehensible and simply unfair.

Accordingly, I respectfully request that the Commission deny the proposed rate increases.

Respectfully,

J. Saffer

## **EXHIBIT A**

### **AFFIDAVIT**

STATE OF FLORIDA  
COUNTY OF POLK

I, Frederick Scott House, am the Managing Member and 100% Owner of Graceland Resort Utilities Development, LLC. In that capacity, I am filing this Affidavit in order to assure the Florida Public Service Commission that I or my other controlled entities will provide or assist Graceland Resort Utilities Development, LLC in securing necessary funding to meet all reasonable capital needs and any operating deficits of the utility, which may arise as the result of the utility's operation of a certificated water and wastewater utility in its PSC-certificated service territory. Such funding will be provided on an as-and-when-needed basis.

  
Frederick Scott House  
Managing Member

The foregoing instrument was acknowledged before me this 5<sup>th</sup> day of August, 2022, by Frederick Scott House, as Managing Member of Graceland Resort Utilities Development, LLC. Mr. House is personally known to me or who has produced FL DRIVER LICENSE as identification.

  
NOTARY PUBLIC  
My Commission Expires:

