## **Nickalus Holmes**

**From:** Nickalus Holmes on behalf of Records Clerk

Sent: Friday, September 12, 2025 8:33 AM

To: 'stacie gill'

**Cc:** Consumer Contact

Subject: RE: Docket #20250023-WS, NC Real Estate Projects, LLC d/b/a Grenelefe Utility

## **Good Morning**

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you,
Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

**From:** stacie gill <staciegill@comcast.net> **Sent:** Thursday, September 11, 2025 6:33 PM **To:** Records Clerk <CLERK@PSC.STATE.FL.US>

Subject: Docket #20250023-WS, NC Real Estate Projects, LLC d/b/a Grenelefe Utility

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## To the Commission,

My name is Stacie Shaw, I live at 34 Grenewood Ln in Grenelefe Estates. I am writing in regards to the proposed rate increase for the existing home owners in all of Grenelefe. My husband and I bought our home September 8, 2023. In two years our water has gone from \$36 a month to \$110. Which I do agree is still a fair rate for water and sewer. However this new proposed rate for existing home owners seems completely ridiculous considering we have been told at every meeting we have ever attended with the developer Scott House that none of this would affect existing homeowners. With him assuring us that all upgrades would solely be on the new home builds through CDD's and connection fees. I do have several concerns if the new rate gets approved seeing that the utility plant needs to be updated before 2027.

The new homes will not be fully complete for at least 10 years. So will this huge rate increase become the sole responsibility of the existing homeowners? If the homes aren't built then they aren't contributing. When will the new rates begin? How long will they stay at that rate because with the rate increase, existing home owners would have paid an extra \$5,000 a year on their utilities. That would be us paying \$50,000 extra for the next 10 years and I don't see the PSA fighting to have the rates brought back down to a reasonable rate once the \$20 million has been collected by the existing homeowners. This is being forced on all of us. We have been deceived for the past two years. If we had known two years ago before we bought our home that this was going

to be considered we never would have bought in Grenelefe. Property value will decrease significantly if the new rates are approved.

It seems that the easiest way would be to allow Scott House to pay the \$20 million in advance and recoup his money from the new builds just as he assured us that's how it was going to be.

Regards,

Douglas and Stacie Shaw 34 Grenewood Ln Haines City, FL 33844