

Nickalus Holmes

From: Nickalus Holmes on behalf of Records Clerk
Sent: Friday, September 12, 2025 12:13 PM
To: 'David Scruggs'
Cc: Consumer Contact
Subject: RE: Docket No. 20260023-WS, NC Real Estate Projects, LLC DBA Grenelefe Utility

Good afternoon

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding your comments to the Office of Consumer Assistance.

-----Original Message-----

From: David Scruggs <dscruggsjr@gmail.com>
Sent: Friday, September 12, 2025 12:08 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket No. 20260023-WS, NC Real Estate Projects, LLC DBA Grenelefe Utility

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To Whom It May Concern:

I am writing with great concern about the information we have recently received concerning the rate increases for homeowners in the Grenelefe Community in Central Florida.

Docket No. 20260023-WS, NC Real Estate Projects, LLC DBA Grenelefe Utility

I am asking the commissioner to please reject the staff recommendations to place the burden of the treatment plant upgrades on current residents.

I have lived here since February of 2019. In the last year rates have more than doubled and now the projected increase is astronomical. It is not feasible to expect customers to shoulder that kind of increase at once. All the while we continually have issues with water service.

Our understanding when the owner, Scott House, proposed new development was that the repairs and upgrades would be paid for by the new developers, new construction of homes and new connection fees. In the Polk County Commission meetings this was discussed at length and agreed to. This is too much to ask of residents. If this is approved, we will not be able to afford water or able to sell our homes to anyone because they will not be able to afford it either.

Please honor the agreements that were already put in place.

Sincerely,

David and Michelle Scruggs
2 Nottingham away
Haines City, FL 33844

