

Nickalus Holmes

From: Nickalus Holmes on behalf of Records Clerk
Sent: Friday, September 12, 2025 8:31 AM
To: 'Robin Cook'
Cc: Consumer Contact
Subject: RE: Docket No. 20250023-WS (Critical)

Good Morning

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you,
Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

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From: Robin Cook <rcookbuicks@gmail.com>
Sent: Thursday, September 11, 2025 5:17 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket No. 20250023-WS (Critical)

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Dear Commissioners,

I am writing as a customer of Grenelefe Utility to express my opposition to the proposed water and

wastewater rate increases in Docket No. 20250023-WS.

The proposed bills— rising from roughly \$30/month to over \$300/month— are neither just nor reasonable. Such a dramatic and sudden increase violates the Commission's duty under Section

367.081(1), Florida Statutes, which requires that rates be "fair, just, and reasonable" to both customers and

the utility. Rates must balance the utility's right to recover prudent costs with customers' right to

affordable and essential service.

I understand Grenelefe faces infrastructure challenges and environmental compliance obligations.

However, the proposed approach unfairly shifts nearly all financial burden onto existing customers. Under

Florida law, the Commission has the authority to:

- Require that new development and future growth pay their proportionate share of capacity costs through plant capacity charges (see §367.081(2)(a), Fla. Stat.), rather than burdening current ratepayers.
- Spread recovery of major capital improvements over a longer time horizon, instead of imposing immediate and unaffordable increases.
- Consider whether grant funding, low-interest loans, or state/federal assistance are available before approving extreme increases.

I respectfully urge the Commission to:

Reject the proposed rate structure as filed.

Require Grenelefe to resubmit a plan that phases in increases gradually and equitably.

Ensure that developers and new connections bear appropriate responsibility for growth-related

costs, consistent with Commission precedent and statutory authority.

The current proposal would devastate residents, especially seniors and families on fixed incomes. I ask

that you uphold your responsibility under Florida law to ensure rates remain fair, just, and reasonable.

Thank you for considering my comments and for protecting the public interest in this matter.

Robin and Starr Cook

621 olde Camelot Circle

Haines city Fl

33844

705-816-6095

Sent from my iPhone